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ScanSnap Manager V5.0L21 README File  
PFU LIMITED

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### Use in High-Safety Applications

This product has been designed and manufactured on the assumption that it will be used in office, personal, domestic, regular industrial, and general-purpose applications. It has not been designed and manufactured for use in applications (simply called "high-safety applications" from here on) that directly involve danger to life and health when a high degree of safety is required, for example, in the control of nuclear reactions at nuclear power facilities, automatic flight control of aircraft, air traffic control, operation control in mass-transport systems, medical equipment for sustaining life, and missile firing control in weapons systems, and when provisionally the safety in question is not ensured.

The user should use this product with adopting measures for ensuring safety in such high-safety applications. PFU LIMITED assumes no liability whatsoever for damages arising from use of this product by the user in high-safety applications, and for any claims or compensation for damages by the user or a third party.

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### 1. System requirements

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- Operating System

Microsoft(R) Windows(R) 2000 Professional	English Version	(SP4 or later)
Microsoft(R) Windows(R) XP Professional	English Version	(SP2 or later)
Microsoft(R) Windows(R) XP Home Edition	English Version	(SP2 or later)
Microsoft(R) Windows Vista(R) Home Basic	English Version	(32bit/64bit)
Microsoft(R) Windows Vista(R) Home Premium	English Version	(32bit/64bit)
Microsoft(R) Windows Vista(R) Business	English Version	(32bit/64bit)
Microsoft(R) Windows Vista(R) Enterprise	English Version	(32bit/64bit)
Microsoft(R) Windows Vista(R) Ultimate	English Version	(32bit/64bit)
Microsoft(R) Windows(R) 7 Starter	English Version	
Microsoft(R) Windows(R) 7 Home Premium	English Version	(32bit/64bit)
Microsoft(R) Windows(R) 7 Professional	English Version	(32bit/64bit)
Microsoft(R) Windows(R) 7 Enterprise	English Version	(32bit/64bit)
Microsoft(R) Windows(R) 7 Ultimate	English Version	(32bit/64bit)

- CPU (Processor)

Intel(R) Pentium(R) 4 1.8GHz or higher  
(recommended: Intel(R) Core(TM) 2 Duo 2.2GHz or higher)

- Memory

Windows(R) 2000 / Windows(R) XP / Windows Vista(R)

512MB or more  
(recommended: 1GB or more)

Windows(R) 7 32bit  
1GB or more

Windows(R) 7 64bit  
2GB or more

- Display resolution  
800 x 600 or higher  
When the font size is large, some screens may not be displayed properly.  
In that case, use a smaller font size.
- Hard-disk space  
450MB of available hard-disk space

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## 2. Cautions Regarding USB and Your Computer

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Be sure to use the USB cable packaged with ScanSnap for connecting it to your computer.

Be sure to wait at least five seconds before re-inserting or re-connecting the USB interface cable.

If the USB cable is re-inserted immediately after it is disconnected, ScanSnap may not function properly.

Use the display at High Color or higher setting. The display may sometimes be corrupted at 256 or less colors.

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## 3. Cautions for Windows Vista(R), Windows(R) 7 Users

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ScanSnap Manager does not support environment-dependent characters (unicode).

Do not use environment-dependent characters (unicode) for the following:

- the name of a folder to install ScanSnap Manager
- the name of a ScanSnap Manager user
- characters including the name of folders and files handled in ScanSnap Manager

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## 4. Cautions Concerning Installation

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The ScanSnap Manager user interface language changes to English if the Windows(R) language is not English, Japanese, German, French, Italian, Spanish, Chinese(simplified), Chinese(traditional), Korean, Russian or Portuguese.

Be sure to connect the ScanSnap after installing ScanSnap Manager.

The ScanSnap cannot be registered with the system correctly if ScanSnap Manager is not installed.

Do not install ScanSnap Manager in the root directory.

ScanSnap Manager may not function properly. Install ScanSnap Manager on the appropriate directory.

The path name for the installation directory must not exceed 80 characters. When installing ScanSnap Manager, limit the path name for the installation directory to 80 characters.

When installing ScanSnap Manager in Windows(R) first log on as Administrator.

Do not use the following characters in the name of the installation directory. ScanSnap Manager may not function properly if these characters are used.

/ ; , . \* ? " < > |

Be sure to restart your computer after installing ScanSnap Manager. The re-boot registers ScanSnap to the system.

Uninstall ScanSnap Manager before re-installing ScanSnap Manager. ScanSnap Manager is not installed properly if it has not been uninstalled completely.

Specify a folder on a local disk as the installation folder.

When installing ScanSnap Manager in Windows Vista(R), Windows(R) 7, you will see a "User Account Control" dialog box. Click the [Continue] button on the dialog box.

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## 5. Cautions Concerning the Operation

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When Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader is the selected application, please be aware of the following.

