# FUJITSU Cloud Service K5 for Public & Virtual Private Cloud

UK Region Price List (May 2018)



**Pricing Overview:** FUJITSU Cloud Service K5 for Type 1 and Type 2 Cloud Services is priced on a consumption basis applying the units of measure and rates identified in this price list, as updated from time to time.

These Cloud Services are invoiced monthly in arrears, except where otherwise stated in the Customer Agreement. For Customers, this means that each invoice will cover the charges payable for consumption during the month immediately preceding the month of invoice. Invoices are payable within thirty days of the date of invoice, unless otherwise specified in the Customer Agreement.

Rates exclude any applicable sales taxes (which are also payable by the Customer) and apply in the event of any usage during a measurement period. If, for example, a Customer uses a Virtual Server for any part of any hour, then the Customer is charged for usage at the Virtual Server type's applicable hourly rate. Rates for monthly units of measure apply for each month that the relevant component is selected, irrespective of the quantity of use during the measurement period. New units of consumption must be purchased for each measurement period.

Terminating or discontinuing use or activation of any of the components comprising the Cloud Services during a measurement period will not relieve a Customer from its obligation to pay the whole unit price for each component.

Currency GBP

#### laaS

#### Virtual Server

Standard CPU	vCPU	RAM	Unit of Measure	Rate
P-1	1	0.5	Hour	0.005
T-1	1	1	Ноиг	0.011
C-1	1	2	Hour	0.022
C-2	2	4	Ноиг	0.078
C-4	4	8	Ноиг	0.157
C-8	8	16	Ноиг	0.333
C-16	16	32	Hour	0.667
S-1	1	4	Hour	0.053
S-2	2	8	Hour	0.080
S-4	4	16	Hour	0.161
S-8	8	32	Hour	0.340
S-16	16	64	Hour	0.681
M-1	1	8	Hour	0.055
M-2	2	16	Hour	0.107
M-4	4	32	Hour	0.215
M-8	8	64	Hour	0.455
M-16	16	128	Hour	0.910
XM-4	4	128	Hour	0.910
LM-1	1	16	Hour	0.076
LM-2	2	32	Hour	0.151
LM-4	4	64	Hour	0.312
LM-8	8	128	Ноиг	0.910
L-12	12	128	Hour	0.910
L-24	24	128	Hour	1.319
High-Speed CPU	vCPU	RAM	Unit of Measure	Rate
P2-1	1	0.5	Hour	0.006
T2-1	1	1	Hour	0.014
C2-1	1	2	Hour	0.028
C2-2	2	4	Hour	0.101
C2-4	4	8	Hour	0.204
C2-8	8	16	Hour	0.432
C2-16	16	32	Hour	0.867
S2-1	1	4	Hour	0.068
S2-2	2	8	Hour	0.104
S2-4	4	16	Ноиг	0.209
S2-8	8	32	Hour	0.442
S2-16	16	64	Hour	0.885

High-Speed CPU	vCPU	RAM	Unit of Measure	Rate
M2-1	1	8	Hour	0.071
M2-2	2	16	Hour	0.139
M2-4	4	32	Hour	0.279
M2-8	8	64	Hour	0.591
M2-16	16	128	Hour	1.183
XM2-4	4	128	Hour	1.183
LM2-1	1	16	Hour	0.098
LM2-2	2	32	Hour	0.196
LM2-4	4	64	Hour	0.405
LM2-8	8	128	Hour	1.183
L2-12	12	128	Hour	1.183
L2-24	24	128	Hour	1.714

**Virtual Private Server**Host charges in addition to the other charges in this price list. A minimum of 2 hosts are required.

