

FUJITSU Software Infrastructure Manager V2.7.0 Infrastructure Manager for PRIMEFLEX V2.7.0



First Step Guide

CA92344-4455-05 April 2022

Preface

Purpose

This manual is for those using the following operation and management software for the first time. This software manages and operates ICT devices such as servers, storages, and switches as well as facility devices such as PDUs in an integrated way.

- FUJITSU Software Infrastructure Manager
- FUJITSU Software Infrastructure Manager for PRIMEFLEX (hereinafter referred to as "ISM for PRIMEFLEX")

Hereinafter, the two products above will be referred to as "ISM."

This manual describes the minimum amount of preparation and operations required for using ISM.

For a description on the use of each function, refer to the following manuals.

Product Manuals

Manual Name	Description
FUJITSU Software Infrastructure Manager V2.7.0 Infrastructure Manager for PRIMEFLEX V2.7.0 First Step Guide	This manual is for those using this product for the first time. This manual summarizes the procedures for the use of this product, the product system, and licensing. In this manual, it is referred to as "First Step Guide."
FUJITSU Software Infrastructure Manager V2.7.0 Infrastructure Manager for PRIMEFLEX V2.7.0 User's Guide	This manual describes the functions of this product, the installation procedure, and procedures for operation. It allows you to quickly grasp all functions and all operations of this product. In this manual, it is referred to as "User's Guide."
FUJITSU Software Infrastructure Manager V2.7.0 Infrastructure Manager for PRIMEFLEX V2.7.0 Operating Procedures	This manual describes the installation procedure and usages for the operations of this product. In this manual, it is referred to as "Operating Procedures."
FUJITSU Software Infrastructure Manager V2.7.0 Infrastructure Manager for PRIMEFLEX V2.7.0 Glossary	This document defines the terms that you need to understand in order to use this product. In this manual, it is referred to as "Glossary."

Intended Readers

This manual is intended for readers who are using ISM for the first time. To read this manual, you must know the following.

- An understanding of how to use hardware
- An understanding of how to use OSes
- An understanding of networks

Notation in this Manual

Notation

Keyboard

Keystrokes that represent nonprintable characters are displayed as key icons such as [Enter] or [F1]. For example, [Enter] means press the key labeled "Enter." [Ctrl]+[B] means hold down the key labeled "Ctrl" or "Control" and then press the B key.

Symbols

Items that require particular attention are indicated by the following symbols.

Point
Describes the content of an important point.

Note
Describes an item that requires your attention.

Variables: <xxx>

Represents variables that require replacement by numerical values or text strings in accordance with your usage environment.

Example: <IP address>

Using PDF applications (Adobe Reader, etc.)

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- Copying and pasting text

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Modification History

Edition	Issue Date	Modification Overview	Section	
01	May 2021	First edition	-	-
02	June 2021	Added notes about licenses required for features to be used	1.2 Product System and Licenses	Supported functions for each Operation Mode
03	September 2021	Added a Note on Nutanix AHV	3.2.2 Back up ISM-VA	"Note"
04	April 2022	Add options to specify a collection range when collecting maintenance data using a command	3.3.2 Collect Maintenance Data Using a Command	Command examples and a "Point"
05	April 2022	Added confirmation of disk space and system updates to the patch application steps	3.1.1 Apply Patches to ISM- VA	"Note" and the steps for applying patches to ISM-VA

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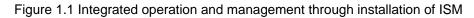
Chapter 1 Overview

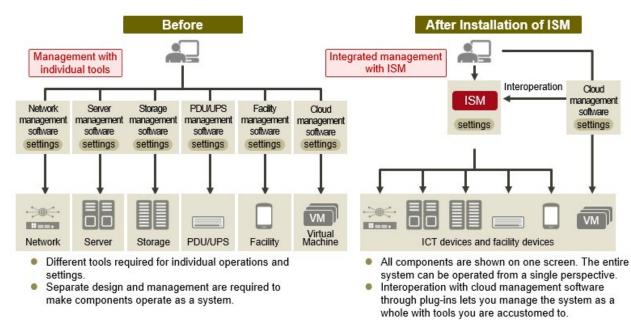
ISM is a software package that manages and operates ICT devices such as servers and storages, as well as facility devices in an integrated way.

This chapter describes the functions that can be used with each license as well as the functions that can be used in different ISM Operation Modes.

Purpose of ISM

By installing ISM, multiple and various types of ICT devices can be managed in an integrated way. With this software, you can monitor the status of all the ICT devices in a data center or a machine room. You can also execute batch firmware updates for multiple devices and configure servers automatically. It can reduce costs of operation management and increase the operation quality.





1.1 Operation Modes and Functions

This section describes an overview of the ISM functions for each Operation Mode.

ISM Operation Modes

ISM can be used in three different modes depending on how you want to use the software. In this manual, these modes are referred to as "Operation Modes."

An icon is displayed for the corresponding mode in the description for each function. The icons that correspond to each mode are as follows.

Operation Mode	Icon	Description
Essential mode	Essential	Can be used for monitoring the status of servers, storages, and switches as well as firmware management.
Advanced mode	Advanced	Can be used for the management, operation, and maintenance of servers, storages, switches, and other facility devices, in addition to the functions that can be used in Essential mode.
Advanced for PRIMEFLEX mode	Advanced for PRIMEFLEX	Can be used for the creation, expansion, management, and maintenance of clusters for virtual platforms, in addition to the functions that can be used in Advanced mode.

Operation Mode	Icon	Description
		Power Capping cannot be used in Advanced for PRIMEFLEX mode.

The Operation Mode is determined by the products that are purchased (media and licenses). For details on products, modes, and the difference between modes, refer to "1.2 Product System and Licenses."

1.1.1 Optimizing Operations Through the Integrated Management of Infrastructure Operations (Node Management)

Essential Advanced Advanced for PRIMEFLEX

ICT and facility devices that are operated and managed in an ISM environment are called "nodes."

With ISM, you can register a batch of nodes to be managed by specifying and discovering nodes that are connected to a network by using an IP address range. This will allow you to make node registration work more efficient.

You can manage node information (node names, serial numbers, IP addresses, etc.) in the same format for any type of node after a node is registered (Figure 1.2 Displaying a node list).

Figure 1.2 Displaying a node list

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		1	6	Node Name	IP Address	Medal Name	Serial Number	Mounting Position 🕦	Description	0
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1	4	0	****	SR-X Switch-2	100.008-020.02	58-301672	earce.	datacenter-1 / floor-1 / rack-1 / 27	TEST Description2	
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1.1.2 Integrated Monitoring for the Status of Multiple Nodes (Monitoring)

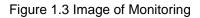
Essential

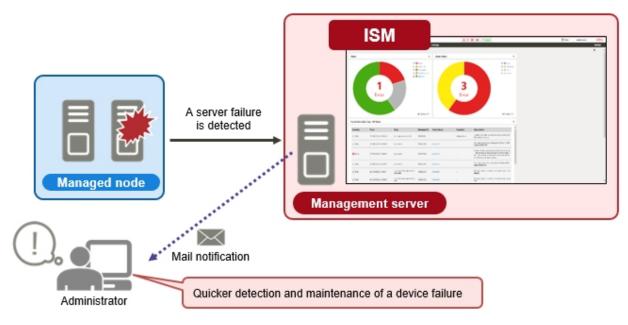
Advanced

Advanced for PRIMEFLEX

With ISM, you can monitor the power status, the availability of CPU, memory, and disk space, intake temperature, as well as events (SNMP traps) due to failures at the same time for all registered nodes.

You can send mail to an administrator when an event has occurred such as a device failure. It is also possible to perform other operations in addition to sending mail such as sending/forwarding SNMP traps, sending logs to Syslog servers, and automatic execution of scripts. By using these functions, you can handle events quickly and minimize time-outs.



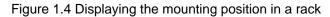


Displaying the mounting position in a rack

Advanced Advanced for PRIMEFLEX

In Advanced mode and Advanced for PRIMEFLEX mode, you can display the status of devices mounted on a server rack on the screen.

There are some devices that have LEDs that display the status on the front of the device and this can also be displayed on a screen in ISM. By using this function, you can locate the position of a device that is failing in a rack as if you were standing in front of the server rack (Figure 1.4 Displaying the mounting position in a rack).



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0 1		Name	rack1	
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17		Alarm Status	& Error	
š [Last Updated	03/06/2019	
H		Size (W x D x H) [mm]	700 x 1050 x 2000	
2		Description		
0				
9				and the second design of the s
7		✓ ➡ hv-host4		Operate ID LED
5 [
4		Name	hv-host4	
2		Status	O Error	
0 SV hv-host4		Alarm Status	A Error	
		Model Name	PRIMERGY RX2540 M4	
5 SV hv-host1	0 4 05 0	IP Address	100 100 100	
5		Mounting Position	19 - 20	
3		Web I/f URL	http://192.168.111.17/	
2 SW SR-X526R1-1		Sub URL	Show Sub URL	
9		Ambient Temperature	29 (Degree Celsius)	
8		Node PowerConsumption	12 [Watt]	
4 I		PowerStatus	Off	
4		LED	o Power Off	
3 1			A Error Blinking	
			CII CSS Off	Display LED

Displaying 3D view

Advanced Advanced for PRIMEFLEX

In Advanced mode and Advanced for PRIMEFLEX mode, the overall status of data centers and server rooms can be viewed similar to that of server racks on a screen in ISM (Figure 1.5 Displaying 3D view). You can confirm information on the operation of devices, SNMP traps being received, the severity of detected events, intake temperature, and power consumption on the same screen in ISM. By using this function, you can grasp the relationship between the status and position of devices.

Figure 1.5 Displaying 3D view

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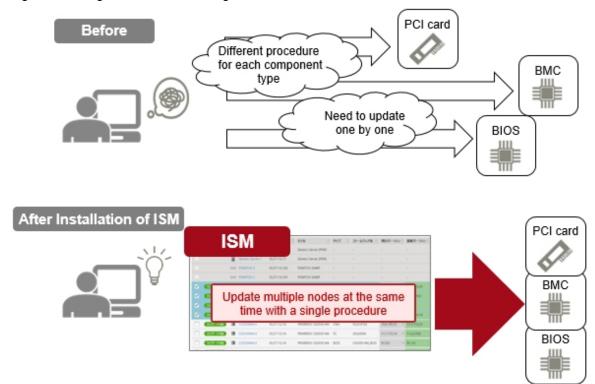
1.1.3 Simplification of Firmware Updates (Firmware Management)

Essential Advanced Advanced for PRIMEFLEX

In ISM, you can confirm the firmware version of multiple nodes on one management screen regardless of the type of device.

You can also update the firmware for multiple nodes and components that needed to be updated individually in the past, and you can update the firmware for these at the same time.

Figure 1.6 Image of Firmware Management



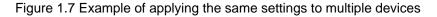
1.1.4 Copying and Applying Settings to Multiple Nodes (Profile Management)

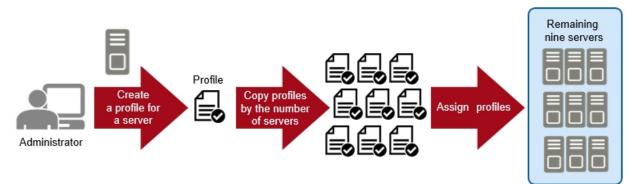
Advanced Advanced for PRIMEFLEX

In ISM, you can set up (settings for installing a device, OS installation, and make registrations to management software) a series of devices to start operations.

In this type of setup, settings are organized into a settings file and saved as a "profile," and then the "profile" is assigned to the devices. You can copy and reuse this profile on multiple devices.

For example, if you must apply the same settings to 10 new devices, you can apply the settings to the remaining nine devices (Figure 1.7 Example of applying the same settings to multiple devices) by creating only one profile.

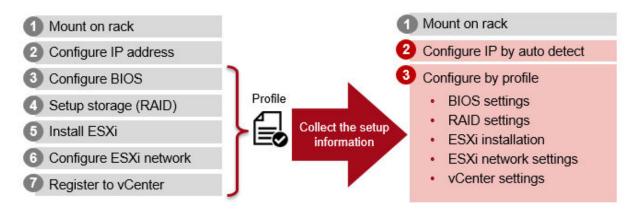




It is also possible to change part of a profile when you must have different settings for different devices.

You can also save parameters as profiles when installing OSes on servers.

Figure 1.8 Example of deploying VMware ESXi servers



1.1.5 Displaying a Network Map (Network Management)

Advanced Advanced for PRIMEFLEX

In ISM, you can graphically display virtual network connections (network maps) in addition to physical connections. By using this function, you can easily see the influence of a stopped device or virtual server.

You can confirm the impacted area which is highlighted in yellow when you select the [Display impacted area] checkbox on a network map (Figure 1.9 Image of physical connections on a Network Map).

