

# Leading Fujitsu

# Three Priority Areas for Transformation

August 5, 2008

Kuniaki Nozoe

President Fujitsu Limited

# I. Introduction

# My Background



<b>1947</b>	Born
<b>•</b> 1971	April: Joined Fujitsu
	External Affairs Division
<b>1989</b>	Director, Washington Office
<b>1993</b>	Director, External Affairs Division
<b>2001</b>	Group President, External Affairs
	Group
<b>2002</b>	Corporate Vice President, General
	Manager, Corporate Business
	Development Office
<b>2003</b>	Corporate Vice President,
	Group President, Software &
	Services Business Promotion Group
<b>2005</b>	Corporate Senior Vice President
<b>2007</b>	<b>Corporate First Senior Vice President</b>
<b>2008</b>	President and Representative
	Director



U.S.-Japan Semicon Agreement IBM negotiations ICL tie-up

Industrial Policy e-commerce e-government e-Japan

M&A
Business incubation
Public relations

Software & Services Structural Reforms SI Assurance Sales/SE integration SI progress standards Group reorganization





# **FUJITSU Way**

#### **Corporate Vision**

Through our constant pursuit of innovation, the Fujitsu Group aims to contribute to the creation of a networked society that is rewarding and secure, bringing about a prosperous future that fulfills the dreams of people throughout the world.

#### **Principles**

Customer-Centric
Perspective

Spirit of Challenge

Global Citizenship

Speed and Agility

Firsthand
Understanding

Teamwork

#### **Corporate Values**

What we strive for: What w

**Society and Environment** 

**Profit and Growth** 

Shareholders and Investors

**Global Perspective** 

What we value:

**Employees** 

**Customers** 

**Business Partners** 

**Technology** 

Quality

#### **Code of Conduct**

- We respect human rights.
- We comply with all laws and regulations.
- We act with fairness in our business dealings.
- We protect and respect intellectual property.
- We maintain confidentiality.
- We do not use our position in our organization for personal gain.

# Transforming the Fujitsu Group



#### Bringing customer-centric management to 3 priority areas

Top 3
Priorities

Field Innovation

Global Company

**Environmental Contributions** 

Initiatives to Date

Added Value in IT Realm

Each Location Implemented Own Strategy

Reduced Fujitsu's Environmental Footprint

Strengthen Company Fundamentals for Survival **Next Initiatives** 

Transform Our Approach for Growth Based on Customer-Centric Management

Improve Customers' Business

(focus on customer's customer)

Think Global, Act Local (focus on global expansion)

Reduce Customers'
Environmental Footprint

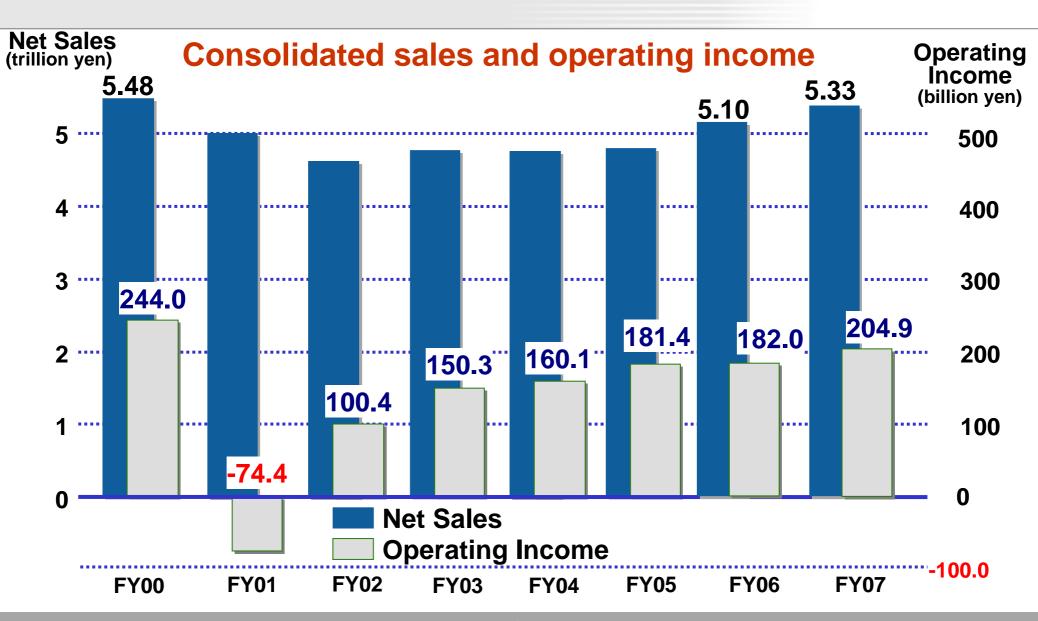
(focus on sustainability)

