

Unified Communications **EXPRESS**

A cost-efficient unified communications solution that deploys in four weeks and offers a platform for immediate productivity gains.



Fujitsu unified communications (UC) Express helps you quickly seize the productivity and efficiency advantages of unified communications. Based on Microsoft Office Communications Server (OCS) 2007, Fujitsu UC Express provides the core UC capabilities of Presence, Instant Messaging (IM) and Conferencing. You can also choose from a range of optional functions to further empower your workforce.

UC Express is not only cost-effective, it can be deployed in just four weeks (based on a standard 100 end-user deployment). What's more, existing infrastructure doesn't need to be replaced: Office Communications Server integrates easily with legacy PBX, IP-PBX, telephony hardware and networks. And since it is software-based, the platform is simple to administer, maintain and upgrade. Most importantly, UC Express can boost productivity and efficiency almost immediately.

Key benefits of Fujitsu Unified Communications Express

- Offers rapid productivity gains
- Works seamlessly with current infrastructure
- Modular structure that readily adapts to change
- Integrates with Microsoft Office applications
- Simple to maintain and upgrade

Why Fujitsu?

- Fujitsu is a Gold Certified Partner of Microsoft, the leader in unified communications software
- Fujitsu is a certified Voice-Ready Partner for Microsoft Unified Communications
- Fujitsu unified communications specialists are all certified in Microsoft Unified Communications products
- Fujitsu has extensive knowledge and experience across the Microsoft range of technologies and products
- Fujitsu has proven application integration experience with all major platforms
- Fujitsu has significant understanding across server, storage, network and desktop infrastructure

UC Express includes:

- 1. Enhanced presence** – With presence, staff can see at a glance in Microsoft Outlook whether colleagues are available and on what device, if they are busy, in a meeting or inactive, in the office or on the road. The ability to connect at the right time on the right device is a key driver of workforce productivity.
- 2. Internal instant messaging** – This service provides an alternative method of communication that is both immediate and reliable. This can significantly promote collaborative activities.
- 3. Internal communicator audio and video** – A ‘Click to Call’ facility is embedded in business applications using a variety of soft phones. Integrating communications within the workflow has proved to make business processes faster and more efficient.

Internal web conferencing

Participate in and host online conferences and share audio, video and data for scheduled or unplanned conferences. Active speaker detection and panoramic views create a life-like experience. Recording and playback of meetings is also possible.

UC Express optional features

- 1. Edge services** – Edge servers installed within the perimeter network enable presence and multi-device communications in the office, at home or on the road. Once federated with your organisation, outside partners can also be linked to the communications net.
- 2. Archiving** – Archives IM conversations and group conferences, and captures usage data. A complete record and copy of communications can be vital for compliance regulations as well as an important knowledge resource for the organisation.
- 3. Monitoring** – Delivers near real-time monitoring and service assessment of VoIP quality allowing you to determine if infrastructure needs to be upgraded.

- 4. Persistent group chat** – Provides persistent chat sessions within virtual chat rooms. Unlike group instant messaging, a chat session persists, along with all instant messages, files, Web links, and other data that were part of the ongoing conversation.
- 5. High availability** – Offers redundancy and high availability for critical services through VMware ESX.
- 6. Enterprise edition** – Provides enterprise-grade performance and high availability through deployment of additional OCS servers.

UC Express delivers tangible benefits

- 1. Improved productivity** – A consistent and intuitive interface across devices can reduce delays in communication, especially for knowledge or service workers, mobile staff or where collaboration is important. This in turn promotes faster decision-making, problem escalation and resolution, as well as quicker project delivery.
- 2. Reduced travel costs and carbon footprint** – Today’s web conferencing uses sophisticated audio, video and data sharing tools to create virtual meetings as effective as physical ones, letting you cut the expense, time and carbon emissions associated with travel.
- 3. Increased efficiency** – The Microsoft OCS platform is easy to maintain and can reduce the cost of managing the messaging environment. Infrastructure upgrades generally only involve software, a simpler and more cost-efficient option than hardware refits.

Other Fujitsu UC solutions

- 1. Voice integration** – Integrates with your existing voice Infrastructure.
- 2. Unified messaging** – Offers a single repository for all communications.
- 3. Application integration** – Embeds presence and ‘click to call’ features in business applications.



Unified Communication Solutions

ABOUT FUJITSU Fujitsu Australia and New Zealand is a leading service provider of business, information technology and communications solutions. As the third largest ICT Company in the Australian and New Zealand marketplace, we partner with our customers to consult, design, build, operate and support business solutions. From strategic consulting to application and infrastructure solutions and services, Fujitsu Australia and New Zealand have earned a reputation as the single supplier of choice for leading corporate and government organisations. Fujitsu Australia Limited and Fujitsu New Zealand Limited are wholly owned subsidiaries of Fujitsu Limited (TSE: 6702). AU.FUJITSU.COM NZ.FUJITSU.COM

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