



CERTIFIED ASSOCIATE

V11

**Answers to the
Sample Examination Questions**

Introduction

This document is designed to help you pass the examination to become a Systemwalker Certified Associate. It contains the answers and explanations to the set of sample questions that are based on the contents of the Systemwalker Certified Associate Textbook. The sample questions are designed to give you an indication of the type and difficulty of the questions that you may encounter when taking the actual exam.

To obtain the most benefit from these sample questions, it is recommended that you study the textbook before attempting to answer them. That way you will be able to test your readiness for the real exam.

Once you have completed the sample questions you should check your answers with the contents of the text book before looking at the answers contained in this document.

Answers to the Sample Questions

Question 1.

Systemwalker is a family of operation management software products for enterprise information systems. It harnesses the power of PSM to help accomplish corporate strategic objectives. What does PSM stand for?

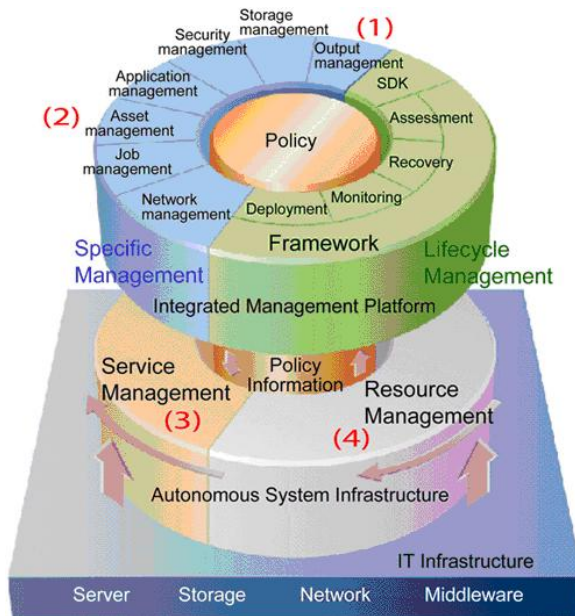
- A) Performance-based Systems Management
- B) Performance-based Server Management
- C) Policy-based Systems Management**
- D) Policy-based Server Management

The correct answer is (C).

See page 11 of the text book.

Question 2.

The following figure illustrates the PSM concept used by Systemwalker. Which part of the figure corresponds to the function needed to monitor desktop PCs?



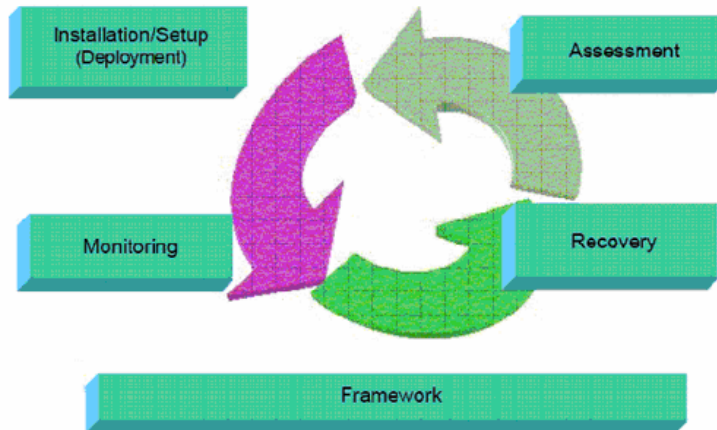
- A) (1) Output Management
- B) (2) Asset Management**
- C) (3) Service Management
- D) (4) Resource Management

The correct answer is (B).

See page 13 of the text book. Systemwalker Desktop Patrol is used to monitor desktop PCs

Question 3.

The following figure illustrates lifecycle management within Systemwalker. Which phase does the function that analyzes problem trends come under?



- A) Installation/Setup
- B) Monitoring
- C) Recovery
- D) Assessment**

The correct answer is (D).

See the diagram on page 25 of the text book.

Question 4.

