



Fujitsu PRIMEPOWER Servers End of Service Life

PRIMEPOWER® Server End of Service Life has been announced by the manufacturer. All current Fujitsu America, Inc. PRIMEPOWER Server support contracts will continue to be supported under Fujitsu Sustaining Support.

The Fujitsu Sustaining Support program gives you the opportunity to continue maintenance support on selected hardware beyond the manufacturers End of Service Life, to maximize your IT investment and provide additional time to evaluate, plan and budget for future needs.

Fujitsu Sustaining Support includes:

- Technical support and hardware support
- Access to the Fujitsu Global Service Center
- On-site Field Engineers, as needed
- Installations, moves, adds and changes (additional fee)
- ISO 9001 Certified Customer Support and Logistics Management
- Problem management with time-based escalations and assigned Service Managers

Note: Development of new Firmware Patches/Updates will cease and access will be limited to the levels currently available. OS support may no longer be available and not included. Parts replacement and break/fix services are performed on a commercially reasonable basis per contracted service level based on parts availability.

Learn more about the Fujitsu America, Inc. End of Service Life Policy at:

http://solutions.us.fujitsu.com/www/content/support/server_storage_support/eosl/

About Fujitsu America

Fujitsu America, Inc., is a leading ICT solutions provider for organizations in the U.S., Canada and the Caribbean. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: <http://solutions.us.fujitsu.com/> and <http://twitter.com/fujitsuamerica>

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