THE POSSIBILITIES ARE INFINITE FUITSU

## **Management Direction Briefing**

### Medium-Term Targets for FY2009-2011

July 23, 2009

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Kuniaki Nozoe President Fujitsu Limited

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#### Turning Dreams into Reality

## **FUJITSU Way**

#### **Corporate Vision**

Through our constant pursuit of innovation, the Fujitsu Group aims to contribute to the creation of a networked society that is rewarding and secure, bringing about a prosperous future that fulfills the dreams of people throughout the world.

#### **Corporate Values**

#### What we strive for:

**Society and Environment** 

**Profit and Growth** 

**Shareholders and Investors** 

**Global Perspective** 

#### What we value:

Employees

Customers

**Business Partners** 

Technology

Quality

#### Principles



#### **Code of Conduct**

- We respect human rights.
- We comply with all laws and regulations.
- We act with fairness in our business dealings.
- We protect and respect intellectual property.
- We maintain confidentiality.
- We do not use our position in our organization for personal gain.

## I. Summary of FY2008

### Portfolio

**Contribution to Growth** 



## Contribution to profitability and growth will determine allocation of business resources

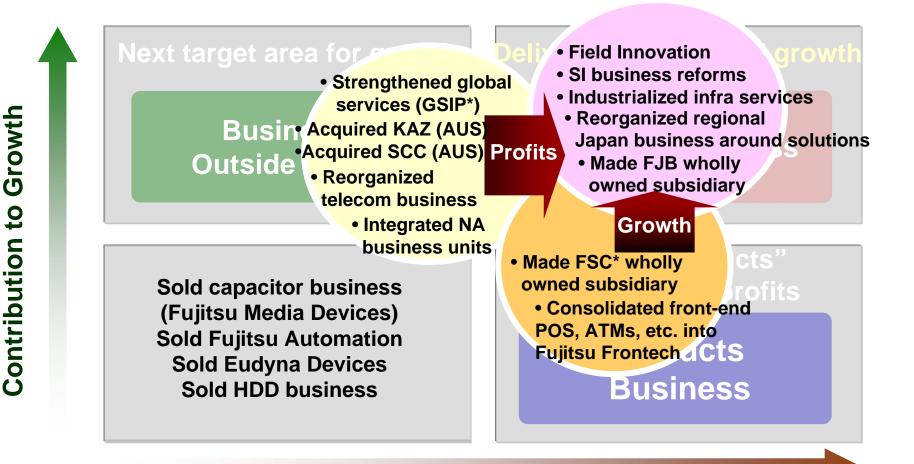


#### **Contribution to Profits**

### Portfolio



#### Main initiatives in FY2008



#### **Contribution to Profits**

GSIP: Global Services Innovation Program FSC: Fujitsu Siemens Computers

### **FY2008 Financial Results**



(Billion Yen)

		FY2007	FY2008	Change vs. FY07
	Net Sales	5,330.8	4,692.9	-637.8 (-12.0%)
Consolidated	Operating Income	204.9	68.7	-136.2 (-66.5%)
	Net Income	48.1	-112.3	-160.4 (-)

Technology	Net Sales	3,272.2	3,077.0	-6.0%
Solutions	Operating Income	180.1	188.7	+4.7%
Ubiquitous Product	Net Sales	1,188.9	949.1	-20.2%
Solutions	Operating Income	52.5	0.5	-98.9%
Device	Net Sales	796.7	587.6	-26.2%
Solutions	Operating Income	18.2	-71.9	(-)

## II. New Medium-Term Targets (FY2009-2011)

**3-Year Transformation into a Truly Global IT Company** 

### **1. Operating Environment**

#### Economic Environment

In the wake of the financial crisis, the global economic recession is expected to bottom out in FY2009, with a mild recovery expected to start in FY2010. Robust economic growth is not expected over the medium term.

(A large sales expansion through organic growth is unrealistic.)

