

FUJITSU Software Systemwalker Desktop Patrol V15 Introducing

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Fujitsu Limited

■ Introduction

- What is Systemwalker Desktop Patrol?

■ ICT Asset Management

- Flow of ICT Asset Management
- Centralized Management of ICT Assets
- License Management
- Device Stocktake

■ Security Control

- Ascertain Security Control Status
- Ascertain and Resolve Security Control Status
- Remote Operation

■ Report Feature

- Report Output

■ Product Information

- Examples (for Reference)
- Trademarks

Introduction

- What is Systemwalker Desktop Patrol?

What is Systemwalker Desktop Patrol?

■ Importance of ICT asset management and security control

In addition to existing assets located inside a company (such as PCs, printers, and USB devices), there is an increasingly widespread use of portable tools (such as smart devices), both inside and outside the company.

In order to safely manage confidential information, it is essential to always have the latest security patches applied to these assets.

To protect confidential information, ICT asset management and security control (which until now had been managed manually or left to the person in charge) have become increasingly important.

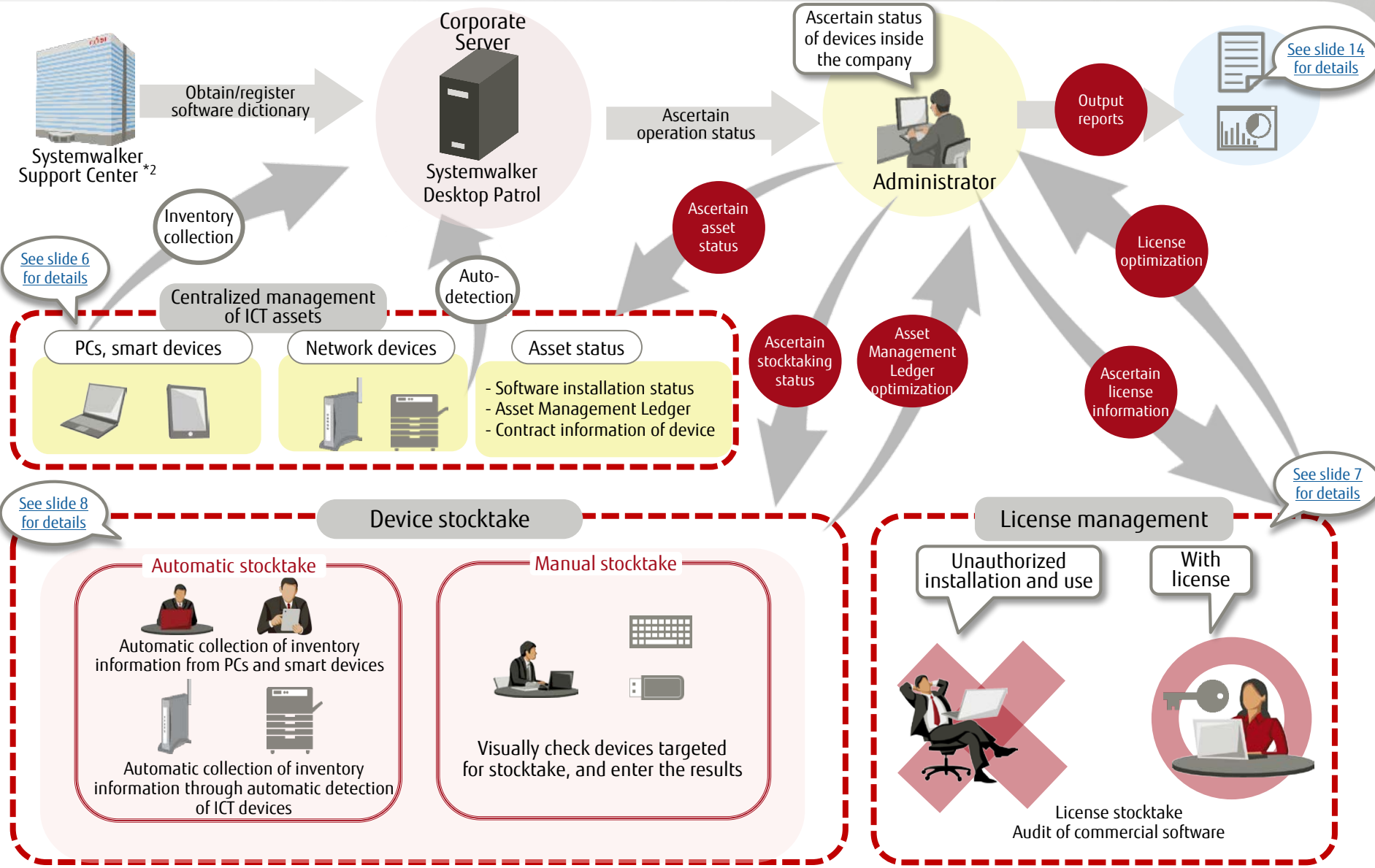
■ Systemwalker Desktop Patrol solutions!

