

Data Sheet

ETERNUS CS8XXX Application Ready Implementation Service

Professional Services for IT Hardware



INTRODUCTION

Fujitsu offers our ETERNUS CS8XXX Application Ready implementation service to install, design, and configure your newly purchased ETERNUS CS8XXX device, into your existing or newly created infrastructure environment, as an 'application ready' backup system to support your chosen backup application.

The Implementation service is offered for the following CS8XXX models and use cases:

ETERNUS CS Model	Deduplication	Backend Device
CS8200		X
CS8400		X
	X	X
	X	X
CS8800 (Split Site)	X	
	X	X

Application Ready' means that all the implementation configuration activities have been completed and configured ready for you to apply your chosen frontend backup software solution to utilise it.

The basic implementation is configured for a single frontend application but extensions to the service allow it to be upgraded on a one by one basis to support as many frontend applications as your business requires.

The ETERNUS CS8XX implementation service delivers:

- A physical installation service to rack and connect your CS8XXX device to power network and management network services.
- A design workshop that determines the optimum layout and feature functionality to maximise the effectiveness of your new system.
- A Configuration activity that ensures your new CS8XXX is configured correctly and delivers all the featured functionality of the design workshop.
- A test and acceptance process that assures you the functionality that you need and expect is present.
- A handover process that gives you the necessary details to ensure you can effectively manage your CS8XXX henceforth.

BENEFITS

- Fujitsu Professional Service Consultants are fully trained and accredited in understanding and getting the best from Fujitsu ETERNUS Storage.
- Extensive support capability all the way back to design and manufacturing departments to ensure that should unanticipated problems arise, then an answer can quickly be found.
- A standard configuration rule model approach that produces reliable and tested design configurations.
- Highly skilled and experienced staff present during your most vulnerable time of change ensuring a successful result.
- Worry free assured implementation process, reducing reliance on any product unfamiliar resources.

Service in detail

Initial Pre-Delivery Activity

- Carry out Site Survey.
- Produce Site Survey report to Support delivery prerequisites.

Design Phase

- Carry out design workshop and discovery activities.
- Create CS8XXX Low Level Design (LLD).
- Create Acceptance Test Plan for CS8XXX functionality.

Implementation Service

- CS8XXX hardware Installation.
- Installation & Configuration of AIS connect.
- CS8XXX base build.
- Customer Pre-requisites check.
- CS HE Software checks and upgrades as required.
- CS8XXX base build as per LLD.
- CS8XXX configure for front-end applications.

Post Build Service

- Gather data for "As Built" documentation.
- Complete "As Built" documentation.

Test & Handover Service

- Test as per Test & Acceptance plan.
- Demonstrate to Customer and walkthrough accessing the System.
- Provide customer with "as built" documentation.
- Demonstrate management access.

Service Delivery

The ETERNUS CS800 implementation service is normally delivered

Mon to Fri 09:00 to 17:00. The service can be delivered outside of these times but will be subject to additional charges that can be quoted on request.

Out of Scope

Any data migration services.

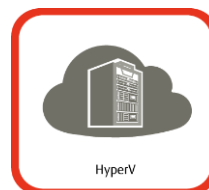
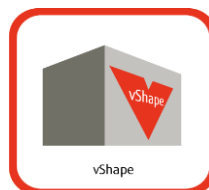
Any configuration requirements on customer hosts

Any ETERNUS training beyond the handover requirement which expects an ETERNUS basically trained administration resource to be available.

How to order

Please use the following ordering codes as appropriate

FSP:G-IN08400GBSOC	ETERNUS CS8200 No Dedupe No Backend
FSP:G-IN08500GBSOC	ETERNUS CS8200 No Dedupe with Backend
FSP:G-IN06900GBSOC	ETERNUS CS8400 No Dedupe No Backend
FSP:G-IN07000GBSOC	ETERNUS CS8400 No Dedupe with Backend
FSP:G-IN07100GBSOC	ETERNUS CS8400 Dedupe No Backend
FSP:G-IN07200GBSOC	ETERNUS CS8400 Dedupe with Backend
FSP:G-IN07300GBSOC	ETERNUS CS8800 Dedupe No Backend
FSP:G-IN07400GBSOC	ETERNUS CS8800 Dedupe with Backend



If you want to see how Fujitsu Professional Services could transform your organisation's IT, contact us at ukprofservices@uk.fujitsu.com or call 0843 3541815

More information

Fujitsu products, solutions & services

Products

www.fujitsu.com/global/products/

In addition to the Fujitsu Support services, Fujitsu offers a full portfolio of other computing products.

Computing products

- Storage systems: ETERNUS®
- Server: PRIMERGY®, PRIMEQUEST®, Fujitsu SPARC® M10, BS2000®/OSD Mainframe
- Client Computing Devices: LIFEBOOK®, STYLISTIC®, ESPRIMO®, FUTRO®, CELSIUS®
- Peripherals: Fujitsu Displays, Accessories
- Software
- Network

Product Support Services with different service levels agreements are recommended to safeguard each product and ensure smooth IT operation.

Solutions

<http://www.fujitsu.com/global/solutions>

The Fujitsu solutions combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships. Fujitsu's Solutions include parts of one or more activity groups (e.g., planning, implementation, support, management, and training services) and are designed to solve a specific business need.

Infrastructure Solutions are customer offerings created by bringing Fujitsu's best products, services and technologies together with those from partners to deliver benefit to our customers' businesses.

Industry Solutions are tailored to meet the needs of specific verticals.

Business and Technology Solutions provide a variety of technologies developed to tackle specific business issues such as security and sustainability, across many verticals.

Services

www.fujitsu.com/global/services/

Several customizable Fujitsu Service offerings ensure that IT makes a real difference and delivers true business value. We do this by leveraging our extensive experience in managing large, complex, transformational IT programs to help clients in planning, delivering and operating IT services in a challenging and changing business environment.

Application Services support the development, integration, testing, deployment and on-going management of both custom developed and packaged applications. The services focus on delivering business and productivity improvements for organizations.

Business Services respond to the challenge of planning, delivering and operating IT in a complex and changing IT environment.

Managed Infrastructure Services enable customers to deliver the optimal IT environment to meet their needs; achieving high levels of IT service quality and performance for data centre and end user environments.

Fujitsu green policy innovation

www.fujitsu.com/global/about/environment/

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global knowhow, we aim to resolve issues of environmental energy efficiency through IT.



More Information

Learn more about Fujitsu, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website <http://www.fujitsu.com/fts/services/support/>

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