FUJITSU

How Data & AI enables Government

We enable both state and federal governments to realise their digital transformation strategies by ensuring our services and capabilities are aligned with their business initiatives. Through delivering data and analytics solutions we provide government with the ability to make more informed data driven decisions.

How we enable Government

Using our data and analytics accelerators, repeatable patterns, and frameworks Fujitsu Data & AI can enable you to drive value from your data.

"Fujitsu Data & AI helped move us to an Azure SQL Modern Data Platform. The process was complex and there were many stakeholders involved, however the team knew the questions to ask to get the information they needed from us. We now have easy access to real-time data that has

improved our internal processes and our decision making."

Divisional Leader
Local Council - QLD

Operations

Predictive asset maintenance
- Identify the type and precise location of road safety assets, ensuring regular maintenance and enhanced road safety
- Remotely manage infrastructure assets and ensure operational plant efficiency

Policy making
- Uplift the capability of the data and analytics architectures that support effective reporting and analytics and drive data decision making and improved policy making

Infrastructure
- Provide the ability to drive down operational costs and predict failures
- Establish real-time data ingestion and analytics capability to uplift infrastructure management and issue resolution times

Complaint handling
- Deploy case management resources more effectively through effective reporting within the case management investigation and resolution process

Industry regulators and compliance
- Establish effective data governance practices to align with industry standards, while meeting compliance regulations

Customer insight and service
- Drive better customer insight through sentiment analysis
- Establish customer segmentation patterns based on consumption to improve market understanding
- Deliver improved service times through predictive capabilities

Technology

Asset maintenance
- Apply our AI framework that identifies asset type and location to improve safety, and ensure responsive maintenance and accelerated issue resolution times

Health outcomes
- Use our Fujitsu Data & AI ResultsNow® methodology to uplift the data and analytics architectures that support effective reporting and analytics
- AI proof of concept framework implementation to accelerate business use case time to value

Improved decision making through secure governed data
- Implement our Power BI foundations accelerator to provide a secure, governed, and consistent means by which to deploy organisation wide reporting

Complaint handling
- Design and build consistent, repeatable Power BI dashboards to serve the reporting needs of case management investigation and resolution teams

Industry regulators and compliance
- Develop detailed data strategies that align to government business strategy and long-term data goals
- Leverage a repeatable and proven Fujitsu Data & AI ResultsNow® methodology, to identify data science use cases and best in class technical experience, to prove value and generate a business case

Customer insight and service
- Establish an advanced analytics capability to service internal and external stakeholders

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