ICT asset management	Can manage ICT assets used inside and outside the company, such as PCs, smart devices, printers, and USB memory.
Security control	Can automatically apply the departmental security settings (security patches, etc.) to PCs, and check if there are missing settings (such as password setting check).
Report feature	Can output to file or print security audit reports or reports related to ICT asset management, such as the status of assets being operated, the number of contracts for leased/rental devices, and the usage status of software licenses.

ICT Asset Management

- Flow of ICT Asset Management
- Centralized Management of ICT Assets
- License Management
- Device Stocktake

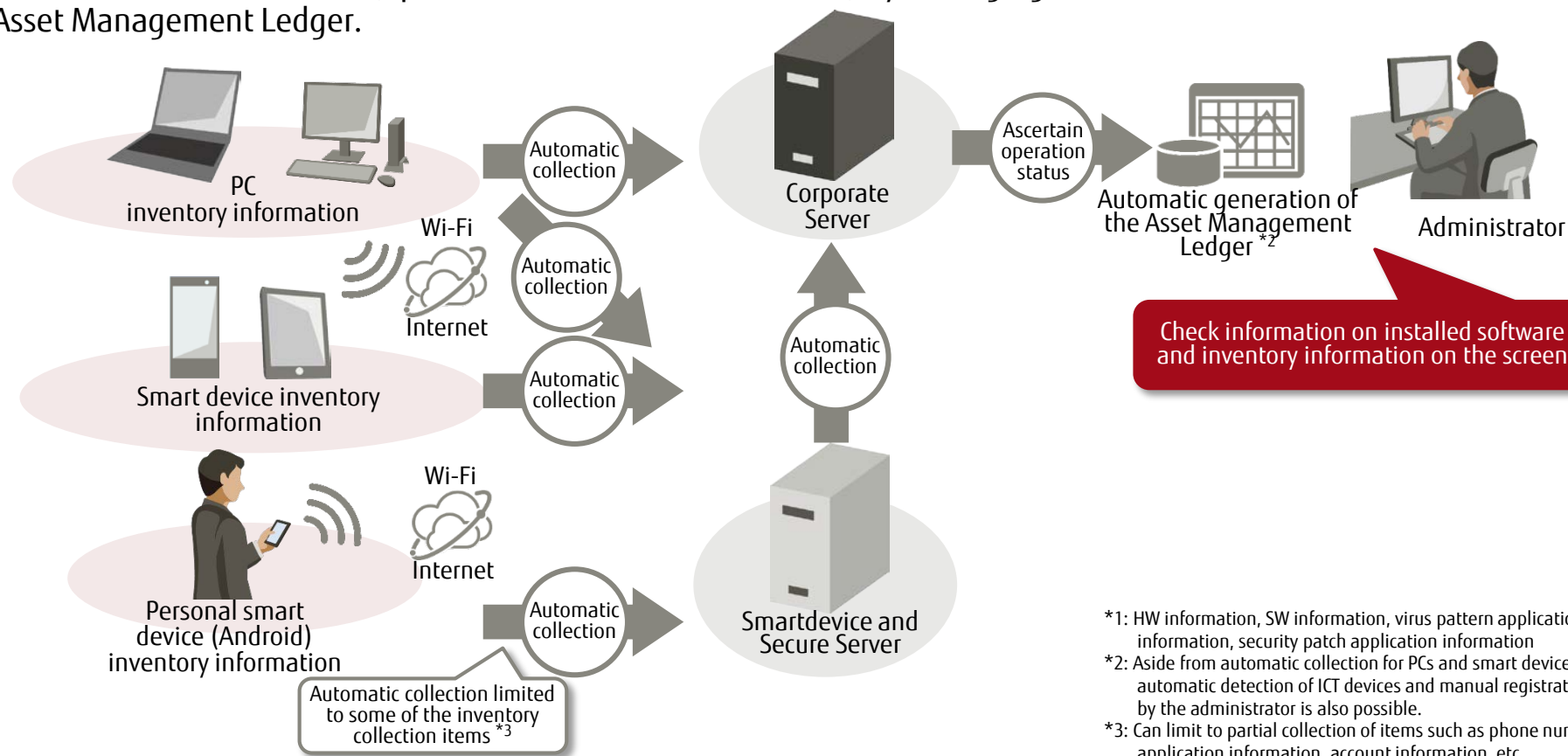
Flow of ICT Asset Management



*1: A search condition for automatically determining if software has been installed
*2: To obtain the software dictionary, it is necessary to have a SupportDesk contract.

Centralized Management of ICT Assets

- Can automatically collect inventory information*1 on PCs and smart devices (Android devices, iOS devices), and centrally manage ICT assets.
- When a personal smart device (Android) is used for business purposes, inventory information and device information can be automatically collected/managed to the extent required by the business.
- ICT assets can be controlled (operation review, investment, etc.) by managing collected ICT asset information as Asset Management Ledger.