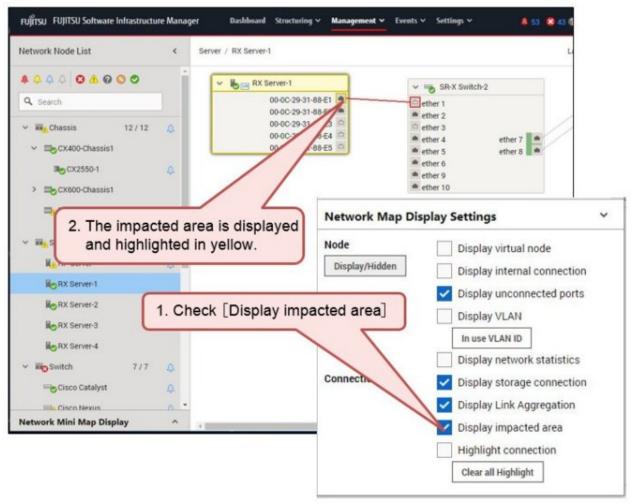


Figure 1.9 Image of physical connections on a Network Map

You can also confirm the impacted area for virtual machines, virtual switches, virtual routers, and CNA ports when you select the [Display virtual node] checkbox (Figure 1.10 Image of virtual nodes displayed on a Network Map).

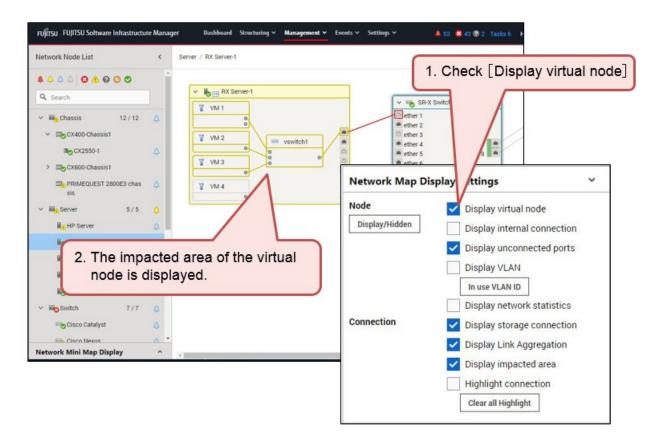


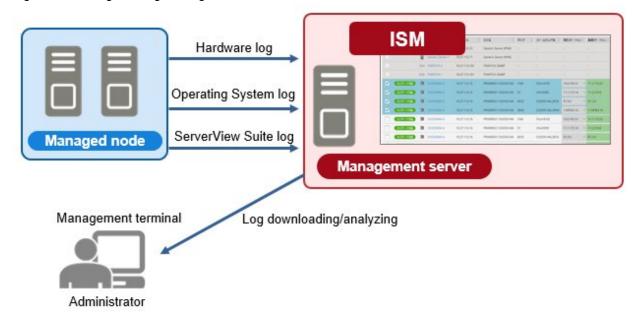
Figure 1.10 Image of virtual nodes displayed on a Network Map

1.1.6 Automation and Integrated Management of Logs (Log Management)

Advanced Advanced for PRIMEFLEX

With ISM, you can collect different types of logs (hardware logs, operating system logs, and ServerView Suite logs) for managed nodes at the same time and collect logs automatically according to a specified schedule. You can manage different types of logs in an integrated manner and generation management for retained logs is more efficient. You can also search by keywords in logs for assistance in investigations when an error has occurred on a managed node.

Figure 1.11 Image of Log Management



1.1.7 Managing a Virtual Platform (Virtualized Platform Expansion)

Advanced for PRIMEFLEX

ISM for PRIMEFLEX is included in the four following FUJITSU Integrated System PRIMEFLEX products:

- PRIMEFLEX HS
- PRIMEFLEX for VMware vSAN
- PRIMEFLEX for Microsoft Storage Spaces Direct
- PRIMEFLEX for Microsoft Azure Stack HCI

With ISM for PRIMEFLEX, it is easy to expand the resources for a cluster that has been configured in a virtual storage environment (Software Defined Storage).

You can confirm the availability and insufficiency of resources from a screen in ISM as seen in "Figure 1.12 Image of adding a resource with ISM for PRIMEFLEX."

This function reduces the workload of the administrator by automating the procedure from OS installation to cluster expansion by linking with ISM's Profile Management when resources are insufficient.

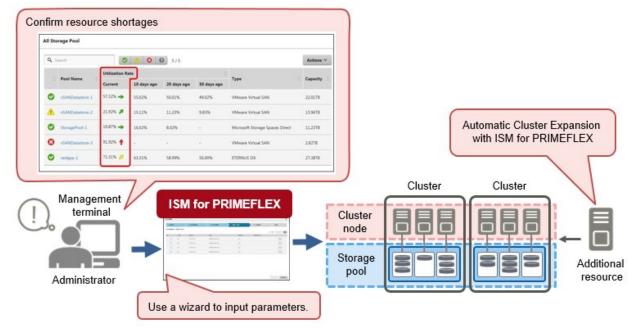
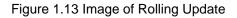
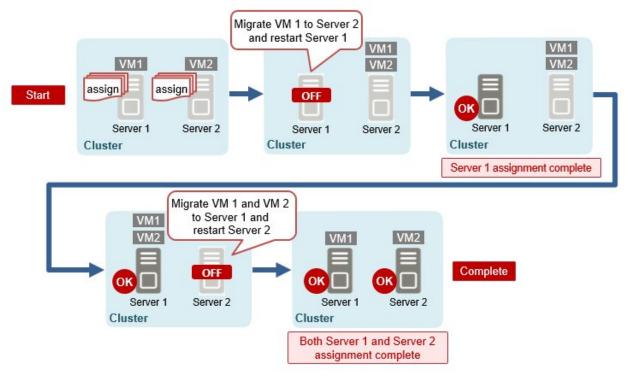


Figure 1.12 Image of adding a resource with ISM for PRIMEFLEX

It is easier to manage the operation of a virtual platform because the firmware of cluster nodes is updated without stopping operations as seen in "Figure 1.13 Image of Rolling Update."





1.2 Product System and Licenses

The product system for ISM is composed of the following, and the functions that can be used vary depending on the license.

- Media packs

This is the ISM installation media. ISM is provided as a virtual appliance that has been packaged into software that serves as the operating platform for virtual machines. You must select a media pack according to the hypervisor that operates ISM (virtual appliance).

- Server licenses

These licenses unlock the use of functions in ISM. The functions that can be used (Operation Modes) are different depending on whether or not a server license is registered and the type of server license it is. Prepare the necessary server license for the functions (Operation Mode) that you need.

A server license is required for ISM (each virtual appliance).

- Node licenses

A license granting permission for the maximum number of nodes that can be managed in ISM. A node license is required to monitor/ operate nodes in ISM. Prepare the appropriate node license according to the increase in the number of managed nodes.

関 Point

Hereafter, the virtual appliance in which ISM is packaged will be referred to as "ISM-VA."

ISM product systems and Operation Modes

ISM product system			
	Essential	Advanced for PRIMEFLEX	
Media packs	 Infrastructure Manager for Red Pack V2 Infrastructure Manager for vSphe Infrastructure Manager for Winde 	 Infrastructure Manager for PRIMEFLEX Media Pack (ESXi) V2 Infrastructure Manager for PRIMEFLEX Media Pack (Hyper-V) V2 	
Server licenses	No license registration	Infrastructure Manager Advanced Edition for PRIMEFLEX Server License V2	
Node licenses [Note]	Up to a maximum of 1000 nodes can be registered without a license	Infrastructure Manager Node License V2	Infrastructure Manager for PRIMEFLEX Node License V2

[Note]: Node licenses are counted differently depending on the device that is registered. For details, contact your local Fujitsu customer service partner.

Supported functions for each Operation Mode

Note: Y =Supported, N =Not supported

Function	Operation Mode		
	Essential	Advanced	Advanced for PRIMEFLEX
Node Management	Y [Note 1]	Y	Y
Monitoring	Y [Note 2]	Y	Y
Firmware Management	Y [Note 3]	Y	Y
Profile Management	N	Y	Y
Log Management	N	Y	Y
Network Management	Ν	Y	Y
Power Capping [Note 4]	N	Y	Ν
Virtual Resource Management [Note 5]	N	Y	Y
Backup/Restore Hardware Settings [Note 6]	Ν	Y	Y

Function		Operation Mode			
		Essential	Advanced	Advanced for PRIMEFLEX	
Packet Analysis of Virtual Network [Note 7]		N	Y	Y	
Expansion	Cluster Management	N	N	Y	
functions for virtualized	Cluster Creation	N	N	Y	
platform	Cluster Expansion	Ν	N	Y	
	Rolling Update	Ν	Ν	Y	
	Node Disconnection/ Reintegration [Note 8]	Ν	Ν	Y	
	Cluster Stop [Note 9]	N	Ν	Y	
Backup/restora	tion of ISM [Note 10]	Y	Y	Y	

[Note 1]: To use Management of Cloud Management Software, an Advanced or Advanced for PRIMEFLEX server license is required. For information, refer to "2.13.6 Management of Cloud Management Software" in "User's Guide."

[Note 2]: To use the following features, an Advanced or Advanced for PRIMEFLEX server license is required.

- Displaying the mounting position in a rack or displaying 3D view for a node

For information, refer to "1.1.2 Integrated Monitoring for the Status of Multiple Nodes (Monitoring)."

- Setting a monitoring policy

For information, refer to "Hardware settings when registering discovered nodes" in "2.2.1.6 Discovery of nodes" in "User's Guide."

- Anomaly Detection (monitoring behavior or status that is not normal)

For information, refer to " 2.3.6 Anomaly Detection" in "User's Guide."

[Note 3]: To manage firmware versions (Firmware Baseline), an Advanced or Advanced for PRIMEFLEX server license is required.

For information, refer to "2.6.5 Firmware Baseline" in "User's Guide."

[Note 4]: For information on this function, refer to "2.8 Power Capping" in "User's Guide."

[Note 5]: For information on this function, refer to "2.9 Virtual Resource Management" in "User's Guide."

[Note 6]: For information on this function, refer to "2.10 Backup/Restore Hardware Settings" in "User's Guide."

[Note 7]: For information on this function, refer to "2.11 Packet Analysis of Virtual Network" in "User's Guide."

[Note 8]: For information on this function, refer to "2.12.5 Node Disconnection/Reintegration" in "User's Guide."

[Note 9]: For information on this function, refer to "2.12.8 Cluster Stop" in "User's Guide."

[Note 10]: For information on this function, refer to "4.4.2 Backup/restoration of ISM with the ISM-VA Management Command" in "User's Guide."

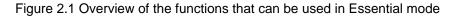


- Be sure to use the correct set of media packs and server/node licenses for the same product. You cannot use an ISM for PRIMEFLEX server/node license if you are using an ISM media pack. The same is also true for the opposite.
- Devices that support Operation Modes and functions may vary. For details, contact your local Fujitsu customer service partner.
- When the Operation Mode is Essential mode, the ISM REST API is not supported. Operation when using the REST API is not guaranteed.

Chapter 2 Required Preparations and Procedures for Using ISM

This chapter describes the preparations and procedures for using the functions in Essential mode after installing ISM. For information on all of the functions in ISM, refer to "User's Guide."

The overview of the content described in this chapter is shown in "Figure 2.1 Overview of the functions that can be used in Essential mode."



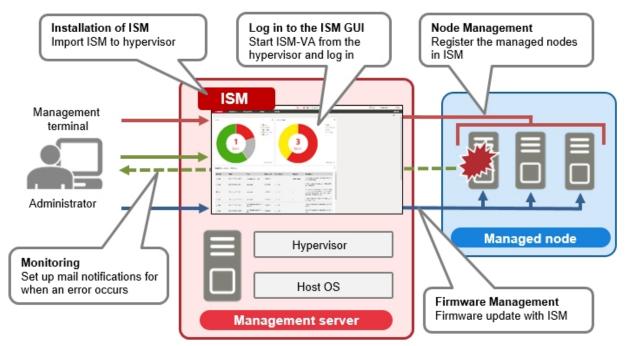


Table 2.1 Reference for the procedures and functions that can be used in Essential mode

Function	Reference
Node Management	2.3 Procedures for Using Node Management
Monitoring	2.4 Procedures for Using Monitoring
Firmware Management	2.5 Procedures for Using Firmware Management

関 Point

- You must install ISM to use ISM. For the installation workflow, refer to "2.1 ISM Installation Workflow."
- The procedure in the "Table 2.1 Reference for the procedures and functions that can be used in Essential mode" describes how to use ISM using the graphical user interface (GUI) in a web browser. For details on how to log in to the ISM GUI and screen layout, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."

2.1 ISM Installation Workflow

The installation workflow for ISM is performed as follows.

- 1. Prepare a management server
- 2. Prepare a Host OS and hypervisor

- 3. Design the ISM installation environment
- 4. Install ISM-VA
- 5. Set up the ISM-VA environment
- 6. Register licenses
- 7. Register users
- 8. Allocate virtual disks

The following describes an overview of "3. Design the ISM installation environment" to "8. Allocate virtual disks."

2.1.1 Design the ISM Installation Environment

To operate ISM smoothly, you must perform the following before installing ISM.

- Estimating disk resources

Estimate the disk resources needed for the purpose of a disk resource. The range of estimated disk resources will be different depending on the Operation Mode.

