

Manage effectively digital performance and availability

Nowadays various business applications performance is playing crucial role. The fast moving world is setting high expectations towards applications which needs to work perfectly and interact with various stakeholders. The entire IT landscape supports operations performance, which sets requirements for real-time monitoring. Companies needs to monitor and manage the key applications performance constantly in order to guarantee operations flawless performance.

Fujitsu has proven expertise to assess your current status of application performance through monitoring and management aspects and propose changes for your business. At the same time we can support you to give an answer how you can support your business through an attentive IT environment in a rapidly transforming, hybrid digital world.



Translating IT metrics into business meaning

Fujitsu's Application Performance Assessment approach investigates and visualizes the current state of applications performance and brings additional value to your business. It provides visibility to the software applications performance and availability through monitoring. You can easily start with XpressWay Application Performance Assessment after the qualification of the technical readiness.

Working with you to determine application performance

Application Performance Management (APM) is carried out by monitoring key performance and availability metrics of software applications. APM strives to detect and diagnose complex application performance problems to maintain an expected level of service.

Application Value Assessment delivery approach is carried out through two major areas of activity

Phase I - Analysis and Visualization

At the beginning Fujitsu's specialist will define the scope of the application performance assessment together with you. Analysis and Visualization activity starts with real-time collection of key application metrics. The data is collected for agreed time period (3-4 days) and enables analysing the service performance and end-user experience. Collected performance data is analysed by Fujitsu application specialist and he prepares visualizations of the outcomes:

- Application response time variance over time
- Application availability over time
- Application errors encountered during monitoring

Phase II – Planning for improvement

The outcome of the analysis with the key findings are presented in a customer workshop. The target stage is envisioned together with the customer to understand the value of improved application performance and end-user experience.

In the workshop Fujitsu specialists are using a consultative approach to identify further improvements for application performance management roadmap.

Fujitsu's strong and global network guarantees the best support for your organization

The XpressWay service is performed by Fujitsu specialists, who own strong knowhow and expertise of the field. We have a large global network which enables us to provide the best practices and strong view of technologies for your usage.

Fujitsu specialized end-to-end monitoring services help to create an application performance assessment and transformation roadmap for your business usage.

Application Performance Assessment will give you a good overview how to manage the critical applications usage and keep service in sufficient level. At the same time it provides additional value for your business by discovering the hidden needed changes.

Application Performance Assessment helps to

- Increase transparency of applications' end-2-end performance and availability
- Understand application response times impacting end-user experience
- Create roadmap for monitoring and managing critical applications
- Support business to make right decision of the needed changes to enable critical business applications performance
- Fujitsu can facilitate Application Performance Assessment targeted for the agreed number of existing applications
- The fixed cost for Fujitsu's APM assessment solutions for different application technology domains:

| Application technology domain | SYM | RUM | AppMon | WebMon |
|--------------------------------------|---------------|---------------|---------------|---------------|
| SAP / Oracle / Exchange / SharePoint | 2 000 € + VAT | 4 000 € + VAT | | |
| .NET / Java / web | | | 4 000 € + VAT | 1 000 € + VAT |

SYM: Synthetic robot monitoring

RUM: Real-user monitoring, passive network traffic analysis

AppMon: Agent based user session/application monitoring

WebMon: Synthetic web monitoring (APMaaS)

What do you need to provide?

The successful delivery requires the following elements from the customer:

- Information and knowledge sharing for assessment purposes
- Resources allocation to the workshop
- Open and positive mind-set

How to get started?

Wherever you are on your Digital journey - the Fujitsu XpressWay approach provides a logical and phased way to assess your current ICT environment and help you to ensure maximum utilization of your applications to support your business.

We would be delighted to understand how we can help you to be ready to support your business on the best manners.

Please contact pasi.riutta@fi.fujitsu.com or speak to your Fujitsu sales representative for any further information.

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