- *1: HW information, SW information, virus pattern application information, security patch application information
- *2: Aside from automatic collection for PCs and smart devices, automatic detection of ICT devices and manual registration by the administrator is also possible.
- *3: Can limit to partial collection of items such as phone number, application information, account information, etc.

Asset information of PCs and smart devices can be managed centrally

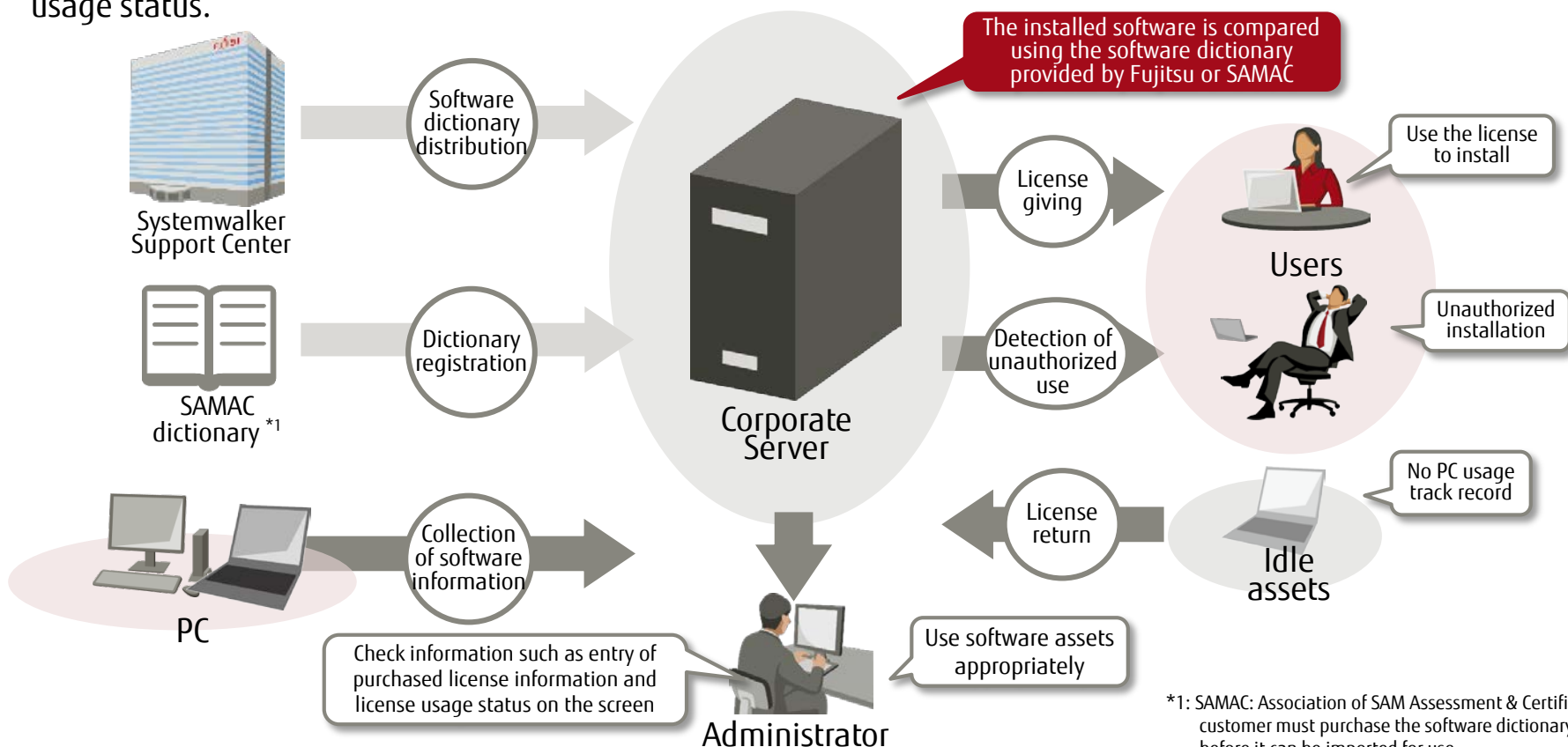
License Management



ICT asset
management

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- The administrator can register information such as number of licenses purchased, supplier, type/form, licensing agreement, and storage location.
- Can compare the number of current licenses with the collected information of installed software to check the license usage status.



^{*1}: SAMAC: Association of SAM Assessment & Certification. The customer must purchase the software dictionary of SAMAC before it can be imported for use.

