

Corporate Profile

FUJITSU



shaping tomorrow with you

FUJITSU FSAS INC.

Boldly Facing the Challenges of the Digital Revolution as a Member of the Fujitsu Group

Recent advances in ICT have brought major changes to society. The network, in particular, has evolved by leaps and bounds giving birth to an era in which smartphones and the cloud have become closely entwined with daily life and business. These advances have changed people's lifestyles for the better in many ways and truly reflect the acceleration of the "digital revolution."

At Fujitsu FSAS, our mission is to support safe and secure social systems and contribute to society as the company within the Fujitsu Group that is closest to our customers' work sites. Going forward, we are ready to take on the challenges of the digital revolution. We will endeavor to construct and operate a comfortable and secure ICT infrastructure and provide attractive services with the aim of creating a prosperous and dream-inspiring future.

In addition, Fujitsu FSAS itself is putting "workstyle transformation," "health management," and other ICT-based initiatives into practice and is using these as reference models for providing a variety of services.

Based on the keywords of "support," "change," and "co-creation," Fujitsu FSAS will continue to evolve to provide new value to its customers. We aim to be a driving force behind our customers' digital revolution and grow together through these efforts.

I would like to make Fujitsu FSAS into a company that is highly rewarding and satisfying for its employees. Furthermore, as a member of the Fujitsu Group, I would like Fujitsu FSAS to be a company that can boldly take on the challenges of the digital revolution. By thinking and acting with a positive "site-driven" mind frame and facing these challenges in an ongoing, steadfast manner, I would like all of us at Fujitsu FSAS to "aim for the stars" as a unified team and give birth to an "energetic society."

You can expect great things from Fujitsu FSAS as we step forward into a new stage toward the digital revolution.

