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ScanSnap Organizer V3.2L20 README File  
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- Contents -

1. System Requirements
2. Cautions for using environment-dependent characters
3. Cautions Concerning Installation
4. Cautions Concerning the Operation
5. Connecting to ScanSnap Manager
6. Cautions Concerning Uninstallation
7. Updated features

Use in High-Safety Applications

This product has been designed and manufactured on the assumption that it will be used in office, personal, domestic, regular industrial, and general-purpose applications. It has not been designed and manufactured for use in applications (simply called "high-safety applications" from here on) that directly involve danger to life and health when a high degree of safety is required, for example, in the control of nuclear reactions at nuclear power facilities, automatic flight control of aircraft, air traffic control, operation control in mass-transport systems, medical equipment for sustaining life, and missile firing control in weapons systems, and when provisionally the safety in question is not ensured.

The user should use this product with adopting measures for ensuring safety in such high-safety applications. PFU LIMITED assumes no liability whatsoever for damages arising from use of this product by the user in high-safety applications, and for any claims or compensation for damages by the user or a third party.

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1. System Requirements  
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- Display Color settings  
Medium/High Color (16 bit) or higher.  
(If you specify 256 colors, the display screen may be disturbed.)

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2. Cautions for using environment-dependent characters  
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- o ScanSnap Organizer does not support environment-dependent characters (unicode).  
Do not use environment-dependent characters (unicode) for the following:
  - the name of a folder to install ScanSnap Organizer
  - the name of a ScanSnap Organizer user
  - characters including the name of folders and files handled in ScanSnap Organizer

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3. Cautions Concerning Installation  
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- o For details about supported operating systems, refer to "System Requirements" in the Operator's Guide of your ScanSnap model.
- o When installing ScanSnap Organizer on Windows, first log on as a user with administrator privileges, and then install ScanSnap Organizer.
- o If a path name to an installation folder exceeds 121 characters, such a path name is automatically shortened.  
When installing ScanSnap Organizer, use up to 121 characters for a path name to the installation folder.
- o When installing ScanSnap Organizer in Windows(R) 7 or Windows Vista(R), you will see the [User Account Control] dialog box. Allow the installation to continue.

- o Do not use any of the following characters in the name of the installation folder. ScanSnap Organizer may not function properly if these characters are used.

/ ; , . \* ? " < > |

- o Specify a folder on a local disk as the installation folder.

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4. Cautions Concerning the Operation  
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- o ScanSnap Organizer's Search function is not available in any of the following environments:

- Windows(R) 2000 with SP2 or later not applied
- Windows(R) XP with SP1 or later not applied
- Adobe(R) Acrobat(R) 7.0 or later not installed

Please go to Adobe's website for the versions of Adobe(R) Acrobat(R) that are available on the supported operating systems.

- o The following problem may occur if you install Adobe(R) Acrobat(R) 8.0 in a folder with a long pathname in Windows Vista:  
When files handled in ScanSnap Organizer are updated (for example, when a password is set for a file or pages are deleted with Adobe(R) Acrobat(R)), the performance of displaying images slows down in ScanSnap Organizer. It is confirmed that this problem can be avoided by doing the following: Install Adobe(R) Acrobat(R) 8.0 in the default folder or a folder with a pathname shorter than the default pathname displayed in Installer. Therefore, when the operating system you are using is Windows Vista, install Adobe(R) Acrobat(R) 8.0 in the default folder or a folder with a pathname shorter than the default pathname displayed in Installer to avoid the said problem.
- o Only local folders can be specified as the "ScanSnap" folder (for Windows(R) XP/Windows(R) 2000, the folder name will be the "My ScanSnap" folder). To specify it, select [Tools] -> [Options] in ScanSnap Organizer. If you want to use a networked folder, create a "Shortcut to folder", which linked to that folder.
- o ScanSnap Organizer creates cache data to improve display performance. Cache data is used for PDF files that can be displayed as thumbnails and allocated in a hidden folder ".organizer", which is created in a folder in which the PDF files exist. Cache data is created only for the thumbnailed pages. Do not delete the cache data. Otherwise display performance is affected.  
  