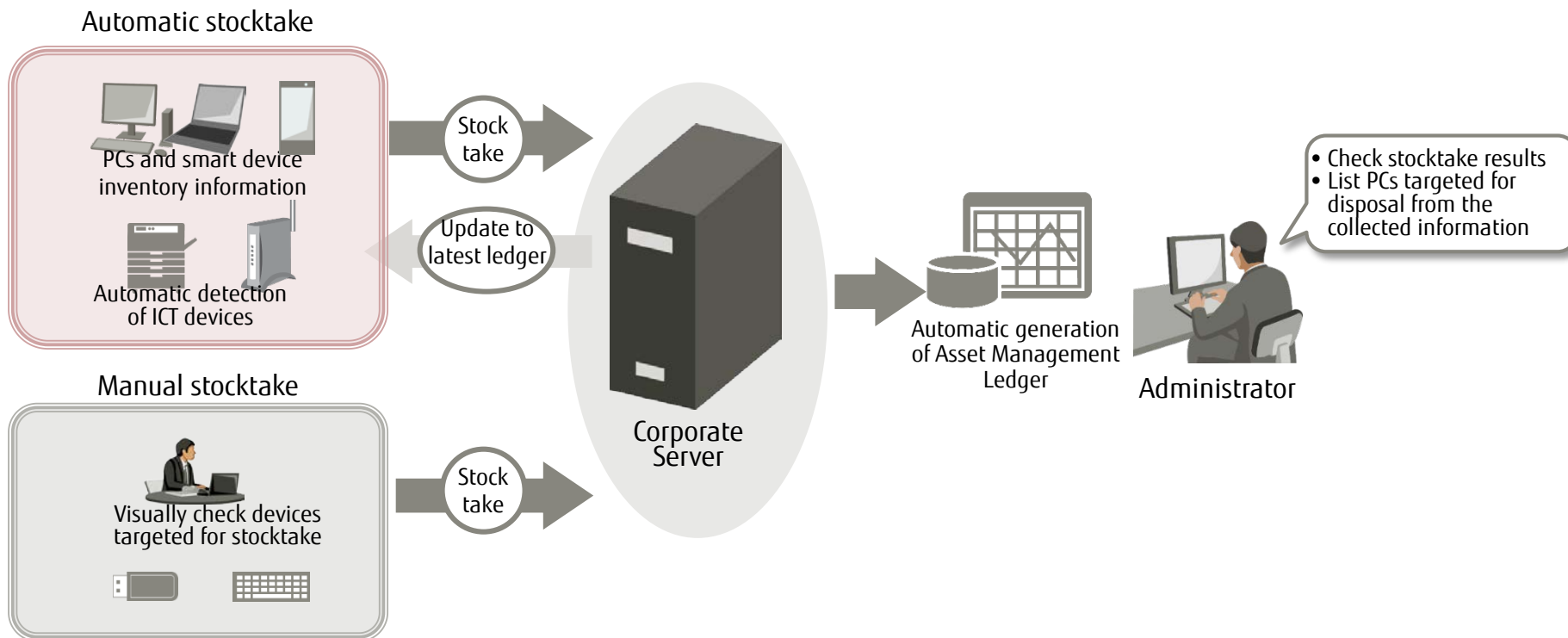
^{*2}: International standard ISO/IEC 19770-1:2006, Japanese industrial standard JIS X0164-1:2010

^{*3}: SAM: Software Asset Management

Supports Software Asset Management (SAM^{*3}) compliant with standards^{*2} in each of the phases such as installation and operation

Device Stocktake

- Can stocktake office equipment such as PCs, smart devices, printers, and USB memory devices.
- Can perform stocktaking efficiently by automatically collecting inventory information of PCs and smart devices, and automatically completing stocktaking, triggered by automatic detection of an ICT device.
- Useful for checking information of PCs with an expired rental/lease from the collected inventory information, and selecting PCs targeted for disposal.