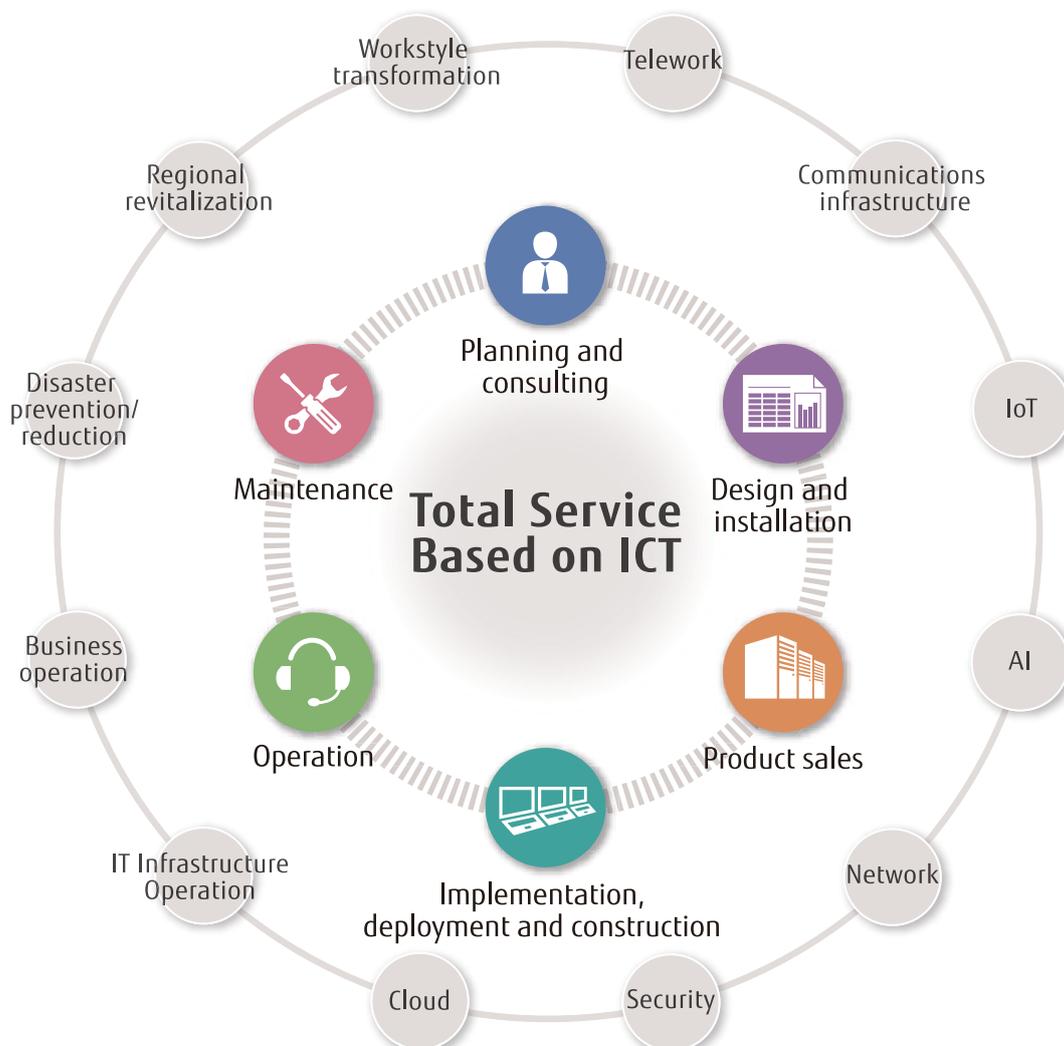


Masaaki Hamaba
President, Fujitsu FSAS Inc.
June 2018

Supporting Our Customers in Creating New Value through “Total Service” based on ICT

Fujitsu FSAS aims to optimize our customers ICT systems by providing a full range services covering the entire system lifecycle ; from “Planning and consulting”, to “design and installation”, “product sales”, “implementation, deployment and construction”, “operation”, and “maintenance” as well as operation of the customer’s business itself.

By providing “Total Service” based on ICT including workstyle transformation and the construction of telework and communication platforms, Fujitsu FSAS is committed to supporting its customers in expanding their business and creating new value while contributing to the creation of a comfortable and secure society.



Proposing Optimal Solutions for Secure and User-friendly System-Environments

Fujitsu FSAS provides total support for the entire ICT system lifecycle, from upstream planning and consulting to design and installation, product sales, implementation and deployment construction, and ICT operation and maintenance.

The ultimate objective is optimal systems that customers can use with peace of mind. To this end, Fujitsu FSAS provides high-quality and prompt one-stop services in a multivendor environment based on the latest technology trends in the cloud, security, mobile, social network, AI, and IoT.



Planning and consulting



At Fujitsu FSAS, we derive the requirements for a customer's system through detailed discussions, various types of diagnostic, inspection, and analysis services, and workshops that we facilitate. We then plan and propose solutions for arriving at an "ideal situation" based on the latest technology trends.

Additionally, in fields outside of ICT, we are actively seeking to be a "co-creator" with our customers in pursuit of innovation and to assist our customers in enhancing their management and business systems.



Design and installation



Fujitsu FSAS is expanding its lineup of solutions that integrate ICT operation and maintenance with a focus on cloud and mobile use and enhanced network security. Our goal is to provide optimal design and installation services tailored to the customer's needs.

Furthermore, in the fields of virtualization and cloud computing, we take pride in our high ranking both inside and outside Japan as a company with a large number of engineers certified in VMware, Citrix, and NetApp products.



Product sales



Fujitsu FSAS can provide its customers with a wide variety of products, from ICT equipment such as servers, storage system, personal computers, and smart devices to cloud services and fixtures, accessories, and consumables.

Fujitsu FSAS also serves as a one-stop service desk that provide optimal combination of Fujitsu products and multi-vendor products that best suited to customer needs.



Implementation, deployment and construction



Fujitsu FSAS provides high-quality, nationally uniform services for implementation and deployment through a powerful support system consisting of about 850 bases and 8,000 group customer engineers (CE). This system features “customize centers” that provide kitting and deployment services and that support early implementation and stable operation of a customer's system.



Operation



These services include ICT system for operation design, operation support, preventive maintenance and help desk service to maintain and manage a customer's system on a daily basis. A customer's system can be remotely monitored by a Fujitsu Tatebayashi LCM Service Center and protected by a Fujitsu LCM Service Center with an “AA+is” information security ranking *. Fujitsu FSAS is also expanding its services beyond ICT from existing IT infrastructure operations to business operations (business outsourcing).



Information security ranking obtained by the Tokyo Center

* “AA+is” is an information security ranking granted by I.S. Rating Co., Ltd.



