
ScanSnap Manager V4.2L31 README File
PFU LIMITED

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Use in High Safety Applications

This Product is designed, developed and manufactured for general use, and is suitable without limitation for use in

- general office environments,
- for personal use and
- for household use.

It is NOT designed, developed and manufactured for use in environments bearing extremely high risk potentials like fatal risks or dangers which require extremely high safety measures, and which could otherwise lead to death, personal injury, severe physical damage or other similar losses (hereinafter called. Use in High Safety Environments. Such environments include without limitations, use in:

- nuclear power facility control,
- airplane control,
- air traffic control,
- mass transport operation control,
- life support, and
- weapon launching control.

You should NEVER use this product without making sure that all necessary safety measures have been sufficiently taken, to comply with the necessary requirements for its Use in High Safety Environments. If you wish to use this product in High Safety Environments, please consult our sales person in charge before such use.

PFU LIMITED and related companies accept no claims from customers or third parties in relation to, and accepts no responsibility for losses incurred as a result of the use of this product in enhanced safety applications.

1. System requirements

- Operating System

Windows(R) 2000 Professional	English Version
Windows(R) XP Professional	English Version (SP1 or later)
Windows(R) XP Home Edition	English Version (SP1 or later)
Windows Vista(R) Home Basic	English Version (32bit/64bit)
Windows Vista(R) Home Premium	English Version (32bit/64bit)
Windows Vista(R) Business	English Version (32bit/64bit)
Windows Vista(R) Enterprise	English Version (32bit/64bit)
Windows Vista(R) Ultimate	English Version (32bit/64bit)
Windows(R) 7 Home Premium	English Version (32bit/64bit)
Windows(R) 7 Professional	English Version (32bit/64bit)
Windows(R) 7 Enterprise	English Version (32bit/64bit)
Windows(R) 7 Ultimate	English Version (32bit/64bit)

- CPU (Processor)

Windows(R) 2000 / Windows(R) XP
Intel(R) Pentium(R) III 600MHz or higher
(recommended: Intel(R) Celeron(R) M 430 1.73GHz or higher)

Windows Vista(R)

Intel(R) Pentium(R) 4 1.8GHz or higher
(recommended: Intel(R) Celeron(R) M 430 1.73GHz or higher)

Windows(R) 7

Intel(R) Pentium(R) 4 1.8GHz or higher
(recommended: Intel(R) Core(TM) 2 Duo 2.2GHz or higher)

- Memory

Windows(R) 2000 / Windows(R) XP

256MB or more
(recommended: 512MB or more)

Windows Vista(R)
512MB or more
(recommended: 1GB or more)

Windows(R) 7 32bit
1GB or more

Windows(R) 7 64bit
2GB or more

- Hard-disk space
350MB of available hard-disk space

2. Cautions Regarding USB and Your Computer

Be sure to use the USB cable packaged with ScanSnap for connecting it to your computer.

Be sure to wait at least five seconds before re-inserting or re-connecting the USB interface cable.

If the USB cable is re-inserted immediately after it is disconnected, ScanSnap may not function properly.

Use the display at High Color or higher setting. The display may sometimes be corrupted at 256 or less colors.

3. Cautions for Windows Vista(R), Windows(R) 7 Users

ScanSnap Manager does not support environment-dependent characters (unicode).

Do not use environment-dependent characters (unicode) for the following:

- the name of a folder to install ScanSnap Manager
- the name of a ScanSnap Manager user
- characters including the name of folders and files handled in ScanSnap Manager

4. Cautions Concerning Installation

The ScanSnap Manager user interface language changes to English if the Windows(R) language is not English, Japanese, German, French, Italian, Spanish, Chinese(simplified), Chinese(traditional), Korean, Russian or Portuguese.

Be sure to connect the ScanSnap after installing ScanSnap Manager.

The ScanSnap cannot be registered with the system correctly if ScanSnap Manager is not installed.

Do not install ScanSnap Manager in the root directory.

ScanSnap Manager may not function properly. Install ScanSnap Manager on the appropriate directory.

The path name for the installation directory must not exceed 80 characters. When installing ScanSnap Manager, limit the path name for the installation directory to 80 characters.

When installing ScanSnap Manager in Windows(R) first log on as Administrator.

Do not use the following characters in the name of the installation directory. ScanSnap Manager may not function properly if these characters are used.

/ ; , . * ? " < > |

Be sure to restart your computer after installing ScanSnap Manager.

The re-boot registers ScanSnap to the system.

Uninstall ScanSnap Manager before re-installing ScanSnap Manager.

ScanSnap Manager is not installed properly if it has not been uninstalled completely.

