

# Management Direction Briefing Fiscal 2011

June 17, 2011
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President
Fujitsu Limited

We would like to express our heartfelt condolences to those who have been affected by the Great East Japan Earthquake. Fujitsu will do everything in its power

to assist in the rebuilding efforts.

## **Presentation Overview**



I. Review of FY2010 Results

II. Core Group Strategy- Achieving Global Integration -

III. Priorities for FY2011

IV. Medium-Term Objectives

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#### **FY2010: Review of Results**



#### Posted Higher Operating Income, Fell Short of Announced Projections

		FY2009	FY2010	Change	vs. Jan '11 Projections
Consolidated	Net Sales	4,679.5	4,528.4	-151.1	-41.6
	Operating Income	94.3	132.5	+ 38.2	-12.5
	Net Income	93.0	55.0	-38.0	-20.0

<sup>\*</sup> In FY2009, a 89.6 billion yen gain was posted on the sale of investment securities.

me	Technology Solutions
ncome	Services
ng	System Platforms
erati	Ubiquitous Product Solutions
Op	Device Solutions

153.5
127.5
25.9
40.6
-9.0

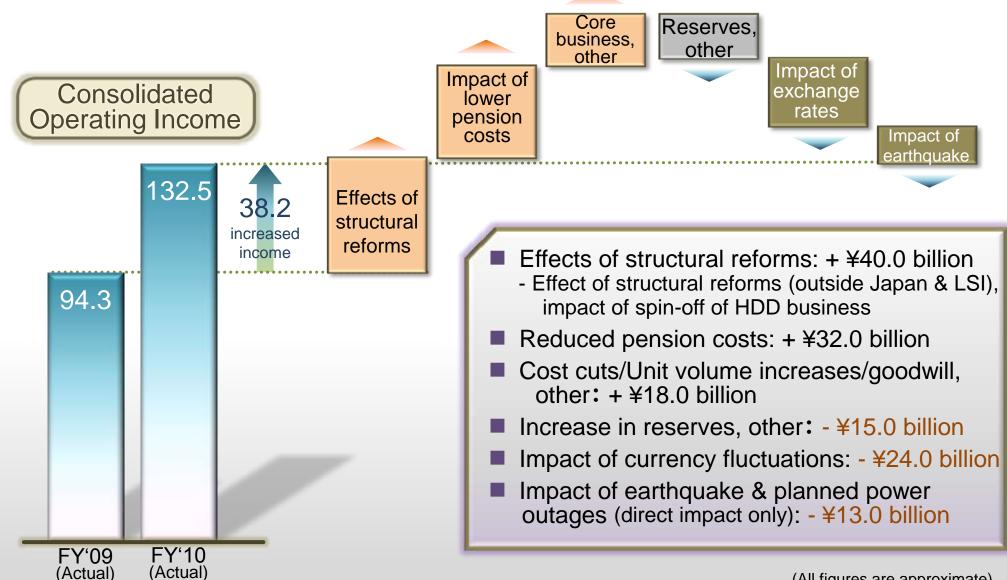
162.8	+ 9.3	-2.2
117.3	-10.2	-7.7
45.5	+ 19.6	+ 5.5
22.6	-18.0	-7.4
20.9	+ 29.9	-2.1

(Billions of Yen)

# FY2010: Composition in Increase of Operating Income

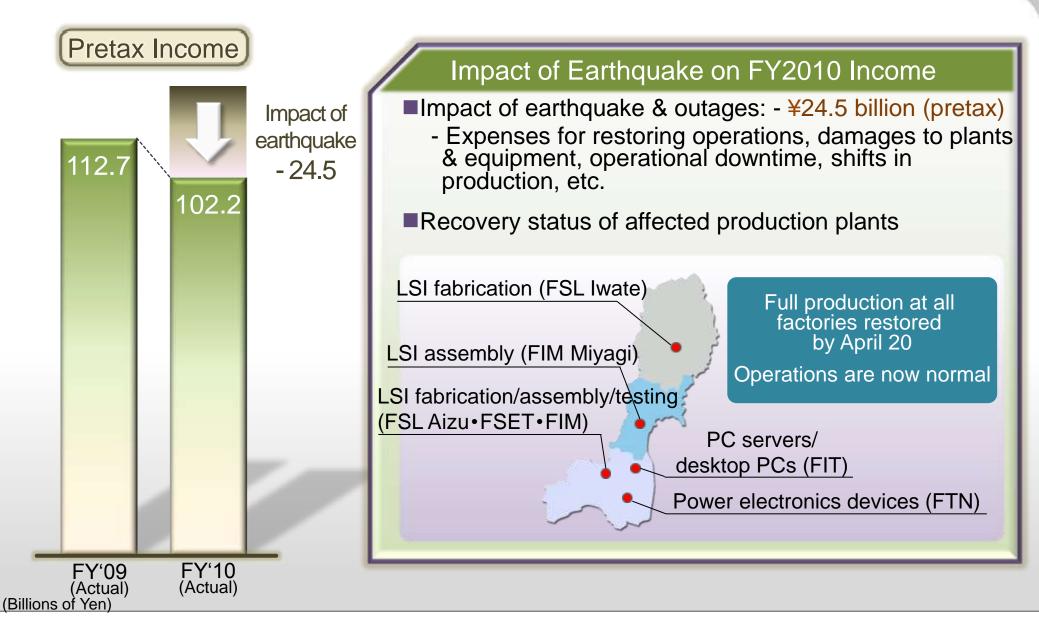
(Billions of Yen)