Which of the following sentences is FALSE regarding the Deployment phase of Systemwalker Lifecycle Management?

- A) Commercial software packages can be installed remotely.
- B) Distribution of software to servers operating under load balancers can be managed automatically.
- C) To reduce the load on the network the software has to be distributed through section management servers.**
- D) Linking Systemwalker Centric Manager with Systemwalker Operations Manager allows distribution to take place at any time.

The correct answer is (C).

See page 32 of the text book. Distribution through section management servers is not the only way to reduce the load on the network the software can also be compressed or split.

Question 5.

Which of the following sentences is FALSE regarding the Monitoring phase of Systemwalker Lifecycle Management?

- A) **Systemwalker Centric Manager can monitor malfunctions in middleware components and applications but not the operating system.**
- B) Events are displayed in a Monitor window showing when and where the event occurred, and what type of event it was.
- C) The operation management server can be used to centrally monitor error messages that are output to system logs.
- D) The administrator can be automatically notified of events by e-mail, a pop-up message, and other notification methods.

The correct answer is (A).

See the note on page 34 of the text book. Systemwalker Centric Manager can monitor malfunctions in the operating system as well.

Question 6.

Which of the following statements about Systemwalker Job Management function is FALSE?

- A) The power control function can automatically turn servers on and off and reboot servers according to a preset power schedule.
- B) The service/application startup function automatically builds a business environment when the operating system starts up.
- C) It is possible to automatically execute a pre-registered recovery job if a job terminates abnormally.
- D) **The Job Management operation modes are Basic, Server and Multiple Subsystem**

The correct answer is (D).

See page 47 of the text book. There are only two modes of operation for the Systemwalker Job Management function –Basic and Multiple subsystem modes.

Question 7.

Which of the following statements about the Application Monitoring function of Systemwalker Centric Manager is FALSE?

- A) This function can monitor the operational status of applications and whether they are running as scheduled.
- B) The components that can be monitored are UNIX executable files, Windows files with the extension “.exe”, ActiveX controls and Interstage Work Units.**
- C) This function centrally monitors applications (processes) on multiple servers distributed across a network.
- D) If an abnormal event occurs that violates the operating requirements defined as application policy, it can be displayed in the monitor GUI as an event.

The correct answer is (D).

See page 37 of the text book. ActiveX controls cannot be monitored.

Question 8.

Which of the following statements about the Asset Management function provided by Systemwalker Desktop Patrol is FALSE??

- A) Asset management assists in auditing TCO optimization and various risks associated with IT Infrastructure.
- B) Systemwalker Desktop Patrol is designed for Enterprise wide management of desktop PC assets and is not applicable to small scale organizations.**
- C) Systemwalker Desktop Patrol can manage the allocation of software licenses on desktop PCs.
- D) Systemwalker Desktop Patrol can detect unauthorized software and check whether operating system patches and antivirus software pattern files are up to date.

The correct answer is (B).

See page 58 of the text book. Systemwalker Desktop Patrol is suitable for use with small-scale departments of around 50 PCs as well.

Question 9.

A financial company had the following requirements:

- Distribute resources to its sales staff without having to install servers in sales offices
- Ensure that distribution takes place reliably without omissions
- Manage all distribution results collectively from the Center

Which of the following Systemwalker products would solve the customer's requirements?

- A) Systemwalker Centric Manager.**
- B) Systemwalker Operation Manager.
- C) Systemwalker Desktop Patrol
- D) Systemwalker Service Quality Coordinator

The correct answer is (A).

See page 65 of the text book.

Question 10.

A manufacturing company had the following requirements:

- Automate business operations in a cluster system
- Conduct mutual standby operation to achieve high reliability
- Link business operations with other servers

Which of the following Systemwalker products would solve the customer's requirements?

- A) Systemwalker Centric Manager.
- B) Systemwalker Operation Manager.**
- C) Systemwalker Desktop Patrol
- D) Systemwalker Service Quality Coordinator

The correct answer is (A).

See page 69 of the text book.