

Ensuring IT Service Continuity following a disaster

Gartner estimates 65% of businesses do not have a comprehensive disaster recovery plan in place. The survival rate, in the event of a disaster, for companies without a disaster recovery plan is less than 10%.*



Client Challenge

The IT function in large organisations is responsible for IT Service Continuity Management (IT/SCM) and for ensuring continuity of the IT service following a disaster.

Despite this, Gartner says only 35% of organisations have a comprehensive IT service continuity programme in place. IT/SCM plans are needed for effective response to a major disaster affecting IT and business operation. Private and public sector organisations are increasingly required to implement best-practice disaster-recovery processes and to be compliant with norms including the BS25999 standards.

Fujitsu's Solution

Fujitsu can help your organisation address these challenges through our IT/SCM Readiness Assessment Service. This assesses the current state of your IT/SCM provisions and processes; their alignment with best-practice standards; with gap-analysis and recommendations for improvement. Acting on these will help your organisation ensure continued operation after a disaster, as well as standards compliance.

Benefits

Improved IT/SCM facilities and processes offer your organisation the following benefits:

- Compliance with international standards and best practices
- Continuity of IT service delivery, minimising losses
- Reassurance to your clients
- Reduced insurance premiums
- Greater understanding of where the risks are and how to minimise them
- Tested plan for recovery.

Our Approach

With your assistance, the assessment delivers, in 4 – 6 weeks elapsed (effort may be less), an assessment of your organisation's IT/SCM processes and a set of pragmatic recommendations based on your requirements and context. As a result, you will achieve clarity on what needs to be done, what this involves and recommendations on how to begin.

Our Expertise

Fujitsu has delivered a number of IT/SCM projects to Irish clients including the Department of Transport, the Irish Courts Service and the Revenue Commissioners.

SUMMARY OF KEY FACTS

Solution

IT Service Continuity Readiness Assessment Service

Key deliverables

- Analysis of your current IT/SCM facilities and processes
- Identification of the desired state of those facilities and processes, including business and IT input
- Gap-analysis of the as-is and to-be IT/SCM provision
- Documented recommendations for development, with indicative costs
- Roadmap for IT/SCM provisioning and alignment with standards

Benefits

On implementation of the assessment recommendations:

- Understand if your organisation has the most appropriate IT service continuity plan in place
- Ensure compliance with international standards and best practices
- Continuity of the IT service, minimising losses in the event of a disaster
- Reassurance to clients
- Reduced insurance premiums
- Tested plan for recovery.

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Contact us on +353 (0) 1 813 6000 or
marketing@ie.fujitsu.com or visit ie.fujitsu.com

* As quoted in Gartner report g00149937 dated 9th July 2007