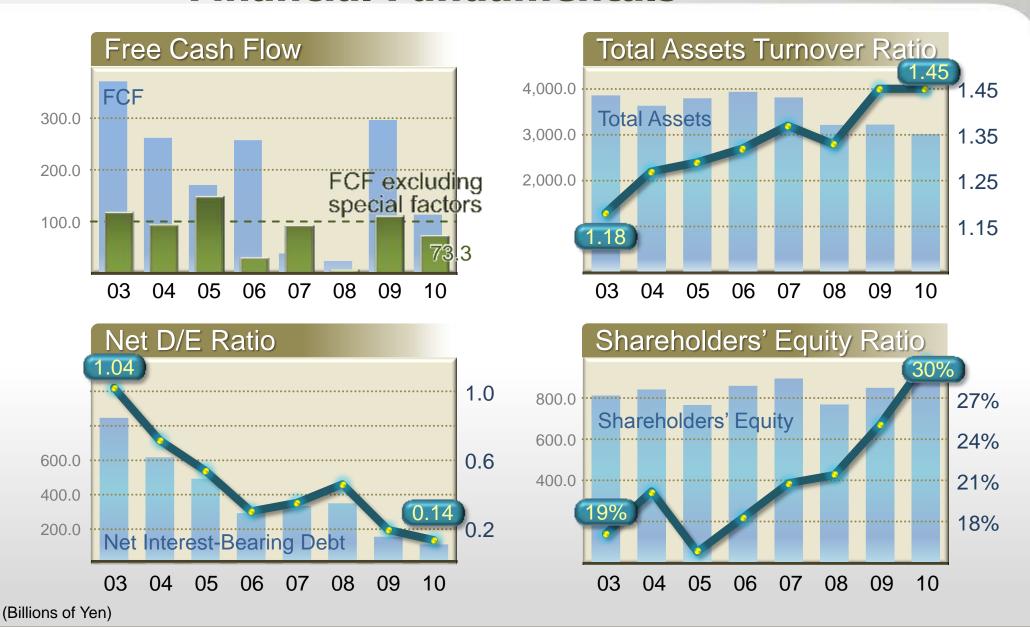
# FY2010: Impact of Earthquake and Planned Power Outages





# **FY2010: Continued Strengthening of Financial Fundamentals**





#### **FY2010: Achievements**



# A Year of Solidifying Business Foundations for the Next Stage of Growth



#### Strengthening Group Business Structure

- Launch of mobile phone company merger
- Restructured production division for networking products
- Established core company for SME business in Japan

#### Investment in Platforms for Business Growth

- Established platform for expansion of cloud business
  - Delivery of new services products, personnel training
- Developed and began delivery of Next-Generation Supercomputer
- Global expansion of new unique products

#### Proposals in New Business Areas

- Strengthened alliances with global vendors
- Actively won new business to provide advanced services

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## **Core Group Strategy**



## Achieving "Global Integration"

Transformation (Pursuing 3 Growth Priorities)







Fostering global talent, establishing a foundation for business



# Envisioned Performance Targets Near-term Long-term Vision Operating Income Margin Ratio of Sales Outside Japan Free Cash Flow Near-term Long-term Vision (>10%) (>5%) (>50%) > ¥150 bill./year

# Global Integration: Toward Sustained Growth



**Technology-Based Globally Integrated Services Company** 



(Delivering uniform services in every region)

## **Global Integration: Fujitsu's Vision**



Technology-Based Globally Integrated Services Company



## **Implementing the Transformation**



## Growth Priorities Already Underway, Initiatives Require Further Acceleration

On Offense with Structural Reforms

Accelerating Globalization

Creating New Services Businesses

#### Services

- Leveraging Fujitsu's Strengths in Japan to Pursue Global Growth
  - Streamlining and strengthening earnings capacity through cross-cutting structural reforms, shift toward growth areas
- Delivering High-Quality, Uniform Services on a Global Scale
   Ensuring support for global customers as a top 3 vendor worldwide

## System Platforms

- Accelerating Globalization while Increasing Volume, Reducing Costs
  - Back-end systems that support services

#### Ubiquitous Product Solutions

- Services for the Cloud Era Created by Ubiquitous Front-end Interfaces
  - Technologies underlying new services: The digital gate to large volumes of data

#### Device Solutions

- ✓ Strengthened Earnings Capacity
  - Strong business components: Concentrated investment in areas of strength