Strengthen Company Fundamentals for Survival

# II. Business Reforms

# **Financial Performance**





# **Business Structure**





Share of total company Sales: 57% Profits: 68%

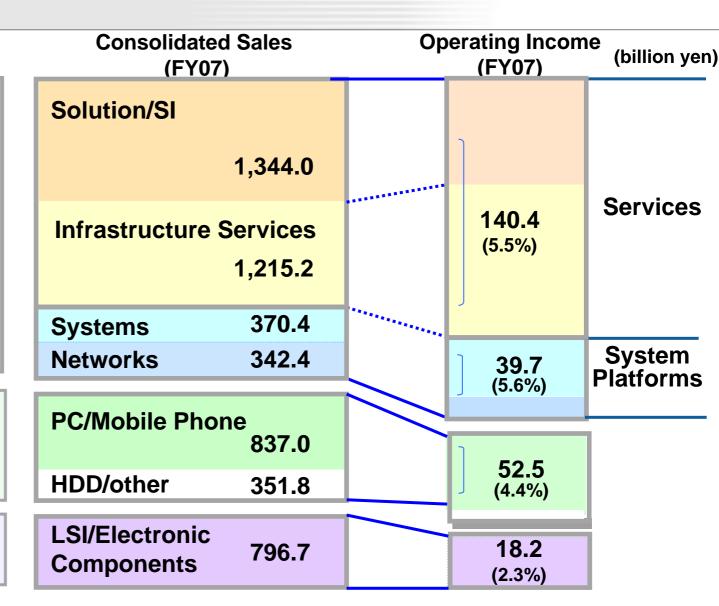
3,272.2

**Ubiquitous Product Solutions** 

1,188.9

**Device Solutions** 

796.7



# **Portfolio**



# **Contribution to Growth**

# Contribution to profitability and growth will determine allocation of business resources

Next target area for growth

**Business**Outside Japan

Consider selection/
consolidation of business

Implement
Structural
Reforms

Delivering profits and growth

**Services Business** 

"Strong products" that deliver profits

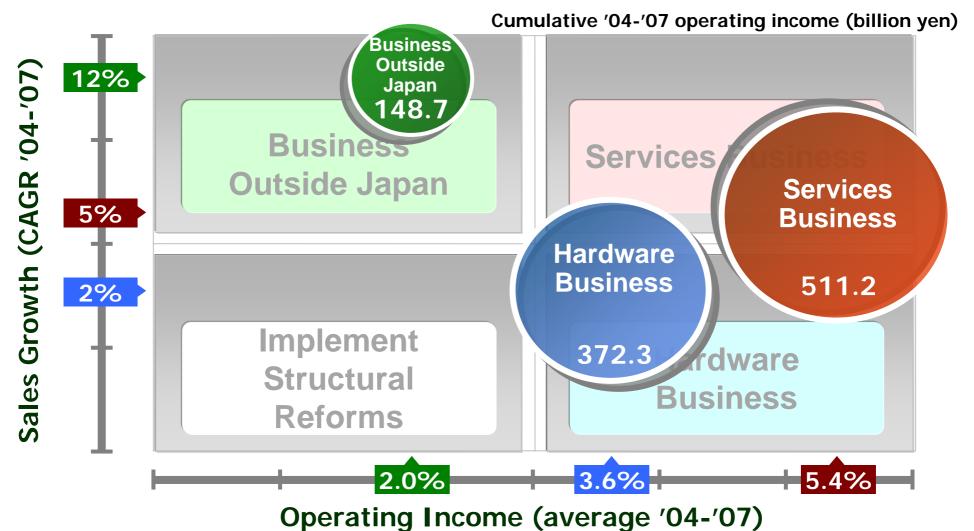
Hardware Business

**Contribution to Profits** 

# Position of Each Business ('04-'07 Performance)



## Each business has expanded more or less according to plan



# **Business Outside Japan Drives Growth**



Sales by Region\*

	EMEA	
	The Americas	
	APAC and China	
Total Outside Japan		
Japan		

Ratio of Sales
Outside Japan

2004 (billion yen) 2007			
596.9	769.9		
298.9	469.9		
602.8	855.0		
1,498.6	2,095.0		
4,024.5	4,229.7		
29.9%	36.1%		

04-07 (CAGR)
+ 8.9%
+ 16.3%
+ 12.4%
+ 11.8%
+1.7%

<sup>\*</sup>Sales before eliminations

# Solution/SI Division Reforms

# Innovation in Sales/System Engineering Activities

- Integration of sales/SE (share information, resources, risk)
- Pipeline management/account planning
- Third-party review of contract negotiations (SI Assurance Div.)
- Real-time project management (SI progress standards)
- Organize SE companies into regional blocks

