

# Data Sheet

## PRIMERGY Veeam Backup Server Implementation Service

Professional Services for IT Hardware

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### INTRODUCTION

Fujitsu offers our PRIMERGY Veeam Backup Server implementation package to install, design, and configure your newly purchased PRIMERGY Server, into your existing or newly created infrastructure environment, as a backup server running Veeam Backup Software.

The PRIMERGY Veeam Backup Server implementation service delivers:

- A physical installation service to rack and connect your PRIMERGY Server to power network and management network services.
- A design workshop that determines the optimum layout and feature functionality to maximise the effectiveness of your Backup Service.
- A Configuration activity that ensures your new PRIMERGY Server is configured correctly and delivers all the featured functionality of the design workshop.
- A test and acceptance process that assures you the functionality you need and expect is provided.
- A handover process that gives you the necessary details to ensure you can effectively manage your PRIMERGY Veeam Backup Server henceforth.

### BENEFITS

- Fujitsu Professional Service Consultants are fully trained and accredited in understanding and getting the best from Fujitsu PRIMERGY Servers.
- Extensive support capability all the way back to design and manufacturing departments to ensure that should unanticipated problems arise, then an answer can quickly be found.
- A standard configuration rule model approach that produces reliable and tested design configurations.
- Highly skilled and experienced staff present during your most vulnerable time of change ensuring a successful result.
- Worry free assured implementation process, reducing reliance on any product unfamiliar resources.

# Service in detail

## Design Workshop Service

- Discovery workshop to discuss the Customers environment and to understand how best to integrate the Veeam solution.

## Installation Service

- Rack and Cable PRIMERGY Server Hardware into customer's environment.
- Configuration of iRMC components for lights-out management.
- Upgrade of firmware to the latest versions for the Fujitsu PRIMERGY Hardware. (Bios, iRMC and Storage controllers).
- Base configuration of the PRIMERGY Server – Management access.

## Software Installation and Configuration Service

- Installation of Microsoft Windows with Fujitsu ServerView and Serverstart.
- Installation of Veeam software solution onto the PRIMERGY Server.
- Configuration of customers Virtual environment into Veeam solution.

## Test & Handover Service

- Test backup and restore of a test VM.
- Demonstrate to Customer and walkthrough accessing the Backup System.
- Provide customer with configuration worksheet with Veeam environment variables.
- Demonstrate management access.

## Service Delivery

The PRIMERGY Veeam Backup Server implementation service is normally delivered Mon to Fri 09:00 to 17:00 – The service can be delivered outside of these times but will be subject to additional charges that can be quoted on request.

## Out of Scope

Any data migration services.  
Any VM migration services.  
Any configuration requirements on customer hosts.  
Any training in the use of the Veeam product beyond basic access to the installed product.

# How to Order

FSP:G-IW06700GBSV1	VEEAM/PRIMERGY Backup Server (Entry Level)
FSP:G-IW06700GBSV2	VEEAM/PRIMERGY Backup Server (Medium Level)
FSP:G-IW06700GBSV4	VEEAM/PRIMERGY Backup Server (High End)



If you want to see how Fujitsu Professional Services could transform your organisation's IT, contact us at [ukprofservices@uk.fujitsu.com](mailto:ukprofservices@uk.fujitsu.com) or call 0843 3541815

# More information

## Fujitsu products, solutions & services

### Products

[www.fujitsu.com/global/products/](http://www.fujitsu.com/global/products/)

In addition to the Fujitsu Support services, Fujitsu offers a full portfolio of other computing products.

### Computing products

- Storage systems: ETERNUS®
- Server: PRIMERGY®, PRIMEQUEST®, Fujitsu SPARC® M10, BS2000®/OSD Mainframe
- Client Computing Devices: LIFEBOOK®, STYLISTIC®, ESPRIMO®, FUTRO®, CELSIUS®
- Peripherals: Fujitsu Displays, Accessories
- Software
- Network

Product Support Services with different service levels agreements are recommended to safeguard each product and ensure smooth IT operation.

### Solutions

<http://www.fujitsu.com/global/solutions>

The Fujitsu solutions combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships. Fujitsu's Solutions include parts of one or more activity groups (e.g., planning, implementation, support, management, and training services) and are designed to solve a specific business need.

**Infrastructure Solutions** are customer offerings created by bringing Fujitsu's best products, services and technologies together with those from partners to deliver benefit to our customers' businesses.

**Industry Solutions** are tailored to meet the needs of specific verticals.

**Business and Technology Solutions** provide a variety of technologies developed to tackle specific business issues such as security and sustainability, across many verticals.

### Services

[www.fujitsu.com/global/services/](http://www.fujitsu.com/global/services/)

Several customizable Fujitsu Service offerings ensure that IT makes a real difference and delivers true business value. We do this by leveraging our extensive experience in managing large, complex, transformational IT programs to help clients in planning, delivering and operating IT services in a challenging and changing business environment.

**Application Services** support the development, integration, testing, deployment and on-going management of both custom developed and packaged applications. The services focus on delivering business and productivity improvements for organizations.

**Business Services** respond to the challenge of planning, delivering and operating IT in a complex and changing IT environment.

**Managed Infrastructure Services** enable customers to deliver the optimal IT environment to meet their needs; achieving high levels of IT service quality and performance for data centre and end user environments.

## Fujitsu green policy innovation

[www.fujitsu.com/global/about/environment/](http://www.fujitsu.com/global/about/environment/)

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global knowhow, we aim to resolve issues of environmental energy efficiency through IT.



## More Information

Learn more about Fujitsu, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website <http://www.fujitsu.com/fts/services/support/>

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