## **Presentation Overview**



I. Review of FY2010 Results

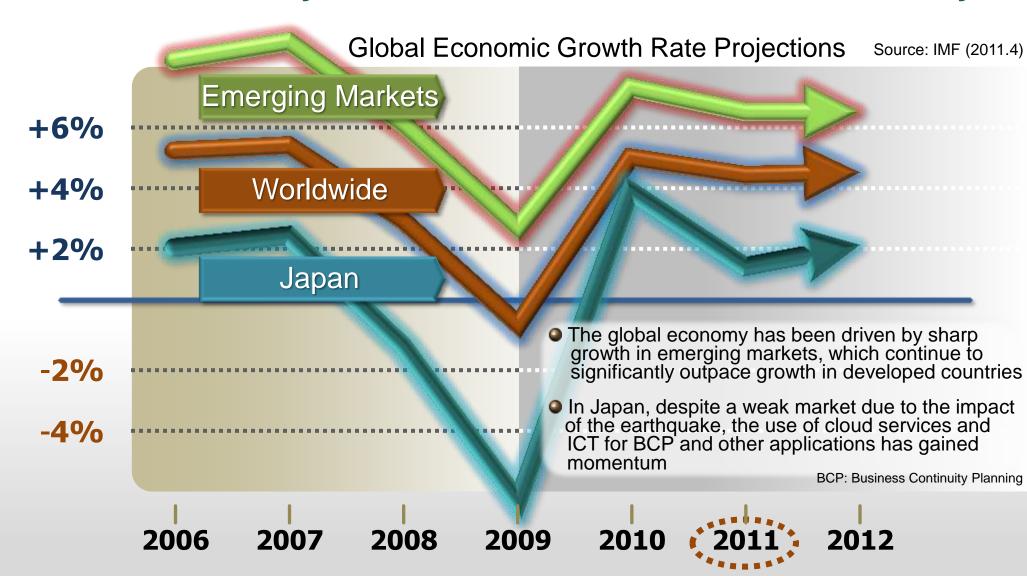
- II. Core Group Strategy- Achieving Global Integration -
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#### **FY2011: Business Environment**



#### Global Economy Continues on a Path of Mild Recovery



## **FY2011: Projections**

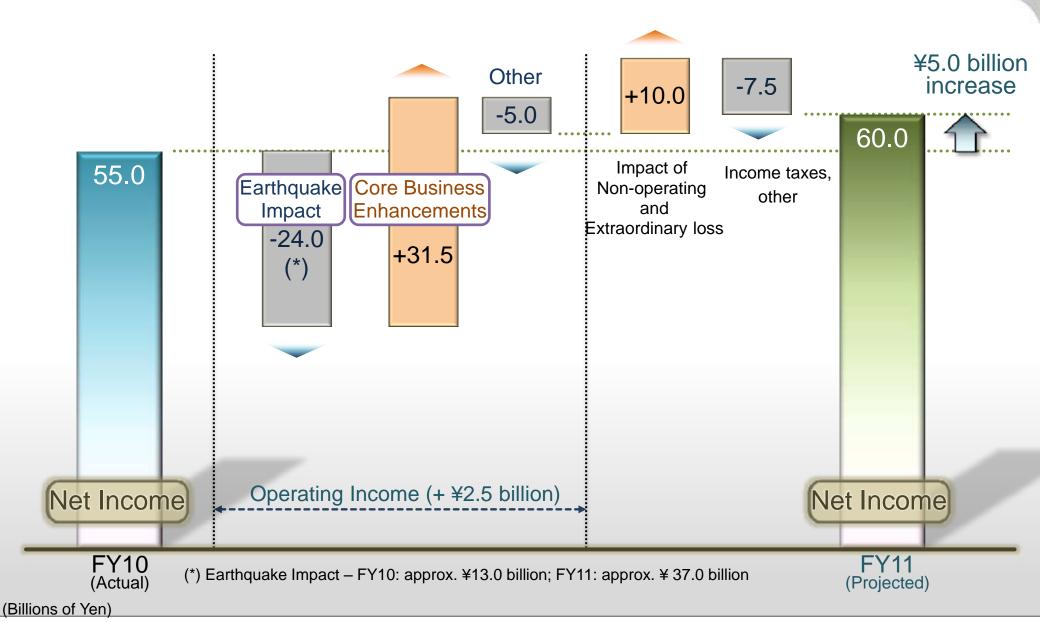


#### Committed to Generating Higher Sales and Profit than FY10

		FY2010	FY2011	Change	Excluding Impact of Earthquake
Consolidated	Net Sales	4,528.4	4,600.0	+ 71.6	(+105.5)
	Operating Income	132.5	135.0	+ 2.5	(+26.4)
	Net Income	55.0	60.0	+ 5.0	
Operating Income	Technology Solutions	162.8	185.0	+ 22.2	+35.1
	Services	117.3	135.0	+ 17.7	+27.6
	System Platforms	45.5	50.0	+ 4.5	+7.4
	Ubiquitous Product Solutions	22.6	15.0	- 7.6	+0.3
	Device Solutions	20.9	15.0	- 5.9	-3.9

(Billions of Yen)

## FY2011: Priority is on Increasing Net Income FUJITSU



## Core Group Strategy: Positioning for FY2011 FUJITSU



- With the growing sophistication of networked societies, markets are becoming increasingly complex and are rapidly evolving
  - Fujitsu aims to seize opportunities and take a leadership role in rebuilding Japan, while controlling risk
- Amid a changing operating environment, Fujitsu aims to make this a year in which the company clearly demonstrates early stage results from new growth initiatives
  - High expectations for increased cloud demand, quicker application of ICT to challenges facing society, and next-generation products
- With an on-offense strategy of further extending gains, demonstrate clear recovery from the 2008 financial crisis
  - Accelerate trend of profit growth since 2008, paving the way to quickly achieving record-high profits
- Globally solidify foundation for sustained growth (infrastructure, products, and HR)



## Core Group Strategy: Priorities for FY2011 FUJITSU

## Initiatives in FY2011 to Set the Stage for Transformation



- Fast entry into key cloud markets
- Establish implementation platform for solutions business
- Contribute to Japan's recovery by strengthening capabilities



- Steadily grow the volume of business
- Enhance procedures for eliminating unprofitable projects



- Accelerate development of advanced services models
- Enhance vertical integration model (including via alliances)