Specify a folder on a local disk as the installation folder.

When installing ScanSnap Manager in Windows Vista(R), Windows(R) 7, you will see a "User Account Control" dialog box. Click the [Continue] button on the dialog box.

5. Cautions Concerning the Operation

When Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader is the selected application, please be aware of the following.

Even though you select Acrobat(R) Reader or Adobe(R) Reader(R) as the application to view the generated image, when Adobe(R) Acrobat(R) has been activated, the image will be viewed by Adobe(R) Acrobat(R).

Likewise, when Adobe(R) Acrobat(R) is start Acrobat(R) Reader or Adobe(R) Reader(R) already running, the scanned data is passed to Acrobat(R) Reader or Adobe(R) Reader(R).

When the selected application is Adobe(R) Acrobat(R) or or Adobe(R) Reader(R) or Acrobat(R) Reader, always set the file type to "PDF".

When the selected application is Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader, and no pages have been saved (i.e, all blank pages, an error occurs at the first page, etc.), Adobe(R) Acrobat(R) or Adobe(R) Reader(R) or Acrobat(R) Reader will start but no images will be displayed.

If you install Adobe(R) Acrobat(R) after installing ScanSnap Manager, the password function of ScanSnap Manager remains disabled. Restart ScanSnap Manager to use the function.

When using the password function, the "Failed to initialize password module" message may appear. In this case, restart the ScanSnap Manager and perform the operation again.

When scanning the document with "Excellent" selected in the "Image quality" drop-down list on the ScanSnap Manager dialog box, scanning speed may extremely slow down or memory may get exhausted. If ScanSnap Manager becomes irresponsive as described above, select "Better" or "Best" instead and retry scanning.

If power cable or interface cable of scanner is detached during scanning, this software may be terminated illegally. So, please do not remove them during the scanner is scanning.

Operations using Terminal Service Client and Remote Desktop Connection Client services are not guaranteed.

6. Selecting CardMinder(TM) as the application to link (Application)

When CardMinder(TM) is started, the "Application" setting automatically becomes CardMinder(TM). This setting is restored when you exit CardMinder(TM).

While the ScanSnap Manager "Scan and Save Settings" screen is displayed, scanning cannot be performed with CardMinder(TM). Close the "Scan and Save Settings" screen, and try again.

7. Cautions Concerning Uninstallation

Perform uninstallation from "Add/Remove Programs" in the control panel.

When uninstalling ScanSnap Manager from Windows(R) first log on as Administrator.

Be sure to restart your computer after uninstalling ScanSnap Manager.

The Windows(R) "Add New Hardware Wizard" will be started if ScanSnap is connected when restarting your computer after uninstallation. At uninstallation, either turn ScanSnap off, or disconnect the USB cable.

When uninstalling ScanSnap Manager in Windows Vista(R), Windows(R) 7, you will see a "User Account Control" dialog box. If you are logged on to the system with an Administrator account, click the [Continue] button, and if you are not, select an Administrator account, enter a password, and then click the [OK] button.

8. Other Cautions

Two or more ScanSnap scanners cannot be connected at the same time.

Avoid the following during scanning or while waiting for the scanner initialize (the scan lamp is calibrating).

The system may become unstable.

- Inserting or disconnecting the USB cable connected to ScanSnap
- Turning ScanSnap on or off
- Uninstalling ScanSnap Manager
- Logoff, reboot, shutdown

Do not switch the user in the following cases.

Communication with the ScanSnap may not be successful.

- During scanning
- Right after starting the computer
- Right after powering on the ScanSnap

If the computer enters power saving mode (e.g. standby [suspended], pause [hibernation], sleep mode) during scanning, communication with the ScanSnap may not be successful upon resuming from power saving. In that case, disable the power saving function and try again.

Communication with the ScanSnap may not be successful when the computer resumes from power saving mode, or when you log off or switch the user. In that case, turn the ScanSnap off then back on, and try again.

9. Updated features

Modifications from V4.2L12 to V4.2L13

- o Previously, in some cases when selecting "When any one of above applications is selected (active), the ScanSnap interacts with it. (Recommended)" in the Preferences dialog box, Automatic Interaction did not function. This has been corrected.

Modifications from V4.2L13 to V4.2L14

- o [Scan to Microsoft(R) SharePoint] function is added.

Modifications from V4.2L14 to V4.2L31

- o This product is Windows 7-compatible.
- o Previously, ScanSnap Manager cannot be linked with Microsoft Office Outlook 2010 (64-bit) when using [Scan to E-mail] or [Scan to Folder]. This has been corrected.
- o Previously, an application error might occur when using text recognition. This has been corrected.

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