Table 2.2 Operation Modes and the range of estimated disk resources

Purpose of disk resources	Operation Mode		
	Essential	Advanced	
		Advanced for PRIMEFLEX	
Storage for files when logs are retrieved, archived, and downloaded with Log Management	Ν	Y	
Importing the DVD image used for the OS installation for Profile Management	Ν	Y	
Importing firmware used by Firmware Management	Y	Y	
Importing the ServerView Suite DVD image used by Profile Management and Firmware Management	Y	Y	
Backup and restoration of ISM by ISM-VA management commands	Y	Y	
Storage for collected logs for an investigation when trouble occurs	Y	Y	
Collecting maintenance data for a failure investigation	Y	Y	

Note: Y = Required, N = Not required

- Designing a network

Design a network environment according to the network environment that ISM will connect to and your operation requirements.

- Setting node names

Specify the node names of the devices to be registered and managed by ISM. It is recommended that you set up naming conventions for node names in advance so that it is easier to recognize the purpose of nodes in ISM operations.

- Designing users

Specify the users that will log in to ISM. Privileges are set for each operation in ISM and are defined as ISM user roles. Design the associations between users and user roles according to your security requirements.

For details on installation design, refer to "3.2 Installation Design for ISM" in "User's Guide."

2.1.2 Install ISM-VA

The ISM software is supplied with the FUJITSU Software Infrastructure Manager Media Pack for each product.

Install ISM-VA with the procedure depending on the hypervisor on which the ISM-VA is to be installed.

ISM-VA is installed by using the importing function of the hypervisor.

As an example, this section describes the procedure for installing ISM-VA on a VMware vSphere Hypervisor (VMware ESXi 6.5 or later).

For other installation procedures, refer to "3.3 Installation of ISM-VA" in "User's Guide."

1. Start the vSphere Client (HTML 5), right-click on the [Host] of the navigator, and then select [Create/Register VM].



2. On the "Select creation type" screen, select [Deploy a virtual machine from an OVF or OVA file] and then select [Next].

8 New virtual machine		
1 Select creation type 2 Select OVF and VMDK files 3 Select storage	Select creation type How would you like to create a Virtual Machine?	
4 License agreements 5 Deployment options 6 Additional settings 7 Ready to complete	Create a new virtual machine Doploy a virtual machine from an OVF or OVA the Register an existing virtual machine	This option guides you through the process of creating a virtual machine from an OVF and VMDK files.
vm ware [.]		
		Back Next The Finish Cancel

3. On the "Select OVF and VMDK files" screen, specify an arbitrary name for the virtual machine, then set deployment for the ovf file and the vmdk file included on the DVD, and then select [Next].

8 New virtual machine	
 I Select creation type Select OVF and VMDK files Select storage License agreements Deployment options Additional settings Ready to complete 	Select OVF and VMDK files Select the OVF and VMDK files or OVA for the VM you would like to deploy Enter a name for the virtual machine. Virtual Machine Name Virtual Machine names can contain up to 80 characters and they must be unique within each ESXI instance.
	× 🖬 ISM***_vmware.ova
vm ware [.]	
	Back Next Dr Finish Cancel

4. On the "Select storage" screen, select the datastore to deploy to, and then select [Next].

😚 New virtual machine										
1 Select creation type 2 Select OVF and VMDK files 3 Select storage	Select storage Select the datastore in which to store the configuration and disk files.									
4 License agreements 5 Deployment options	The following datastores are accessible from to virtual machine configuration files and all of the			source that	you	selected	Sele	ct the destinatio	n datastor	e for the
6 Additional settings 7 Ready to complete	Name ~	Capacity	4	Free	~	Туре	×	Thin pro \sim	Access	~
	datastore1	27.5 GB		26.57 GB		VMFS5		Supported	Single	~
	datastore2	99.75 GB		98.8 GB		VMFS5		Supported	Single	~
									21	tems
vm ware [.]								-		
					Ba	ck	Ne	d b Finis	h (Cancel

5. On the "Deployment options" screen, select the network being used. Select "Thick" for Disk provisioning and then select [Next].

1 New virtual machine						
 ✓ 1 Select creation type ✓ 2 Select OVF and VMDK files ✓ 3 Select storage 	Deployment options Select deployment options					
4 Deployment options 5 Ready to complete	Network mappings	LocalLan	VM Network		٠	
	Disk provisioning	⊖ Thin 🖲 T	hick			
vm ware [.]						
			Back	Next	Finish	Cancel

6. On the "Ready to complete" screen, confirm the settings, and then select [Finish] to complete deployment.

1 Select creation type 2 Select OVF and VMDK files 3 Select storage	Ready to complete Review your settings selection b	efore finishing the wizard		
4 Deployment options 5 Ready to complete	Product	ISM*** ***		
	VM Name	ISMAXX		
	Disks	ISM###-disk1.vmdk		
	Datastore	datastore2 Thick		
	Provisioning type			
	Network mappings	LocalLan: VM Network		
	Guest OS Name	Unknown		
	Do not refresh yo	our browser while this VM is being deployed.		

2.1.3 Set up the ISM-VA Environment

Start ISM-VA with the following procedure.

1. In vSphere Client (HTML 5), right-click on the installed ISM-VA, and then select [Power on].

Ta Navigator	D localhost.locald	omain - Virtual Machines			
+ 📋 Host Manage	😚 Create / Regi	ster VM 🔐 Console)	Power or	Power off	II Suspend C
Monitor	Virtual mad	hine ~	Status ~	Used space	~ Guest OS
Virtual Machines		B ISM ····	-N	3.22 GB	CentOS 4/5 or lat
Q Networking		B Power	1	Power on	ę۶ ₁
		Guest OS Snapshots		Buspend	
		Console	,	B Reset	
		Autostart			
		Bupgrade VM Compatibili	ty 🗧		

2. Right-click on the installed ISM-VA, and then select [Open browser console] or other console.

Ta Navigator	🖸 🔂 localhost.localdomain - Vir	tual Machines			
• 🗍 Host Manage	S Create / Register VM	💕 Console 🕽	Power or	Power off	Suspend C
Monitor	Virtual machine	v	Status ~	Used space	Guest OS
Virtual Machines	- 🙃 ISM***		-	3.22 GB	CentOS 4/5 or lab
Q Networking	2 Development	at OS	2		
	Source Control	start ada VM Compatibili	y. *	Open browser o Open console in Open console in Open console in Launch remote	n new window
	🎯 Edit	settings		📌 Download VMR	c

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The following message may be displayed when starting ISM-VA, but the ISM-VA settings are optimized to operate on VMware ESXi 5.5/6.0/6.5/6.7, so this is not a problem.

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The configured guest OS (CentOS 4/5 or later (64-bit)) for this virtual machine does not match the guest that is currently running (CentOS 7 (64-bit)). You should specify the correct guest OS to allow for guest-specific optimizations.

After you start ISM-VA, perform the initial setup for ISM-VA. You can set up ISM-VA by using the console basic setting menu or by using a command. This section describes how to set up ISM-VA by using the basic setting menu. To perform basic settings using a command, refer to "3.4.2.2 Initial setup using the ismadm command" in "User's Guide."

- 1. Use the administrator account and the default password to log in to the console.
 - Administrator account: administrator
 - Default password: admin
- 2. Execute the following command to start the basic setting menu.

ismsetup

The first time you log in from the hypervisor console, the menu is displayed automatically.

The screen below is displayed.

ettings:		
[Locale]	Language	: en_US.utf8
	Keyboard	: us
[Network]	Hostname(FQDN)	: localhost.localdomain
	IP Address	: 192.168.1.101/24
	Gateway Address	: 192.168.1.1
	DNS Address	:
[Time]	Time zone	: UTC
	Local Time	: Mon 2017-02-27 02:51:31 UTC
	Using NTP	: disable
	NTP Server	:
	NTP Synchronized	: no
[Log]	Log level	: small
[GUI]	GUI Port Number	: 25566
	onfiguration item :	you want to change:
		nd keyboard settings nd network settings
		nd network settings
I N T	etwork Hostname an	nd network settings ngs
I N T L	ime Hostname an ime Time settin og Log level :	nd network settings ngs

3. Execute the ISM-VA settings.

On the basic setting menu, the following items can be set.

- Locale
- Network
- NTP server
- Log level
- Web GUI port number

You must set "Network" according to the network environment that ISM will connect to. Set the IP address for ISM-VA in "Network."

ISM will still operate correctly with the default settings for the other items, however you should set up ISM-VA according to your operation requirements. For details on the basic settings menu, refer to "4.2 ISM-VA Basic Settings Menu" in "User's Guide."

2.1.4 Register Licenses

You must register the appropriate license for Advanced mode or Advanced for PRIMEFLEX mode when you install ISM. You do not need to register a license for Essential mode.

For the appropriate media and license for an Operation Mode, refer to "1.2 Product System and Licenses."

You can register a license from the console or from the GUI in a web browser. This section describes how to register a license from the GUI.

To register a license from the console, refer to "4.8 License Settings" in "User's Guide."

1. Start the ISM GUI in a web browser.

URL: https://<ISM-VA IP address>:25566

2. From the GUI, log in as an administrator.

Password (default): admin

The "Fujitsu End User Software License Agreement" screen is displayed.

- 3. Check the content, and then check [Above contents are correct.].
- 4. Select the [Agree] button.
- 5. From the Global Navigation Menu on the GUI of ISM, select [Settings] [General].

For details on the screen layout of the GUI, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."

- 6. From the menu on the left side of the screen, select [License].
- 7. From the [Actions] button, select [Register].

The "Register License" screen is displayed.

- 8. Use the following procedure to register the license key.
 - a. Specify the license key in the entry field.
 - b. Select the [Add] button to add entry fields if adding other license keys.
 - c. Repeat Step a to b and register all licenses, then select the [Apply] button.
- 9. From the [Actions] button, select [Restart ISM-VA] to restart ISM-VA.

2.1.5 Register Users

Register the users that you designed in "2.1.1 Design the ISM Installation Environment." Use the following procedure to register users.

- 1. Start the ISM GUI in a web browser.
- 2. From the GUI, log in as an administrator.
- From the Global Navigation Menu on the GUI of ISM, select [Settings] [Users].
 For details on the screen layout of the GUI, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."
- 4. From the menu on the left side of the screen, select [Users].
- From the [Actions] button, select [Add]. The "Add User" screen is displayed.
- 6. Enter the user information, and select the [Apply] button.
- 7. Repeat Step 5 and 6 for each user to be registered.

2.1.6 Allocate Virtual Disks

Allocate the virtual disks to ISM-VA (virtual machines) via the hypervisor. Create the virtual disks so that they are within the capacity of the disk resources that was estimated in "2.1.1 Design the ISM Installation Environment."

Allocate virtual disks to be used for ISM-VA disk resources (system space) and disk resources for each user (user space). For details on system space and user space, refer to "3.2.1 Disk Resource Estimation" in "User's Guide."

To allocate virtual disks for system space and user space, refer to the following in "User's Guide."

- System space: "3.7.1 Allocation of Virtual Disks to ISM-VA"
- User space: "3.7.2 Allocation of Virtual Disks to User Groups'

2.2 Logging in to the ISM Graphical User Interface and Screen Layout

ISM provides a graphical user interface (GUI) that can be used in a web browser.



In addition to a GUI, other user interfaces are provided such as FTP, SSH, and REST API. For information on user interfaces, refer to "2.1 User Interface" in "User's Guide."

Login, screen layout, and item names are as follows.

Logging in to ISM

Log in to the ISM GUI after starting ISM-VA from the hypervisor.

FUJITSU Software Infrastructure Manager
in a strategie manager
User Name
Password

Item	Content
URL	https:// <ism-va address="" ip="">:25566</ism-va>
User Name	administrator (default)
Password	admin (default)

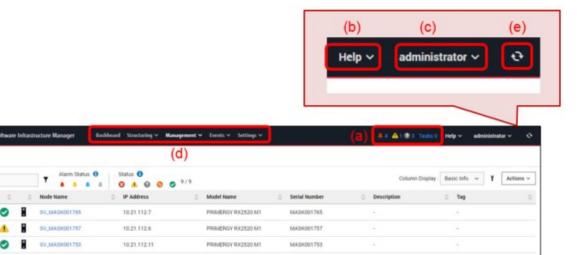
関 Point

The actions of ISM users are restricted according to privileges called "user roles." The user with the default values above is a special user (an ISM administrator) that belongs to the Administrator group and has the Administrator role which allows the user to manage ISM in its entirety.

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For details, refer to "2.13.1 User Management" in "User's Guide."

Screen layout and item names



(a) Alarm status, status, task icon

Displays the number of nodes with an "Error" status and the number of currently running tasks.

(b) Help

Q, Sm

Displays help and guidance.

(c) User name

You can view the user name that is logged in.

In order to log out from ISM, move the mouse pointer over the user name and select [Log out].

Select [Language] to change the settings for the displayed Language, Date Format, and Time Zone on the GUI.

(d) Global Navigation Menu

This menu is for accessing different screens in ISM.

(e) [Refresh] button

Selecting this button refreshes the entire screen.

2.3 Procedures for Using Node Management

Node Management is a function for registering and managing nodes in ISM.