#### **Quality and Productivity Improvements**

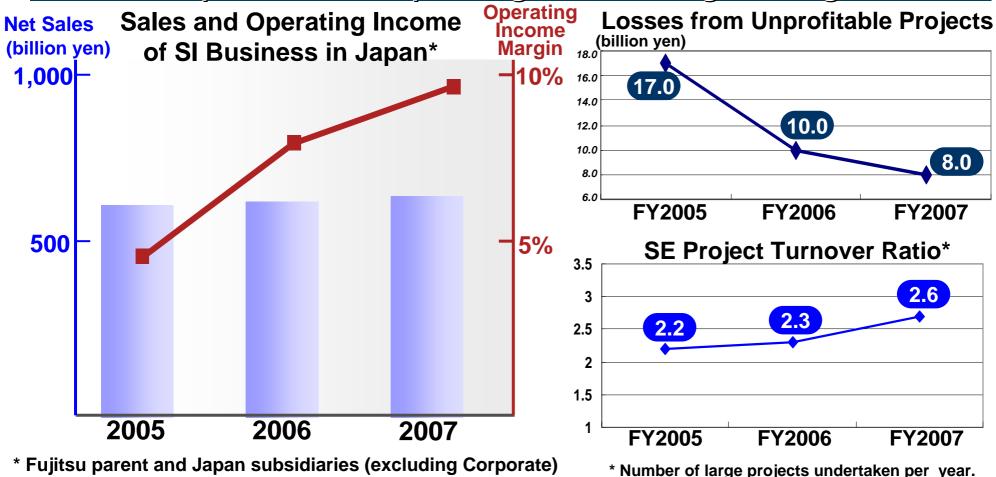
- Third-party quality check
- Autonomous improvement (work team-based activities)
- "Industrialization" of system development (manufacturing innovation)
- Comprehensive operational inspections of large-scale systems
- Study group on failed projects

# Improvement in Solutions/SI Business



## Results from initiatives reflected in improved performance

Although sales increase is small, improvement in operating income margin is large



<sup>12</sup> 

# Improved Capabilities and Efficiency of SEs



# SE companies in Japan integrated into 4 regional blocks

Effective use of resources, enhanced development and marketing, management efficiencies

# Reorganization of SE retailing experts (Fujitsu System Solutions)

Consolidation and optimal allocation of retailing experts (200 from Fujitsu and 400 from Fujitsu System Solutions)

# Bring together expertise and technologies for mission-critical systems (Fujitsu Mission Critical Systems)

Group focused on mission-critical systems (170 from Fujitsu and 180 from Fujitsu Techno System

#### Strengthen engineering capabilities (Fujitsu Advanced Engineering)

Make FFC a 100% subsidiary focused on engineering

# Reorganize business in Product Lifecycle Management

Engineers from Fujitsu's PLM area consolidated in subsidiary Digital Process

#### Improved systems development quality (Fujitsu Advanced Quality)

Veteran engineers sent to third-party verification group for sys. development

# **Services Offerings Division Reforms**

## **Enhancement and Expansion of Services Business**

- Enhanced data center capabilities
- Providing operational services from lifecycle perspective
- Transform customer relations (services manager)
- Expanded business process outsourcing (BPO)
- Expanded services business outside Japan
- Improved services quality (IT operations training program for SEs, process reforms based on ITIL)

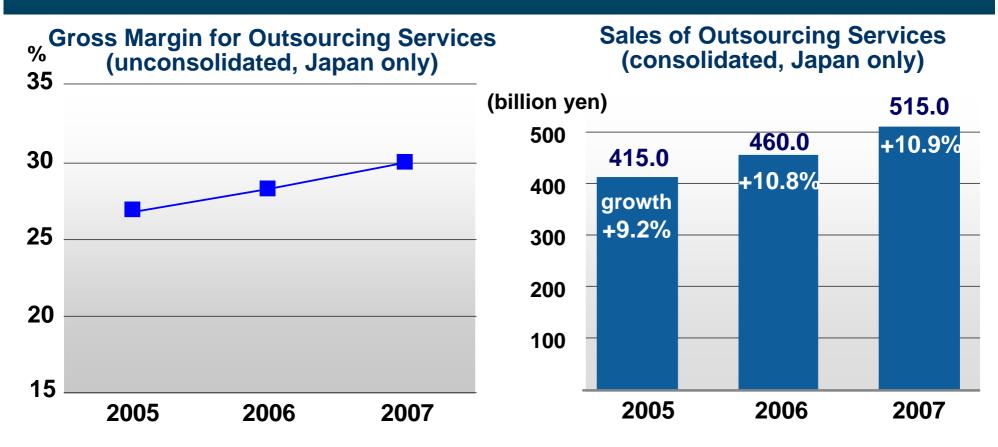
# Providing Services that Leverage Internal Implementations

- Internal compliance (PROJECT Eagle)
- Business continuity management (BCM, BCP)
- Security
- Engineering services
- Quality assurance

# **Expansion of Services Business**



Operational improvements and efficiencies have led to improved profitability Continuous expansion of Services business will contribute to stable earnings