#### IT Investment Trends

Strict spending constraints are expected to persist through FY2009. IT investment is expected to rebound in FY2010 as companies replace aging IT assets, upgrade missioncritical systems, and comply with new regulations. Considering the large investments customers have made in hardware, applications, and personnel, it will be several years before they fully adopt new models such as SaaS and cloud-based applications. The next three years will be spent preparing for full future adoption. In the areas of infrastructure and non-core applications, however, it will be necessary for customers to act more quickly.

#### Positioning the Fujitsu Group

Customers in Japan have higher expectations for Fujitsu as we promote global expansion and a new customer relationship based on Field Innovation.

Outside Japan, Fujitsu needs to create a solid base in Europe through collaboration between Fujitsu Services and Fujitsu Technology Solutions to overcome the weaknesses we have faced in the past.

### 2. Becoming a Truly Global IT Company



Fujitsu's leading position and earnings in Japan pave the way for the company's global growth. (If we are not strong in Japan, we cannot become strong globally.)

In the process of reforming our business outside Japan, our businesses inside and outside Japan will be integrated. (End "silo approach" to business inside Japan and outside Japan.)

Products, including systems, software, and product-related services, will serve as the pillar of our business outside Japan. We cannot compete globally in IT services that depend on specialized personnel. (Our business model is based on strong products and services.)

In the FY2009-2011 medium term, we aim to establish a presence as a truly global IT company based in Japan.

3. Three Areas of Transformation (Ongoing) FUITSU

Taking customer-centric management to the next level by focusing on three areas of transformation

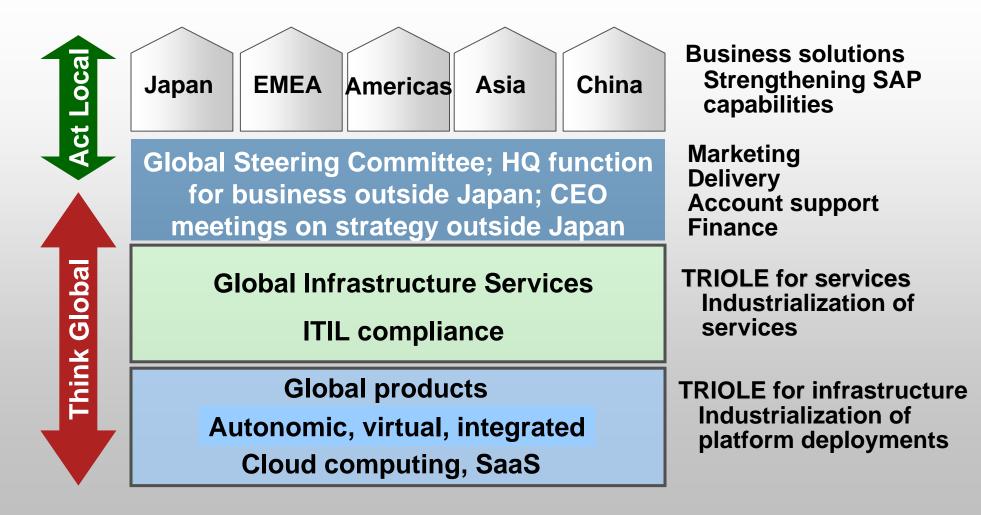
> Improving Our Customers' Businesses (Focusing on the customers' customers)

Think Global, Act Local (Developing a global perspective)

Reducing Our Customers' Environmental Footprint (Prioritizing environmental sustainability)

### 4. Structural Transformation: 3 Models (1) Fujitsu

#### **Global model based on strong products and services**



### Structural Transformation: 3 Models (2)



#### True customer partnership model we don't build systems and just walk away

Upstream (Planning) Midstream (Deployment) Downstream (Operations)

Enhanced ability to generate proposals

- Strengthen vertical market solution focus (consulting, sales, system engineering)
- Use Fujitsu in-house projects as reference models
- Build specialized Group companies
- Generate medium-term proposals, etc.

