PaperStream Capture Pro

Software Update Version 1.5

What are the new updates to PaperStream Capture Pro?

New features include:

- Spanish and French languages Other enhancements include:
- Improved thumbnail quality
- Option to show or hide the Document Profile Summary window
- Screen divider adjustments are remembered across scan sessions
- Easier navigation to return to scan mode

What do I need to do to update my software?

Go to <u>http://www.fujitsu.com/us/support/</u> products/computing/peripheral/scanners/ <u>drivers/index.html</u>. You will need to sign in. Once you click the download button, you will have access to the updated software to install.

Will I need to uninstall my existing version of PaperStream Capture Pro?

No, there is no need to uninstall. Once you begin downloading the new version it will override your previous version.

Will I need to recreate my profiles and other settings?

No, the software update will not affect your current profiles or settings.

What happens if I have difficulty updating my software?

If you have problems updating your software, please contact our Technical Assistance Center located in Sunnyvale, CA. They are available Monday-Friday 5am-5pm PST, Saturdays 8am-1pm and can be reached at 800-626-4686.

Do I have to update my software?

No, you do not have to update your software, however we recommend you do in order to ensure you are utilizing the most recent enhancements and attaining the most benefit from the software. Need Assistance?

Contact Technical Support

800-626-4686

Monday-Friday 5am-5pm PST Saturdays 8am-1pm

I saw PaperStream Capture Pro advertised on the website. What is it?

PaperStream Capture Pro is a simple, easy to use, front-end capture software that efficiently automates documents by offering seamless, high-quality capture, image enhancement and organized, indexed and extracted data for release.

What are the capabilities?

PaperStream Capture Pro helps streamline your capture process with features such as document separation, enhanced image processing, data extraction, indexing and validation, along with automated and manual QC. It releases the images and data into a back-end connector of choice.

PaperStream Capture Pro



Frequently Asked Questions

What is new about PaperStream Capture Pro compared to PaperStream Capture?

There are several enhancements with PaperStream Capture Pro compared to PaperStream Capture. These include:

- 1. Captures paper batches or import from file
- 2. Page separation includes Zonal OCR
- PaperStream IP is applied to images during scanning, during import and after scan
- Extracts and indexes using more advanced methods including OCR, Key From Image, Database lookup and system data
- 5. Data QC and validation module is available

I already use PaperStream Capture. How can I upgrade to Capture Pro?

Once a customer downloads PaperStream Capture Pro, the software will override any previous version of PaperStream Capture that is on the customer's desktop.

Can I try out PaperStream Capture Pro?

Yes. For a free evaluation, please contact a Sales Representative at 844-336-9668 or visit <u>https://www.paperstream.com/eval/</u>.

What is a Trial or Evaluation license and how is it different?

You may have registered for a Trial or Evaluation of PaperStream Capture Pro. This means you have up to 200 batches or 30 days to try out the software. Once the Trial license expires, your documents will be stamped as "demo". To obtain a fully functioning license, please go to <u>http://store.</u> <u>fcpa.fujitsu.com/paperstream/</u>.

How can I buy PaperStream Capture Pro?

There are a couple of purchasing options. Please contact a Sales Representative at 844-336-9668 to learn more. The software is also available to purchase in the <u>Deluxe Bundle package</u> that includes (1) software license, (1) Fujitsu fi-7160 workgroup scanner, and (1) year of maintenance service.

May I purchase directly?

Yes, the PaperStream Capture Pro software is available to purchase directly from the Fujitsu <u>online store</u>. The software license includes 1 year mandatory maintenance service with the option to add additional years of maintenance.

May I purchase the software separately from the scanner?

Yes, PaperStream Capture Pro is available to purchase directly from the Fujitsu <u>online</u> <u>store</u>. The software license includes 1 year mandatory maintenance service with the option to add additional years of maintenance.

What license types are available?

There are 3 types of licenses:

- 1. Scan License: This is a single license, based on your scanner type, which includes scan, QC, and index capability for 1 work station
- QC / Index License: This is for additional work stations and includes QC and validation capabilities*
- 3. Import License: This license allows for importing of digital files*

*QC and Import licenses require a Scan license as part of their configuration

Is there a volume license?

PaperStream Capture Pro is not volume based, but to inquire about a site license, please contact a Sales Representative at 844-336-9668.



How many stations can I use?

PaperStream Capture Pro is designed for distributed installations. Multiple stations can be configured. A Scan license type is required for each station.

Do I need to prepare a Server to use multiple stations?

No, you do not.

Do I need to buy a maintenance agreement with PaperStream Capture Pro?

All Scan license SKUs include a 1 year mandatory maintenance agreement. However, once the year has expired, you will need to purchase additional years.

What do I get with a maintenance agreement?

Maintenance Agreements are available in 1, 2 or 3 year contracts and include technical support, software updates and version upgrades.

Do I need to update my maintenance agreement every year?

Upon the end of your mandatory 1 year maintenance agreement, you will need to purchase additional years. To inquire about additional year agreements, please contact a Sales Representative at 844-336-9668.

What are the system requirements?

- Minimum: Core2Duo E6550, 2.33GHz, 2GB memory
- Recommended: Intel Core i5, 2.5GHz, 4GB memory

What OS is supported?

Windows® 7 Professional 32-bit/64-bit Windows® 7 Enterprise 32-bit/64-bit Windows® 7 Ultimate 32-bit/64-bit Windows® 8.1 32-bit/64-bit Windows® 8.1 Pro 32-bit/64-bit Windows® 8.1 Enterprise 32-bit/64-bit Windows Server® 2008 R2 64-bit Windows Server® 2012 64-bit Windows Server® 2012 R2 64-bit Windows® 10 Home 64-bit / 32-bit Windows® 10 Professional 64-bit /32-bit Windows® 10 Enterprise 64-bit / 32-bit Windows® 10 Education 64-bit / 32-bit

What scanners are supported?

PaperStream Capture Pro is bundled with the Fujitsu fi-7160 scanner, however it is compatible with all other Fujitsu fi-series scanners:

 fi-6800, fi-5950, fi-7160, fi-7260, fi-7180, fi-7280, fi-7030, fi-6140Z, fi-6240Z, fi-6130Z, fi-6230Z, fi-5530C2, fi-6670, fi-6770, fi-6110, fi-6400

Does the software work with any brand/type of scanner?

No, PaperStream Capture Pro only works with Fujitsu fi-series scanners.

What back-end system is supported?

PaperStream Capture Pro releases to a folder, a network folder, SharePoint or FTP.

How can I connect to our own back-end system?

We provide back-end connectors. To discuss your specific business needs, please contact a Sales Representative at 844-336-9668.

Partner / VAR questions:

Can I resell PaperStream Capture Pro?

The software is currently available for resell through the fi-7160 Deluxe Bundle. (Part number CG01000-286401). To see a list of our distributors click on <u>us.fujitsu.com/</u> fcpasolutions/resellers.