Maintenance



Fujitsu FSAS provides preventive measures to prevent problems from occurring in ICT systems as well as quick response to faults and failures through a top-class service network. We also train and deploy specialized software-support engineers and provide hardware/software one-stop services. Our One-stop Solution Center supports “Safe, Secure, and Stable” operation in our customers' systems that generally consist of a wide range of open and multivendor products.

Continuing to Provide Our Customers with New Solutions Based on the Keywords “Support,” “Change,” and “Co-creation”

Co-creation

Creating new value together with our customers

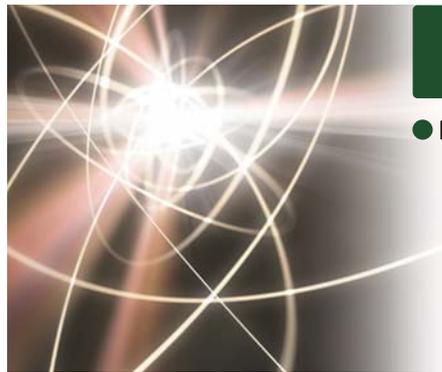
Workstyle transformation

- TIME (Visualization of time)
- STYLE (Using time effectively)
- PLACE (Easy-to-work environment)
- HEALTH (Health management)



Change

Changing our customers' business systems through advanced technologies



Network

- Next-generation network



Support

Providing 24/7 nationwide support for our customers' business systems

Operations

- Infrastructure operations
- Business operation



Systems and platforms supporting high-quality services for our customers

Nationwide service network

Multi-vendor alliances

Leveraging robust systems and platforms supporting the provision of high-quality services, Fujitsu FSAS will continue to provide “Total Service” centered on ICT with the aim of achieving an optimal ICT environment for its customers.

Furthermore, while valuing its traditional stance of supporting its customers and society in achieving safe and secure operations, Fujitsu FSAS aims to become an innovation-oriented company that works alongside its customers to co-create a prosperous future.

Social problems

- Regional revitalization
- Disaster prevention/reduction



Security

- Gateway security
- Network security
- Endpoint security



Cloud

- Private cloud
- Public cloud



Maintenance



Advanced ICT skills

Sites promoting co-creation
with customers and society

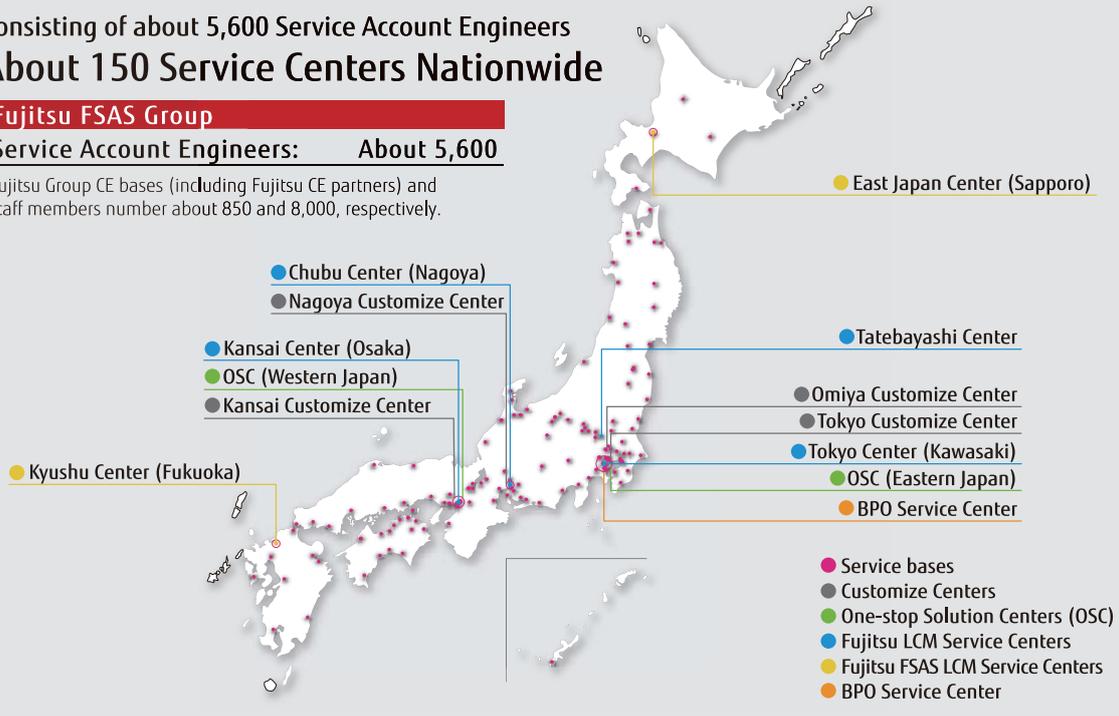
Nationwide service network

Consisting of about 5,600 Service Account Engineers
About 150 Service Centers Nationwide

Fujitsu FSAS Group

Service Account Engineers: About 5,600

Fujitsu Group CE bases (including Fujitsu CE partners) and staff members number about 850 and 8,000, respectively.