Solutions / System Integration System Products Infrastructure Services\*

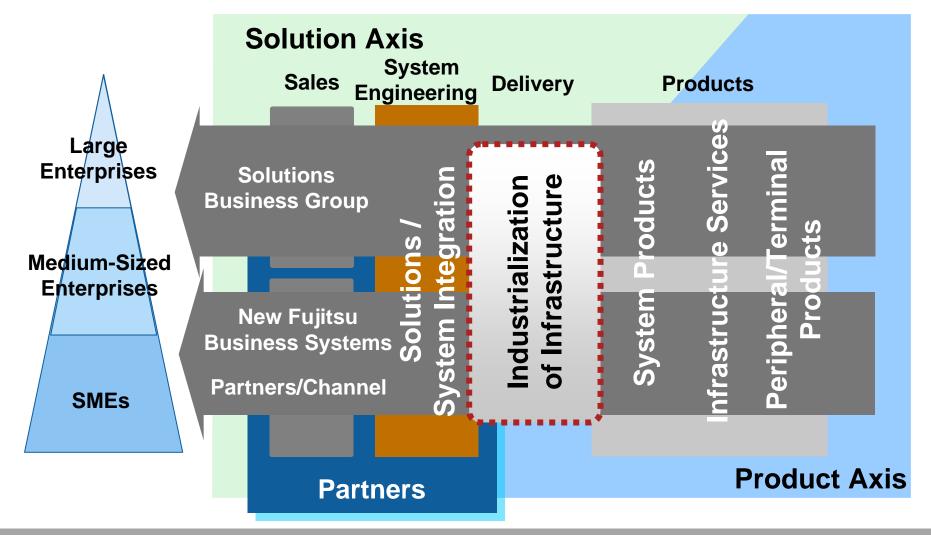
#### **Field Innovation Model**

\* Integrated menu of services: Outsourcing, FENICS II network services, support desk services, etc.

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### Structural Transformation: 3 Models (3)

#### Integrated product development and sales model



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### **Structural Transformation: Group Firms**



Group-wide management principles established in FY2007 promoted the specialization of Group companies to raise the value of the Fujitsu Group.

**Closer to the Customer** 

Responsive to customer, market changes

Pursuing Group-wide human resources management

Managing the continued evolution of the Fujitsu Group

Fujitsu FSAS: infrastructure services business (maintenance/development/infrastructure industrialization) Fujitsu FIP: datacenter business (outsourcing) Fujitsu Business Systems: solutions business for medium-sized enterprises Fujitsu Ten: auto product business (car electronics/ITS-related business) Fujitsu Frontech: front-end solutions business (POS/ATM/RFID business) PFU: global scanner business and multi-vendor maintenance

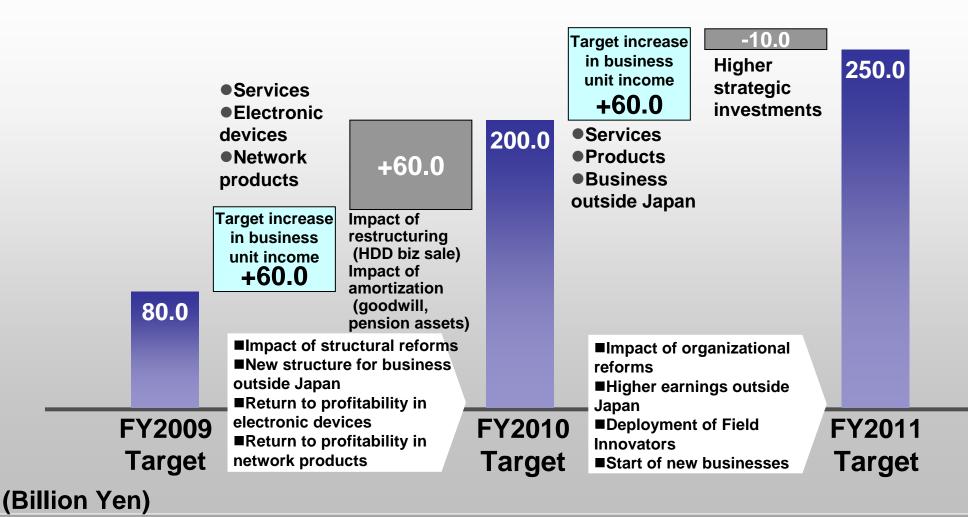
5. Medium-Term Financial Targets —The Baseline for a Global IT Company					
Aiming for record profits in FY2011 (operating income and net income)					
			(Billion Yen)		
	FY2008 (Actual)	FY2009 (Projected)	FY2011 (Target)	Performance Indicators	FY2011 (Target)
Net Sales	4,692.9	4,800.0	5,000.0	Consolidated operating income margin	Over 5.0%
Organisting			250.0	Share of sales outside Japan	Over 40%
Operating Income	68.7	80.0		Inventory turnover rate	Over 2.0x
Net				Debt/equity ratio	Under 1.0x
Income	-112.3	20.0	20.0 130.0	Free cash flow	Over 150.0 bn yen

