

THE POSSIBILITIES ARE INFINITE



## Business Process Outsourcing Services and Claims Intake Process Center Services for the Insurance Industry

### Benefits

By contracting services that no longer need to be performed in house, replacing or augmenting existing customer service support, companies can shift their focus to their core business values and focus on areas where they can increase revenue, including new product development. Companies that manage to do this send messages of growth and profitability and can also take advantage of many other benefits including:

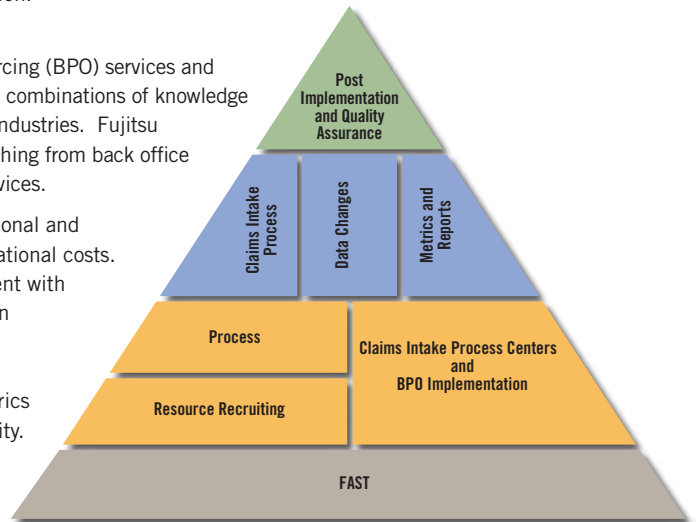
- Reducing overhead costs and increase staffing flexibility
- Increasing quality and alleviating resource constraints
- Improving customer service and response time
- Gaining access to IT expertise in implementing the most efficient business processes to meet specific needs
- Accelerating time to market of new products and services
- Accessing additional IT resources

Improving your competitive position and customer satisfaction through the reduction of operating costs and increasing efficiency, responsiveness, consistency and quality are all necessary components to improve your competitive position and customer satisfaction.

### Solution Overview

Fujitsu Consulting's Business Process Outsourcing (BPO) services and Claims Intake Process Center services include combinations of knowledge and experience in both the insurance and IT industries. Fujitsu specializes in managing and optimizing everything from back office functions to Claims Intake Process Center services.

Our consultants can help you achieve operational and IT excellence as well as reduce internal operational costs. We combine a highly collaborative environment with innovative methods and ideals to assist you in achieving benefits quickly by offering a full range of cost savings products. We begin by working with our strategic partner, NeuraMetrics to assess your business' corporate functionality. This pyramid depicts just some of our offerings.



Fujitsu Consulting has been providing high quality results to our clients for many years. We have a proven track record of successful projects and satisfied clients.



### A Sampling of Our Clients

### Our Value Proposition

**Knowledge.** Fujitsu Consulting offers a full range of BPO and Claims Intake Process Center services-from strategy and design through process and application.

**Experience.** With more than 15 years of Claims Intake Process Center experience, our team has the expertise to quickly meet your business demands to quickly scale up your customized Claims Intake Process Center operations.

**Responsiveness.** With access to a variety of resources, including personnel, tools and strategic partnerships, Fujitsu Consulting has the ability to meet all of your business needs.