2.3.1 Register Nodes

To manage nodes in ISM, nodes must first be registered with ISM.

There are two ways to register nodes:

- Use discovery to register a node on a network

Specify an IP address range and discover nodes that can be registered. You can register discovered nodes in any order.

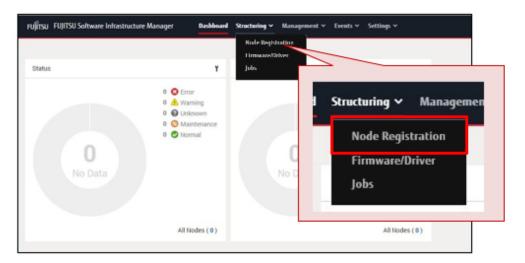
- Register a node directly

You can register a node by specifying a single IP address.

For details, refer to "Chapter 3 Register/Set/Delete a Managed Node" in "Operating Procedures."

The following shows how to register a node directly. As an example, this section describes the procedure for registering a server.

1. From the Global Navigation Menu, select [Structuring] - [Node Registration].



2. From the [Actions] button on the "Node Registration" screen, select [Manually register nodes].

FUÏITSU FUIITSU Software Infrastructure Manager Bashboard Structuring Node Registration	· Management v Events v Settlings v	Taskt 0 Help v administrator v 3
Discovery Progress Status Progress Message	00 more nodes. Actions ~	Discover nodes Manually register nodes
Unexecuted - Unexecuted	Discover nodes	
Q Search	Manually register nodes	0/1000 Register discovered hodes
Result 0 Communication Result		s O Serial Number O

3. Follow the "Node Manual Registration" wizard and enter the setting items to register the server.

For a description on the setting items, select [2] in the upper-right of the wizard, and refer to the help screen.

4. From the Global Navigation Menu, select [Management] - [Nodes] to confirm that the server is registered. After the server is registered, the server is displayed on the "Node List" screen.



It may take time to display the node list depending on the number of nodes registered in ISM.

This finishes the server registration.

If an OS is installed on the target server, execute the following procedure to set the OS information in ISM.

If an OS is not installed on the target server, use the following procedure to set the OS information in ISM after you have installed an OS.

5. From the Global Navigation Menu, select [Management] - [Nodes], and select the target server from the "Node List" screen.

6. On the Details of Node screen, select the [OS] tab.

ode List / Server_01						Node	le Information Retrieved : Apr 2, 2020 2:58 PM
Properties Component 03	s -	ce/Driver Monitoring	1				
_							7
Status Alarr							
Normal 4	ropertie	es Compo	nent OS Fi	rmware/Driver	Monitoring		
Normal 4	ropertie	es Compo	nent OS Fil	rmware/Driver	Monitoring		
Normal 4	ropertie	es Compo	nent OS Fir	rmware/Driver	Monitoring		PRIMERGY RX2520 M1
Basik Info	ropertie	es Compoi	Alarm Status	rmware/Driver Power Status		Ор	PRIMERGY RX2520 M1 MASKD01765

7. From the [OS Actions] button on the upper-right of the screen, select [Edit OS Information].

FUĴITSU FUJITSU Software Infrastructure Manager	Dashboard Structuring 🗸	Management 🛩 🛛 Ex	vents	✓ Settings ✓	Tasks 0	Help ~	administrator \sim	•
Node List / Server_01 Properties Component OS Firmware/Driv	ver Monitoring			pr 2. 2020 2:58 PM Actions			020 2:58 PM Actions	ions ~
Basic Info OS Name	1		Reg	OS Actions ~			Delete OS Informatio	n
Domain				US Actions V				
Information from 05				Edit OS Information				
Host Name	-			Delete 03 Information				
				L				

8. On the "Edit OS Information" screen, set the OS information.

For a description on the setting items, select [(2)] on the upper-right of the screen, and refer to the help screen.

After entering the OS information, select the [Apply] button.
 This finishes OS information editing. After the OS information is edited, the OS information for the server can be retrieved.

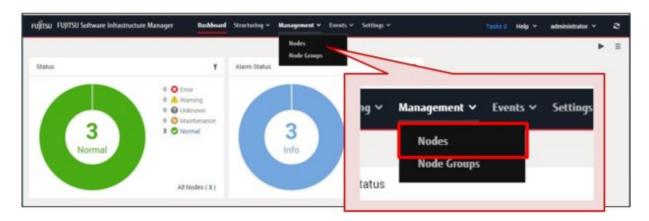
2.3.2 Manage Nodes

Information such as node names and IP addresses that have been set for nodes, model names for nodes, and serial numbers are displayed in a node list. By using this function, you can manage different kinds of devices in an integrated way.

You can also refer to detailed node information for each node from the node list.

The following shows how to refer to detailed node information.

1. From the Global Navigation Menu, select [Management] - [Nodes].



2. On the "Node List" screen, select the node name.

าปถึงรม	FUJITSU	Software	Infrast	ucture Manager	Dashboard	Structure	ng 🗠 🖬 Man	agement 👻 Events 🛩	Settingi 🗸			Tasks O	Help ~	administr	utor ~	0
Node List																
Q, Se	arch			T Alarm State								Column Display :	Basic Info	~ Y	Actio	ons ~
	0		0	Node Name		0	0	Node Name		н	0	Description	0	Tag		0
		۲		Server_01	-	0		Server_01		5		÷		•		
		0		Server_02			•	Serrer_01						2		
		0		Server_03		2		Server_02		Þ		3 U				
						-	1.20									

3. On the Details of Node screen, select the tab that has the information you want to confirm.

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On the Details of Node screen, information is separated into tabs.

The tabs displayed differ depending on the type of device.

The following shows a screen sample when the target node is a server.

- To confirm information for the CPU and memory installed on the server

Select the [Component] tab.

บ)ี้กรม FUJITSU	Software Infrastructure Manager	Dashboard	Structuring ~	Manageme	nt ❤ Events ❤	Settings				Help ~ admi	nistrator 🗸 🚽
lode List / Serv	ver_01							Node	Information Retriev	ed : Apr 2, 2020 3:3	6 PM Actions
Properties	Component OS Firmware/Driver	Monitoring									
Name 0	Model		0 0	PUID	Number of o	wes	0 L1 G	ache 🗘	L2 Cache 0	L3 Cache	0
CPU1	Intel(R) Xeon(R) CPU E5-2407 v2 @ 2.40	0Hz	0	00306e4			4	256KB	1024KB	1024068	в
CPU2	Intel(R) Xeon(R) CPU E5-2407 v2 @ 2.40	GHZ	(00306e4			4	256KB	102408	10240K	B
Memory											
Name	0	Capacity				0 Fr	quency				0
DIMM-1A						BGB				1333MH	z
DIMM-2A						-					

- To confirm information for the OS that is installed on the server

Select the [OS] tab.

FUĴÎTSU FUJITSU Soltware Infrastructure Manager	Bashboard Structuring V	Management 🗸	Events 🛩 Settings 🗸	Tasks 0 Help 🛩	administrator v 🛛 Ø
Node List / Server_01				Node Information Retrieved : Apr 2, 20	20 4:26 PM Actions V
Properties Component OS Firmware/Driv	er Monitoring				
					OS Actions ~
Basic Info					
OS Name	VMware ESXi 6.5		Registered IP Address	100.01 T100.10 / IPv4	
Domain	*				
Information from 05					
Host Name	n/300s7				
Memory Capacity	63.97 [08]				
Vulume Info					
Name		0 Used Cap	acity	Capacity	0
datastore,10.21.114.72				1.46 [TB]	2.45 [TB]



For other operations involving node management, refer to the following chapters in "Operating Procedures."

- "Chapter 3 Register/Set/Delete a Managed Node"
- "Chapter 6 Other Functions to Manage/Operate Nodes"

2.4 Procedures for Using Monitoring

Monitoring is a function that can be used for the following purposes.

- Receiving event notifications (SNMP traps) from nodes as well as monitoring changes in statuses
- Periodically recording CPU/memory availability and sensor values such as CPU temperature/intake temperature as well as making comparisons with specified threshold values
- Issuing external alarm notifications for event notifications and monitoring results

The following items are set as the default monitoring items when a node is registered.

Default monitoring items	Description
Overall status	The overall status value of the managed node is monitored.
Power consumption	The power consumption of the managed device as well as each individual component are monitored.
Temperature information	The temperature inside chassis, air inlets, and other locations are monitored.
Statuses of the various LEDs	Power LEDs, CSS LEDs, Identify LEDs, and Error LEDs are monitored.
	This is only applicable for PRIMERGY.

Table 2.3 Default me	onitoring items	for when a	node is	registered
		, ioi wiicii a		registered



The details for items that can actually be managed differ depending on the type of device.

2.4.1 Monitor the Changes in Node Statuses

You can receive event notifications (SNMP traps) from nodes. You can also monitor the changes in node statuses.

The following shows how to confirm the change in status for a node.

This procedure describes how to confirm the status of a node when a severe error has occurred in a node.

1. On the ISM GUI, confirm whether an error has occurred.



An icon that indicates that an error has occurred is displayed on the upper-middle part of the screen.

lcon	Description
	An Error level alarm status.
-	This icon indicates that a node has notified ISM that a severe error (CRITICAL level SNMP trap) has occurred on the node.
0	An Error level status.
•	This icon indicates that the status of a managed node is an Error level status.
	A Warning level alarm status.
÷	This icon indicates that a node has notified ISM that a MAJOR or MINOR level SNMP trap has occurred on the node.
0	An Unknown level status.
	This icon indicates that an error has occurred on the node and the status cannot be confirmed.

The number to the right of these icons indicate the number of nodes in which an error has occurred. These icons are not displayed when an Error level or Warning level error has not occurred.

2. Select the icon that you want to confirm the errors for.

A list of nodes in which an error has occurred is displayed.

3. From the list of nodes that have errors, select the node name that you want to confirm the error status for.

The following is an example of a node list in which an Error level alarm status has occurred.

A			1.4			6		Ca	shumn Display : flatic in	nto v t	Actions ~
		0. N	iode Name	: IP Address	2 Model Name	5 M	loonting Pesition ()		C Setal Number	C Description	: Teg :
	0	11 -	ree.,15	192 168 40 105	PRIMERO	-			MA60001419		
	0	-	ingen;81	10.21.71	_	0 0	Node Name	0 1	1-60-064033	×	1
						n ef	Server_01	1			

4. On the Details of Node screen, select the "Error" alarm status on the [Properties] tab to confirm related events when an error has occurred.

rujitsu FUJITSU Software Infrastructure Manager I	ashboard Structuring v Management v Events v Settings v	🛔 3 😨 1 @ 1 Tanks 0 Help 🗸 administrator 🗸 🍣
Node List / Server_01		Node Information Retrieved: 2020/04/02 15:35 Actions V
Properties Component 06 Firmware/Oriver	devitoring	
M Shormal A Error On	eeni Operation.Log Audit.Log SNAVP.Traps Alarm Settings 22 11 0 1	
Basic Info Node Name	seven Js Alarm Status Po	PRIMERGY RX2540 M4
Vendor Name	exarisu ermal Error	MA6D001419

5. On the "Correlated Event" screen, confirm related events by selecting the tabs ([Operation Log] tab, [Audit Log] tab, or the [SNMP Traps] tab).

You can investigate the cause of the Error level alarm status.

online the correlat	ied events that include the events of th	e subordinate nodes, and clear alarm when you h	use completed re	cavering.		
Operation Log	Audit Log SNMP Traps					
A Search	20 / 20 (Display	limit last 1000 entries 1000hits)				
leverity	0 Time	0.7894 0	Message ID	0 Node Name	C Operator	0 Description 0
) into	2020/04/03 16:10:50	lum event	10010796	Te Server, 87	1.0	An alarm status was changed to Error (ISME) ext.50000108) Display the triggened event
D Error	2020/04/03 16 13 58	ium event	50030108	1. Server, 87		The upper critical threshold value was exceed ed. The monitoring item (Anshers Temperatur e) with the value (the tablest value + 40) exceed ed the threshold (40). The severity of this event is Error. Check the node status.
D info	2020/04/03 16:09:13	pet request complete	10030027	t, Server, S7	administrator	The maniforing setting (Ambient Temperature) was updated.
D Info	2020/04/03 16:08:28	set request complete	10030007	Te Server,87	administrator	The monitoring setting (Node PowerConsump tion) was updated.
D ielia	2020/04/03 16:07:13	iam event	10010794	Te Server_37	242	An alarm status was changed to info. (SMEve ext10020303) Display the triggened event
D into	2020/04/03 16:07 12	asynchronous operation complete	10020303	t, Sever, ST	1	Reacquisition of node information was compl eted.

6. Clear the alarm when the error is resolved.

Select the [Clear Alarm] button.