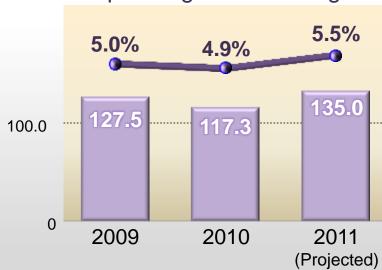
#### FY2011: Services



#### Leveraging Fujitsu's Strengths in Japan to Pursue Global Growth



#### Operating Income/Margin



(Billions of Yen)

#### Solutions / SI

- Enhance vertical market strategy to expand market share in Japan (ACTION5)
  - Maintain growth as existing market shrinks (new markets, across verticals)
  - Integrate public sector and regional business groups: Enhance support for cross-regional government businesses
- Restructure System Engineer (SE) organization and enhance capabilities
  - Integrate production and sales, enhance private sector SE unit and shared technology capabilities
- Expand business with Japanese companies in Asia/China: Solutions from Japan

#### Infrastructure Services

- Expand sourcing business via infrastructure services
- Convergence services: Quickly gain market share in Japan
  - Data services applications, platforms for collecting and analyzing large volumes of data

#### **Cloud Services**

- Expand number of proposals and wins, quickly seize market share
- Prepare for next areas of business growth (advanced technology initiatives)
- Cloud experts: Train 5,000 personnel globally by the end of 2011

## FY2011: Services in Japan



#### **Creating New Models for Fujitsu Services**

#### Enhance solution business structure (ex.: Manufacturing)

 Leveraging strong packages to develop new markets, pursuing business efficiency while expanding market share in Japan

#### Applying

packages

**Existing SI** 

Dev. proprietary packages

**On-Premises** 

Strengthen line-up (ISV packages)

#### Cloud

Convert promising solutions to SaaS

Cloud support

#### Quicken pace through infrastructure "industrialization"

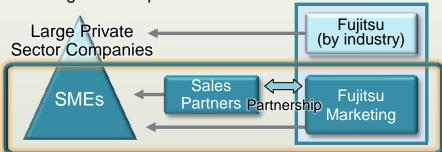
- Strengthen links between sales/SE/CE/manufacturing front lines, quickly deliver high-quality IT infrastructure
- Large-lot direct sales of x86 servers: 100% utilization goal





#### Strengthen organization for private sector and SMEs

- Establish strategic planning group for private sector business
- Strengthen competitiveness of solutions for SMEs



#### Raise productivity and quality in development projects

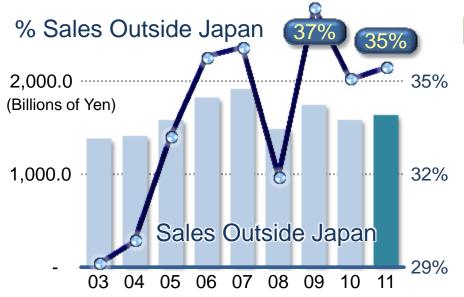
- Expand use of application framework (INTARFRM), reduce project costs by 10%
- FY2011 goal: 1,000 projects



## **FY2011: Business Outside Japan**



#### Delivering High-Quality, Uniform Services on a Global Scale



#### Large-Scale Projects for MNEs



#### Global Services Business

- Cloud business: Expand market share
  - SOP business: Use Japan market strategy and ISVs as base
  - Business services using Japan's industry-specific cloud applications
- Hardware business: Expand scale and improve profitability
  - x86 servers: Strengthen sales organization in N. America
  - Business restructuring with FTS, enhance collaboration with teams in Japan
- Create task forces for inter-regional coordination for each offering
  - Business services, application services, infrastructure services, products
- Strengthen competitiveness and improve quality through service delivery
  - Strengthen offshore/near-shore centers (India, Philippines, Europe, etc.)
- Establish assurance scheme for large-scale project bids outside Japan
  - Global management framework

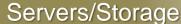
MNE = Multi National Enterprise

## **FY2011: System Platforms**



# Accelerating Globalization while Increasing Volume, Reducing Costs





- x86 servers: Global sales target of 400K units (130K in Japan)
  - One-stop solution for customers, uniform global specifications
  - Development cost efficiencies achieved via integration w/FTS
- UNIX: Strengthen overall product competitiveness through alliance with Oracle
- Storage: Enhance product competitiveness (ETERNUS DX series)





(Billions of Yen)

#### Software

- Invest in product delivery in PaaS area and develop business
  - Growth shift into the cloud space (Azure, Cordys)

#### Networking Products

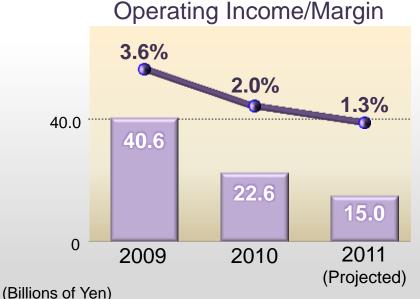
- Strengthen business with global carriers
  - Expand share in N. American optical transmission market (Metro, LH)
  - Pursue new business (N. American managed services)
- Expand share of LTE market in Japan
- Develop business in emerging home ICT field