● Customize Centers

These service centers provide high-quality implementation and deployment of servers, personal computers, smart devices, point of sale (POS) systems, networks, etc. in a short period of time.

● One-stop Solution Center (OSC)

These service centers provide prompt response to problems in diverse open-standards products and multivendor products from servers and storage equipment to OS software and various types of middleware.

● Fujitsu LCM Service Centers

Four of these service centers have been set up across Japan together with Fujitsu Ltd. They provide 24/365 system monitoring, a global help desk, problem troubleshooting, security operations, etc.

● Fujitsu FSAS LCM Service Centers

Two of these service centers have been set up across Japan in cooperation with Fujitsu LCM Service Centers. They provide a regional help desk, problem troubleshooting, etc.

● BPO Service Center

The BPO Service Center provides outsourcing services such as receiving inquiries and repair requests from individual users of personal computers and receiving inquiries concerning companies and organizations.

Multi-vendor alliances

Seeking to provide an optimal ICT environment for its customers, Fujitsu FSAS provides optimal solutions combining the products of Fujitsu and other vendors. At Fujitsu FSAS, we promote the acquisition of vendor certification by our highly skilled technicians to strengthen these alliances and to provide our customers with one-stop support covering design and construction, implementation, expansion, and installation, and operations and maintenance.



Advanced ICT skills

Our Service Account Engineers having advanced technical qualifications can construct and operate comfortable and secure ICT infrastructures and provide attractive services.

Field	Company name	Qualification name
Virtualization, Cloud Computing	Microsoft Japan Co., Ltd.	MCP-Implementing Microsoft Azure Infrastructure Solutions
	Amazon Web Services Japan K.K.	AWS Certified Solutions Architect – Associate
	VMware, Inc.	VCP (VMware Certified Professional)
	VMware, Inc.	VCAP (VMware Certified Advanced Professional)
	Citrix Systems Japan K.K.	CCA-V (Citrix Certified Associate – Virtualization)
	Citrix Systems Japan K.K.	CCP-V (Citrix Certified Professional – Virtualization)
Storage	NetApp G.K	NATSP (NetApp Accredited Technical Sales Professional)
	Dell EMC	EMC Proven Professional
Network	Cisco Systems, Inc.	CCIE (Cisco Certified Internet Expert)
	Cisco Systems, Inc.	CCNP (Cisco Certified Network Professional)
Security	National qualification	Registered Information Security Specialist (RISS)
	Trend Micro Incorporated	TCSE (Trend Micro Certified Professional)
OS	Microsoft Japan Co., Ltd.	MCSE (Microsoft Certified Solutions Expert)
Database	Oracle Corporation Japan	Oracle Master Platinum
Operations and Management	Hitachi, Ltd.	Certified JP1 Professional
	National qualification	ITIL V3/2011 Expert

Sites promoting co-creation with customers and society

Fujitsu FSAS has “Innovation & Future Center” sites for facilitating open dialog and collaboration to co-create new values by working together with customers and various partners in the society. These sites have helped to discuss various problems such as existing customer management issues and regional social problems, as well as generate innovative ideas and approaches through dialogs with diverse companies, universities, local governments, NPOs, and other entities. In this way, Fujitsu FSAS aims to become an innovative company that can help co-create the better future while continuing to treasure both customers and society.



Minato Mirai Innovation&Future Center(Yokohama)



Osaka Knowledge Wharf(Osaka)



Dialog Space(Omiya)

Dialog Space(Sapporo)

Fostering Innovation through Co-Creation with Our Customers and Contributing to a Sustainable Society through the “Power of ICT”

The basic theme of corporate social responsibility (CSR) at Fujitsu FSAS is to contribute to the creation of a sustainable society through the “power of ICT.” To this end, Fujitsu FSAS places great importance on finding solutions to social problems through innovation driven by co-creation with customers. At the same time, it recognizes the necessity of developing diverse personnel with advanced technical skills and high social awareness who are ready to shoulder the burden of CSR. Fujitsu FSAS has initiated a variety of company-wide activities conforming to the ISO 26000 international standard as introduced in the “Fujitsu FSAS CSR Report.”