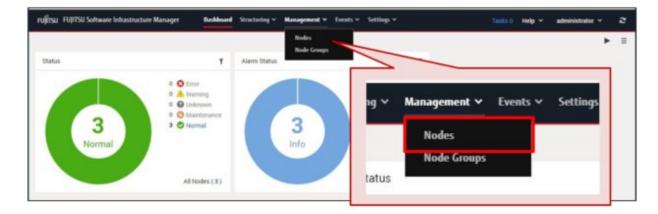
onfirm the correlat	ted events that include the events of th	e subordinate nodes, and clear alarm when you h	ave completed rec	avering.			
Operation Log	Audit Log SNMP Traps						
Q. Search	20 / 20 (Display	limit: last 1000 entries 1000h/ts)					
leverity	0 Time	0.764 0	Message ID	C Note Name	: Op	enstor 0	Description
O Info	2020/04/03 16:10:50	iam event	10010796	T. Server, 57			An alarm status was changed to Error (ISME) ext.50030108) Display the triggened even
O Errar	2020/04/05 16 10:58	ium event	50030106	1. Server,07	2		The upper critical threshold value was exceed ed. The monitoring item (Arabient Temperatur e) with the value (the latest value + 40) exceed ed the threshold (40). The severity of this event is Error. Check the node status.
D into	2020/04/03 16:09:13	set inquest complete	10000007	Te Server, S7	ad	ministrator	The monitoring setting (Ambient Temperature) was updated.
D info	2020/04/03 16:08:28	set request complete	10030007	Te Server, S7	ad	ministrator	The monitoring setting (Node PowerConsum tion) was updated.
D info	2020/04/02 16:07:13	justs event	10010794	T. Server, 87	1		An alarm status was changed to Info. (ISAE) wit10020303) Display the triggered even
O tela	2020/04/03 16:07:12	asynchronous operation complete	19820303	1. Server, 87	58		Reacquisition of node information was completed.

2.4.2 Monitor CPU/Memory Availability and Temperature

You can periodically record CPU/memory availability and sensor values such as CPU temperature/intake temperature as well as make comparisons with specified threshold values.

As an example, this section describes how to confirm the CPU/memory availability and temperature of a server.

1. From the Global Navigation Menu, select [Management] - [Nodes].



2. On the "Node List" screen, select the node name.

ugitisu Inde Lie		10 201	ware o	frastructure M	anaget Da	Aboard Structuring *	Management * Events * Set	indr	#2 @1@1 Tolu1	Help 👻 administr	alor v
Q. :-						04000	14/14		Column Display : Basic Info	~ 1	Actions
	.0	c	0	Node Name		C IP Address	0 Model Name	C Mounting Position	C Serial Number	C Description	0 Teg 1
	\$	0	H.	Server_01		100,000,00,000	PRIMERGY R02540 M4	DC,01 / Floor_01 / Rack_01 / 29-30	MA6D001419	- 28	
		٠	N	Server_02		100.004	PRIMERGY RX4770 M4	DC,01 / Finor_01 / Reck_01/27-28	VMARcesses	22	
		0	N	Server_03					MASK001757	28	
	8	0	N	Server_04			~	Server_06	MASK001765		
	8	0	08	Server_05		-	-		MADG001059	32	
	8	0	-	Switch,01		0	1 1100	0	00000448	38	
	8	0	-	Switch_02		4	🕑 💷	Server_07	00000631	28	
	4	0	18	Server_06	/				MADG001955		
		۲		Server,07	4			Server_08	MADG001058		
	8	0		Server_08		100 miles			MADG001056	2.4	

3. On the Details of Node screen, select the [Monitoring] tab.

The items to be monitored for the node are displayed.

ຟູ້ກรນ	FUJITSU Software Infrastructure	Manager	Dashboard	Structuring 🛩 Ma	nagement ~	Events +	Setting					2 😫	💿 1 Tasks 0 🛛 🖻	telp 🛩 administrat	tor ¥
ode List	/ Server_07											Node is	formation Retrieve	d: 2020/04/02 15:38	Actions
Proper	ties Component OS Pie	mean, Crise	Monitoring	1										Monitoring	Actions 1
		Latest Valu							. 1	Threshold Value (Value / Event Severity)					
0	Name	Value	alue	Timestamp		Monitoring	0 1	Threshold	Ĩ	Lower Critical	Lower Warning		Upper Warning	Upper Critical	
•	Ambient Temperature	29 [D	egree Celsius)	2020/04/03 11:16	48 Er	nable	6	nable		1 / Emor	57 Wa	ming	30 / Warning	40 / Error	Graph
0	Node PowerConsumption		209 [Watt]	2020/04/03 11:16	48 E/	nable	6	nable		-/-		-/-	210 / Warning	220 / Error	Graph
	Power LED Status		On	2020/04/03 11:16	-48 D	nable	D	isable		-/-		·/·	-/-		
	Global Error LED Status		Off	2020/04/03 11:16	-48 Er	nable	0	isable		-7 -		./.	-/-	-/-	
	CSS LED Status		0ff	2020/04/03 11:16	48 E	nable	0	isable		-/-		-/-		-1-	
	Identify LED Status		Off	2020/04/03 11:16		nable		isable		./.		./.	-/-	-/-	
	identity LED status		UH	2020/04/03 11:10	048 10	1 alone									

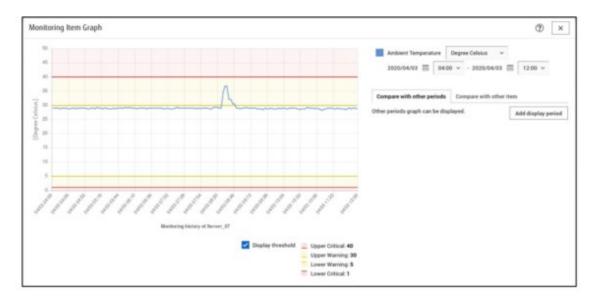
Selecting the [Graph] button displays the information recorded for each monitoring interval in a graph. In the graph, the threshold values are also displayed so you can identify the date and time a threshold was exceeded.

Example: To confirm the ambient temperature in a graph

a. Select the [Graph] button in the row for the item to display in the graph (here, the ambient temperature: "Ambient Temperature").

ສູ່ທີ່ຮຸບ	FUJITSU Software Infrastructure	Manager	Dashboard	Structuring ~	Management	Events *	Settings ~		\$ 2	📮 1 😨 1 🛛 Tasks 0	Help - administra	ntor ~
de List	/ Server_07								Nor	de Information Retriev	ved: 2020/04/02 15:38	Actions
Propert	ies Component OS Fin	maran/Orbar	Monitoring									
											_	
											Monitorin	g Actions 🥆
Aonito	ring Interval (s)	180										
		Latest Value						Threshold Va	lue (Value / Event Severity	ð		
0	Name	Value		Timestamp		Monitoring	C Threshold	C Lower Critica		Upper Warning	Upper Critical	
•	Ambient Temperature	_						1/	Error 5 / Warnin	a 30 / Warnie	ng 40 / Erros	Couph
0	Node PowerConsumption								·/·		<u> </u>	Graph
	Power LED Status			An	nbient	Tempe	rature		./.			
	Global Error LED Status		-						.1.			
	CSS LED Status	L	-				1.0		ror	Gra	ph	
	Identify LED Status		Uff	2020/04/03 1	1216248	Enacie	UNEADIN		./.			

b. On the "Monitoring Item Graph" screen, check the graph to identify the date and time the threshold value was exceeded.



2.4.3 Notify Monitoring Statuses

You can issue external alarm notifications for event notifications and monitoring results.

This section describes the setting procedure for alarm actions that provide mail notification when an error has occurred for "Table 2.3 Default monitoring items for when a node is registered."

The workflow for the setting procedure is as follows.

1. Set up the mail server (SMTP server) so that ISM can send mail.

Refer to "2.4.3.1 Set up a mail server (SMTP server)."

2. Set up the method (action) in which notifications are made externally from ISM

In this procedure, set up a specified mail address so that mail notification with a specific subject can be sent.

Refer to "2.4.3.2 Set mail notification as the alarm notification method (Action)."

3. Set up the notification method (action) configured above and the notification targets.

Refer to "2.4.3.3 Set alarm notification methods and notification targets (Alarm Settings)."

2.4.3.1 Set up a mail server (SMTP server)

You must set up a mail server (SMTP server) if mail notifications are going to be received for errors and changes in the statuses of managed nodes.

1. From the Global Navigation Menu, select [Events] - [Alarms].

rujirsu Fujitsu Soltwale Into	estructure Manager Benkhouer	Structuring + Hamagement	t v Exercits v Settings v	fanlisti. Help v administrator v 2
Status	T O Envr	Alarm Status	Acres	Events 🗸 Settings 🗸
3 Normal	A Warring Ø Unknown Ø Marithenance S Marithenance 3 © Marithenance	3 Info		Events Alarms
	All Hodes (3)		All Hod	

2. From the menu on the left side of the screen, select [SMTP Server].

Warm Settings Alarm	i List				
	Actions			D	Filter Actions ~
Intions INMP Manager	SNMP Manager	Alam	0 Actions	C Enabled / Disable	d
IMTP Server	SMTP Server	No Al			

3. From the [Actions] button on the "SMTP Server Settings" screen, select [Edit].

Marm Settings	SMTP Server Settings		administrator	× 2	Actions
Klarms Actions	SMTP Server	192.168.100.250			Edit
SIMP Manager	Port Number	25	A	ctions ~	1
IMTP Server	Account	root	Edit		

4. Enter the setting items on the "SMTP Server Settings" screen, and then select the [Apply] button.

For a description on the setting items, select [(2)] on the upper-right of the screen, and refer to the help screen.

2.4.3.2 Set mail notification as the alarm notification method (Action)

Set up the method (action) in which notifications are made externally from ISM when an error has occurred for monitoring items. As an example, this section describes how to set up an action that sends mail.



For details on other types of notification methods (actions), refer to "2.3.3 Action Settings" in "User's Guide."

1. From the Global Navigation Menu, select [Events] - [Alarms].



2. From the menu on the left side of the screen, select [Actions].

rujitsu FUJITSU Software In	nitastructure Manager o	Dashboard Structuring v Managem	nt v Events v Settings '	*	Table 0 Help +	administrator 🛩	2
Alarm Settings	Action List			1			
Alarms		Alarms				Actions	
Actions	Action Name	Actions	Qs	tion Type			0
STIMP Manager	No Actions.		Action	1			
SMTP Server Shared Alarm Settings		SNMP Manager					

3. From the [Actions] button on the "Action List" screen, select [Add].

FUJITSU FUJITSU Software I	nfrastructure Manager	Baddoard Structuring ~ Manag	ement * Events * Settings *	- Tanka	i Help + administrator + 2
Alarm Settings	Action List				
Alams	Q, Seath	0/0		Actions ~	Actions ~
Actions SNB/P Manager	Action Name			Add	Add
SMTP Server	No Actions.			Add	DAX.
Shared Alarm Settings				Edit	Test
				Delete	

4. Set [Action Name] on the "Add Action" screen, and then select "Send E-Mail" in [Action Type].

In this example, [Action Name] is set as "Mail Report."

Add Action	0	
Enter Action settings.		
Action Name*		
Action Type *	Exe Sen Sen	Select cute Remote Script d E-Mail d/Forward Trap ward Syslog
Display the Action test	screen after cicking Apply button. Apply Cancel	

- 5. After entering Recipient Address, Mail Subject, etc. on the "Add Action" screen, select the [Apply] button.For a description on the setting items, select [(2)] on the upper-right of the screen, and refer to the help screen.As an example, the following content is set for mail notifications when an error has occurred for a default monitoring item.

 - Mail Subject: "Monitoring Error Report"
 - Mail Body: "Node status was changed to error"

In "Recipient Address," enter the mail address of the administrator that will receive the mail notification.

nter Action settings.		Action Name *		
Action Name *	Mail Report			Mail Report
Action Type *	Send E-Mail	Action Type *		Send E-Mail
Recipient Address *	រលានស្នាក់ទៀតស សេក			
Sender Address *	າດແຫລ່ງກໍລູຢ່ານ com	Recipient Address		xxxxx@fujitsu.com
Mail Subject •	Monitoring Error Report	Sender Address *	[xxxxx@fujitsu.com
Mail Body*	 Node status was charged to error 	Mail Subject *	Macro	Monitoring Error Report
Encryption	Encrypt e-mail before sending	Mail Body *	Macro	Node status was changed to err
🛃 Display the Action test	soven after clicking Apply button. Apply	Canoel		
		Encryption		Encrypt e-mail before sending

関 Point

You can confirm whether the set action is executed correctly.

Select the [Display the Action test screen after clicking Apply button.] check box on the bottom part of the "Add Action" screen. Since the screen will be displayed after the action is applied, perform the test.

iest the following action.	as successful, check if the test mail arrived at the destination mail address.	Fest
Action Name	Mail Report	
Action Type	Send E-Mail	
Recipient Address	xxxxx@fuitsu.com	
Sender Address	xxxxx@fuitsu.com	
Mail Subject	Monitoring Error Report	
Mail Body	Node Status was chenged to error	
Encryption	Encrypt e-mail before sending	

After action is added, the set action is displayed on the "Action List" screen.

Here, you can confirm the "Action Name" and "Action Type" set in Step 4.