Monthly flat rate			Unit of Measure	Rate
Dedicated Hosts			Month	384.615
Standard CPU	vCPU	RAM	Unit of Measure	Rate
P-1	1	0.5	Hour	0.005
T-1	1	1	Hour	0.011
C-1	1	2	Hour	0.022
C-2	2	4	Ноиг	0.078
C-4	4	8	Hour	0.157
C-8	8	16	Hour	0.333
C-16	16	32	Hour	0.667
S-1	1	4	Ноиг	0.053
S-2	2	8	Hour	0.080
S-4	4	16	Hour	0.161
S-8	8	32	Hour	0.340
S-16	16	64	Hour	0.681
M-1	1	8	Ноиг	0.055
M-2	2	16	Hour	0.107
M-4	4	32	Hour	0.215
M-8	8	64	Hour	0.455
M-16	16	128	Ноиг	0.910
XM-4	4	128	Hour	0.910
LM-1	<u> </u> 1	16	Hour	0.076
LM-2	2	32	Hour	0.151
LM-4		64	Hour	0.312
LM-8	8	128	Hour	0.910
L-12	12	128	Hour	0.910
L-24	24	128	Hour	1.319
High-Speed CPU	vCPU	RAM	Unit of Measure	Rate
P2-1	1	0.5	Ноиг	0.006
T2-1	1	1	Hour	0.014
C2-1	<u>-</u>	2	Hour	0.028
C2-2	2	4	Ноиг	0.101
C2-4	4	8	Hour	0.204
C2-8	8	16	Hour	0.432
C2-16	16	32	Hour	0.867
S2-1	1	4	Ноиг	0.068
S2-2	2	8	Ноиг	0.104
S2-4	4	16	Hour	0.209
S2-8	8	32	Hour	0.442
S2-16	16	64	Hour	0.885
M2-1	<u> </u> 1	8	Hour	0.071
M2-2	2	16	Hour	0.139
M2-4	4	32	Hour	0.279
M2-8	8	64	Hour	0.591
M2-16	16	128	Hour	1.183
XM2-4	4	128	Hour	1.183
LM2-1	<u>-</u>	16	Hour	0.098
LM2-2	2	32	Hour	0.196
LM2-4	4	64	Hour	0.405
LM2-8	8	128	Hour	1.183
L2-12	12	128	Ноиг	1.183

## **Virtual Server for SAP**

Type	vCPU	RAM	Unit of Measure	Rate
WS-2	2	8	Hour	0.124
WS-4	4	16	Hour	0.254
WS-8	8	32	Hour	0.480
WS-16	16	64	Hour	0.873
WS-32	32	128	Hour	1.894

# **Virtual Private Server for SAP**

Host charges in addition to the other charges in this price list. A minimum of 2 hosts are required.

Monthly flat rate				Unit of Measure	Rate
Dedicated Hosts for SAP				Month	461.538
Pay per use WS-2	vCPU	RAM		Unit of Measure	Rate
WS-2	2	8		Hour	0.124
WS-4	4	16		Hour	0.254
WS-8	8	32		Hour	0.480
WS-16	16	64		Hour	0.873
WS-32	32	128		Hour	1.894

# **Operating Systems**

No Support	Unit of Measure	Rate
Windows Server 2008 R2 SP1 Standard Edition 64bit	Month	40.276
Windows Server 2012 R2 Standard Edition 64bit	Month	40.276
Windows Server 2016 Standard Edition 64bit	Month	40.276
Windows Server 2008 R2 SP1 Standard Edition 64bit (1 vCPU)	Hour	0.018
Windows Server 2008 R2 SP1 Standard Edition 64bit (2 vCPU)	Hour	0.037
Windows Server 2008 R2 SP1 Standard Edition 64bit (4 vCPU)	Hour	0.074
Windows Server 2008 R2 SP1 Standard Edition 64bit (8 vCPU)	Hour	0.148
Windows Server 2008 R2 SP1 Standard Edition 64bit (12 vCPU)	Hour	0.222
Windows Server 2008 R2 SP1 Standard Edition 64bit (16 vCPU)	Hour	0.297
Windows Server 2008 R2 SP1 Standard Edition 64bit (24 vCPU)	Hour	0.445
Windows Server 2012 R2 Standard Edition 64bit (1 vCPU)	Hour	0.018
Windows Server 2012 R2 Standard Edition 64bit (2 vCPU)	Hour	0.037
Windows Server 2012 R2 Standard Edition 64bit (4 vCPU)	Hour	0.074
Windows Server 2012 R2 Standard Edition 64bit (8 vCPU)	Hour	0.148
Windows Server 2012 R2 Standard Edition 64bit (12 vCPU)	Hour	0.222
Windows Server 2012 R2 Standard Edition 64bit (16 vCPU)	Hour	0.297
Windows Server 2012 R2 Standard Edition 64bit (24 vCPU)	Hour	0.445
Windows Server 2016 Standard Edition 64bit (1 vCPU)	Hour	0.018
Windows Server 2016 Standard Edition 64bit (2 vCPU)	Hour	0.037
Windows Server 2016 Standard Edition 64bit (4 vCPU)	Hour	0.074
Windows Server 2016 Standard Edition 64bit (8 vCPU)	Hour	0.148
Windows Server 2016 Standard Edition 64bit (12 vCPU)	Hour	0.222
Windows Server 2016 Standard Edition 64bit (16 vCPU)	Hour	0.297
Windows Server 2016 Standard Edition 64bit (24 vCPU)	Hour	0.445
CentOS 6.x 64bit	-	0.000
CentOS 7.x 64bit	-	0.000
Ubuntu 14.04 LTS	-	0.000
Ubuntu 16.04 LTS	-	0.000
Limited Support	Unit of Measure	Rate
SUSE Linux Enterprise Server 12 64bit (1-2 vCPU)	Month	58.557
SUSE Linux Enterprise Server 12 64bit (3-4 vCPU)	Month	117.115
SUSE Linux Enterprise Server 12 64bit (5- vCPU)	Month	147.403
24x7 Support	Unit of Measure	Rate
Red Hat Enterprise Linux 6.x	Month	153.846
Red Hat Enterprise Linux 7.x	Month	153.846