Even though you select Acrobat(R) Reader or Adobe(R) Reader(R) as the application to view the generated image, when Adobe(R) Acrobat(R) has been activated, the image will be viewed by Adobe(R) Acrobat(R).

Likewise, when Adobe(R) Acrobat(R) is start Acrobat(R) Reader or Adobe(R) Reader(R) already running, the scanned data is passed to Acrobat(R) Reader or Adobe(R) Reader(R).

When the selected application is Adobe(R) Acrobat(R) or or Adobe(R) Reader(R) or Acrobat(R) Reader, always set the file type to "PDF".

When the selected application is Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader, and no pages have been saved (i.e, all blank pages, an error occurs at the first page, etc.), Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader will start but no images will be displayed.

If you install Adobe(R) Acrobat(R) after installing ScanSnap Manager, the password function of ScanSnap Manager remains disabled. Restart ScanSnap Manager to use the function.

When using the password function, the "Failed to initialize password module" message may appear.

In this case, restart the ScanSnap Manager and perform the operation again.

When scanning the document with "Excellent" selected in the "Image quality" drop-down list on the ScanSnap Manager dialog box, scanning speed may extremely slow down or memory may get exhausted.

If ScanSnap Manager becomes irresponsive as described above, select "Better" or "Best" instead and retry scanning.

If power cable or interface cable of scanner is detached during scanning, this software may be terminated illegally.  
So, please do not remove them during the scanner is scanning.

Operations using Terminal Service Client and Remote Desktop Connection Client services are not guaranteed.

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## 6. Selecting CardMinder(TM) as the application to link (Application)

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When CardMinder(TM) is started, the "Application" setting automatically becomes CardMinder(TM).  
This setting is restored when you exit CardMinder(TM).

While the ScanSnap Manager "Scan and Save Settings" screen is displayed, scanning cannot be performed with CardMinder(TM).  
Close the "Scan and Save Settings" screen, and try again.

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## 7. Cautions Concerning Uninstallation

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Perform uninstallation from "Add/Remove Programs" in the control panel.

When uninstalling ScanSnap Manager from Windows(R) first log on as Administrator.

Be sure to restart your computer after uninstalling ScanSnap Manager.

The Windows(R) "Add New Hardware Wizard" will be started if ScanSnap is connected when restarting your computer after uninstallation.  
At uninstallation, either turn ScanSnap off, or disconnect the USB cable.

When uninstalling ScanSnap Manager in Windows Vista(R), Windows(R) 7, you will see a "User Account Control" dialog box. If you are logged on to the system with an Administrator account, click the [Continue] button, and if you are not, select an Administrator account, enter a password, and then click the [OK] button.

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## 8. Other Cautions

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Two or more ScanSnap scanners cannot be connected at the same time.

Avoid the following during scanning or while waiting for the scanner initialize (the scan lamp is calibrating).

The system may become unstable.

- Inserting or disconnecting the USB cable connected to ScanSnap
- Turning ScanSnap on or off
- Uninstalling ScanSnap Manager
- Logoff, reboot, shutdown

Do not switch the user in the following cases.

Communication with the ScanSnap may not be successful.

- During scanning
- Right after starting the computer

- Right after powering on the ScanSnap

If the computer enters power saving mode (e.g. standby [suspended], pause [hibernation], sleep mode) during scanning, communication with the ScanSnap may not be successful upon resuming from power saving. In that case, disable the power saving function and try again.

Communication with the ScanSnap may not be successful when the computer resumes from power saving mode, or when you log off or switch the user. In that case, turn the ScanSnap off then back on, and try again.

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## 9. Updated features

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### Modifications from V5.0L11 to V5.0L12

- o The malfunction that causes an abnormal termination of ScanSnap Manager, when using the following functions with Intel(R) Pentium(R) Dual-Core Processor E5200/E5300/E5400, has been modified.
  - [Automatic detection]
  - [Correct skewed character strings automatically]
  - Scanning with Carrier Sheet
- o The malfunction that disables the connection of fi-60F or fi-5110C when ScanSnap S1500 and fi-60F, or ScanSnap S300 and fi-5110C are both connected to the same computer, has been modified.
- o The malfunction, where the ScanSnap is not recognized by ScanSnap Manager in some computers upon resuming from sleep mode or logging in again, has been modified.
- o The malfunction, where clearing the [Use Quick Menu] check box disables the automatic linkage when [The ScanSnap always interacts with the application that is running and has higher priority (when more than one application is running).] is selected in the [Automatic Interaction] tab of the [Preferences] window, has been modified.

### Modifications from V5.0L12 to V5.0L13

- o This product is Windows 7-compatible.

### Modifications from V5.0L13 to V5.0L21

- o Modifications have been made so that a pop-up balloon will appear notifying you of the ScanSnap's communication status if you turn the ScanSnap ON/OFF while ScanSnap Manager is running.

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