Social contributions



Exchanges with Musashino Higashi Gakuen School

Distinguishing features of Musashino Higashi Gakuen School are a mixed education system integrating regular students and students with autism and the practice of “daily life therapy” for the latter. Fujitsu FSAS shows its support for this educational philosophy by donating personal computers and promoting ICT experiential learning.



Fujitsu FSAS & Sun: Promoting jobs for people with disabilities

Fujitsu FSAS & Sun is a special subsidiary company founded through a joint investment with Social Welfare Organization Japan Sun Industries to provide people with disabilities an opportunity for active participation in society and independence.



Contributions to Laos school education

Fujitsu FSAS supports schools and education in Laos by collaborating with Labor Unions in the country. Its contributions to date include donations to elementary and middle schools and scholarships to promote school attendance.



Participation in local communities

Fujitsu FSAS participates in local activities such as festivals, fireworks displays, and sports events to express its ongoing appreciation to everyone in the community and foster a deeper understanding of the company.



Planting of Cherry Blossom Trees

Fujitsu FSAS supports the Sakura Namiki Network NPO that is working on planting cherry blossom trees in the outermost area that is affected by the tsunami of the Great East Japan earthquake. It is hoped that these trees will prevent this tragedy from being forgotten and that their cherry blossoms will become a bright subject of conversation in the community.



Local cleanup activities

In cooperation with local governments and other institutions, Fujitsu FSAS employees have participated in cleanup activities at seashores, rivers, parks, areas around train stations, and other locations throughout the country from Hokkaido to Kyushu.

Restoration support



As an JCT enterprise having frontline contact with our customers, Fujitsu FSAS is making an all-out effort in unison with the Fujitsu Group to help the areas affected by the Great East Japan Earthquake to recover early.

Disaster-preparedness drills



Fujitsu FSAS participates in Fujitsu Group disaster-preparedness drills every year on Japan's Disaster Preparedness Day. These drills simulate actual disaster scenarios so that disaster countermeasures and business continuity policies can be thoroughly evaluated.

Environmental contributions

As a member of the Fujitsu Group, the Fujitsu FSAS Group recognizes global environmental protection as a major issue affecting all mankind. Based on the principle of "FUJITSU Way", Fujitsu FSAS is committed as a "Total Service" company to working closely with its customers and society to reduce environmental load.

In addition to being ISO14001 certified, Fujitsu FSAS is actively involved in Fujitsu's environmental management system certification organization "Fujitsu Group WORLD-WIDE" that integrates Fujitsu Group companies throughout the world.

01. Environmentally friendly corporate management

We aim to achieve harmony and coexistence with the environment and to minimize the effects of our business activities on the environment. To this end, we aspire to "environmentally friendly corporate management" through effective use of resources and energy and prevention of environmental pollution.

03. Raising environmental awareness

We endeavor to raise environmental awareness through in-house educational activities and environmental education and by putting environmental protection measures into practice.

02. Fulfilling corporate responsibilities and contributing to society

As a conscientious member of society, we comply with all environmentally related laws and regulations and other environmental agreements that we enter into. We cooperate with governmental agencies and environmental organizations, actively participate in efforts to preserve the global environment and biodiversity, and strive to make meaningful contributions to society.

We formulate environmental action plans with definite targets to reduce the environment load caused by our own business activities and those of our customers and execute those plans in a systematic manner. We also endeavor to improve our environmental management system on an ongoing basis through periodic reviews.

Customer Satisfaction

Being a True Partner Now and into the Future

Based on the idea that "all company activities center about customer satisfaction", Fujitsu FSAS places great importance on what customers have to say and understands their expectations by having frontline contact with them. We feel that responding to these expectations with all our might is the basis of customer satisfaction.

Furthermore, in times like the present in which society and systems are becoming increasingly advanced, complex, and diverse, Fujitsu FSAS believes that co-creating new value with its customers is closely connected to customer satisfaction (business growth). All Fujitsu FSAS personnel are unified in identifying genuine problems from the customer's perspective and in designing services that can solve those problems through "producing power" and "exceptional technical expertise".

