

“Fujitsu brings innovative technologies, a great partnership, co-creation and collaboration”

Roland Hinz
IT Manager,
Wismar Business School,
The University of Wismar

The Fujitsu Enterprise Service Catalog Manager enables the University of Wismar to digitally transform the teaching process.

At a glance

Country: Germany
Industry: Education
Founded: 1908
Employees: 434
Students: 8,650
Website: www.hs-wismar.de

Challenge

The number of remote students at the University of Wismar has nearly doubled over the past few years. Therefore, the scale and cost of the university's virtualization environment has also increased dramatically.

Solution

Fujitsu has implemented the Enterprise Service Catalog Manager. This supports a new portal that enhances the learning experience by digitally transforming education, enabling the university to empower teachers and students with access to content anywhere, at anytime.

Benefit

- Transform remote access to knowledge
- Reduce system administration
- Keep track of IaaS usage and costs
- Reliable service with no incidents across 2 years of operation

Customer

The University of Wismar (Hochschule Wismar) is the University of Applied Sciences, Technology, Business and Design. The university prides itself on having an entrepreneurial spirit, focusing not only on innovation but on how to implement ideas in a sustainable fashion.

Products and Services

- FUJITSU Server
- NetApp storage
- VMWare ESXi Fujitsu Enterprise Service Catalog Manager
- SuSe Linux

The future of learning is digital

The University of Wismar recognises that the development of innovations requires an inspiring working climate and that this is now only possible through the use of digital technology.

As Mattias Hesse, Head of IT & Media, University of Wismar says: "Digital learning will have an increasingly broad impact on teaching in the future. For example, the number of remote students at the university has nearly doubled in the last few years."

The University of Wismar faced several challenges in regard to its virtualization environment. Efforts and costs were continually rising due to the increased number of students working remotely and so the University needed a solution that offered an easy-to-use self-service portal that guaranteed IT governance and offered control of the purchase and usage of IT services and software.

Transforming access to education with digital technology

"We were initially looking for a web-based solution that enabled us to make applications as well as virtual desktops available to students online. Fujitsu suggested the Enterprise Service Catalog Manager and together with SOHNIX we considered options for how we could realise our vision through the new portal" explains Roland Hinz, Head of IT, Wismar Business School, The University of Wismar

By implementing Fujitsu's Enterprise Service Catalog Manager, the easy to use cloud portal, teaching staff can now easily define, approve and allocate resources to students, maximizing support while optimizing use of resources.

This has led to huge benefits for the students because new university services are available online which means they can access them at anytime and do so remotely.

"The new IT portal from Fujitsu is a great help in terms of our studies because we can access the University's services quickly and securely. It's a really well planned and user-friendly service" explains Abdel Abaldi Teaching Assistant, University of Wismar

The Fujitsu service not only provides access, it also enables control. The Fujitsu Enterprise Service Catalog Manager has a continually growing set of pre-packaged adapters that seamlessly integrate many types of hybrid cloud services. It provides the university with functions for calculating usage fees based on actual usage and for generating reports.

Services can be integrated into the portal quickly and easily because all the necessary business enablement features are already in place – including user registration, user and subscription management, service provisioning, reporting, and functionality for processing payments and invoicing.

Strategic partnerships underpin successful business change

The University of Wismar works hand in hand with academic institutions and business partners in the region and across the globe. This provides scope for new topics, perspectives and cooperation projects. Because of this background, the concept of digital co-creation comes very easily to the university.

"Co-creation is the collaboration between the IT Service and Media Centre, the University faculties, Fujitsu and SOHNIX which has led to the successful development of our project to digitally transform the teaching process at the University of Wismar." Matthias Hesse, Head of IT & Media, University of Wismar

By using Fujitsu Enterprise Service Catalog Manager, the University of Wismar expects to continue to raise its IT operational efficiency and enhance the convenience and power of hybrid cloud services.

"This is a win-win situation for both sides in that the supplier understands the needs of the client and the client receives a product that meets their expectations. It makes sense to co-create projects collaboratively with Fujitsu because Fujitsu's portfolio is broad, allowing us to create greater added value." Matthias Hesse, Head of IT & Media, University of Wismar

FUJITSU

Website: www.fujitsu.com

IN COLLABORATION WITH