## **FY2011: Ubiquitous Product Solutions**



#### Services for the Cloud Era Created by Ubiquitous **Front-end Interfaces**





#### PC Business

- FY2011 sales target: 6.6 million units (up 22%)
- World-class product competitiveness: Launching products in new categories
  - Slate PCs for enterprise customers and hybrid thin clients
- Securing sufficient global volume: Target sharing with each region
  - China/APAC (FPCA), EMEA (FTS), North America (FAI)

#### Mobile Phone Business

- FY2011 sales target: 7 million units (up 4%)
- Resource shift to keep pace w/smartphone market
   Enhance and improve efficiency of smartphone
  - development group
  - Bring together differentiated technologies: Human-centric engine
- Accelerate global expansion (N.A., Europe, China)

#### Mobilewear Business

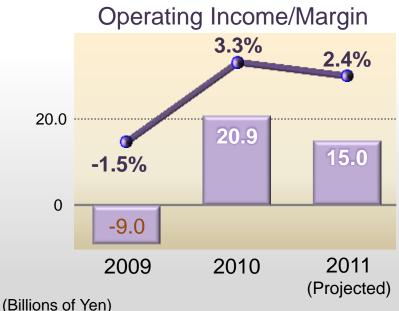
- Strengthen organization in emerging markets (esp. China)
- Fusion of on-board technologies and ICT (smartphone/car navigation services)

#### **FY2011: Device Solutions**



# Strengthen Earnings by Enhancing Competitiveness of Each Business



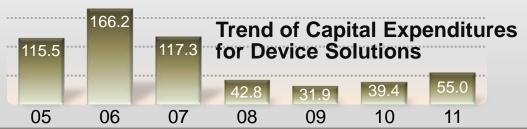


#### LSI Business

- Strengthen global expansion
  - Enter emerging markets (worldwide expansion centered on China)
- Increase strategic development investments: Customer-centric product strategy
  - Customer-centric product strategy
     Mobile phone solutions, microcontrollers (ARM core license), power semiconductors (GaN)
  - Improvement in gross margin through more competitive products in alliance with outside fabs
- Promoting continuous structural reforms to raise cost competitiveness

#### **Electronic Components Business**

- Shinko Electric: Higher sales and profit targets (sales +7%, net income +12%)
   Focus on launching highly competitive products, enhancing
  - Focus on launching highly competitive products, enhancing productivity and innovation efforts
- FDK: Establish joint venture in lithium ion capacitors



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## Core Group Strategy: Medium-Term Objectives Fujitsu

## **Technology-Based Globally Integrated Services Company**

3 Growth Priorities

2011

2012

2013

 $\bullet$   $\bullet$ 



Cloud-focused expansion

Solutions platform

Contributing to Japan's rebuilding

#### Dominant position in Japan

- Focus Group-wide capabilities into services
- Transformation in solutions-delivery capabilities



**Expanding volume** 

Strengthening assurance

#### Accelerating global integration

- Global unification via cross-cutting capabilities



Developing advanced services

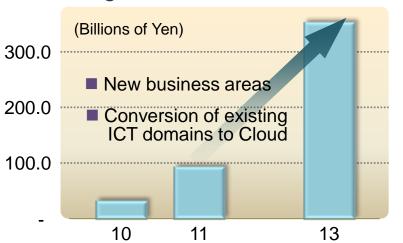
Strengthening vertical integration

- Bringing about a "human-centric intelligent society"
- Establishing business models and contributing to growth

# On Offense with Structural Reforms: Making the Cloud a Core Business







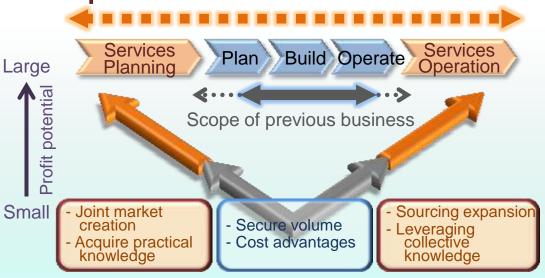
#### Global Services Line-up



#### Medium-Term Stance on Cloud Business

- Help to support transformation through the development of cloud business
  - Conversion to services, speed innovation, globalization
- Establish new services model integrating all groupwide businesses, with growth in new business areas
- Pursue Group-wide growth by using cloud as a trigger to prevail over competitors and create new businesses

#### Scope of Profit Generation via the Cloud

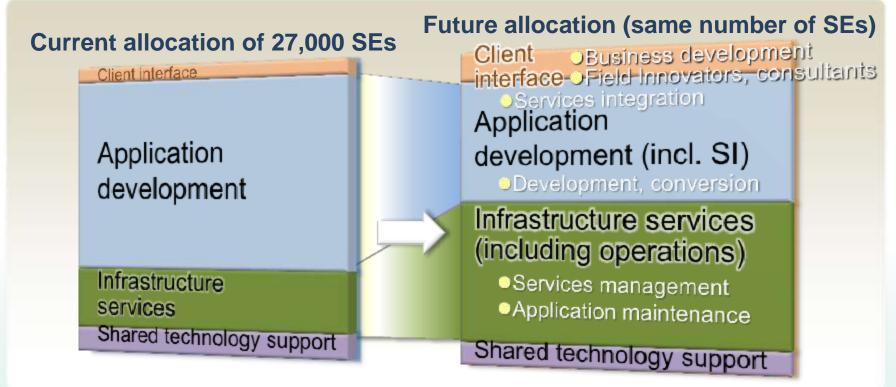


# On Offense with Structural Reforms: Transforming Solutions-Delivery Capabilities



#### Strengthen and redefine role of Systems Engineers (SE)

 Shift resources from SI development toward client interface and services functions