FUJÎTSU FUJITSU Soltware I	Infrastructure Manager 1	tabloard Structuring v Management v Even	ats 👻 Settings 🗸	Taskt 0 Help + administrator + 2
Alarm Settings	Action List			
Alarms Actions	Q. Search	1/1	C Action Type	Actions ~
SMMP Manager SMTP Server	Mail Report	Search	Send E-Mail	
Shared Alarm Settings		Action Name		C Action Type
		Mail Report		Send E-Mail

2.4.3.3 Set alarm notification methods and notification targets (Alarm Settings)

You can define created alarm notification methods (actions) and notification targets (type and event), and set alarms.

As an example, this section describes "Error Event" as the definition of an alarm and is configured to the following settings.

Item	Description
Notification target	The error or event in ISM (the error that has occurred in a default monitoring item)
Notification method	The action created in "2.4.3.2 Set mail notification as the alarm notification method (Action)" (Action Name: "Mail Report")

1. From the Global Navigation Menu, select [Events] - [Alarms].

igs ¥	• Settings ~	≠ Events ¥	7		Alarm Status	1 • O Inv	
	ts	Events	* 4 * *	2		A Warning D Linknown O Maintenance	
	ns	Alarms		Info			Normal
				3 Info		3 O tiomal	3 Normal

2. From the menu on the left side of the screen, select [Alarms].

FUJITSU FUJITSU Soltware Initiastructure	Manager Dashboard Structuring + Hanager	uni v Events v Settings v	Testa () Help ~ administr	nu v 2
Alarm Settings Alarm U	st			
Alarma Quint	orth 0/6		Filter	Actions ~
ShittiP Manager SMTP Server	Alarm Settings	Alarm List	Actions © Enabled / Disabled	0. M
Shared Alarm Settings	Alarms	Q. Sea		unie / Soutre dele
	Actions	Alarm N		

3. From the [Actions] button on the "Alarm List" screen, select [Add].

FUJITSU FUJITSU Software	Infrastructure Manager	Dashboard Structuring ~ Management ~	Events • Settings •	Taska 0 Help v administrator v 2
Alarm Settings	Alarm List			
Alarms Actions SHAMP Manager SMTP Server Shared Alarm Settings	Q, Search Alarm Name No Alarms.	0/0 © Target © Target Events	Filter Actions ~	Filter Actions ~
	-		ed C Add Edit	

4. Enter the alarm name ("1. Alarm Name" screen in the "Add Alarm" wizard).

In this example, the alarm name is set as "Error Event."

Add Alarm			?
1. Alarm Name 2. Target	3. Event	4. Actions	5. Confirmation
inter Alarm Name.			
Alarm Name * Em	or Event		
1. Alarm Name	2. Target		
Enter Alarm Name.	/	-1	
		1	Next Cancel
Alarm Name *	Error Event		

5. Set the target for alarm notification ("2. Target" screen in the "Add Alarm" wizard).

Add Alarm				0
1. Alarm Name	2. Target	3. Event	4. Actions	5. Confirmation
Select the applicable typ	pe.			
Applicable Type *	Selec System Nodes	3. EV		
rpe.	Select			Back Next Cancel
	System Nodes			

In this example, the target for alarm notification is set to "System." Errors and events in ISM are the target.

6. Select the checkbox for an event from the event list ("3. Event" screen in the "Add Alarm" wizard).

In this example, the row in which "Severity" is "Error" and "Event Type" is "All-Error-Events" is selected.

Add Alarm					
1. Alarm Name	2. Target 3. Event		4. Actions	5. Confirmation	
Select whether you want to re	ceive events or traps.				
Event Type *	Events				v
Q Search	30/30				
Severity 🗘 Ever	nt ID 🗧 Event		Description		
C Error -	All-Error-Events		This is applicable to a	Il events with a severity of E	mor.
	Conte		This is applicable to a	I events with a severity of	
Severity 🗘	Event ID 🗇 Event	Desc	iption		Can
Error	- All-Error-Events	This	s applicable to all eve	ents with a severity o	
🗌 🔥 Warning	- All-Warning-Events	This i	s applicable to all eve	ents with a severity o	

7. Select the action name from the defined action list ("4. Actions" screen in the "Add Alarm" wizard).

In this example, the action name ("Mail Report") created in "2.4.3.2 Set mail notification as the alarm notification method (Action)" is selected.

dd Alarm			0
1. Alarm Name 2. Target	3. Event	4. Actions	5. Confirmation
elect the action(s) that should be triggered where Q. Search 1/1	en the selected events occur.		
Action Name	 Action Typ 	•	0
Mail Report	Send E-Ma	11	Details
Select the action(s) that should be triggered when		
Action N	ame		Back Next Cancel
Mail Rep	ort		

8. Confirm the content, and then select the [Apply] button ("5. Confirmation" screen in the "Add Alarm" wizard).

Add Alarm			0
1. Alarm Name 2. Ta	rget 3. Event	4. Actions	5. Confirmation
Alarm Name Applicable Type	Error Event System		
Target Events Severity C Event ID	 Event Type Description 		
O Error -	All-Error-Events This is applicable to	all events with a severity of Erro	
Action Name Mail Report	 Action Type SendMail 	Apply	C Details
			k Apply Cancel

After alarm addition is finished, the set alarm will be displayed on the "Alarm List" screen.

ujitsu FUJITSU Software In	frastructure Manager	Dashboard St	rectaring 🗸 Management 🗸	Events 🛩 Settings 🛩		nsks0 Help + a	dministrator 👻 🤁
larm Settings	Alarm List						
larms	Q. Search	1/1					ilter Actions ~
tions MP Manager	Alarm Name	0 Target	C Target Events	C Target Traps	© Actions	C Enabled / Disab	led 0
ITP Server	Error Event	System	All-Error-Events (·)		Mail Report	•	Enable
ared Alarm Settings							
Alarm Name	\$	Target	C Target Events	4	Target Traps	0	Actions
Error Event		System	All-Error-Even	ts (-)			Mail Report

This finishes the alarm settings.

2.5 Procedures for Using Firmware Management

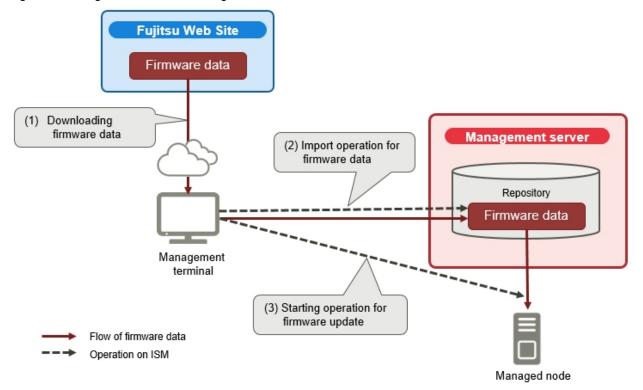
Firmware Management is a function that operates firmware updates for multiple managed nodes together and manages versions of the firmware in an integrated manner.

By using Firmware Management, you can reduce the amount of maintenance work for managed nodes.

When updating firmware, you must import the firmware data into ISM in advance. The workflow for firmware updates is as follows.

- 1. Download the firmware data from the FUJITSU website ((1) in the figure below).
- 2. Forward the firmware data that was downloaded to the repository on ISM-VA ((2) in the figure below).
- 3. ISM will use the firmware data that was put into the repository to update the firmware of the target node ((3) in the figure below).

Figure 2.2 Image of Firmware Management



This section describes the procedure from firmware data preparation to the execution of the firmware update for the PRIMERGY BIOS/ iRMC.

The workflow for the procedure is as follows.

1. Prepare the firmware data for the firmware update.

Refer to "2.5.1 Prepare Firmware Data for a Firmware Update."

2. Import the firmware data into ISM for the firmware update.

Refer to "2.5.2 Import Firmware Data into ISM."

3. Update the firmware.

Refer to "2.5.3 Update Firmware."

2.5.1 Prepare Firmware Data for a Firmware Update

Obtain the latest firmware data to apply to a managed node.

There are two ways to store the firmware data that is applied to managed nodes in the repository:

- Import a firmware data ISO image file from the provided DVD into the repository
- Import the firmware data for each node from the FUJITSU website into the repository

The firmware data for the PRIMERGY BIOS/iRMC can be found in the locations listed in the chart below.

Prepare the DVD and the firmware data listed in the chart below. If the data is in DVD format, prepare the appropriate ISO image files.

Target firmware	Firmware	Firmware data to be used/Location from which to obtain		
	Type (sort)			
iRMC of PRIMERGY	iRMC	ServerView Suite Update DVD (11.15.09 version or later) [Note 1]		
		Or the firmware data that can be downloaded from the following website		

Table 2.4 Firmware data to be prepared (When updating PRIMERGY)

Target firmware	Firmware Type (sort)	Firmware data to be used/Location from which to obtain
		http://support.ts.fujitsu.com/ [Note 2]
BIOS of PRIMERGY	BIOS	ServerView Suite Update DVD (11.15.09 version or later) [Note 1]
		Or the firmware data that can be downloaded from the following website
		http://support.ts.fujitsu.com/ [Note 2]

[Note 1]: To obtain the ServerView Suite Update DVD image, refer to the following website: https://support.ts.fujitsu.com/IndexDownload.asp?lng=com&SoftwareGUID=

[Note 2]: Download Flash File.



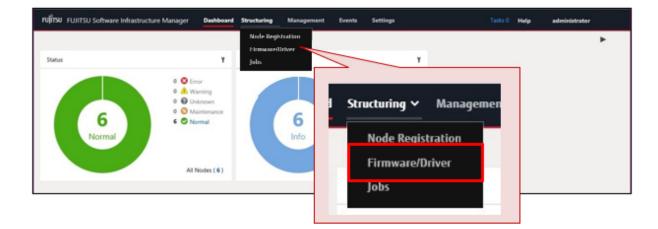
The firmware data to be used depends on the firmware update target.

For details on firmware data preparation for firmware other than the firmware in the "Table 2.4 Firmware data to be prepared (When updating PRIMERGY)," refer to "2.13.2.1 Storing and deleting firmware data" in "User's Guide."

2.5.2 Import Firmware Data into ISM

This section describes the procedure to import firmware data that was prepared in "2.5.1 Prepare Firmware Data for a Firmware Update." This is the procedure for importing firmware data from the DVD.

1. From the Global Navigation Menu, select [Structuring] - [Firmware/Driver].



2. From the menu on the left side of the screen, select [Import].

FUJITSU FUJITSU Software In	rastructure Manager Dushboard Structuring - Management - Eve	nts v Settings v Tasks 0 Help v administrator v 🎗
HirmwaredDriver	Import	
Update Import	Import Data List Firmware Data ServerView Suite Firmware Too	i
Script	Update	Actions ~
	Import	File Type Size Date & Time of Registration
		Dedicated 320 MB 2020/04/02 11:21
	Script	

3. From the [Actions] button on the [Import Data List] tab, select [Import DVD].

FUITSU FUITSU Software In	tfrastructure Manager Dashboard Structuring Management Events	Settings Tasks 0 He	lp administrator
Firmware/Driver	Import		
Update	Import Data List Firmware Data ServerView Suite Firmware T		1
Import			
Script	Search 1/1	Actions	Actions
	Import Status Import Data		Import DVD
	Completed Individual Repository Administrator	Import DVD	Import Firmware Delete
		Import Firmware	
		Delete	

- 4. Enter the items to select the firmware data on the "Import DVD Image (ISO)" screen, and then select the [Apply] button.
 - For a description on the setting items, select [⑦] on the upper-right of the screen, and refer to the help screen.

The firmware data is imported from the DVD.

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DVD import may take some time to complete. After starting the import, the operations are registered as ISM tasks. Confirm the current status of the task on the "Tasks" screen.

When you select [Tasks] from the top of the Global Navigation Menu, a list of tasks is displayed.

2.5.3 Update Firmware

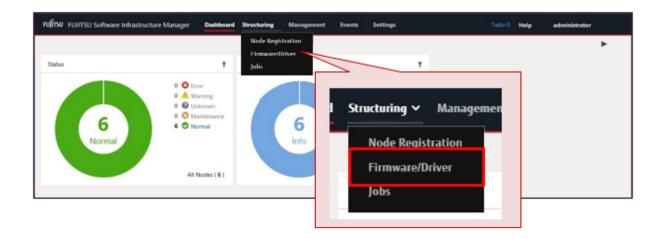
This section describes the procedure for updating the PRIMERGY BIOS/iRMC using the firmware data that was imported in "2.5.2 Import Firmware Data into ISM."

Note

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Do not perform operations that interrupt nodes that are updating (such as turning the power off).

1. From the Global Navigation Menu, select [Structuring] - [Firmware/Driver].



- 2. Set the node to be updated to Maintenance Mode.
 - a. On the "Node List" screen, select the node name.
 - b. On the "Node Information" screen, select the [Switch Maintenance Mode] button.

Status	O Normal		Switch Maintenance Mode	
Power Status	Off	/	Power On	
PXE Boot Port	Not specified. The first port of	onboard is used.	Set	
Node Information Retrieved			Get Node Information	
Basic Info	Switch Maintenance Mode			
Node Name Vendor Name		Power On	PRIMERGY TX2550 M4 YMCM000011	
Last Updated	2020/04/02	IP Address	10,21 116,68 / IPv4	
Web I/F URL	http://militement/			
Description				
Tag	2			

3. On the "Node List" screen, confirm the "Current Version" and the "Latest Version" for the node to be updated.

"Updatable" is displayed in [Status] for nodes that can be updated (there is a difference between "Current Version" and "Latest Version," the firmware data for "Latest Version" has been imported to ISM).

