



Fujitsu Deployment and Field Services

Delivering Seamless Technology Integration with Confidence



In today's fast-moving business environment, technology is critical, and downtime is costly. Fujitsu's Deployment & Field Services deliver end-to-end IT support, from planning and staging to installation, lifecycle management, and proactive field operations.

Backed by 400+ expert engineers, nationwide coverage, and AI-powered insights, we help your organisation operate smarter, reduce risk, and maximise the value of every technology investment. Whether deploying thousands of devices across multiple sites or scaling new locations, Fujitsu ensures seamless execution, business continuity, and future-ready performance, keeping your operations ahead of the curve.

Our Services



Scan now to unlock your service advantage

Field Services

- Flexible, on-demand IT support without the need for full-time onsite staff
- Regionally distributed, highly mobile teams for rapid response across metro, regional, and remote locations
- We ensure technology uptime and business continuity

Desktop Services

- In-person IT support for fast, expert assistance
- Keeps employees up and running with minimal downtime
- Resolves issues quickly to enhance productivity
- Improves overall end-user experience

Fujitsu Flex

- Flexible, reliable Managed IT Services tailored to your needs
- Secure and cost-effective solutions with proven expertise
- Optimises and scales IT as your business grows
- Ensures seamless, dependable IT operations

Service Desk

- More than problem-solving - a hub for innovation
- Turns every interaction into actionable insight
- Drives continuous improvement and smarter support
- Delivers fast, reliable assistance to keep business moving

Installations

- Hardware installations and full system upgrades
- Expert, reliable solutions backed by Fujitsu's experience
- Ensures seamless, high-quality outcomes
- Keeps your business running efficiently

AI-driven Field Services

- AI-powered operations go beyond traditional break-fix support
- Combines automation and real-time analytics
- Predictive maintenance prevents issues before they occur
- Optimises outcomes and efficiency
- Delivers frictionless, seamless service experiences

Project Management Services

- Industry recognised methodologies and experienced project managers ensure precise, end-to-end IT project delivery
- Projects are delivered on scope, budget, and timeline while minimising risk and disruption
- Focused on driving successful outcomes for complex IT initiatives

Relocations

- Relocation or new branch IT setup
- Seamless moving and installation of equipment
- Minimises downtime for uninterrupted business operations
- Ensures a smooth, hassle-free transition

Lifecycle Management

- Covers procurement, deployment, maintenance, retirement, and sustainable disposal
- Maximises asset value and minimises risk
- Boosts long-term operational efficiency
- Seamless, integrated approach for reliable outcomes

National Integration Centre

- Fujitsu's National Integration Centre supports large-scale deployment operations
- Provides secure staging, imaging, and asset tagging
- Manages logistics and DOA processes for ICT and specialised equipment
- Enables efficient rollout, configuration, and distribution across Australia and New Zealand

Decommissions

- Sustainable removal and retirement of old hardware
- Professional support for end users
- Ensures a smooth, efficient, and worry-free transition

Fujitsu Services for NetApp Solutions

- Expert services from NetApp Certified Support Professionals
- Follows best-practice approaches to maximise technology investment
- Tailored support packages aligned to business goals and budget
- Ensures value, efficiency, and reliable outcomes