#### Enhance sales resources

- Strengthen workforce, including personnel reallocation, and utilization of Field Innovators

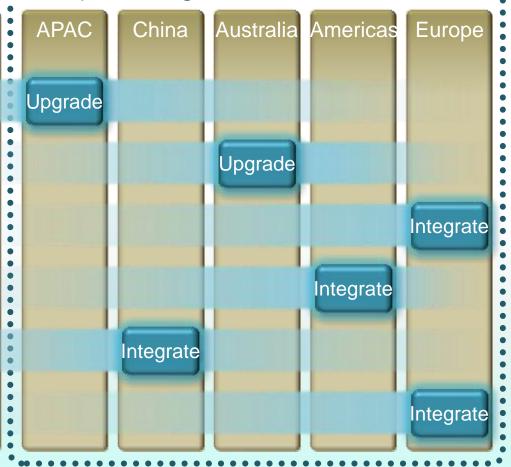
## Accelerating Globalization: Initiatives to Date Fujitsu

#### Integration and Business-Enhancement Initiatives Led by Each Regional Organization

Japan

- Built unified sales/delivery organization for ASEAN region [09/10]
- Strengthened business in Australia through M&A (KAZ, SCC, Infinity) ['07-'09]
- Converted FSC into wholly owned subsidiary [09/4]
- Integrated 3 subsidiaries in N. America (hardware, app. services, retailing solutions) [09/4]
- Integrated businesses in S. China region and Hong Kong [09/10]
   Signed agreement to establish datacenter in Nanhai district of Guangdong Province [09/11]
- Integrated services (FS) and hardware (FTS) businesses in Europe [10/1]

Strengthened business organization outside Japan through a "transnational" model

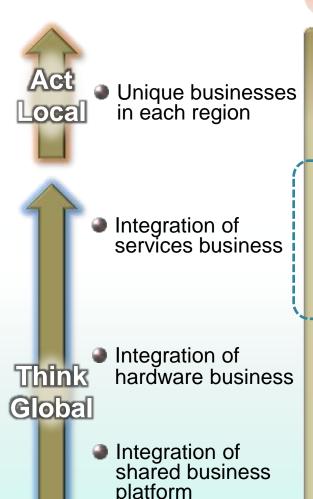


## Accelerating Globalization: Global Unification FUITSU



#### **Accelerating Global Integration**

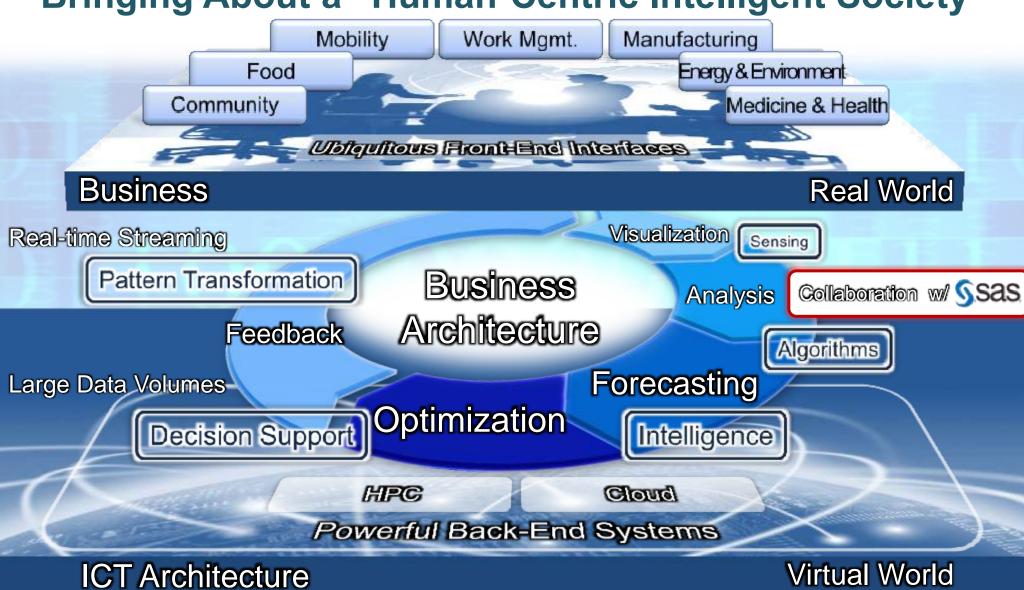
Customers are expanding their businesses globally



APAC China Australia Americas Europe Japan esponding to needs of local customers Integrated services-delivery capabilities (offshore development, service desks) Business Group for Japanese Companies in Asia (10/8) Enhancing and standardizing seamless services Integration of organizations involved in x86 servers/storage Support Integration of assurance capabilities, security capabilities Integration of shared support functions (HR, etc.)

