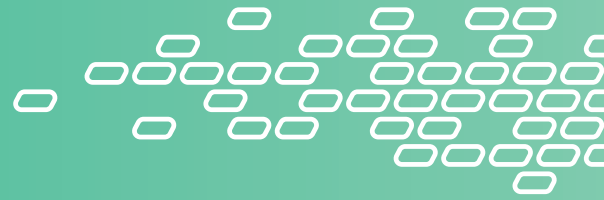


# PaperStream Capture Pro

Software Update Version 2.1



## Frequently Asked Questions (FAQ)

### What are the new updates to PaperStream Capture Pro V2.1?

There are several enhancements which include:

- **Windows 10** - PaperStream Capture Pro is now Windows 10 compatible
- **Scanner Compatibility** - Now compatible with Fujitsu's newest production scanners, the fi-7700, fi-7600, fi-7700S as well as the fi-65f
- **Improved Batch Administrator Views:**
  - Through the Batch Manager window, Administrators can see the list of file paths to released files
  - The number of characters in Batch folder naming is extended from 15 to 32 for more detailed naming options
- **Enhanced Display Options:**
  - Hot Key display options – the Hot Key can be displayed when PaperStream Capture Pro is behind another window or can be hidden
  - Additional thumbnail size options and character count
  - Modified destination views for easier understanding
- **Blank Page** - Easier Blank Page deletion requiring fewer clicks

### V2.0 Enhancements:

- **Ad Hoc Scanning** - Simply right-click on your mouse to scan one-off documents. This allows a quick and easy way for users to scan and save a document with file-type and destination options. No time spent creating profiles for these one-off scans.
- **Data collection** - Detailed data reporting for monitoring performance for scan stations, indexing usage, and batch releases. This enables employees and managers to balance workloads, measure performance, and be proactive on scanner maintenance.
- **UI enhancements** - All-In-One view includes indexing and index field focus. No need to toggle back and forth between screens. This reduces the number of clicks for single station

## Need Assistance?

### Contact Technical Support

**800-626-4686**

**Monday-Friday 5am-5pm PST**

**Saturdays 8am-1pm**

environments, therefore saving users time and improving efficiency.

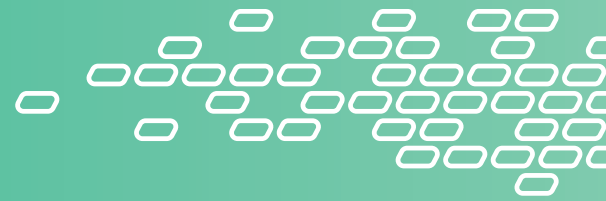
- **OCR performance enhancements** - Improved OCR accuracy using PaperStream Capture Pro's character masking and field value meta data. Users can now access settings to improve OCR accuracy.
- Additional **usability enhancements:**
  - PDF import behavior
  - Keyboard shortcuts
  - Hot key assignment
  - Batch release status
  - Import behavior

### What do I need to do to update my software?

Please contact us at [fcpsolutions@us.fujitsu.com](mailto:fcpsolutions@us.fujitsu.com). We will provide you a link for the updated software.

# PaperStream Capture Pro

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## Frequently Asked Questions (FAQ)

### **Will I need to uninstall my existing version of PaperStream Capture Pro?**

No, there is no need to uninstall. Once you begin downloading the new version it will override your previous version.

### **Will I need to recreate my profiles and other settings?**

No, the software update will not affect your current profiles or settings.

### **What happens if I have difficulty updating my software?**

If you have problems updating your software, please contact our Technical Assistance Center located in Sunnyvale, CA.. They are available Monday-Friday 5am-5pm PST, Saturdays 8am-1pm and can be reached at 800-626-4686.

### **Do I have to update my software?**

No, you do not have to update your software, however we recommend you do in order to ensure you are utilizing the most recent enhancements and attaining the most benefit from the software.

### **Why should I use PaperStream Capture Pro?**

PaperStream Capture Pro is a simple, easy to use, front-end capture software that efficiently automates documents by offering seamless, high-quality capture, image enhancement and organized, indexed and extracted data for release.

### **What are the capabilities?**

PaperStream Capture Pro helps streamline your capture process with features such as document separation, enhanced image processing, data extraction, indexing and validation, along with automated and manual QC. It releases the images and data into a back-end connector of choice.

### **What is new about PaperStream Capture Pro compared to PaperStream Capture?**

There are several enhancements with PaperStream Capture Pro compared to PaperStream Capture. These include:

1. Captures paper batches or import from file
2. Page separation includes Zonal OCR
3. PaperStream IP is applied to images during scanning, during import and after scan
4. Extracts and indexes using more advanced methods including OCR, Key From Image, Database lookup and system data
5. Data QC and validation module is available

### **I already use PaperStream Capture. How can I upgrade to Capture Pro?**

Once a customer downloads PaperStream Capture Pro, the software will override any previous version of PaperStream Capture that is on the customer's desktop.

### **Can I try out PaperStream Capture Pro?**

Yes. For a free evaluation, please contact a Sales Representative at 888-425-8228 or visit <https://www.paperstream.com/eval/>.

### **Is there a trial or evaluation license and how can I get it?**

Yes. For a free evaluation, please contact a Sales Representative at 888-425-8228.