(Previous records: for operating income, ¥244.0 billion in FY2000; for net income, ¥102.4 billion in FY2006)

### **Medium-Term Financial Targets**



#### **Breakdown of operating income targets**



### **Medium-Term Financial Targets**



#### **Breakdown of targets for higher business unit income**

	Target increase in	IT Services in Japan Expectation of market recovery, unified management of services, benefit of expansion of datacenters
FY2009	business	Products
~	unit income	Return to profitability in network products, higher sales of x86 servers
FY2010 +50.0		Business outside Japan Improved profitability of Fujitsu Technology Solutions, expansion of IT services
	+60.0	Electronic Devices Return to profitability in electronic devices, market recovery in electronic components
FY2010	Target increase in	IT Services in Japan Contribution of Group company reforms (services/solutions) and deployment of Field Innovators to customer sites
~	business unit income +50.0	<b>Products</b> Expansion of cloud computing (new demand) and business outside Japan
FY2011		Business outside Japan Expansion of IT services, expansion in emerging markets, improved profitability
(Billion Yen)	+60.0	Electronic Devices Expansion of ASSPs, global products

### 6. Plan to Achieve Financial Targets



#### FY2009

Increase sales and income in a difficult market; return to profitability in net income

- Maintain strength in Technology Solutions
- Improve earnings in business outside Japan (benefits of structural reforms)
- Make headway in returning LSI business to profitability—biggest challenge facing Fujitsu

#### FY2010

Post new record in net income excluding one-time gains (record FY2006 net income supported by gains on stock sales, etc.)

- Effects from LSI, HDD restructuring become evident
- Effects from Group organizational reforms become evident
- Establish business model in which profitability is not a function of market conditions (generate stable cash flow)

#### FY2011

Generate record operating and net income

- Demonstrate global presence as a product vendor
- Become Tier 1 partner in global IT services
- Become a truly global IT company based in Japan

### 7. IT Services Business in Japan



#### Growth strategy for the cloud computing and SaaS era

#### Solutions / System Integration Services in Japan

- Reinforce vertical industry approach by reforming sales/SE around solutions
- Expand business through operations-centric approach based on Field Innovation model
- Leverage in-house reference models to generate customer proposals (cloud computing/ SaaS)
- Expand solutions business for medium-sized enterprises by making Fujitsu Business Systems a 100% subsidiary

#### **Product-Related Services in Japan**

- Expand services business along with expansion to 200,000 PRIMERGY x86 servers
- Reform maintenance/construction business with Fujitsu Business Systems as 100% subsidiary
- Restructure Group organization to strengthen datacenter business
- Expand global services business with Japanese customers (Global Services Innovation Program)
- Develop new services around network business (FENICS II)

### 8. Products Business



#### **Developing globally competitive products**

#### **System Products**

• Global expansion in x86 servers with integration of Fujitsu Technology Solutions (sales target of 500,000 units in FY2010)

Reduce procurement costs through unified supply chain; reduce development costs • Expand global sales of ETERNUS storage systems through Fujitsu Technology Solutions

- Strengthen internal collaboration on development of cloud-based solutions (hardware, middleware, services)
- Expand business through global alliances

#### **Network Business**

• Improve earnings by shifting from a product business to a services business (FNETS\* model)