# Middleware

Number of License is required: 1 license (1-4 vCPU); 2 license (8 vCPU); 4 license (16 vCPU)

No Support	Unit of Measure	Rate
SQL Server 2014 Standard Edition	Month	366.821
SQL Server 2016 Standard Edition	Month	366.821

# Storage

Standard	Unit of Measure	Rate
Image Storage	GB / Hour	0.00002
Block Storage - System storage	GB / Hour	0.00013
Block Storage - Additional storage	GB / Hour	0.00013
Snapshot Storage	GB / Hour	0.00013
Object Storage	GB / Hour	0.00002
Network Attached Storage (NAS)	GB / Hour	0.00013
High Performance	Unit of Measure	Rate
Block Storage - Additional storage H2	GB / Hour	0.00050

## Networking

Туре	Unit of Measure	Rate
Additional Port	Hour	0.015
Virtual Router	-	0.000
Global IP	Hour	0.004
IPsec VPN	Hour	0.044
Firewall	-	0.000
DNS - Records	10 Record / Month	3.230
DNS - Weight	1 Record / Month	3.230
DNS - Failovers	1 Record / Month	6.461
DNS - Latency	1 Record / Month	3.230
Load Balancer - Standard	Hour	0.022
Load Balancer - Middle	Hour	0.044
Load Balancer - High	Hour	0.088
Network Connector	Hour	0.046
Data Transfer - Inbound (Reasonable-effort)	-	0.000
Data Transfer - Outbound (Reasonable-effort)	-	0.000

- DNS Records are metered and charged monthly or part thereof for each block of up to 10 DNS Records.
   Billing of a Global IP will be commence when a customer obtains a Global IP address to their K5 project, even it's not assigned a port.

# **Database Virtual Server**

Standard CPU	vCPU	RAM		Unit of Measure	Rate
C-2 (PostgreSQL)	2	4	1	Ноиг	0.121
C-4 (PostgreSQL)	4	8	<del> </del>	Hour	0.242
C-8 (PostgreSQL)	8	16	<del> </del>	Hour	0.484
C-16 (PostgreSQL)	16	32	<del> </del>	Hour	0.968
S-1 (PostgreSQL)	1	4	<del> </del>	Hour	0.084
S-2 (PostgreSQL)	2	8	<del> </del>	Hour	0.162
S-4 (PostgreSQL)	4	16	+	Ноиг	0.325
S-8 (PostgreSQL)	8	32	<del> </del>	Hour	0.651
S-16 (PostgreSQL)	16	64	<u> </u>	Hour	1.302
M-1 (PostgreSQL)		8	<del> </del>	Hour	0.113
M-2 (PostgreSQL)	2	16	1	Hour	0.226
M-4 (PostgreSQL)	4	32	1	Hour	0.448
M-8 (PostgreSQL)	8	64	1	Hour	0.896
M-16 (PostgreSQL)	16	128	1	Hour	1.793
XM-4 (PostgreSQL)	4	128	†	Hour	1.793
LM-1 (PostgreSQL)	1	16	1	Hour	0.115
LM-2 (PostgreSQL)	2	32		Ноиг	0.229
LM-4 (PostgreSQL)	4	64	1	Hour	0.474
LM-8 (PostgreSQL)	8	128	1	Ноиг	1.793
L-12 (PostgreSQL)	12	128	1	Ноиг	1.793
L-24 (PostgreSQL)	24	128	1	Ноиг	2.004

