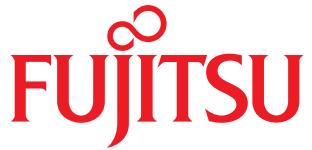


THE POSSIBILITIES ARE INFINITE



## Leverage Enterprise Content Management (ECM) for Your SAP® Applications

### SAP Content Management



#### Client Challenges

Without a doubt, SAP business application software has changed how business gets done. Business processes are more fully integrated and streamlined than ever before. But SAP never intended their software to manage the *content* of these processes. Consequently, in many companies, disconnected silos of unstructured information continue to pile up for each organizational function. To take global e-business and employee productivity to the next level, information silos need to be integrated, controlled, and made available in a relevant and trusted manner. This is a major challenge. Most organizations still don't have a strategy for linking ECM to their SAP applications. The lack of such a strategy can lead to significant business challenges. For example:

- **Untrustworthy or unknown business information.** Without access to accurate information, employee productivity suffers, wrong decisions get made, wheels get reinvented, and audits are questioned.
- **Longer financial cycles and generally inefficient processes.** When structured data, such as transactions, is not linked with unstructured content, such as invoices, it takes more time to collect payments. Disconnects like these typically increase errors and diminish process efficiency, ultimately lengthening payment and receivable cycles.
- **Risk of non-compliance with regulatory requirements.** The Sarbanes-Oxley Act, HIPAA, and similar new regulations like SEC 17a require companies to store and retrieve data across all types of media. The inability to produce relevant data on-demand has already cost companies millions of dollars in fines and litigation fees.
- **System performance degradations.** Growing SAP databases impact system performance, thereby increasing the risk and duration of system down-time and recovery.

To help you address these challenges, Fujitsu Consulting and Documentum jointly offer a suite of Content Management Solutions for SAP. These solutions lay the foundation for a comprehensive ECM strategy that further leverages your SAP investment.

#### Content Management Solutions for SAP from Fujitsu Consulting and Documentum

Content Management Solutions for SAP combine Fujitsu Consulting's expertise in SAP with Documentum's industry-leading SAP-related offerings:

- Documentum Content Services for SAP – Integration to SAP R/3® Enterprise
- Documentum Portlets, certified as iViews for SAP Enterprise Portal
- Documentum Web Content Management for the SAP Enterprise Portal

Fujitsu Consulting provides end-to-end expertise for linking SAP enterprise applications and Documentum ECM solutions, including design, implementation, and upgrade. For example, our consultants can install and customize SAP Enterprise Portals, design and implement the proper security layer, increase system performance, and implement the latest releases. In addition, our SAP Data Archiving practice helps control the manageability of SAP databases, eliminate expensive disk drives, and keep important data accessible.

Fujitsu Consulting makes sure that your SAP environment is properly implemented for Documentum ECM and provides quick, tangible business returns. Our phased approach utilizes best-practices for trouble-free installation and upgrades of your SAP applications, then effectively integrates Documentum ECM with their productized SAP connector. This proven solution offers a finely tuned, end-to-end approach for linking unstructured content in Documentum with structured data in SAP.

## More Value from Your Investment in SAP and Documentum

Content Management Solutions for SAP enable you to develop a comprehensive ECM strategy that extracts more return-on-investment (ROI) from your original SAP investment while maximizing your Documentum investment. Implemented correctly, this strategy will ensure that the right people have the right access to all appropriate information. For example, your accounts payable representative, who has access to transactional data in SAP, can easily pull up and view the unstructured content, such as an invoice, that was scanned into the Documentum system.

In addition, you will:

- Have a finely tuned, up-to-date SAP environment that can be effectively integrated with content management solutions
- Optimize SAP system performance with data archiving strategies that keep SAP databases manageable
- Ensure regulatory compliance with content-based searches across all types of media and information silos
- Implement an SAP Enterprise Portal solution that delivers trusted, controlled, and relevant data plus linked content to end users
- Integrate Web publishing and other features that enable e-business
- Increase productivity, decision making effectiveness, and customer service with streamlined access to controlled content
- Automate the processing of SAP content into records with defined retention, archiving and disposal rule
- Increase operational inefficiencies in key departments

The ability to integrate unstructured content assets with SAP business objects can lead to significant gains in terms of optimized processes and reduced errors, especially when combined with Documentum imaging and scanning, which ensures easy access to supporting financial content (e.g., scanned invoices, customer correspondence, contracts) during an SAP Finance process, drastically increasing time to payment.