To this end, Fujitsu FSAS has established "Customer Satisfaction (CS) Action Guidelines" as a code of value for each and every employee.

CS Action Guidelines

- 1 Be close to customers and be ready to meet with them anytime and anywhere
- 2 Listen to what customers have to say and base your actions from their point of view
- 3 Pursue exceptional technical expertise and human abilities beyond customer expectations at all times
- 4 Co-create new value with the customer's future in mind

If asked, “What is the company's most valuable asset?” the answer is “People”

Fujitsu FSAS considers “people” to be its most valuable asset. Its training programs aim to develop “revolutionary personnel” who can respond to change through decisive action, who have conversational and observational abilities, and who possess exceptional technical expertise. Fujitsu FSAS also endeavors to pass on a mindset of pursuing higher levels of service quality with the customer in mind, i.e., to pass on “FSAS DNA” to future generations of the company. Fujitsu FSAS develops its human resources about these two axes to provide its customers with “Total Service” based on ICT. The ultimate objective is to help find solutions to the problems affecting its customers and society.



New employee training

To instill in new employees an awareness of being members of society, and to enable them to play an active role as “service account engineers” that can respond to the diversified needs of our customers, Fujitsu FSAS provides training over a period of about one year to help them acquire ICT skills, business skills, and human skills.

Fujitsu FSAS has also incorporated a program that sends all new employees to the region affected by the Great East Japan Earthquake (Miyagi prefecture) to study future-oriented solutions by observing and inspecting that area up-close for themselves.



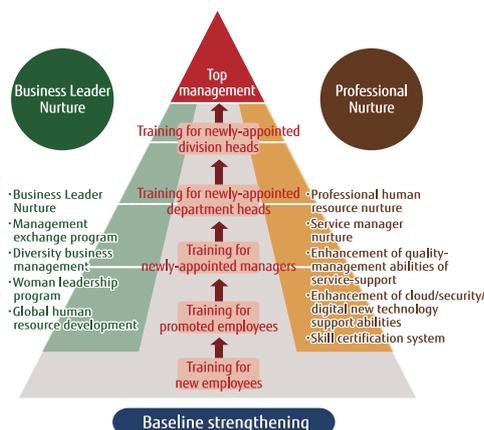
Technical training

Fujitsu FSAS defines the level required for each of the targeted skill sets, namely, “common ICT skills”, “specialized ICT skills”, and “business/human skills”. It also enables an employee to draw up a skill acquisition plan in consultation with his or her manager every six months and to have skills certified through an evaluation of actual practices.

Fujitsu FSAS also promotes the acquisition of advanced technical qualifications defined by various outside vendors including those of network and cloud technologies to better serve the diverse needs of its customers.

Management training

To deal fully with the problems affecting our customers and society, it is essential that we look at things from a public point of view that takes diverse cultures into account and that we act as a business leader. For this reason, Fujitsu FSAS is actively engaged in providing training to develop management skills and human abilities. The key to nurturing a corporate culture oriented to transformation lies with middle management, so Fujitsu FSAS focuses its efforts on stepwise training to strengthen the individual's baseline and on a program for developing business leaders that will shoulder the responsibilities of business management in the future.



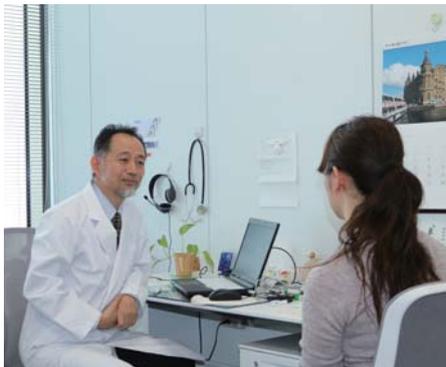
Creating a Corporate Culture of Job Satisfaction Leads to Customer Satisfaction

Fujitsu FSAS pursues “Service Innovation” to create new business and high-value-added services. It considers human resource development as something that a company should strive for if it wants to learn and grow. To therefore nurture a corporate culture that prizes education and training and to promote innovation in the workplace, we treat the workplace as a site that should make work feel worthwhile and aim to create an organization that can extract the potential abilities of each and every employee.