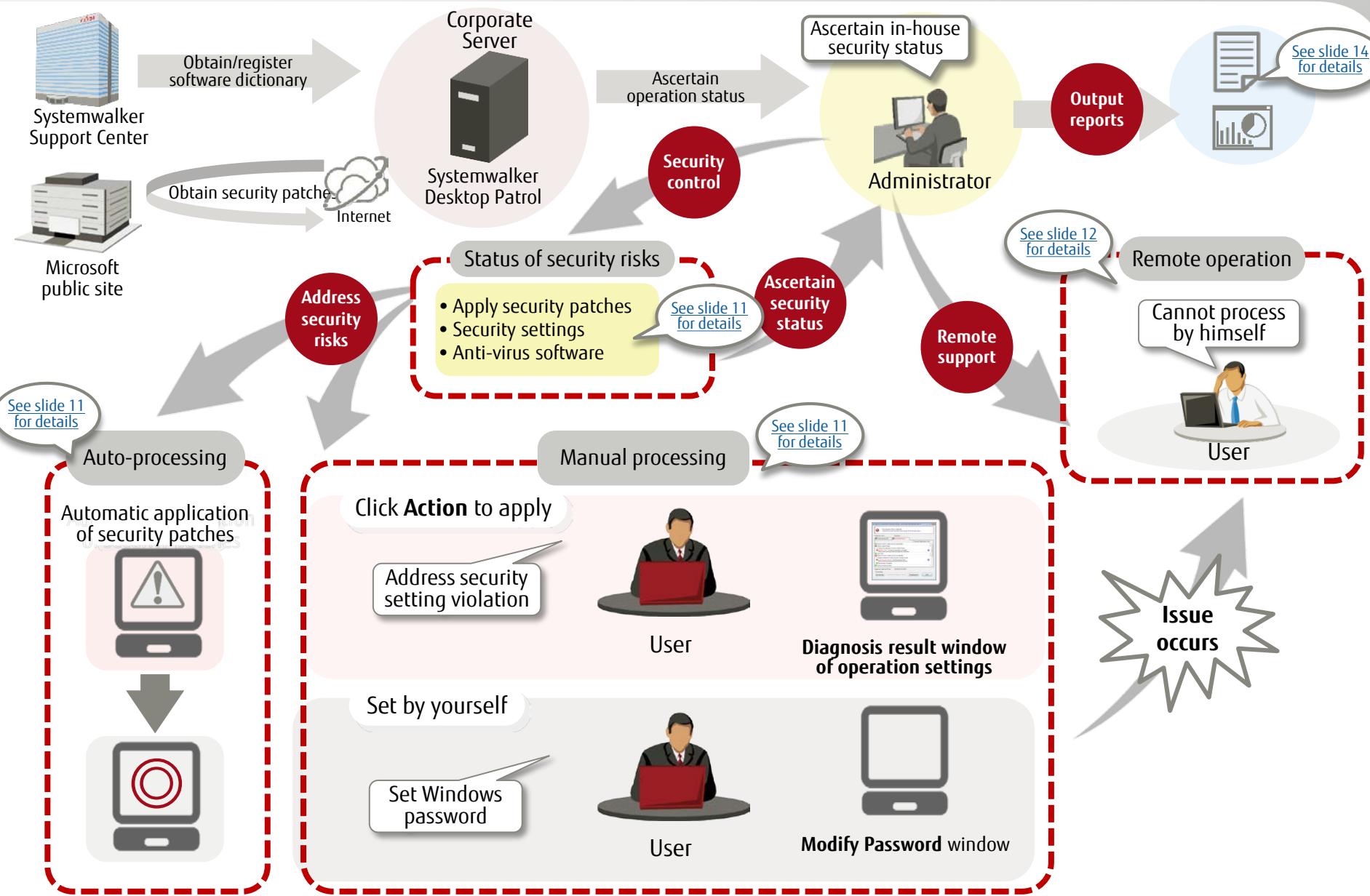


Minimize the burden through regular stocktaking of ICT assets

Security Control

- Ascertain Security Control Status
- Ascertain and Resolve Security Control Status
- Remote Operation

Ascertain Security Control Status



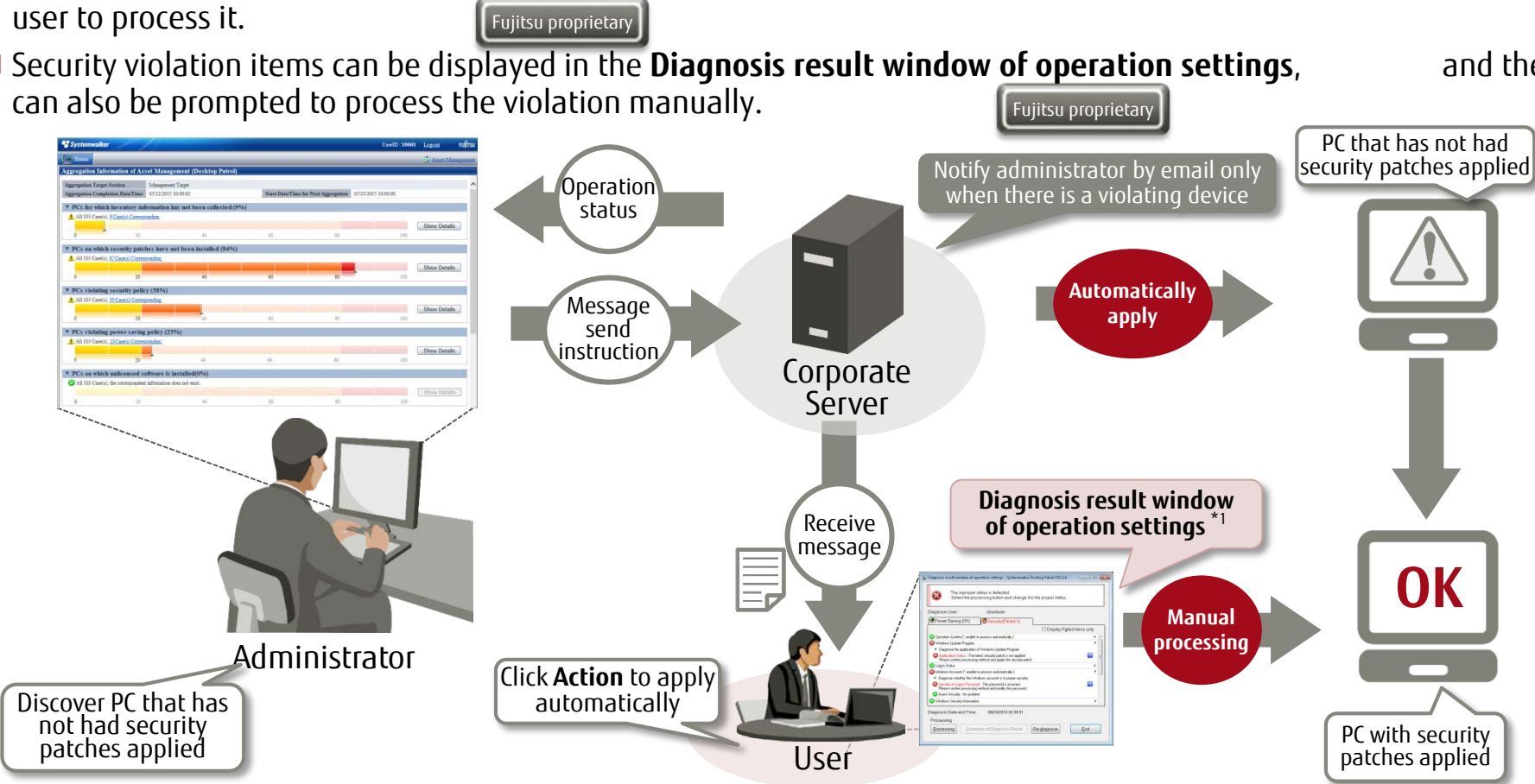
Ascertain and Resolve Security Control Status