High-Speed CPU	vCPU	RAM	Unit of Measur	
C2-2 (PostgreSQL)	2	4	Ноиг	0.157
C2-4 (PostgreSQL)	4	8	Ноиг	0.314
C2-8 (PostgreSQL)	8	16	Ноиг	0.629
C2-16 (PostgreSQL)	16	32	Ноиг	1.258
S2-1 (PostgreSQL)	1	4	Ноиг	0.109
S2-2 (PostgreSQL)	2	8	Ноиг	0.210
S2-4 (PostgreSQL)	4	16	Ноиг	0.422
S2-8 (PostgreSQL)	8	32	Ноиг	0.846
S2-16 (PostgreSQL)	16	64	Ноиг	1.692
M2-1 (PostgreSQL)	1	8	Ноиг	0.146
M2-2 (PostgreSQL)	2	16	Ноиг	0.293
M2-4 (PostgreSQL)	4	32	Ноиг	0.582
M2-8 (PostgreSQL)	8	64	Ноиг	1.164
M2-16 (PostgreSQL)	16	128	Ноиг	2.330
XM2-4 (PostgreSQL)	4	128	Ноиг	2.330
LM2-1 (PostgreSQL)	1	16	Ноиг	0.149
LM2-2 (PostgreSQL)	2	32	Ноиг	0.297
LM2-4 (PostgreSQL)	4	64	Ноиг	0.616
LM2-8 (PostgreSQL)	8	128	Ноиг	2.330
L2-12 (PostgreSQL)	12	128	Ноиг	2.330
L2-24 (PostgreSQL)	24	128	Ноиг	2.605
Туре			Unit of Measur	e Rate
Block Storage			GB / Hour	0.00013
Snapshot Storage - Automatic Backup			GB / Hour	0.00002

# **Email Delivery**

Туре	Unit of Measure	Rate
Email Delivery (Up to 10,000)	Month	30.153
Email Delivery (Up to 30,000)	Month	86.153
Email Delivery (Up to 100,000)	Month	258.461
Email Delivery (Up to 250,000)	Month	603.076
Email Delivery (Up to 500,000)	Month	1120
Email Delivery (Up to 1 million)	Month	1378
Email Delivery (Up to 1.5 million)	Month	1636
Email Delivery (Up to 2 million)	Month	1895
Email Delivery (Up to 2.5 million)	Month	2153

## **Content Delivery Network**

Data Transfer (Per GB pricing per Region per tier)	Japan	North America (includes Mexico)	EMEA	APAC (less Japan, India, Australia, New Zealand)	India	Australia & New Zealand	South America
First 10 TB / month	0.116	0.074	0.074	0.116	0.104	0.116	0.151
Next 40 TB / month	0.097	0.057	0.057	0.097	0.099	0.106	0.150
Next 100 TB / month	0.092	0.049	0.049	0.092	0.092	0.100	0.148
Next 350 TB / month	0.083	0.036	0.036	0.083	0.090	0.090	0.141
Next 524 TB / month	0.074	0.028	0.028	0.074	0.082	0.082	0.120
Next 4,096 TB / month	0.074	0.027	0.027	0.074	0.081	0.081	0.120
Over 5,120 TB / month	0.064	0.021	0.021	0.064	0.081	0.081	0.119

- 1. Unit price depends on the region where edge servers are located, and the nearest region from each end user is automatically selected.
- 2. Billing period is from beginning to end of the month when the service is used (UTC). It is charged to K5 user in the second month after the service is used.
- 3. Help desk charge for CDN will be calculated based on the usage of CDN in the previous month.
- 4. 1TB = 1024GB

Data Transfer (Per 10,000 Hit Counts per Region)	Japan	North America (includes Mexico)	EMEA	APAC (less Japan, India, Australia, New Zealand)	India	Australia & New Zealand	South America
НТТР	0.00742	0.00603	0.00742	0.00742	0.00742	0.00742	0.01391
HTTPS	0.01020	0.00835	0.01020	0.01020	0.01020	0.01066	0.01948

- 1. Unit price depends on the region where edge servers are located, and the nearest region from each end user is automatically selected.
- 2. Billing period is from beginning to end of the month when the service is used (UTC). It is charged to K5 user in the second month after the service is used.
- 3. Help desk charge for CDN will be calculated based on the usage of CDN in the previous month.

## Monitoring

Туре	Unit of Measure	Rate
Alarm	Month	0.080
Custom Meter	Month	0.403

## Security

Туре	Unit of Measure	Rate
Trend Micro Deep Security as a Service	Licence / Month	45.000

# PaaS

# CF - CloudFoundry

Type	Unit of Measure	Rate
CF - build packs (allocated memory size x run time as GB hours)	Hour	0.040
CF - PostgreSQL Small (1vcpu; 4GB Ram; 20GB Disk)	Hour	0.259
CF - L1 (10GB log/service)	Hour	0.207
CF - M1 (50GB log/service)	Hour	0.846
CF - custom meter (maximum simultaneous use per month)	Month	0.923

- 1. Build packs are each metered and charged per hour or part thereof.
- 2. Build pack charges start to incur from the creation of the build pack / application and end when the application is stopped.
- 3. Database (PostgreSQL Small) usage is also metered and charged per hour or part thereof.
- 4. Database charges start to incur from the creation of the application enabling the relational database and end when this service is deleted.