• Streamline development organization, strengthen collaboration with network services unit

#### **PCs/Mobile Phones**

- Global expansion of mobile phone business for LTE networks
- With integration of Fujitsu Technology Solutions, create structure for selling 10 million PCs globally

\* FNETS: Fujitsu Network Solutions (network planning, design, construction, maintenance)

### 9. Business Outside Japan

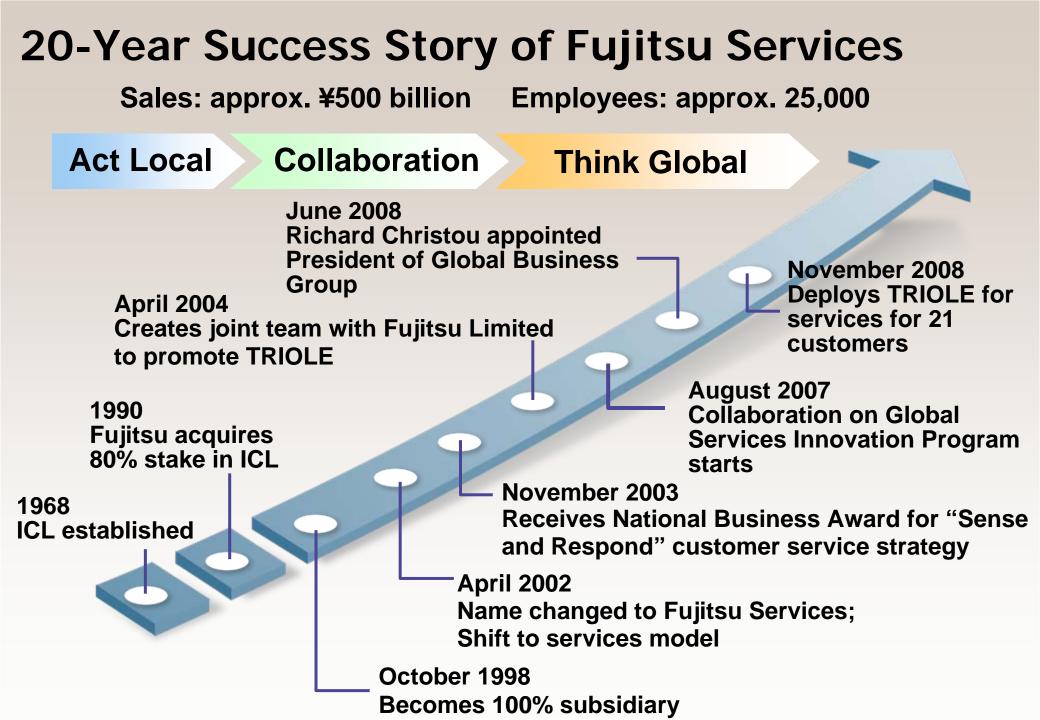


#### Structural reforms and growth strategies geared to each market

#### EMEA

- Shift to geographic structure to maximize synergies between Fujitsu Services and Fujitsu Technology Solutions
- Create solid base in infrastructure services and products
- Expand into emerging markets (E. Europe, Middle East, India, Africa, Russia) with a focus on hardware business and management by European continent team
  - 3 geographic regions: UK/Ireland, Continental Europe, Nordic

North America	<ul> <li>Pursue synergies from integration of 3 companies and develop outsourcing business in collaboration with Fujitsu Services</li> <li>Inked IT infrastructure services deal with Alliance Data (10 years, as much as ¥40 billion)</li> </ul>
China	<ul> <li>Restructured into 2 geographic segments; revitalize under simpler structure</li> </ul>
APAC	<ul> <li>Fujitsu Asia: Business growth strategy under new local CEO</li> <li>Fujitsu Australia: Demonstrate results from acquisition of two companies in May; accelerate expansion of managed services (Fujitsu Services model)</li> <li>Qantas Airways outsourcing contract (5-year contract)</li> </ul>



