

Challenge

The technical environment of Health, Aged Care and Social Care systems was extraordinarily complex, compounded by the continual introduction of new critical systems in various stages of development or deployment.

Solution

A combination of two systems. The tendered SIEM service, which provides visibility across a very wide set of data sources enabling detection and alerting for these sources and a Protect SOC system built to stop breaches via a unified set of cloud-delivered technologies.

Outcomes

The initial deployment concentrated on securing high risk and high impact systems. The success of these deployments resulted in further SIEM and SOC service expansion as a core component of future systems. Integrating the SOC into the wider client environment and future programs has resulted in a model where customer and provider teams are working side by side as security partners. Securing health data protects patient privacy and confidentiality which enables health systems to focus on delivering safe, high quality patient care.

The combined solution provided both visibility and crucially the ability to prevent and respond to security issues.