

## Fujitsu Australia Limited Warranty LCD Display

1. Except as set forth below, the product is warranted for a period of 24 months from the date of purchase from Fujitsu Australia Limited (for sales in Australia) and Fujitsu New Zealand Limited (for sales in New Zealand) (severally and collectively referred to herein as "Fujitsu") by the reseller (the "warranty period"). This warranty period does not include the backlight which is warranted for a period of 12 months from the date of purchase. Subject to the conditions of this warranty, Fujitsu or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour if, in the opinion of Fujitsu or its Authorised Service Centre, the product is found to be faulty within the warranty period. Fujitsu's sole warranty and obligation will be to repair or replace (at its sole discretion) such products that require warranty during the applicable warranty period in accordance with these conditions. If the product is found to be in correct working order, then Fujitsu and its Authorised Service Centre reserve the right to charge you for its time and materials costs.
2. This warranty only applies to products sold by Fujitsu or its Authorised Distributors or Dealers and only where the products are used and serviced within Australia or New Zealand or its territories. Warranty cover only applies to service carried out by a Fujitsu Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested. In addition, Fujitsu provides a 14 day (from sale date to customer) "zero dead pixel" replacement policy, if any pixel is within a 100 millimetre radius from the centre of the screen. Outside the 14 day period, Fujitsu offers a 3x3x5 dead pixel warranty.
3. This warranty only applies if the product has been installed and used in accordance with the manufacturer's recommendations (as noted in the operating manual) under normal use and reasonable care (in the opinion of Fujitsu). The warranty covers normal usage for which the unit was originally supplied and does not cover damage, malfunction or failure resulting from use of incorrect voltages, unauthorized installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorized persons (including unauthorized alterations), unauthorized maintenance, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
4. If warranty service is required you should:
  - Telephone Fujitsu's Authorised Service Centre on 1300 799 833 (Australia only) and for Auckland, New Zealand 00649 5797393 and Wellington, New Zealand 0800 60 6000
  - Provide a copy of your purchase receipt as proof of date of purchase. If no proof is available then the date of manufacture on the label at the rear of the product will be used to determine the warranty period.
5. The warranties hereby conferred do not extend to any costs associated with the delivery, handling, freighting or transportation of the product beyond the 50 Km radius of the nearest capital city or any part thereof and do not extend to any damage or loss occurring during, or associated with, transit. For designated metropolitan areas, the Authorised Service Centre will organise for the unit to be picked up and returned upon being repaired. A swap loan unit may be available upon request, depending on availability. Please arrange for transportation to your assigned Authorised Service Centre if you are not within the designated metropolitan areas. Carefully pack the product, preferably in the original carton, and have it ready and waiting for the Authorised Service Centre to pick up and replacement, where agreed.

Fujitsu Authorised Service Centres are located many areas, including major metropolitan areas of Australia, and Auckland and Wellington in New Zealand, however, coverage will vary depend on product. For advice on exact service centre locations for your product, please telephone the Fujitsu Authorised Service Centre (contact number above)

Unless otherwise specified to the consumer by Fujitsu, the warranty set forth in this warranty statement, is the sole warranty provided by Fujitsu during the warranty period. The benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the Trade Practices Act 1974 and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies obligations or liabilities.

**THIS WARRANTY STATEMENT AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES**

If you require assistance regarding warranty conditions or any other LCD Display enquiries, please contact the **Fujitsu Authorised Service Centre** or via the Fujitsu website at [www.fujitsu.com/au/support/displays/warranty/index.html](http://www.fujitsu.com/au/support/displays/warranty/index.html)