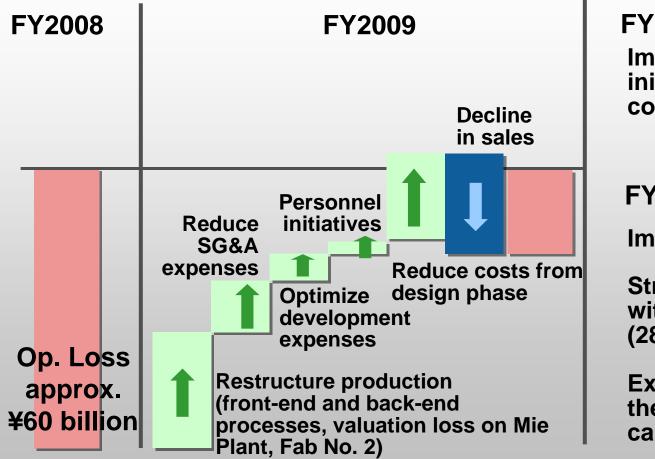
### **Capabilities of Fujitsu Services**



- Long track record with datacenter services model
- Expertise in dealing with multiple vendors
- Capabilities with infrastructure services standards and optimization (ITIL)
  - **ITIL: Information Technology Infrastructure Library** 
    - A series of guidelines on rules for the management and operation of IT services compiled by the Office of Government Commerce of the British government
- Experience in absorbing public-sector employees in BPO services deals with British government
- Differentiation with "Sense and Respond" operational improvement model
  - Similarities with Field Innovation model



#### Thorough reforms aimed at returning to profitability in FY2010



#### FY2009 Implement cost-reduction initiatives with focus on fixed costs

#### FY2010 and beyond

Implement fab-lite model

Strengthen ASIC product line with advanced technology (28nm and beyond)

Expand ASSP business in the areas of automobiles, cameras, mobile devices, etc.

### **11. The Environment**



## Fujitsu is leveraging the power of IT for environmental sustainability

Green Policy Innovation project to reduce environmental footprint

Goal: Over 4-year period of 2007-2010, reduce CO2 emissions by a cumulative total of over 7 million tons. On pace to exceed target, with a cumulative reduction in emissions during 2007-2008 of approx. 2.23 million tons

Green Policy 2020: Medium-Term Group Environmental Vision Pillar to promote environmental management over the medium term To create a prosperous, low-carbon society, Fujitsu will contribute to lowering CO2 emissions in Japan by 30 million tons annually by 2020 with a vision emphasizing Creation, Collaboration, and Change

#### Priority Areas

Strengthen the competitiveness of products with superior environmental features Reduce the environmental burden of datacenters Enhance environmental solutions

#### New Areas

Ad hoc wireless LAN network (enabling low-cost monitoring networks) Sensor networks Ultra-low-power semiconductor devices, etc.

### 12. New Organizational Structure to Promote Transformation



#### **Cross-functional roles to drive transformation**

Global Steering Committee (headed by President Kuniaki Nozoe) Decision-making body for business outside Japan; setting strategy and sharing information on important global business developments

Solution Business Transformation Office (Corporate SEVP Koichi Hironishi) Setting solutions business strategy for cloud computing/SaaS era

Next-Generation System Infrastructure Promotion Office (Corporate SVP Masami Yamamoto)

Setting strategy for systems business in cloud computing/SaaS era

Medium-Sized Enterprises Transformation Promotion Office (Corporate SEVP Koichi Hironishi)

Ċarrying out structural reform of solutions business for medium-sized enterprises after conversion of Fujitsu Business Systems to 100% subsidiary

Field Innovation Unit (Corporate SVP Keiko Nakayama) Deploying Field Innovators to 500 companies in FY2011

Platform Solutions Business Group (Corporate First SVP Makoto Matsubara) Reforming structure in order to sell 200,000 x86 servers in Japan in FY2010