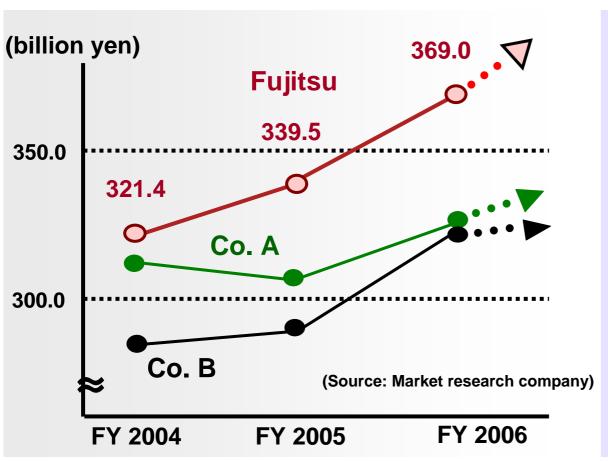


With increasing operational complexity, IT outsourcing demand will continue to grow

# Outsourcing Sales Ranking (Japan)



# Fujitsu Earns Top Share in Outsourcing for 3 Straight Years



# **Expansion in Data Center Capabilities**

- Tokyo Center No.2 (Operational as of Dec 2007)
- Tatebayashi Center No.2 (Scheduled for 3Q FY2009)
- Yokohama Center No.2 operated by Fujitsu FIP (Scheduled for 3Q FY2010)

# **System Products Division Reforms**

#### Integration of Sales and Product Development

- Infrastructure optimization proposals based on templates
- Sharing of objectives between sales/SE and product development divisions
- Coordination between sales and manufacturing activities (smooth order flow, early confirmation)
- "Industrialization" of infrastructure services (infrastructure "factories")
- Sharing feedback from customers via intranet
- Implementing cross-functional project leader system

#### **Manufacturing Innovation**

- Manufacturing innovation based on Toyota Production System (TPS)
- Continuous monitoring of quality by executives

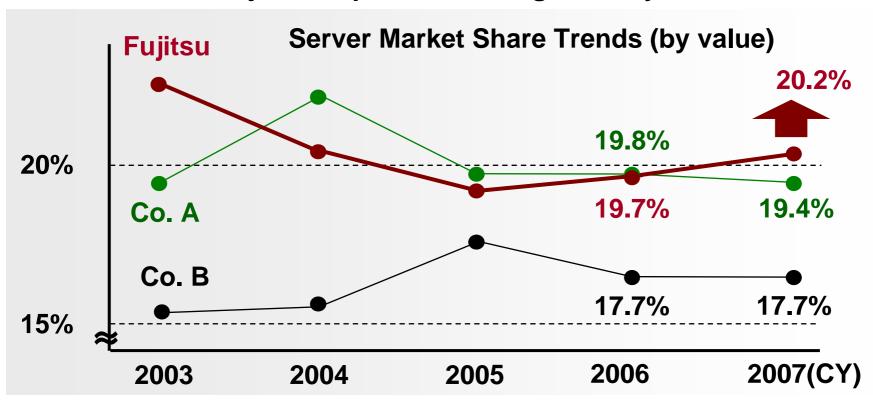
# Server Market Share (Japan)



Beginning to see results from integration of sales and product development

Reclaimed top share (in value) in 2007 for first time in four years

Strong performance in open-standard servers: Fujitsu outpaced market growth by 9%



Source: Market research company

# Growing Share of Open-Standard Server Market (Japan)

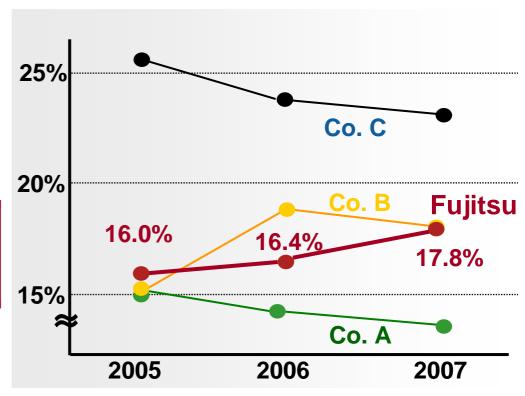


# Amid flat overall market for open-standard servers, Fujitsu's growth exceeds 8% in Japan

#### **Server Revenue Ranking (Japan)**

	Share	'06-'07 Growth Rate		
		Fujitsu	Market	
All Servers	No. 1	96.8%	94.0%	
Open- Standard Servers	No. 3	108.5%	99.6%	
Mainframes	No. 2	83.2%	85.2%	