FUJITSU FUJITSU Software	Infrastructure Manager D	ashboard Structuring Mar	sagement Events	Settings		ks 0 Help a	dministrator
Firmware/Driver	Node List						
Update	Search	Update Mode : All		~	Filter	et eLCM Online Info R	etrieval Actions ~
Import							
Script	Display only updatable n						
	Status 🗘	○ Node Name ○ IP Address ○	Model Name 🗧 Type 🕁	FW/Driver Name Current Ve	ersion 😈 🗘 Li	atest (Online) 😈 🗢	Latest (Offline) 😈 😓 1
				X2550 M4_BIOS R1.40.0	+	R1.41.0	R1.41.0
	Current Version 🔒	Latest (Online) (Latest (Offline)	30 M4_IRMC 2.45P&3	3.50 +	2.46P&3.50	2.469&3.50
		1000-000 C	CONSTRUCTION OF				
	R1.40.0 →	R1.41.0	R1.41.0				

4. Select the checkbox for the node to be updated, and then from the [Actions] button, select [Update Firmware/Driver]. You can select multiple nodes.

FUJITSU FUJITSU Software In	nfrastructure Manager Dashboard Structuring Manage	ment Events Settings	Tasks 0 Help administrator
Firmwate/Driver	Node List		
Update Import Script	Search Update Mode : All Display only updatable nodes 121 / 121 Status C Node Name C IP Address C M Updatable SV_YMCM0 10.21.114.68 S Updatable SV_YMCM0 10.21.114.68 S Updatable SV_YMCM0 10.21.114.68 S	Retrieval Actions ~ Update Firmware/Driver Export in CSV Format	Set eLCM Online Info Retrieval Actions ~ Update Firmware/Driver Export in CSV Format R1.41.0 P83.50 2.46P83.50

5. Follow the "Update Firmware/Driver" wizard and execute the operations according to the instructions on the screen. You can schedule a firmware update in "Update Settings" screen in the "Update Firmware/Driver" wizard.

Jpdate Firmware/Driver	0
Select Version Document Update Settings	Script Settings Confirmation
Select schedule and options of the update. Scheduling:	Select schedule and options of the update.
O Start the update at the specified time 09/12/2017 □ 20 ∨ : 15 ∨	Scheduling: Start the update immediately
Options: Switch to the 'Maintenance Mode' when the update.	Start the update at the specified time
A Note that Monitoring is interrupted while in Maintenar (i.e. status, performance, and threshold monitoring).	09/12/2017 🔟 20 v : 15 v
	Back Next Cancel

- If specifying a date and time for firmware updates

Select [Start the update at the specified time], and specify the date and time for execution.

Check the operation status on the "Jobs" screen since it is registered as an ISM job.

The job ID is displayed in the "List of Jobs" field in the result confirmation dialog box displayed after execution. The job list is displayed when you select [Structuring] - [Jobs] from the Global Navigation Menu. Identify the job based on its job ID.

- If you selected [Start the update immediately] and the firmware was updated

After starting the update, since the task is registered as a "Task" in ISM, confirm its current status on the "Tasks" screen. After executing the update, the "Task Details" field in the dialog box for confirmation of the result displays the task ID.

The following tasks types are registered under Firmware Update tasks.

- Online Update: Updating firmware
- Offline Update: Updating firmware (Offline mode)

When you select [Tasks] from the top of the Global Navigation Menu, a list of tasks is displayed. Identify the appropriate task by its task ID and task type.

6. After confirming that the task is complete, turn off Maintenance Mode for the target node.

This finishes the server firmware update.

Chapter 3 Maintaining ISM

This chapter describes how to handle common problems in ISM, backup the ISM environment in case of trouble during operation, and the countermeasures for errors that may occur with ISM functions.

関 Point

- A console (a command-line interface for operating ISM-VA) is used for ISM maintenance operations. For details, refer to "User's Guide."

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- Only ISM administrators can perform maintenance operations.

3.1 Updating ISM

If you need patches, upgrades, or MIB files for ISM, contact your local Fujitsu customer service partner.

3.1.1 Apply Patches to ISM-VA

This section describes the procedure to transfer a patch file (ISM270_xxx_Sxxxxxx-xx.tar.gz) to "/Administrator/ftp" for ISM-VA and to apply the patch.

You can upload a patch file to ISM-VA from a management terminal using the ISM GUI. After uploading the file, you can then apply the patch by using the console.

G Note

- Back up ISM-VA before applying patches.

To back up ISM-VA, refer to "3.2 Backing up ISM-VA."

- If you applied a patch to ISM 2.7.0.030 and earlier, you must run the system update command after restarting ISM-VA. You cannot use Log Management until the system is updated (ISM 2.7.0.040 or later).
- ISM-VA disk space is used for system updates. For disk space requirements, refer to the note on free disk space in "1.3.1 Requirements for Hypervisor to Run ISM-VA (Virtual Machines)" in "User's Guide" (ISM 2.7.0.040 or later).
- Node Logs might be deleted during a system update due to insufficient disk space. If you want to keep past Node Logs, download them in advance (ISM 2.7.0.040 or later).

For details on downloading Node Logs, refer to "2.5.6 Downloading Node Logs" in "User's Guide."

•••••

1. Calculate the amount of temporary disk space required for when the patch is applied (ISM 2.7.0.040 or later).

- a. From the Global Navigation Menu, select [Management] [Nodes].
- b. Select the node name on the "Node List" screen.
- c. On the Details of Node screen, select the [Properties] tab, and check the number of logs displayed in "Node Logs."
- d. Add up the number of Node Logs for all nodes registered with ISM and use the following formula to calculate the required disk space.

<Number of Node Logs for all nodes> x 500 bytes

2. Log in to ISM-VA from the console as an administrator, check the system space (all of ISM-VA), and free disk space for the Administrator user group (ISM 2.7.0.040 or later).

ismadm volume show -disk

To determine the amount of free disk space in the system (all of ISM-VA), see "Avail" in the "/" mount location.

If you have allocated virtual disks to the Administrator user group, also check the free disk space in the Administrator user group.

Refer to "Avail" in the "RepositoryRoot/Administrator" mount location for free disk space for the Administrator user group.

3. Add the disks required for when the patch is applied (ISM 2.7.0.040 or later).

Determine how much disk space is required to apply the patch based on the disk space calculated in Step 1 and the size of the patch file.

- If no virtual disk is allocated to the Administrator user group

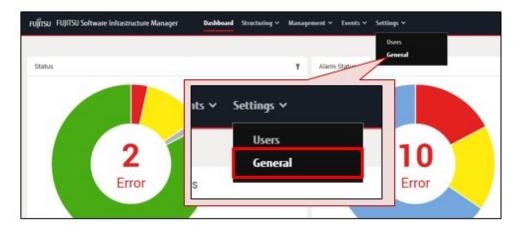
Free space required for the system (all of ISM-VA):

- The total of the "capacity calculated in Step 1" and the "capacity approximately six times the patch size"
- If virtual disks are allocated to the Administrator user group
 - Free space required for the system (all of ISM-VA):
 - "About three times the patch size"
 - Administrator user group requires:

The total of the "capacity calculated in Step 1" and the "capacity around three times the patch size"

If you run out of space, add virtual disks for both the system (all of ISM-VA) and the Administrator user group. Refer to "3.7 Allocation of Virtual Disks" and "4.6 Management of Virtual Disks" in "User's Guide" to add virtual disks.

4. From the Global Navigation Menu, select [Settings] - [General].



5. From the menu on the left side of the screen, select [ISM patch / upgrade program].

FUJITSU FUJITSU Soltware Infra	structure Manager Dashboard Structuring v Management v Events v Settings v	Help ~	administrator 🛩	æ
General Settings	ISM patch / upgrade program			
Trap Reception License Shared Directory	Version information 2.7.0 (8202100000-300)		Update	ISM
CA Certificate Maintenance Data Upload	Upload			
ISM patch / upgrade program Proxy Setting	ISM patch / upgrade program			
	Proxy Setting	 		

6. Select the [Update ISM] button.

FUJITSU FUJITSU Soltware Infr	astructure Manager Dashboard	Structuring × Management × Events × Settings ×	Tasks 0 Help 👻 administrator 👻 🌫
General Settings	ISM patch / upgrade program		
Trap Reception License Shared Directory CA Certificate Maintenance Data Upload ISM patch / upgrade program Proxy Setting	Version information	2.7.0 (6202100004-305)	Update ISM

The "ISM Patch / Upgrade Program" screen is displayed.

7. Select "Local" from [File selection method] and drag and drop the file to upload to the GUI of ISM.

ISM Patch / Upgrade Progr	am 🕐	
Specify the file information to ap	ply.	
	Local FTP Shared Directory	
User Name Password *		
File selection method *	Local FTP Shared Directory	
File Path *	Drag and Drop your file here	Browse

8. Enter your login password in [Password] and select the [Confirm] button.

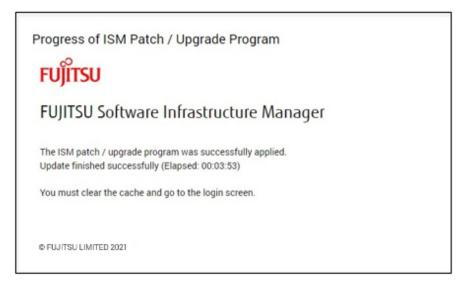
pecify the file information	to apply.	
File selection method *	O Local O FTP O Shared Directory	
File Path *	ISM270_xxx_Sxxxxxxxxtar.gz 🗙	Browse
User Name	administrator	
Password *		

9. Check the display contents, select the [Above contents are correct] checkbox and select the [Yes] button.

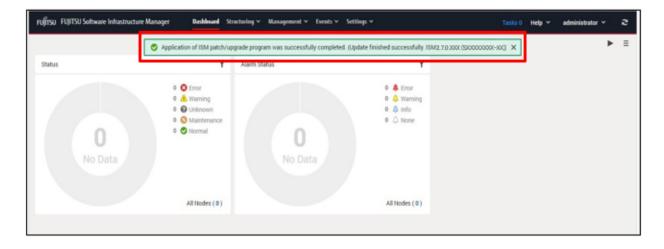
The ISM patch is applied.



10. Wait for the patch to be applied.



11. After logging into ISM, confirm that the patch is applied.



12. Log in to ISM-VA from the console as an administrator and execute the following command (ISM 2.7.0.040 or later).

apply-update

If the following message is displayed, the system is already up to date. The procedures below are not required.

Your system is up to date.

If the following message is displayed, you must update the system.

```
Ready to start System update
Time of System update depends on the number of Node log.
If you do not need the node logs, please select "1: System Update (Delete Node Log)" from the menu
below.
"Delete Node Log" contributes to shortening of System upgrade.
1: System Update (Delete Node Log)
2: System Update (Node Log Undeleted)
0: Cancel System Update
Please select one of the mode:
```

Choose whether to delete the node logs stored on ISM-VA during system updates (1 or 2).

For more details, refer to "4.17 Application of Patches" in "User's Guide."

The system update process continues in the background.

13. Execute the following command to confirm that the system is updated (ISM 2.7.0.040 or later).

apply-update

If the following message is displayed, the system is up to date.

Your system is up to date.

If the following message is displayed, the system is updating. Wait a few moments and check again.

System update - progress (XX/yy)

The progress of the system update is represented as a section. XX is the current section number and yy is the total section number. When the current section number is equal to the total number of sections, the system update is complete.

.

This finishes the procedure for applying the patches to ISM-VA.

3.1.2 Upgrade ISM-VA

You can upload an upgrade file to ISM-VA from a management terminal using the ISM GUI and perform the upgrade.



- If you want to upgrade from V1.0 - V1.5 to V2.7, contact your local Fujitsu customer service partner.

- Before upgrading, back up ISM-VA. To back up ISM-VA, refer to "3.2 Backing up ISM-VA."

1. Upload the upgrade file to ISM-VA from a management terminal using the ISM GUI and perform the upgrade.

For this procedure, refer to "3.1.1 Apply Patches to ISM-VA."

3.1.3 Set up an MIB File

MIB is public information regarding the status of network devices managed with SNMP, and is standardized as MIB-II, which is published as RFC 1213. An MIB file is a text-based file that defines this public information. To send and receive SNMP traps, the receiving side is required to save an MIB file provided by the device side.

Add/update the MIB file in the following cases.

- If you want to add a new MIB file to receive SNMP traps from non Fujitsu devices.
- If you want to update an MIB file already registered in ISM to execute a firmware update.

You can upload an MIB file to ISM-VA from a management terminal using the ISM GUI. After uploading the file, you can register the MIB file by using the console.

1. Upload the MIB file to ISM-VA from a management terminal using the ISM GUI.

For this procedure, refer to Steps 1 - 7 in "3.1.1 Apply Patches to ISM-VA."