Security control

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- It is possible to ascertain the number of problematic PCs, the departments to which they belong, and the problem points, etc., from the screen for security purposes.
- It is possible to process a problematic PC automatically, but the administrator can also send a message prompting the user to process it.
- Security violation items can be displayed in the **Diagnosis result window of operation settings**, and the user can also be prompted to process the violation manually.

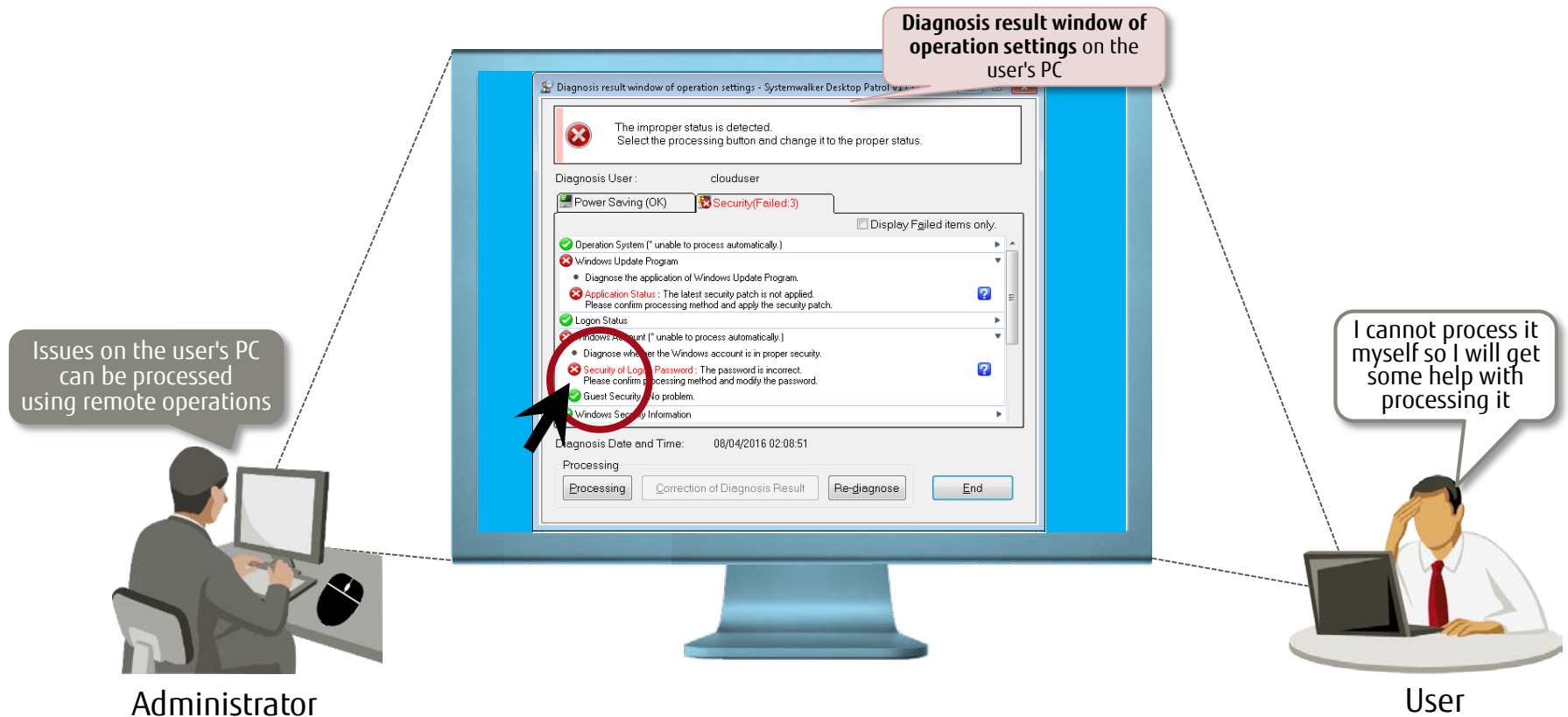


*1: Displayed on the user's PC, with violation status of items related to security policy

PC operation status and problem points can be ascertained at a glance, enabling early processing of violating PCs (automatic application of security patches, etc.)

Remote Operation

- If there is an inquiry from a user, or an issue occurs on a PC while the user is not present, the administrator can remotely operate the user's PC.



Information such as security policy violation or issue status can be checked using remote operations, and can be processed without going to the site

Report Feature

- Report Output

- The report output tool can be used to ascertain the ICT asset management status, the license usage status, and security auditing status.