#### **Open-Standard Server Market Share (Japan)**



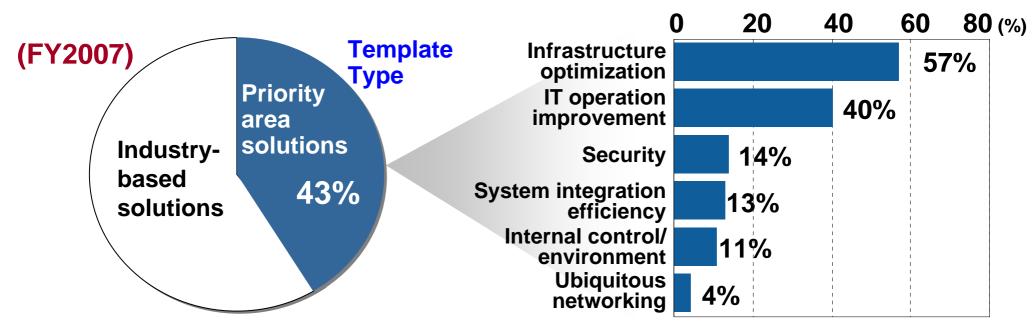
# Fully Utilizing Templates for Infrastructure Optimization Proposals



Proposals based on standard templates lead to improved efficiency, quality of SI upstream processes

**Type of Solutions Contract** 

#### **Type of Priority Area Solution**



- **◆TRIOLE Business Promotion Division established (Feb 2008)** 
  - •Enhanced manuals on usage scenarios for each priority area and improved training programs for SEs

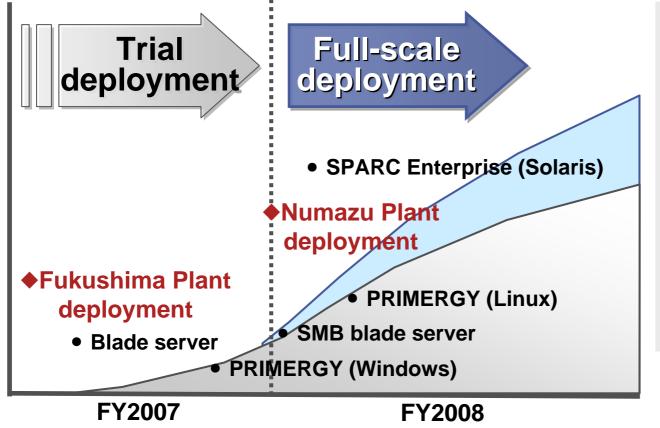
# Full-Scale Deployment of "Infrastructure Factory" Initiative\*



Strengthening the competitiveness of System Platforms business

Build on FY07 Trial Deployment and Strengthen Volume Production System in Infrastructure Factory\*

In addition to Fukushima Plant (Fujitsu Isotec), starting up at Numazu Plant



Production capability

- Improved quality
- Delivery time reduced by half
- ECO (reduce packaging, etc.)
- Collaboration with Services business (LCM service)

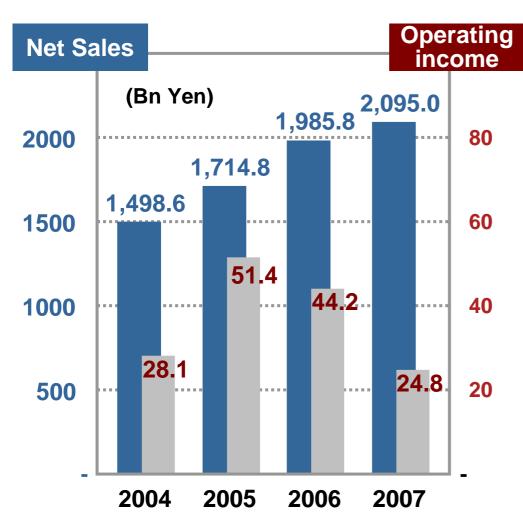
Reduced burden on SEs
Improved maintenance efficiency
Improved marketing efficiency

<sup>\*</sup> Initiative to complete as much of the configuration as possible at Fujitsu facilities before deploying at the customer's site.

# Status of Business Outside Japan



#### **Business Outside Japan\***



#### **Current Status and Issues**

- Growth through market expansion and acquisitions
- Not fully benefiting from effect of acquisitions (especially US acquisitions)
- Inability to fully leverage global partnerships
- Still taking only "Act local" approach

<sup>\*</sup> Includes intersegment sales

# Fiscal 2007 Business Results by Region



Large contribution from earnings recovery in Japan

(billion yen)

		FY 2006	FY 2007	
		Results	Results	Change vs. '06
Overall	Net Sales	6,062.9	6,324.7	+261.8 (+4.3%)
	Operating Income	236.0 (3.9%)	265.7 (4.2%)	+29.7 (+12.6%)
Japan	Net Sales	4,077.1	4,229.7	+152.6 (+3.7%)
	Operating Income	191.8 (4.7%)	240.9 (5.7%)	+49.0 (+25.6%)
Outside Japan	Net Sales	1,985.8	2,095.0	+109.2 (+5.5%)
	Operating Income	44.2 (2.2%)	24.8 (1.2%)	-19.4 (-43.9%)

(Operating Income Margin)

