

Client Case Study: Large Global Bank



Fully Hosted Document Management and Imaging System

Client Challenges

A large global bank was challenged in managing the storage costs relating to the paper documentation of the firm. The bank wanted to implement a document management repository to capture, index, and permit retrieval of items such as: loan documents, check processing and collections documents, accounts payable invoices and checks, as well as paper-based payment instructions and miscellaneous document images. The firm did not want to invest capital monies for software and hardware, as well as the resources to administer and manage the system on a day-to-day basis.

The Solution

The firm looked to Fujitsu Consulting for a turnkey solution that would allow them to:

- Automate the existing paper-based archiving process
- Implement a small-scale, centralized document management repository
- Capture, index, and permit retrieval of loan, check, and accounts payable document images
- Provide a web-based user interface with access through the company intranet
- Outsource the operation and maintenance of the new document management system

Fujitsu Consulting fully deployed an EDM and scanning environment, based upon Documentum's EDMS suite of products. Fujitsu Consulting is housing the production hardware, upon which the Documentum server and application resides, at their Santa Clara, CA facility. They provide the monitoring and maintenance of the production hardware. The bank users access the EDM application via a Web browser, utilizing a dedicated T-1 line between their offices and the Santa Clara office.

The Benefits

The client has a fully deployed Documentum application that contains their paperbased, as well as electronic documents throughout the organization. They did not have to invest in the capital, or human assets to manage the system and can rely on a committed partner to help them meet their business needs.

Experience the Fujitsu Consulting Difference

As the management- and technology-consulting arm of the US\$45-billion Fujitsu group, Fujitsu Consulting integrates the core expertise of Fujitsu companies and its partners to deliver complete solutions to businesses and government in the areas of Information Management, Legacy Modernization and Managed Services. The scope of these offerings extends from strategic management consulting to the tiniest detail of infrastructure operations. Through its industry-recognized strategic methodology, MacroScope®, Fujitsu Consulting assists clients in incorporating more value into their investments and driving their leadership in the marketplace.

We work with you to create solutions and produce results that drive your business.

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