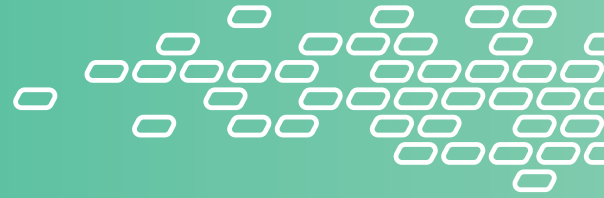
### **How can I buy PaperStream Capture Pro?**

There are a couple of purchasing options.

1. Please contact a Sales Representative at 888-425-8228.
2. Or, it is also available in the Deluxe Bundle package that includes (1) software license, (1) Fujitsu's fi-7160 workgroup scanner, and 1 year of maintenance service. To purchase this bundle, visit Fujitsu's website to see the list of authorized [resellers](#).

# PaperStream Capture Pro

Software Update Version 2.1



## Frequently Asked Questions (FAQ)

### May I purchase directly?

Yes, the PaperStream Capture Pro software is available to purchase directly from the Fujitsu [online store](#). The software license includes 1 year mandatory maintenance service with the option to add additional years of maintenance.

### May I purchase the software separately from the scanner?

Yes, PaperStream Capture Pro is available to purchase directly from the Fujitsu [online store](#). The software license includes 1 year mandatory maintenance service with the option to add additional years of maintenance.

### What license types are available?

There are 3 types of licenses:

1. Scan License: This is a single license, based on your scanner type, which includes scan, QC, and index capability for 1 work station
2. QC / Index License: This is for additional work stations and includes QC and validation capabilities\*
3. Import License: This license allows for importing of digital files\*

\*QC and Import licenses require a Scan license as part of their configuration

### Is there a volume license?

PaperStream Capture Pro is not volume based, but to inquire about a site license, please contact a Sales Representative at 844-336-9668.

### How many stations can I use?

PaperStream Capture Pro is designed for distributed installations. Multiple stations can be configured. A Scan license type is required for each station.

### Do I need to prepare a Server to use multiple stations?

No, you do not.

### Do I need to buy a maintenance agreement with PaperStream Capture Pro?

All Scan license SKUs include a 1 year mandatory maintenance agreement. However, once the year has expired, you will need to purchase additional years.

### What do I get with a maintenance agreement?

Maintenance Agreements are available in 1, 2 or 3 year contracts and include technical support, software updates and version upgrades.

### Do I need to update my maintenance agreement every year?

Upon the end of your mandatory 1 year maintenance agreement, you will need to purchase additional years. To inquire about additional year agreements, please contact a Sales Representative at 888-425-8228.

### What are the system requirements?

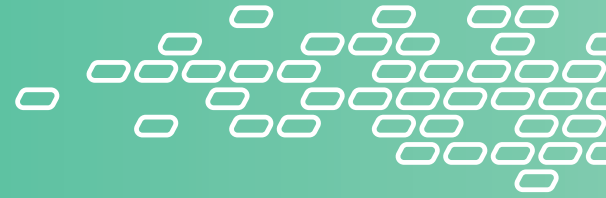
- Minimum: Core2Duo E6550, 2.33GHz, 2GB memory
- Recommended: Intel Core i5, 2.5GHz, 4GB memory

### What OS is supported?

Windows® 7 Professional 32-bit/64-bit  
Windows® 7 Enterprise 32-bit/64-bit  
Windows® 7 Ultimate 32-bit/64-bit  
Windows® 8.1 32-bit/64-bit  
Windows® 8.1 Pro 32-bit/64-bit  
Windows® 8.1 Enterprise 32-bit/64-bit  
Windows Server® 2008 R2 64-bit  
Windows Server® 2012 64-bit  
Windows Server® 2012 R2 64-bit  
Windows® 10 Home 64-bit / 32-bit  
Windows® 10 Professional 64-bit / 32-bit  
Windows® 10 Enterprise 64-bit / 32-bit  
Windows® 10 Education 64-bit / 32-bit

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## Frequently Asked Questions (FAQ)

### What scanners are supported?

PaperStream Capture Pro is compatible with these Fujitsu fi-series scanners:

- Workgroup: fi-6110, fi-6130Z, fi-6230Z, fi-7030, fi-7160, fi-7260 and fi-65f
- Departmental: fi-5530C2, fi-6140Z, fi-6240Z, fi-7180, fi-7280, fi-7460 and fi-7480
- Low-Volume: fi-7600, fi-7700, fi-7700S, fi-6670, and fi-6770
- Mid-Volume: fi-5950, fi-6400 and fi-6800

### Does the software work with any brand/type of scanner?

No, PaperStream Capture Pro only works with Fujitsu fi-series scanners.

### What back-end system is supported?

PaperStream Capture Pro releases to FTP, SharePoint® Server to 2007, 2010 and 2013, SharePoint Online, Office 365, Box, FileSystem, and Other App - launch an external application.

Partner / VAR questions:

### Can I resell PaperStream Capture Pro?

The software is currently available for resell through the fi-7160 Deluxe Bundle. (Part number CG01000-286401). To see a list of our distributors click on [us.fujitsu.com/fcpasolutions/resellers](http://us.fujitsu.com/fcpasolutions/resellers).