# Medium-Term Targets (2007-2009)



FY 2007 Actual

FY 2008 Projection Medium-Term Target (FY 2009)

Operating Income Margin

**Consolidated** 

Technology Solutions

3.8%

5.5%

4.1%

6.4%

Over 5%

Over 7%

% Sales
Outside JP

Inventory Turnover\*

\* monthly

36%

35%

(foreign currency impact)

1.03x

1.12x

**Over 40%** 

2.00x (medium- to

long-term target)

# **Priorities for Medium-Term Plan**



#### Accelerating business reforms, introducing new initiatives

# Solidify profitability of Japan business

- Further increase profitability of Services business
- Further increase synergy between System Products and Services (integration of product development & sales)

#### Increase growth and profitability outside Japan

- Enhance global support capability, especially for infrastructure services
- Improve cost structure and profitability of subsidiaries outside Japan

## Pursue "selection and consolidation" of problem units

Criterion: ability to contribute to increased consolidated operating income

# III. Priorities for Fiscal 2008

# Financial Targets for FY2008



Consolidated Sales		
Operating Income		
Operating Income Margin		
Net Income		

**Free Cash Flow** 

FY 2008	Change vs. '07		
(billion yen)			
5,350.0	+ 19.1		
220.0	+ 15.0		
4.1%	+ 0.3%		
100.0	+ 51.8		
150.0	+111.8		

# **FY2008 First-Quarter Financial Results**



#### **First-Quarter Results**

(billion yen)

FY08	Change vs.
1Q	FY07 1Q

Consol. Net Sales
Operating Income
Net Income

1,177.2	+ 10.4
5.8	+ 2.8
0.3	+15.1

#### **Summary of Results**

- •Sales increased 0.9%; 5% increase disregarding yen appreciation
- •Increased overall operating income despite drag from foreign exchange rates, increase in pension expenses; Cost controls contributed
- Japan business strong, but decline in sales and profits from business outside Japan

#### **Market Outlook**

#### Japan

•In Technology Solutions business, both Services and System Platforms appear steady; PC and mobile phone prices continue to fall; LSI demand sluggish and impact of quakes a concern

#### **Outside Japan**

•Uncertainties increasing, especially in US and Europe due to soaring raw material prices, financial market instability, etc.

# **Management Stance for Fiscal 2008**



# Second year of medium-term plan (2007-2009)

51 initiatives implemented to facilitate meeting our medium-term targets
 14 initiatives completed; 37 ongoing

# Setting and implementing a new set of 51 initiatives

Ongoing initiatives from first 51 + new initiatives

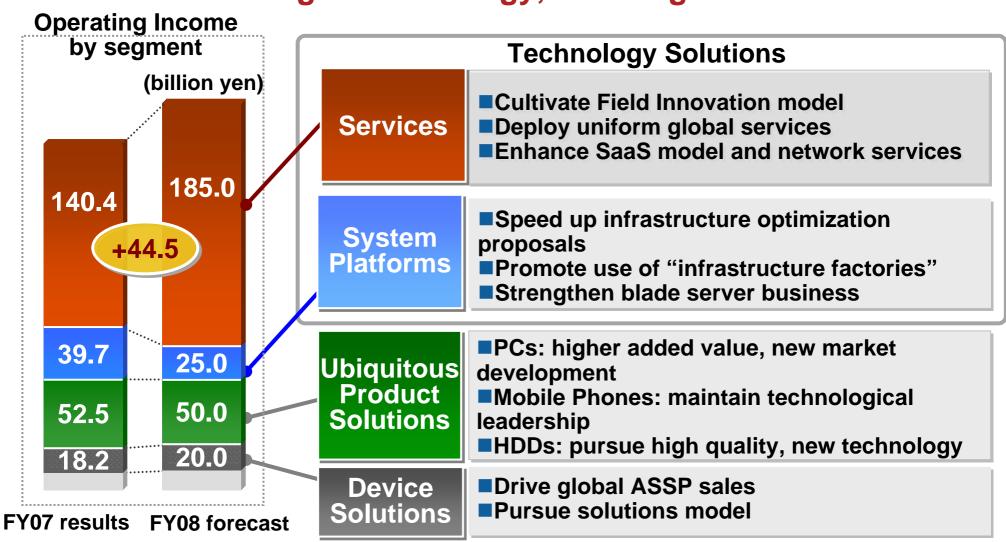
# **Continuing Group-wide initiatives**

- Integrating sales and product development
- Streamlining number of products
- Fostering Field Innovators (target: 400)
- Raising efficiency of support units and driving BPO
- "Industrializing" infrastructure services (Fujitsu FSAS)

# Improving Each Business Segment in FY2008



## Accelerate growth strategy, focusing on services



# **Policies on Priority Areas**



#### Global: Services-led expansion, particularly infrastructure services

- Leverage Fujitsu Services model for global expansion
- Reorganize Group companies to grow global services (esp. in N. America)
- Expand services in data centers equipped with latest Fujitsu technology, products
- Reorient business to newly emerging markets such as BRICs