On the "Upload File" screen, select the following.

- File Type: MIB file
- Upload Target Path: /Administrator/ftp/mibs
- 2. From the console as an ISM administrator, log in to ISM-VA.
- 3. Execute MIB file registration command.

ismadm mib import



You can display and delete the MIB files registered on ISM-VA by using the following commands.

- Display MIB files

ismadm mib show

- Delete MIB files

ismadm mib delete -file <MIB file name>

3.2 Backing up ISM-VA

The following methods can be used to back up ISM-VA:

- Back up ISM-VA with the hypervisor
- Back up ISM-VA with the ISM-VA Management Command

This section describes how to back up ISM-VA with the hypervisor.

For the procedure on backing up ISM-VA with the ISM-VA Management Command, refer to "8.1.2 Back up ISM" in "Operating Procedures."



Before backing up ISM-VA, stop ISM-VA.

3.2.1 Prepare to Back up ISM-VA (Stopping ISM-VA)

Use the ISM-VA command to stop ISM-VA.

1. Start the ISM GUI.

Log in as an ISM administrator.

2. Terminate all operations.

View the "Tasks" screen to confirm that all tasks are terminated.

- a. At the top of the Global Navigation Menu, select [Tasks].
- b. On the "Tasks" screen, check that the status has become "Completed" or "Cancellation completed."
- c. If there are tasks that are not either "Completed" or "Cancellation completed," then either wait for them to finish or cancel these tasks.

If you want to cancel all tasks, select the tasks that are running, and then select the [Cancel] button. Cancel all tasks that are currently being executed.

Tasks of the "Updating firmware" (firmware update process) type may not be aborted when you cancel them. In this case, you must wait until these processes finish.



Terminating ISM-VA with any tasks still running may cause task processing to be interrupted with an error and result in incorrect operating behavior in later operations.

Therefore, be sure to either wait until all tasks finish, or cancel them manually and then, only when processing for canceling has finished, terminate ISM-VA.

- 3. Log out from the GUI of ISM, and then close the GUI.
- 4. Start the console and log in as an ISM administrator.
- 5. To terminate ISM-VA, execute the termination command of ISM-VA.

ismadm power stop

3.2.2 Back up ISM-VA

ISM-VA is backed up by using the exporting function of the hypervisor.

The following describes the procedure for backing up ISM-VA on each hypervisor.

- Back up ISM-VA running on Microsoft Windows Server Hyper-V
- Back up ISM-VA running on VMware vSphere Hypervisor 5.5 or VMware vSphere Hypervisor 6.0
- Back up ISM-VA running on VMware vSphere Hypervisor 6.5 or VMware vSphere Hypervisor 6.7
- Back up ISM-VA running on KVM



You can use Nutanix AHV as a hypervisor for the KVM version of ISM-VA. However, when using Nutanix AHV, you cannot back up ISM-VA using the hypervisor export function. Use the replication function for Nutanix remote. For details, refer to the Nutanix documentation. (ISM 2.7.0.010 or later)

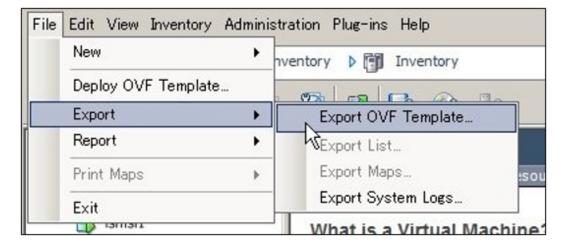
Back up ISM-VA running on Microsoft Windows Server Hyper-V

In Hyper-V Manager, right-click on the installed ISM-VA, and then select [Export].

ISMV200:	Connect	
<	Settings	
<u>C</u> heckpoi	Start	
	Checkpoint	achir
	Move	
	Export	
	Rename	
	Delete	
	Enable Replication	
	Help	

Back up ISM-VA running on VMware vSphere Hypervisor 5.5 or VMware vSphere Hypervisor 6.0

In vSphere Client, right-click on the installed ISM-VA, and then select [Export] - [Export OVF Template] from the [File] menu.



Back up ISM-VA running on VMware vSphere Hypervisor 6.5 or VMware vSphere Hypervisor 6.7

In vSphere Client (HTML5), right-click on the installed ISM-VA, and then select [Export].

Navigator	Collocalhost.localdomain - Virtual Machines		
✓ ☐ Host Manage	😭 Create / Register VM 📝 Console 📋	Power on	Pov
Monitor	C. Virtual machine ~	Status ~	Used spa
Virtual Machines	SM *** SM ***	Ø N	11.33 G
Q Networking	B Power		
	The Guest OS		
	🚱 Snapshots		
	Sconsole		
	🙀 Autostart		
	📇 Upgrade VM Compatibility		
	😨 Export		
	🔂 Edit settings		

Back up ISM-VA running on KVM

Back up the KVM files that are stored in the following locations to arbitrary other locations as required.

- /etc/libvirt/qemu
- /var/lib/libvirt/images

3.3 Collecting Maintenance Data

You can collect maintenance data required for investigations when a failure has occurred in ISM.

There are two ways to collect the maintenance data of ISM, one is using the GUI and the other is using a command.

You can collect a vc-support log from vCenter if vCenter is registered in the cloud management software in ISM when Virtual Resource Management maintenance data is required.

3.3.1 Collect Maintenance Data with the GUI

Log in to the ISM GUI to collect and download the maintenance data with the following procedure.

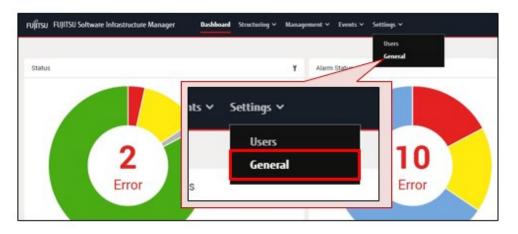
Collect maintenance data



Batch collection of maintenance data takes several hours to complete and requires large amounts of free disk space. For details, refer to "3.2.1.5 Estimation of required disk space for maintenance data" in "User's Guide."

.....

1. From the Global Navigation Menu, select [Settings] - [General].



2. From the menu on the left side of the screen, select [Maintenance Data].

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Trap Reception	Status C. File Name	Oceated Date	0 Elapsed Time	C Size	0
Liomse	No maintenance dat				
Shared Directory	CA Certificate				
CA Certificate	CA Certificate				
Maintenance Data					
Upload	Maintenance Data				
SP# Portal Link					
ISM patch / upgrade program	Upload				
Proxy Setting					

3. From the [Actions] button on the "Maintenance Data" screen, select [Collect].

rufinsu FUITSU Software	Infrastructure Manager Bushlound Structuring + Management + Events +	ietting: *	🧍 10 💭 2 (1) 1 Tanko U Help 🛩 administrator 🛩 🕯
General Settings	Maintenance Data		
Cloud Management Software	Status C File Name C	Created Date	Pree space : 26664.MB Actions v Collect
License	No maintenance data.		
Shared Directory			26664 MB Actions V
CA Certificate			
Maintenance Data			
Upload			Collect
			Delete

4. Select Collection Period and Collection Target on the "Collect" screen, and then select the [Run] button.

0
mation.
Specify by Date C Entire Period
03/03/2020
04/03/2020
O Full 1 Limited 1
Run Cancel

- Collection Period
 - Entire period
 - Specify by Date: Specify Start Date and End Date for collection
- Collection Target
 - Full: Collection of ISM RAS Logs, ISM-VA Operation System Logs, and database information together
 - Limited: Collection of ISM RAS Logs only

Collection starts and the progress of the collection is displayed in the [Status] column.

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CA Certificate							
Maintenance Data							
Uplead			Status	C File N	4		
		i i i i		22/26 isms	n		
				22720			

To refresh the displayed progress, select the [Refresh] button on the upper-right of the screen on the ISM GUI.

The progress can also be checked from the "Task" screen. The task type is "Collecting Maintenance Data."

When the collection is complete, the Status icon becomes "Complete" and you can download the data.

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Cloud Management Software							Free space : 20625 MB Actions ~
Trap Reception	Status	0 File Name	© Created Date		0 Elapsed Time	0 Size	0
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CA Certificate							
Maintenance Data			Chatura	~	Tile Name		
Upload			Status	0	File Name	2	
			Com	plete	ismsnap-10-202		
					1		

Download maintenance data

1. From the Global Navigation Menu, select [Settings] - [General].

FUJITSU FUJITSU Software Infrastructure Manager	Dashboard Structuring V Management V Events V	Settings ¥
		Users General
Status	Y Alarm Statu	
	ıts ∨ Settings ∨	
	its × Settings ×	
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2. From the menu on the left side of the screen, select [Maintenance Data].

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Shared Directory	CA Certificate			
CA Certificate	CA Certificate			
Maintenance Data				
Upload	Maintenance Data			
SPF Portal Link				
ISM patch / upgrade program	Upload			
Proxy Setting				

3. On the "Maintenance Data" screen, select the [Download] button of the maintenance data that you want to collect.

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General Settings	Maintenance Data					
Cloud Management Software						Fire space : 26633 MB Actions ~
Trap Reception	Status	0 File Name	Created Date	C Elapsed Time	© Size	0
License	Corpl	ismsnap-10-20200403005007-full.	zip April 3. 2020 12 52 49 AM	0.00.00		21.727 MB Download
Shared Directory						1
CA Certificate				0		-/
Maintenance Data				· · ·		
Upload						
				7 MB	Download	
				L L		

4. Download the maintenance data according to the download confirmation of the browser.



- The maintenance data collected from the "Maintenance Data" screen in GUI of ISM are retained in the following directory and only the maintenance data under this directory will be displayed.

Maintenance Data storage directory: /Administrator/transfer

The maintenance data retained in the FTP communication directory of ISM-VA, "/Administrator/ftp," are not displayed on the "Maintenance Data" screen.

- The maintenance data will be retained for five generations. If it exceeds five generations, it will be deleted automatically from the oldest creation date and time.

- The maintenance data will be deleted automatically 5 weeks after collected.

3.3.2 Collect Maintenance Data Using a Command

Use the ISM-VA commands to collect ISM maintenance data.



Batch collection of maintenance data takes several hours to complete and requires large amounts of free disk space. For details, refer to "3.2.1.5 Estimation of required disk space for maintenance data" in "User's Guide."

- 1. After starting ISM-VA, log in to ISM-VA from the console as an ISM administrator.
- 2. Collect the ISM maintenance data.

The following are examples of an investigation for malfunctions in ISM and ISM-VA.

- For the collection of ISM RAS Logs only (no time period specified)

```
# ismadm system snap -dir /Administrator/ftp
snap start
Your snap has been generated and saved in:
    /Administrator/ftp/ismsnap-20220110175323.zip
```

- For the batch collection of ISM RAS Logs, ISM-VA Operating System Logs, and database information (no time period specified)

```
# ismadm system snap -dir /Administrator/ftp -full
snap start
Your snap has been generated and saved in:
/Administrator/ftp/ismsnap-20220110175808-full.zip
```

- For the collection of ISM RAS Logs only with a collection period (2021/12/10 to 2022/1/10) specified (ISM 2.7.0.030 or later)

```
# ismadm system snap -dir /Administrator/ftp -from 20211210 -to 20220110
snap start
Your snap has been generated and saved in:
    /Administrator/ftp/ismsnap-20220110175323-20211210-20220110.zip
```

 For the batch collection of ISM RAS Logs, ISM-VA Operating System Logs, and database information with a collection period (2021/12/10 to 2022/1/10) specified (ISM 2.7.0.030 or later)

```
# ismadm system snap -dir /Administrator/ftp -full -from 20211210 -to 20220110
snap start
Your snap has been generated and saved in:
/Administrator/ftp/ismsnap-20220110175808-20211210-20220110-full.zip
```

関 Point

- "-dir" specifies the output destination path. You can retrieve maintenance data collected by FTP access by specifying the file transfer area described in "2.1.2 FTP Access" in "User's Guide."
- To specify the period of maintenance data to be collected, specify the collection start date and collection end date by adding the "-from" and "-to" options. Specify the date in "YYYYMMDD" format. If you specify the period of maintenance data to be collected, the collection start date and collection end date are added to the file name. The collection start date and collection end date are set based on the time zone set in ISM-VA (ISM 2.7.0.030 or later).

If no period is specified, maintenance data is collected for the entire period.

3. Access FTP as an ISM administrator from a management terminal, and download the collected maintenance data.



The five latest files are stored in the maintenance data created in the directory where the maintenance data is stored. Use the FTP client software and manually delete maintenance data that are no longer required.

3.3.3 Collect Maintenance Data for Virtual Resource Management

You can collect a vc-support log from vCenter if vCenter is registered in the cloud management software in ISM. For details, refer to "To collect ESX/ESXi and vCenter Server diagnostic data" from the following URL.

 $https://kb.vmware.com/selfservice/search.do?cmd=displayKC\&docType=kc\&docTypeID=DT_KB_1_1\&externalId=2032892$

In the log collection procedure in the URL above, when selecting the ESXi hosts to export logs to, select all the vSAN cluster ESXi hosts where an error has occurred.