## A Full Range of Services for Enterprise Content Management

Fujitsu Consulting offers a full range of SAP and Documentum services, from fixed price, short duration services that deliver quick wins to full-scale implementation of SAP and Documentum for maximum ROI. Quality delivery is ensured through use of the Fujitsu Consulting MacroScope® methodologies and tools such as BenefitsRealization™, which explicitly links technology initiatives to business outcomes.

Documentum's Content Service for SAP and iViews for the SAP Enterprise Portal simplify the process of adding ECM to SAP in both portal and non-portal environments.

### **Fujitsu Consulting Enterprise Content Management Services**

- Fast installation of the basic SAP Enterprise Portal 5.0 or 6.0 (basic installation typically takes 2 weeks or less)
- Release upgrades for SAP Enterprise Portal, making sure that files are secure and recoverable
- Data Archiving Assessments, development of a Global Archiving Strategy, and complete Data Archiving Services
- Documentum installation, integration, upgrades, and optimization with SAP and the rest of your environment
- Knowledge transfer, coaching, and best practices

### **Documentum Enterprise Content Management Services**

- Documentum Content Services for SAP integrate the Documentum ECM platform with SAP R/3 to provide users immediate access to Documentum-controlled unstructured content, including documents, graphics, Web content and rich media, such as audio and video. Both SAP and non-SAP users can access business content directly from their desktops. Content Services include archiving, linking, viewing, and renditioning services that can be used or customized with other Documentum ECM services such as workflow and collaboration, digital asset management, categorization, and publishing to satisfy sophisticated SAP R/3 content management requirements such as Finance business processes like scanned statements, report, and contracts, or Engineering document management.
- Documentum Portlets, certified iViews for SAP Enterprise Portal, and publish-to-portal solutions provide access to Documentum content management capabilities directly within the SAP Enterprise Portal. Services can be used as-is or customized to service sophisticated SAP portal or application requirements, such as broad-based browsing and consumption of content from within SAP Enterprise Portal and applications, or collaboration on other controlled content like reports, digital assets, customer information, product information, etc. Users will be able to access accurate and trusted business-critical content and participate in business processes across SAP modules in different organizations.
- Documentum Web content management for the SAP Enterprise Portal allows a complete web-publishing solution for SAP Enterprise Portal applications (i.e., CRM, PLM, or SCM). With WCM, casual or advanced content publishers can author, control, stage and publish unstructured content using hierarchical, browseable taxonomies that are customized for the specific SAP applications.

### **Bottom Line**

Fujitsu Consulting and Documentum combine best-practices with best-in-class technology to deliver ECM solutions for SAP. You can build on these solutions to create a comprehensive, enterprise-wide strategy for content management that keeps your SAP databases under control, delivers all the right content to users on demand, and satisfies regulatory requirements.

*Fujitsu Consulting and Documentum leverage your SAP investment with the leading enterprise content management solutions.*



## Experience the Fujitsu Consulting Difference

As the management- and technology-consulting arm of the US\$45-billion Fujitsu group, Fujitsu Consulting integrates the core expertise of Fujitsu companies and its partners to deliver complete solutions to businesses and government in the areas of Information Management, Legacy Modernization and Managed Services. The scope of these offerings extends from strategic management consulting to the tiniest detail of infrastructure operations. Through its industry-recognized strategic methodology, MacroScope®, Fujitsu Consulting assists clients in incorporating more value into their investments and driving their leadership in the marketplace.

## About Documentum

Documentum provides ECM solutions that enable organizations to unite teams, content, and associated business processes. Documentum solutions support the way people work, from initial planning through sales and service. With a single platform, Documentum enables people to collaboratively create, manage, deliver, and archive all types of content, from documents and discussions to e-mail, Web pages, records and rich media. With Documentum, organizations improve their competitive advantage by accelerating time to market, increasing customer satisfaction, and reducing operating costs. For more information about Documentum, visit [www.documentum.com](http://www.documentum.com) or call +1 800 607 9546 (outside the U.S.: +1 925 600 6754).

*We work with you to create solutions and produce results that drive your business.*

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