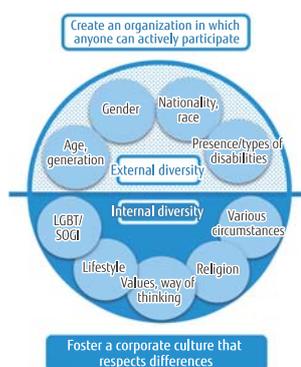
Workstyle transformation

Fujitsu FSAS has introduced a “telework system” to improve the productivity of each and every employee while achieving a work-life balance through flexible ways of working regardless of place and time using ICT. Furthermore, through in-house implementation of “ID Link Manager,” a Fujitsu FSAS product for workstyle transformation, the company is raising awareness of time and improving work efficiency. Fujitsu FSAS is making progressive initiatives such as these into reference models and offering them to customers.



Health management

Believing employee health to be an important management issue, Fujitsu FSAS established the “Fujitsu FSAS Health Activities Policy” with the aim of creating a workplace where employees can work with vigor while being healthy in both mind and body. In 2018, Fujitsu FSAS was certified as a “Health and Productivity Management Outstanding Organization” in the large enterprise category (White 500). Fujitsu FSAS aims to raise health awareness by having an extensive medical staff, educating its employees about lifestyle diseases and mental health, and promoting health and safety activities such as antismoking measures.



Diversity and inclusion (acceptance and promotion of diversity)

Fujitsu FSAS declares its corporate stance on diversity and inclusion in its “Diversity and Inclusion Charter” and promotes the creation of an organization in which anyone can demonstrate his or her skills to the maximum regardless of personal attributes. In addition to expanding its hiring of foreign nationals and people with disabilities including new graduates, Fujitsu FSAS is providing people with disabilities an opportunity to participate actively in society through the work of Fujitsu FSAS & Sun, a subsidiary founded through a joint investment with Social Welfare Organization Japan Sun Industries in 1995.

Additionally, in 2017, Fujitsu FSAS received the bronze award on the “Pride index” of the “work with Pride” private organization that evaluates a company’s LGBT-related activities.



* Fujitsu FSAS has been adopting various policies based on the “Act on Advancement of Measures to Support Raising Next-Generation Children” and has been certified as a Child Rearing Support Company by the Kanagawa Labor Bureau.

Company overview

Company name	Fujitsu FSAS Inc.
Address	Sumitomo Fudosan Osaki Garden Tower, 1-1-1 Nishishinagawa, Shinagawa-ku, Tokyo, Japan 141-0033 Tel: +81-3-5747-9100 Fax: +81-3-5435-3220
Established	March 1, 1989
Capital	¥9,401.75 million
Employees	6,723 (as of June 20, 2018, consolidated basis)
Business	<ul style="list-style-type: none"> · ICT infrastructure planning and consulting, design and construction, installation, implementation and expansion · Total service including ICT infrastructure operation and maintenance and other business · Sales of hardware software and "Total Service" · Services incidental to "Total Service"
Annual sales	¥261.1 billion (fiscal year ending March 31, 2018, consolidated basis)

Company history

March 1989	Established Fujitsu Customer Engineering, Inc. as a spin-off of part of the maintenance/repair department for communications and information processing equipment of the Customer Engineering division of Fujitsu Ltd.
May 1995	Obtains registered certification for 1509001 (Quality management system) from Japan Quality Assurance Organization (the certification authority was changed to Japan Audit and Certification Organization for Environment and Quality in July 2004)
April 1996	Merges with Fujitsu Support Technology and changes name to Fujitsu Support and Services Inc.
September 1998	Becomes listed on the 2nd section of the Tokyo Stock Exchange
March 2000	Obtains registered certification for 15014001 (environmental management system) from Japan Quality Assurance Organization
June 2000	Remodels the Fsas Support Centering Minato -ku, Tokyo (Hamamatsucho) and begins to provide services as a total outsourcing center
September 2001	Becomes listed on the 1st section of the Tokyo Stock Exchange
October 2004	Becomes a 100% subsidiary through a stock swap with Fujitsu Ltd.
January 2005	Moves headquarters and main office to Minato ku, Tokyo (Shibakoen)
August 2006	Obtains Privacy Mark certification
July 2007	Changes name to Fujitsu FSAS, Inc.
May 2010	Moves headquarters to Nakahara ku, Kawasaki city and main office to Minato -ku, Tokyo (Hamamatsucho)
August 2012	Obtains as a world's first a third party certification for ISO22301, the international standard for Business Continuity Management (BCM)
December 2012	Obtains an "AA+is" information security ranking, the first ranking system for the call center industry
June 2013	Moves main office to Nakahara-ku, Kawasaki city
2013	Establishes the Minato Mirai Innovation & Future Center
February 2018	Certified as a "Health and Productivity Management Outstanding Organization (White 500)"
May 2018	Moves headquarters to Shinagawa-ku, Tokyo (Osaki)