# Telecom: Phase 2 structural reform (centering on integration of product development and sales)

Photonics business

2008: Integrate manufacturing/prod. development

2009: Expand global business based on North American operations

Mobile base station business

**Expand business outside Japan** 

#### Logic LSI Devices: Deliver results from reorganization

- Integration of development and sales; corporate split of LSI business
- Accelerate ASSP-model global expansion

# **Global Growth Strategy**



## A new start with a simpler organization

Each region implemented own strategy (structure until now)

Americas Head Ops office

**EMEA Head** Ops office

China Head Ops office

APAC Head Ops office

**Global Strategy Group** 

(inside product divisions)

**Product Marketing Unit** 

**Global Steering Committee** 

Think Global, Act Local

New: Global Business Group

**Americas Head** 

**EMEA Head** 

**China Head** 

**APAC Head** 

Global Business Unit

**Product Marketing Unit** 



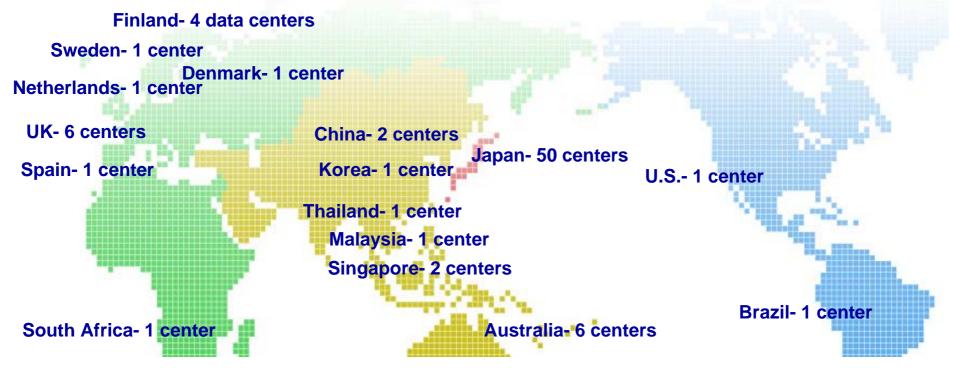
Richard Christou,

Global Business

# Global Services Business Capability



# Data centers in 16 countries, providing support in 29 languages



#### **Recent Global Outsourcing Contracts**

UK: HM Revenue & Customs (10 yrs., 230 bn yen) Germany: Allianz (5 yrs., 65 bn Yen)

Thomson Reuters (10 yrs., 130 bn yen) Sweden: Electrolux (5 yrs.)

25 European countries: Astellas Pharma Europe (5 yrs.)

# Strengthening Global Services Foundation FUJITSU

#### Strong demand for large-scale, uniform global services

Japan EMEA Americas China APAC

Delivering a uniform level of services globally
Global Service Innovation Program
[data center, desktop services, help desk]