Due to the specifications, the display performance of PDF files that are saved in a read-only device, such as a CD-ROM, is not improved because cache data cannot be created for such PDF files. In order to improve the performance, copy the PDF files to a hard disk, and then write them to a writable CD together with the created cache data.  
  
Cache data is not removed automatically even if this application is uninstalled. Delete it manually if necessary.
- o A file with a path name longer than 220 characters (single-byte) cannot be handled. Rename a path so that the path name does not exceed 220 characters.
- o If the resolution is reduced with a Pop-up Thumbnail displayed, the view portion of the Pop-up Thumbnail may extend off screen. In this case, change the resolution to the previous setting once, move the Pop-up Thumbnail to the upper left on screen, and then reduce the resolution again.
- o If a printer is set to Adobe Distiller or Adobe PDF, the following error occurs when a password-protected PDF file is printed. This is an error due to Adobe(R) Acrobat(R) specifications.

This PostScript file was created from an encrypted PDF file.  
Redistilling encrypted PDF is not permitted.  
%%[ Flushing: rest of job (to end-of-file) will be ignored ]%%  
%%[ Warning: PostScript error. No PDF file produced. ] %%

- o When using the Search function of ScanSnap Organizer in Windows(R) 7 or Windows Vista(R), you may see the [User AccountControl] dialog box.  
Allow this command to continue when you are logged on to the system with an Administrator account. If you are logged on with a non-administrator account, select an Administrator account, enter a password, and then click the [OK] button.
- o When you try to use the search function in Windows XP or Windows 2000, you may see a message "Unable to use the Search function."  
If so, log off once and log in as a user with administrator privileges, and then start ScanSnap Organizer.
- o While you are viewing network-stored PDF files with ScanSnap Organizer Viewer; once the network is disconnected or disabled, the images in the files may not be displayed, showing blank pages instead, or your operation may fail even after the network has been reconnected or enabled.  
Check the network connection conditions and open the PDF files again.
- o Operations using Terminal Service Client and Remote Desktop Connection Client services are not guaranteed.

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5. Connecting to ScanSnap Manager  
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- o Installing ScanSnap Organizer creates the " ScanSnap" folder under [Documents] (for Windows(R) XP/2000 users: the "My ScanSnap" folder under [My Documents]). ScanSnap Organizer displays files in this folder in the initial window. ScanSnap Manager creates files in this folder.

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6. Cautions Concerning Uninstallation  
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- o Uninstall ScanSnap Organizer by using [Uninstall a program] (in Windows(R) 2000, [Add/Remove Programs]; in Windows(R) XP,[Add or Remove Programs]) in the Control Panel.
- o When uninstalling ScanSnap Organizer, first log on as a user with administrator privileges.
- o When uninstalling ScanSnap Organizer in Windows(R) 7 or Windows Vista(R), you will see the [User Account Control] dialog box. Allow the uninstallation to continue when you are logged on to the system with an Administrator account. If you are logged on with a non-administrator account, select an Administrator account, enter a password, and then click the [OK] button.
- o Image files are not deleted even if you uninstall ScanSnap Organizer.
- o After uninstalling this application and restarting the personal computer, log on as a user with administrator privileges once.  
This completes the uninstallation.

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7. Updated features  
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- o Items changed due to the update of V3.1L12 to V3.2L13
  - \* ScanSnap Organizer Viewer function is added.
- o Items changed due to the update of V3.2L11 to V3.2L13
  - \* [Scan to SharePoint] function is added.

o Items changed due to the update of V3.2L13 to V3.2L14

\* This product is Windows(R) 7-compatible.

o Items changed due to the update of V3.2L14 to V3.2L15

\* Previously, ScanSnap Organizer cannot be linked with Microsoft Outlook 2010 (64-bit) when using [Scan to E-mail]. This has been corrected.

\* Previously, an application error might occur when starting up [Convert into Searchable PDF]. This has been corrected.

o Items changed due to the update of V3.2L15 to V3.2L20

\* Update can now be applied on Windows(R) 8.

\* Modified the error in which a search could not be performed with [Search with Adobe(R) Acrobat(R)] when using Adobe(R) Acrobat(R) XI.

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