## Creating New Services Businesses: Objectives FUJITSU

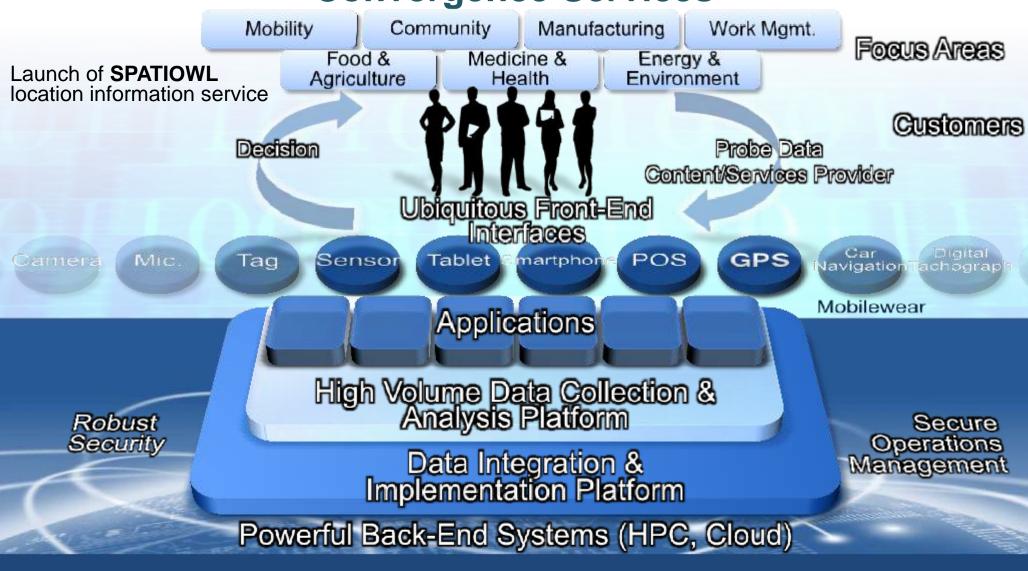
**Bringing About a "Human-Centric Intelligent Society"** 



# **Creating New Services Businesses: Vertical Integration Model**



**Convergence Services** 



# **Creating New Services Businesses: Developing Advanced Models**



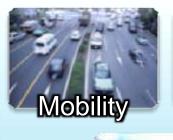


IT-based drug discovery collaboration with Tokyo University 東京大学

Field test of remote metering system with Kit Carson Electric in the US



#### **Human-Centric Intelligent Society**



















**Livestock Mating Solution** Ranch support services

**Human Bridge** 

Human Bridge SaaS-based regional healthcare network

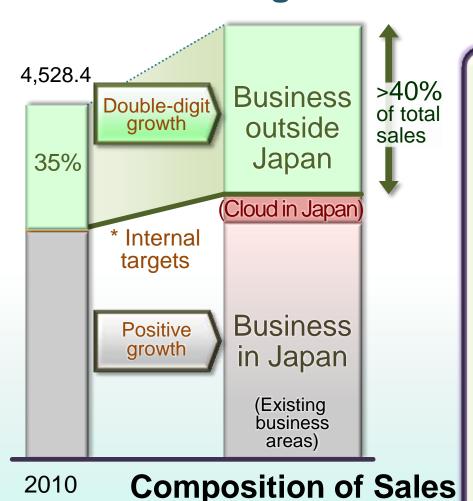
Karada Life Diabetes Support Service (with Arkray, Inc.)

# Path to Sustained Growth: Management Commitment



Taking up the Challenge of Achieving an Operating Income Margin of >5% in the Near Term

36



Near-Term Performance Targets

The minimum required to move beyond past performance, secure growth trajectory

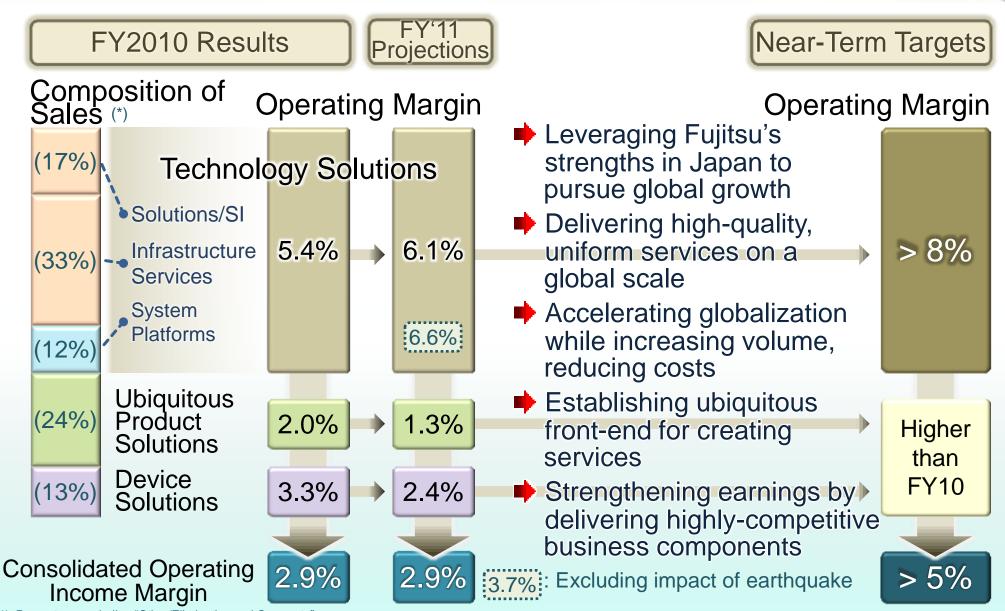
- Consolidated Operating Margin: > 5%
- % of Sales Outside Japan: > 40%
- FCF: > ¥150 billion/year

In light of evolving operating environment, sales targets will be reviewed accordingly

Aim to achieve in near-term, accelerating investments for growth while fostering talent and technology