Reports that can be output (7 types)

- Asset operation status report
- Contract report
- Stocktaking status report
- License usage status report
- Security auditing status report
- Auditing status report of power savings
- Auditing report of power consumption



Regular evaluation/analysis results are visualized and can be used to review policies

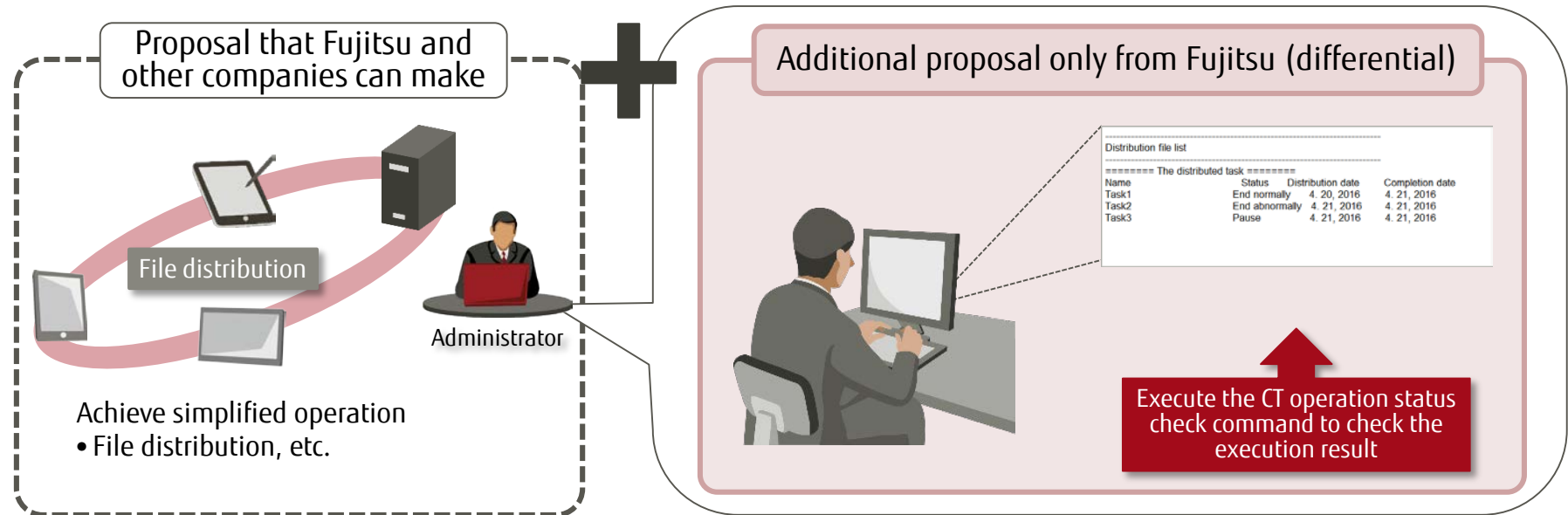
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Distribution of reference material to tablets

Requirement: Tablets (Windows) are introduced to gas stations to start selling car insurance and credit card subscriptions. The personnel providing information should always use the latest materials so they can incorporate explanation on campaign information as well.

Challenges	<ul style="list-style-type: none">▪ The latest explanatory material is to be always distributed from the server so that it can be referenced.
Solutions	<ul style="list-style-type: none">▪ The file distribution feature of Systemwalker Desktop Patrol is used to distribute the latest explanatory material.▪ Execute logcheck.exe (detection command of CT operation status command) and logcheckcs.exe (detection command of CT operation status in CS) to check the file distribution results.

