

# Our Hybrid IT Managed Services for: Oracle Cloud



Consumption-based Managed Services that flex up and down as your needs change. And you only pay for what you use, when you use it.



## Support for the complete Oracle Cloud portfolio, including:

### Compute:

- Virtual machines
- Windows/Linux VM
- Container Cloud Service

### Networking:

- Virtual cloud network
- Load balancing
- DNS
- VPN
- FastConnect

### Storage:

- Block volumes
- Object storage

### Databases:

- Oracle Database Cloud Service
- SQL server on VM
- Oracle on VM
- MYSQL
- DB2
- Mongo DB
- PostgreSQL

## Complete management

Our Hybrid IT Managed Services for Oracle Cloud gives you freedom with costs. It scales up and down as your usage of the service changes. So, we:

- manage configuration changes, and implement new features and solutions within the estate.
- monitor usage across the Oracle Cloud estate to identify threshold limits and proactively identify faults.
- support your business and solve workload issues related to Oracle Cloud – before they impact your operations.
- report on your Oracle Cloud estate, including billing, change, incident and monitoring reports.

## Complete confidence

We have wealth of experience in managed services, along with a deep partnership with Oracle, so you can have complete confidence in the security and reliability of your cloud estate. With our services, you can:

- comply with regulatory requirements, with three different locations that offer global and in-country delivery.
- implement our expert security policies within your Oracle Cloud estate, giving you confidence that it's secure, compliant and resilient.
- learn and receive help from over 3,500 Oracle-accredited staff in over 20 countries.

## Fit for the future

We're focused on making sure your hybrid estate continues to deliver for you now, and in the future. How? Through:

- agile service development, offering support for new features as you require them.
- support for our own K5 cloud platform, as well as multiple platforms from other major providers
- further offerings to orchestrate within and between your different platforms, and provide further insight and visibility to continuously evolve your estate.

## On your terms

Our Hybrid IT Managed Services have been designed to be as flexible as Oracle Cloud itself. You get:

- daily charging for each day an individual component is used.
- no minimum or maximum number of components to be managed.
- SLAs designed around your specific needs.



Want to know more?

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