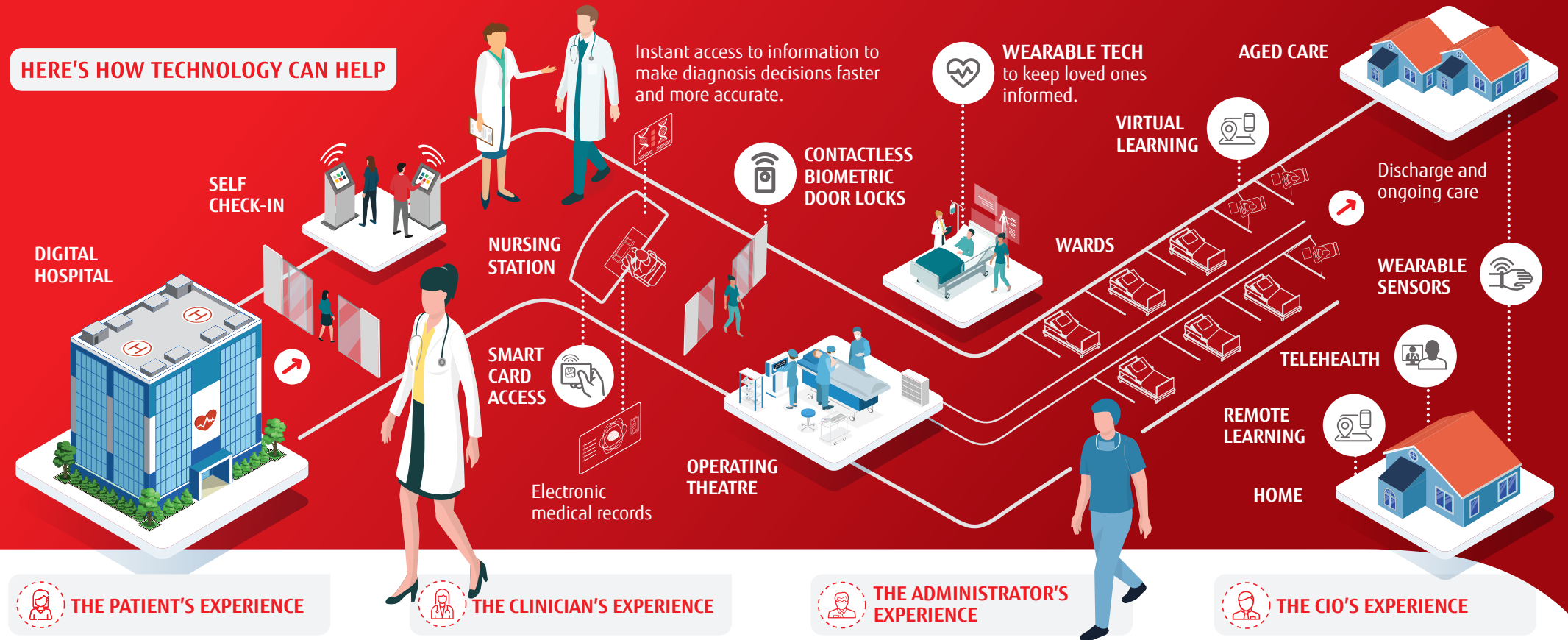# A human-centric vision for the future of healthcare

Technology is delivering better health outcomes for patients and providers alike. A rapidly changing landscape is putting pressure on decision-makers to find fast solutions for emerging challenges ranging from patient privacy and growing patient expectations to rising demands on existing systems and unexpected events such as the COVID-19 pandemic.

HERE'S HOW TECHNOLOGY CAN HELP

Instant access to information to make diagnosis decisions faster and more accurate.

WEARABLE TECH to keep loved ones informed.

AGED CARE

VIRTUAL LEARNING

SELF CHECK-IN

CONTACTLESS BIOMETRIC DOOR LOCKS

NURSING STATION

DIGITAL HOSPITAL

Discharge and ongoing care

WARDS

WEARABLE SENSORS

SMART CARD ACCESS

TELEHEALTH

REMOTE LEARNING

OPERATING THEATRE

Electronic medical records

HOME

THE PATIENT'S EXPERIENCE

FIRST CONTACT: smart technologies streamline patient intake. Patients are directed to the right facility to speed access to treatment. Diagnosis and treatment are augmented by online, integrated health records.

DURING TREATMENT: wearable technologies allow remote diagnosis and increased monitoring.

DISCHARGE AND ONGOING CARE: wearable sensors monitor discharged patients, prompting them if medical intervention is needed. Elderly patients are less vulnerable with real-time monitoring.

THE CLINICIAN'S EXPERIENCE

CARE DELIVERY: instant information access and AI make diagnoses and decisions faster and more accurate in all patients.

WORKING ENVIRONMENT: smart buildings, locks, storage, and more make the working environment more comfortable and safer. Patient care can be individualised easily.

THE ADMINISTRATOR'S EXPERIENCE

CORPORATE SERVICES: automation reduces the cost of care. Data analytics power decision-making. Risk of post-discharge complications and readmission is reduced. Increased data security drives compliance.

RESEARCH AND TRAINING: increased innovation through design thinking. Skills growth through virtual learning across all disciplines.

THE CIO'S EXPERIENCE

SECURITY AND DISASTER RECOVERY: secure solutions with strong business continuity capabilities protect patient data.

REMOTE WORKING: smart, agile solutions let staff members work effectively from anywhere.

FLEXIBILITY: scalable solutions cater for demand in an epidemic or pandemic, while complying with all regulations.

Putting the patient at the heart of every conversation will deliver better outcomes. Meanwhile, everyone involved in the patient's care needs the right tools to empower patient-centred operations.

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