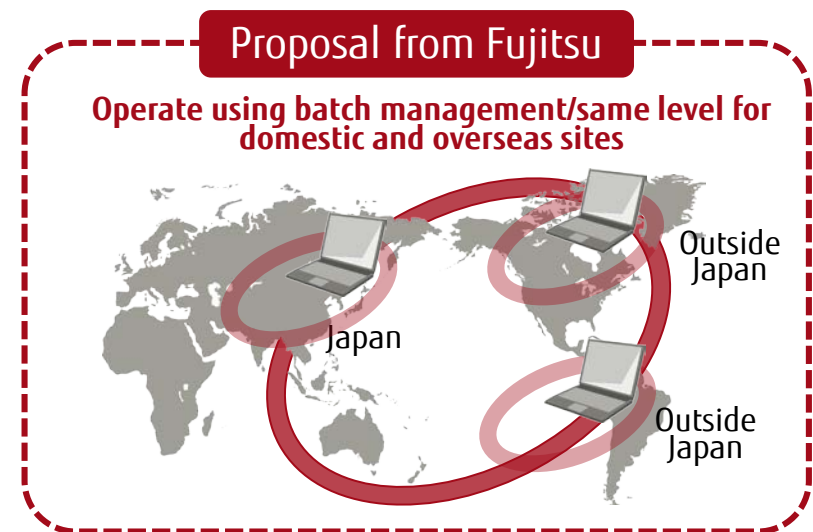
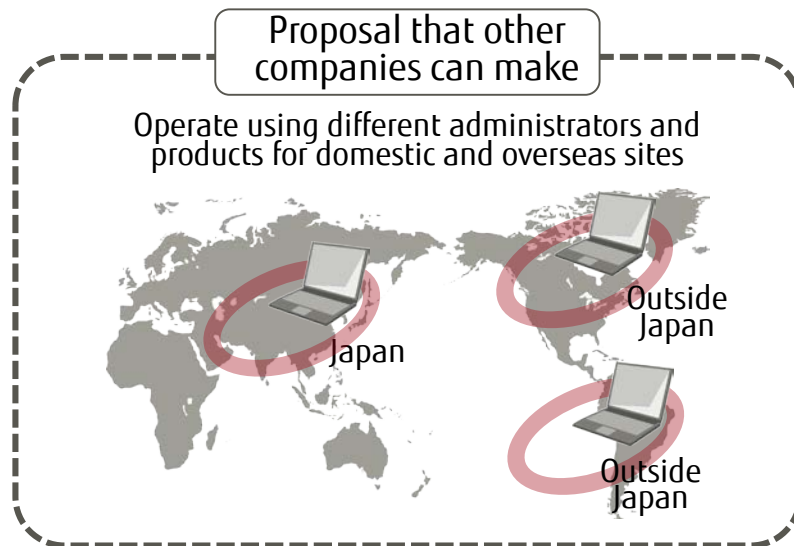


Example 2 - Metal Company (for Reference)

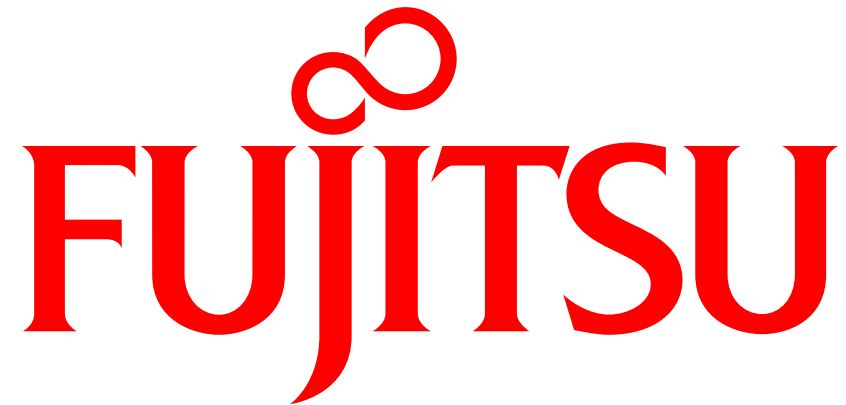
■ ICT asset management using the same policy at domestic and overseas sites

Requirement: Want to use the same security policy as the domestic one in overseas sites, ascertain the security patch application status, and centrally manage assets.

Challenges	<ul style="list-style-type: none">Administrators are different for domestic sites and overseas sites in seven countries (Indonesia, India, Thailand, Singapore, Malaysia, China, South Korea), and the security policy is not followed in overseas sites as strictly as in the domestic sites.Want to maintain the same security level over the entire company by distributing security policies to overseas sites as well as domestic sites from a central location.
Solutions	<ul style="list-style-type: none">Systemwalker Desktop Patrol also supports client operations on non-Japanese operating systems, so it is possible to centrally manage overseas PCs from a domestic site.Can achieve the same level of security policy operation between domestic and overseas sites.



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