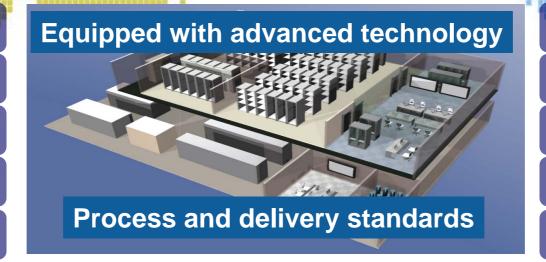
Virtualization

**Autonomy** 

**Optimization** 

**Environmental** 

SaaS Technology



Billing

Security

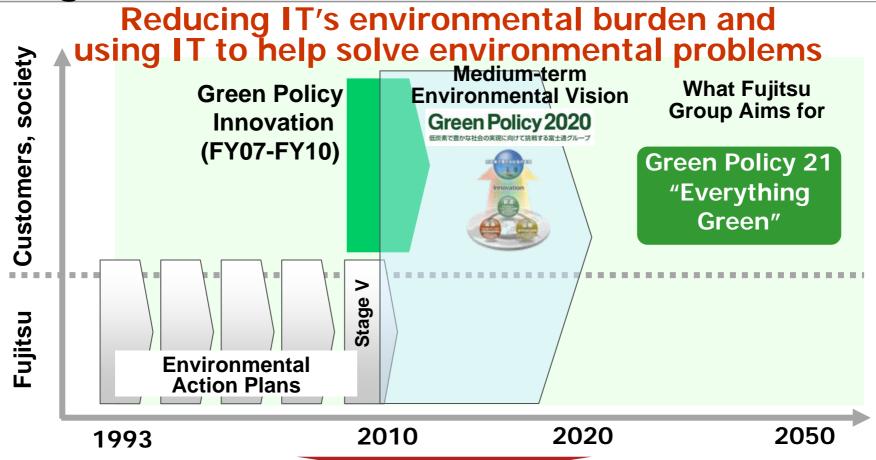
On-demand services

Electric current monitoring

Uniform resource management

# Comprehensive Environmental Management





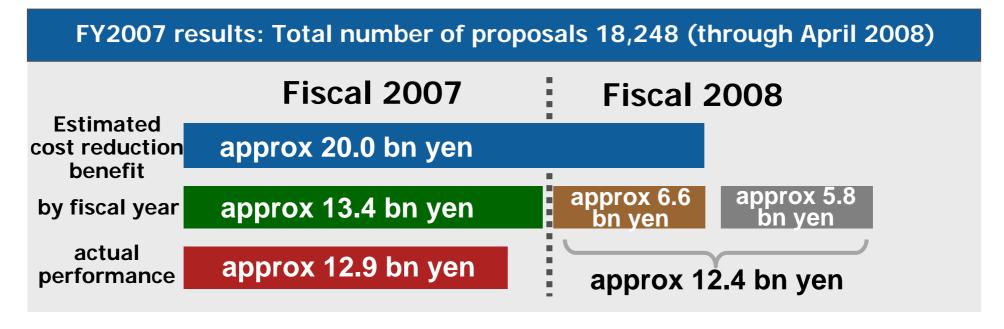
Expand environmental solutions business
Strengthen competitiveness of data center business (eco services)
Strengthen competitiveness of products (eco products)

# **Eco2Cost Program**



Strengthen "top-down" activities in FY08 after starting initiative in FY07 (April 21) with "bottom-up activities"

Eco2Cost Program: All employees participate in cost reduction, eco activities



Rigorous overall cost management

# Reliable Operation of Large-Scale Social Infrastructure Systems



From December 2005, Fujitsu began comprehensive inspection of large-scale social infrastructure systems				
Dec 2005	Jan	Feb	Mar	FY 2006
Developing,	deploying ins	pection tools,	training inspe	ctors
Phase 1 inspection (finance) Approx. 20 systems  Phase 2 inspection (high-profile, public sector) Approx. 200 systems				
		Expand	ed inspection so	cope to approx. 1,200 systems
Collect and share common inspection issues, feedback and corrections				

Helps improve overall operational quality

Establishment of Special System Inspection Division (Aug. 1, 2008)

Intensive inspection of mission-critical systems with major impact on social infrastructure, with input from third parties
Division has authority to revise development, operational organization

# The Corporate Image We Aim For



## A Company Recognized for Its Strength

- A company that addresses its customers' management and business issues, and a partner that helps its customers grow
- A company that is attractive to shareholders and investors
- A company employees are proud to work for and that is constantly creating and fostering new talent

## **Beijing Olympics**

Athletes from Fujitsu's

Track and Field Squad

Shinji Takahira (200m, 100m relay)
Naoki Tsukahara (100m, 100m relay)
Yoshitaka Iwamizu (3000m steeplechase)
Koichiro Morioka (20km race walk)
Naoyuki Daigo (High jump)
Yoshihiro Horigome (400m relay)

Kawasaki Frontale Soccer Team Hiroyuki Taniguchi (U-23 soccer)

Please give them your support!



THE POSSIBILITIES ARE INFINITE

# Cautionary Statement

These presentation materials and other information on our meeting may contain forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Words such as "anticipates," "believes," "expects," "estimates," "intends," "plans," "projects," and similar expressions which indicate future events and trends identify forward-looking statements.

Actual results may differ materially from those projected or implied in the forward-looking statements due to, without limitation, the following factors:

- •general economic and market conditions in the major geographic markets for Fujitsu's services and products, which are the United States, EU, Japan and elsewhere in Asia, particularly as such conditions may effect customer spending;
- •rapid technological change, fluctuations in customer demand and intensifying price competition in the IT, telecommunications, and microelectronics markets in which Fujitsu competes;
- •Fujitsu's ability to dispose of non-core businesses and related assets through strategic alliances and sales on commercially reasonable terms, and the effect of realization of losses which may result from such transactions;
- •uncertainty as to Fujitsu's access to, or protection for, certain intellectual property rights;
- •uncertainty as to the performance of Fujitsu's strategic business partners;
- •declines in the market prices of Japanese and foreign equity securities held by Fujitsu which could cause Fujitsu to recognize significant losses in the value of its holdings and require Fujitsu to make significant additional contributions to its pension funds in order to make up shortfalls in minimum reserve requirements resulting from such declines;
- •poor operating results, inability to access financing on commercially reasonable terms, insolvency or bankruptcy of Fujitsu's customers, any of which factors could adversely affect or preclude these customers' ability to timely pay accounts receivables owed to Fujitsu; and
- •fluctuations in rates of exchange for the yen and other currencies in which Fujitsu makes significant sales or in which Fujitsu's assets and liabilities are denominated, particularly between the yen and the British pound and U.S. dollar, respectively.