Advertising and Sports Sponsorship

Fujitsu FSAS sponsors a variety of television programs and advertises in newspapers and magazines. It supports the Kawasaki Frontale soccer team as its official sponsor.



(C)KAWASAKI FRONTALE

Quality assurance activities



ISO9001 certification

Obtained certification for ISO9001 an international standard on quality management systems, in May 1995

This certification covers the group companies Fujitsu FSAS Customer Service Inc., Fujitsu FSAS Higashi-Nihon Customer Service Inc., Fujitsu FSAS Tokai Customer Service Inc., Fujitsu FSAS Hokuriku Customer Service Inc., Fujitsu FSAS Kansai Customer Service Inc., Fujitsu FSAS Shikoku Customer Service Inc., and Fujitsu FSAS & Sun Ltd.



ISMS Conformity Assessment Scheme ISO27001 certification

Obtained certification for ISO27001, an international standard on information security management systems (ISMS). in Fujitsu product maintenance services in April 2005 and solely as Fujitsu FSAS in its product maintenance and service departments in March 2016.



Privacy Mark certification

Obtained a Privacy Mark certification (JIS Q 15001), which is granted to business operators equipped with an appropriate system to protect personal information, in August 2006 .



IT Service Management System ISO20000

Obtained certification for ISO20000, an international standard on IT service management systems (ITSMS). in the field of operation services that provide lifecycle support for the customer's information system in November 2006.



Business Continuity Management System ISO22301 certification

Obtained a third-party certification for ISO22301 (Business Continuity Management System) in the maintenance services business a world's first in August 2012, as a member of the Fujitsu Infrastructure Service Group .

List of group companies

Fujitsu FSAS Creative Inc.

Headquarters : Nakahara-ku, Kawasaki city, Kanagawa, Japan
Established : June 1996
Business : ICT-related temporary staffing, contract work, and recruiting services

Fujitsu FSAS Systems Inc.

Headquarters : Yokohama city, Kanagawa, Japan
Established : February 2000
Business : Total solutions centered about infrastructure construction and system operation

Fujitsu FSAS Customer Service Inc.

Headquarters : Chiyoda-ku, Tokyo, Japan
Established : January 1998
Business : Maintenance of public stadium systems and information-processing devices such as financial terminals and installation and operation of information-processing systems

Fujitsu FSAS Higashi-Nihon Customer Service Inc.

Headquarters : Saitama city, Saitama, Japan
Established : October 2007
Business : Maintenance of information-processing devices such as financial terminals and installation and operation of information-processing systems in eastern Japan

Fujitsu FSAS Tokai Customer Service Inc.

Headquarters : Nagoya city, Aichi, Japan
Established : December 2000
Business : Maintenance of information-processing devices such as financial terminals and installation and operation of information- processing systems in the Tokai region

Fujitsu FSAS Hokuriku Customer Service Inc.

Headquarters : Toyama city, Toyama, Japan
Established : October 2003
Business : Maintenance of information-processing devices such as financial terminals and installation and operation of information-processing systems in the Hokuriku region

Fujitsu FSAS Kansai Customer Service Inc.

Headquarter : Osaka city, Osaka, Japan
Established : April 2002
Business : Maintenance of information-processing devices such as financial terminals and installation and operation of information-processing systems in the Kansai region

Fujitsu FSAS Shikoku Customer Service Inc.

Headquarters : Takamatsu city, Kagawa, Japan
Established : April 2009
Business : Maintenance of information-processing devices such as financial terminals and installation and operation of information-processing systems in the Shikoku region

Fujitsu FSAS & Sun Ltd.

Headquarters : Beppu city, Oita, Japan
Established : July 1995
Business : System operation, digitization and translation of manuals, and repair of information-processing equipment and components to provide people with disabilities an opportunity to participate actively in society and lead an independent life

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