Fujitsu Managed Services
Managed Mobile

FUJITSU

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Fujitsu enables our customers to efficiently deploy, manage, support, control and secure mobile devices and services while increasing employee productivity, collaboration and reducing their Total Cost of Ownership.

Employees are taking their company's information with them into unmanaged territory. Today's enterprises must be able to protect the corporate data on the employees' devices. This can be an expensive and time consuming task given the number of mobile platforms and applications on the market. At a time when IT departments are being asked to do more with less, companies need a mobile device management solution that can keep pace with increasingly complex and non-standard environments whilst safeguarding corporate data and protecting privacy.

Secure your mobile communication with Fujitsu
Enforced security that goes everywhere your data does, securing every point in your expanding mobile environment. Fujitsu is redefining mobile security with a breakthrough security architecture that operates at the device, application and network tiers.

Secure Tracking enforces the security policies as well as automatically detecting potential threats and intelligently adjusting security settings to mitigate risks. Secure tracking swiftly detects devices that are not adhering to the pre-defined security policy (e.g. jailbroken) and takes agreed actions. Other available services include virus protection.

Secure Gateway brings intelligent security to the network. Used in conjunction with Secure Access, the Gateway controls access to all corporate applications, and logs all mobile application traffic for compliance and reporting purposes.

Secure Access allows IT to offer mobile users secure, encrypted access to specific business applications from their smart device. It is a simple, flexible and secure way to meet the growing demand for access to business-critical applications.

This single solution offers:

• Remote client installation
• Provisioning of devices and users
• Hardware inventory
• Software inventory
• Security – e.g. jailbreak detection
• Remote reset and lock
• Software download and install
• File transfer
• Enterprise application store
• Application provisioning
• Device remote control
• Advanced application security
• Support for employee liable devices (bring your own device)
• Telecom expense management (e.g. roaming)
• Reports (activity and devices inventory)
• Strong authentication (device and user)
• Local device data encryption

Greater security, reliability, and scalability

Configure

Fujitsu makes it easy for you to control access to your mobile applications with configuration packages that you can customize based on your company's policies and procedures. For example, you could allow delivery people to access inventory and workforce management applications along with Microsoft® Exchange, while the finance department can only see SAP® applications and Exchange. As another example, some users can have VPN but not WiFi configured for their device. With Fujitsu, it's always your call.

Provision

Fujitsu Cloud infrastructure and streamlined provisioning process allows a new user to simply visit a designated URL to self enrol. No more phone calls or tickets to set up new users. The system quickly checks the user and device and automatically loads the correct package. Devices can additionally be tagged as company or employee owned. Continual updates keep the IT team informed of the users' roaming status, storage space and battery life.

Maintain

In an environment with multiple devices, platform types and vendors, maintenance and support become costly and problematic. Unified management removes some of the complexity. If something goes wrong, it's hard to know who to call or what process to follow. With Fujitsu, you gain complete visibility and control across the entire mobile service – regardless of the device platform or location.

The self-service portal allows end users to perform tasks such as resetting their own device without the need to call the IT team, freeing up resources to focus on tasks with higher business value.

Track

As for ongoing tracking, Fujitsu makes it easy to identify and replace older phones, discover unused devices and warn users when they are roaming – all of which helps you keep mobile costs under control.

Decomission

If a device is lost or stolen, or otherwise in unauthorized use, it can be decommissioned in real time with just a few clicks. Some mobile management solutions can't distinguish between employee and company owned devices and force full resets in every case. With Fujitsu, you can perform resets selectively – removing company data from an employee device, leaving the employee's personal data intact. It's never been easier to enforce and comply with corporate policies.

Fujitsu utilizes its leadership position in Managed Workplace services and brings a new level of ease and control throughout the mobile lifecycle.

Benefits

With Fujitsu Managed Mobile solution, you can realize significant business advantages in a hyper-competitive, 24x7, globally connected environment.

- Support for the latest (and emerging) smartphone and tablet technologies
- Protection from IT security threats with a fully secure and encrypted service
- 24x7 IT help desk support
- Reduced Total Cost of Ownership (TCO) with a flexible and predictable low cost price-per-device-per-month
- Improved employee productivity and corporate responsiveness
- Better communication and cost control
- Improved service level performance and user satisfaction

The Fujitsu Difference

With Fujitsu managing the diverse devices in your mobile infrastructure, you can expect lowered operational cost and greater efficiency with one contract, one contact and one interface. Our globally capable service scales with your needs, allowing you to manage 50 or over 50,000 devices using the same service. Our enterprise customers use Fujitsu to reduce their mobile TCO costs by over 25%, increase customer service levels by over 75% and ensure 100% corporate compliance.