# Path to Sustained Growth: A Solid Path Forward





## Path to Sustained Growth: Strategy Matrix Fujitsu

## On Offense with Structural Reforms

#### Services Business

- Transforming solutionsdelivery capabilities and enhancing sales capabilities
- Strategic shift toward the cloud to make it a core business
- Expanding market share in Japan's major industries

#### Hardware Business

Volume-

Oriented

- Pursuing higher sales volume x86 servers: > 500K units worldwide
- Business

   Highly reliable and high-quality products that support cloud proposals
  - Keeping pace with paradigm shift (smartphones, new devices)
- Business Transforming business model for volume expansion

## Accelerating Globalization

- Integrate services portfolio with lateral functions
- Leverage strengths in Japan to expand global cloud business
- Fostering global talent
- Develop products for global markets (x86 servers, storage)
- Strengthen vertically integrated portfolio through alliances
- Develop globally competitive PCs/mobile phones: unit volumes of 10 million
- Integrate global operations (costs, sales)

## Creating New Services Businesses

- Establish vertically integrated business model via the cloud
- Develop convergence services in partnership with customers
- Establish platforms to collect and analyze huge volumes of data
- Innovation for next-generation datacenter architecture
- Front-end interfaces to bring about a human-centric society
- Build new businesses that integrate services

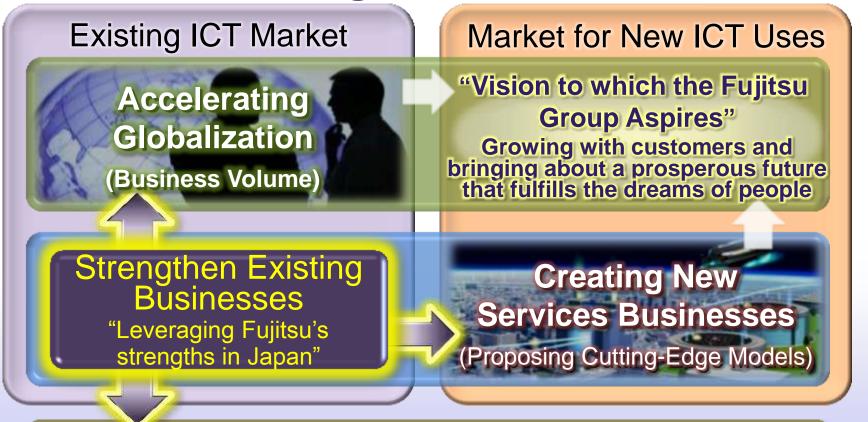
# Path to Sustained Growth: Focus on Growth Scenario



Leveraging Fujitsu's Strengths in Japan and Sharing a Core Management Stance

Global Market

Market in Japan



Fostering global talent, establishing a foundation for business

**FUJITSU Way** 

# Working with Customers to Bring About a Prosperous Future



Brand Promise: Fujitsu's Pledge to Customers

shaping tomorrow with you



- We value long-term relationships with our customers and work with them to contribute to their success.
- We leverage our extensive experience to generate new ideas and work with our customers to bring about a prosperous society through the power of ICT.

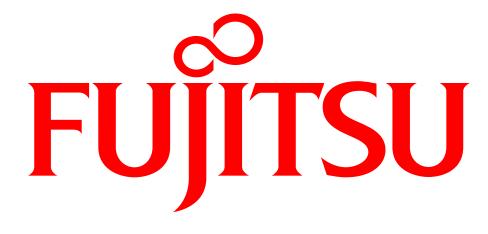
## **Management's Resolve**



Our stance is to go on offense with an eye towards growth.

We will continue pioneering the new possibilities of ICT as a valued and trusted partner to customers.

We aim to earn the trust of all our stakeholders such that they entrust their future with Fujitsu.



shaping tomorrow with you

## Cautionary Statement

These presentation materials and other information on our meeting may contain forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Words such as "anticipates," "believes," "expects," "estimates," "intends," "plans," "projects," and similar expressions which indicate future events and trends identify forward-looking statements.

Actual results may differ materially from those projected or implied in the forward-looking statements due to, without limitation, the following factors:

- general economic and market conditions in the major geographic markets for Fujitsu's services and products, which are the United States, EU, Japan and elsewhere in Asia, particularly as such conditions may effect customer spending;
- rapid technological change, fluctuations in customer demand and intensifying price competition in the IT, telecommunications, and microelectronics markets in which Fujitsu competes;
- Fujitsu's ability to dispose of non-core businesses and related assets through strategic alliances and sales on commercially reasonable terms, and the effect of realization of losses which may result from such transactions;
- uncertainty as to Fujitsu's access to, or protection for, certain intellectual property rights;
- uncertainty as to the performance of Fujitsu's strategic business partners;
- declines in the market prices of Japanese and foreign equity securities held by Fujitsu which could cause
  Fujitsu to recognize significant losses in the value of its holdings and require Fujitsu to make significant
  additional contributions to its pension funds in order to make up shortfalls in minimum reserve requirements
  resulting from such declines;
- poor operating results, inability to access financing on commercially reasonable terms, insolvency or bankruptcy of Fujitsu's customers, any of which factors could adversely affect or preclude these customers' ability to timely pay accounts receivables owed to Fujitsu; and
- fluctuations in rates of exchange for the yen and other currencies in which Fujitsu makes significant sales or in which Fujitsu's assets and liabilities are denominated, particularly between the yen and the British pound and U.S. dollar, respectively.