### **13. Simple Business Group Structure**



#### President Kuniaki Nozoe, Corporate SEVPs Koichi Hironishi and Tatsuo Tomita

ŀ	_ Global Business Group	Corporate SEVP Richard Christou
┝	Platform Solutions Business Group	Corporate First SVP Makoto Matsubara
┝	Manufacturing & Distribution Solutions Business Group	Corporate SVP Bunmei Shimojima
┝	Social Infrastructure Solutions Business Group	Corporate SVP Jirou Sugawara
┝	<ul> <li>Financial Solutions Business Group</li> </ul>	Corporate SVP Masaaki Hamaba
┢	Government & Public Solutions Business Group	Corporate SVP Hirokazu Uejima
$\mathbb{F}$	Regional Business Group	Corporate SVP Akira Furukawa
$\mathbb{F}$	<ul> <li>Solutions Business Support Group</li> </ul>	Corporate SVP Keiko Nakayama
┢	IT Services Business Group	Corporate First SVP Kazuo Ishida
┢	Technology Support Group	Corporate SVP Kazuo Kobayashi
┢	Network Business Group	Corporate SVP Hiroshi Nagatomi
F	Software Business Group	Corporate SVP Akira Yamanaka
ŀ	System Products Business Group	Corporate SVP Masami Yamamoto
F	Ubiquitous Products Business Group	Corporate SVP Hideyuki Saso
	Products Business Support Group	Corporate First SVP Junichi Murashima



### Fujitsu is expanding business globally through products and services, with a focus on its core Technology Solutions business.

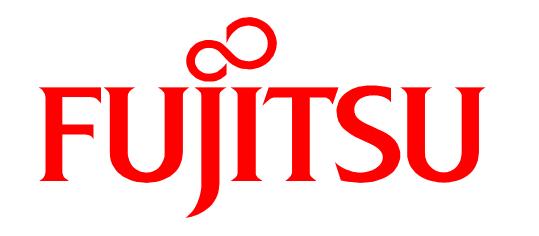
# Fujitsu aims to become a truly global IT company based in Japan.



### 15. FY2009 Consolidated Financial Targets Fujitsu

## Aiming to expand sales and profits in first year to help realize medium-term targets

	Target	Change vs. FY08
Net Sales	4,800.0	+107.0 (+2.3%)
<b>Operating Income</b>	80.0	+11.2 (+16.3%)
Net Income	20.0	+132.3 (-)
Free Cash Flow	60.0	+36.6 (+156%)
		(Billion Yen)



### THE POSSIBILITIES ARE INFINITE

### **Cautionary Statement**

These presentation materials and other information on our meeting may contain forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Words such as "anticipates," "believes," "expects," "estimates," "intends," "plans," "projects," and similar expressions which indicate future events and trends identify forward-looking statements.

Actual results may differ materially from those projected or implied in the forward-looking statements due to, without limitation, the following factors:

•general economic and market conditions in the major geographic markets for Fujitsu's services and products, which are the United States, EU, Japan and elsewhere in Asia, particularly as such conditions may effect customer spending;

- •rapid technological change, fluctuations in customer demand and intensifying price competition in the IT, telecommunications, and microelectronics markets in which Fujitsu competes;
- •Fujitsu's ability to dispose of non-core businesses and related assets through strategic alliances and sales on commercially reasonable terms, and the effect of realization of losses which may result from such transactions;
- •uncertainty as to Fujitsu's access to, or protection for, certain intellectual property rights;
- •uncertainty as to the performance of Fujitsu's strategic business partners;
- •declines in the market prices of Japanese and foreign equity securities held by Fujitsu which could cause Fujitsu to recognize significant losses in the value of its holdings and require Fujitsu to make significant additional contributions to its pension funds in order to make up shortfalls in minimum reserve requirements resulting from such declines;
- •poor operating results, inability to access financing on commercially reasonable terms, insolvency or bankruptcy of Fujitsu's customers, any of which factors could adversely affect or preclude these customers' ability to timely pay accounts receivables owed to Fujitsu; and
- •fluctuations in rates of exchange for the yen and other currencies in which Fujitsu makes significant sales or in which Fujitsu's assets and liabilities are denominated, particularly between the yen and the British pound and U.S. dollar, respectively.