## PF

Monthly flat rate	Unit of Measure	Rate
PF mini 2 tier (1 App 1 DB)	Month	753.846
PF mini 3 tier (1 Web 1 App 1 DB)	Month	1000
PF Small 2 tier (2 App 1 DB)	Month	2615
PF Small 3 tier (2 Web 2 App 1 DB)	Month	3153
Pay per use	Unit of Measure	Rate
PF Additional Instance	Ноиг	0.384

# API Management

Basic	Unit of Measure	Rate
APIM Pro - The limit of API Calls is 25M for each 3 month period	Month	1817
APIM Standard - The limit of API Calls is 3M for each 1 month period	Month	605.769
APIM Standard - The limit of API Calls is 10M for each 1 month period	Month	1817
APIM Standard - The limit of API Calls is 20M for each 1 month period	Month	3392
Advanced Gateway	Unit of Measure	Rate
Advanced Gateway Pro	Month	3847
Advanced Gateway Standard - The limit of API Calls is 3M for each 1 month period	Month	1539
Advanced Gateway Standard - The limit of API Calls is 10M for each 1 month period	Month	3847
Advanced Gateway Standard - The limit of API Calls is 20M for each 1 month period	Month	6924
Backend Secure Connection	Unit of Measure	Rate
Backend Secure Connection Pro	Month	4154
Backend Secure Connection Standard - The limit of API Calls is 3M for each 1 month period	Month	1693
Backend Secure Connection Standard - The limit of API Calls is 10M for each 1 month period	Month	4154
Backend Secure Connection Standard - The limit of API Calls is 20M for each 1 month period	Month	7539
Overage	Unit of Measure	Rate
APIM Pro Overage - The additional set of 2.5M calls per 3 month	Month	1009
APIM Standard Overage - The additional set of 1M calls per 1 month	Month	403.846

- 1. Where a limit applies, a flat rate is charged permitting calls up to the prescribed limit.
- 2. Charges apply for calls in excess of that limit during the measurement period at the applicable 'Overage' rates.
- 3. [Charges start to incur within 3 days from the date of the Customer's application for APIM.]

# SF

Туре	Unit of Measure	Rate
SF	Month	538.461
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**GitHub Enterprise** 

Basic Charge	Unit of Measure	Rate
Basic (16GB memory; 100GB Disk)	Month	384.000
Standard (16GB memory; 100GB Disk; available for Source IP Restriction and Carry-in FQDN & Certification)	Month	462.000
Advanced (32GB memory; 100GB Disk; available for Source IP Restriction and Carry-in FQDN & Certification)	Month	962.000
User License	Unit of Measure	Rate
User license	User / Month	23.000
Data Disk Extension Option	Unit of Measure	Rate
Data Disk Extension (100GB)	Month	76.000
Data Disk Extension (200GB)	Month	151.000
Data Disk Extension (500GB)	Month	377.000
Data Disk Extension (1TB)	Month	754.000
Notes		

- 1. Only one menu change is permitted for Basic charge menu in a billing month.
- 2. The data disk capacity can be increased for any Basic Charge menu from the initial default value of 100GB by selecting one of the Data Disk Extension Options.

COLMINA Platform (Eastern Japan Region 2 Service)

Туре	Unit of Measure	Rate
Plan01 (Factory:1-User:50-Disk:200GB)	Month	4231
Plan02 (Factory:3-User:50-Disk:200GB)	Month	5000
Plan03 (Factory:5-User:50-Disk:200GB)	Month	5770
Plan04 (Factory:10-User:50-Disk:200GB)	Month	7693
Plan05 (Factory:1-User:50-Disk:400GB)	Month	4347
Plan06 (Factory:3-User:50-Disk:400GB)	Month	5116
Plan07 (Factory:5-User:50-Disk:400GB)	Month	5885
Plan08 (Factory:10-User:100-Disk:600GB)	Month	8039
Plan09 (Factory:10-User:300-Disk:800GB)	Month	8824
Plan10 (Factory:10-User:500-Disk:1TB)	Month	9616

#### **Personium Service**

Basic Charge	Unit of Measure	Rate
Unit S Size	Month	754
Unit M Size	Month	2293
Disk Addition Option	Unit of Measure	Rate
Disk Addition Option (200GB)	Month	50
Disk Addition Option (500GB)	Month	116
Disk Addition Option (1TB)	Month	216

#### Notes

- 1. Unit S Size includes WEB Server(1vCPU/2GB Memory), AP Server(1vCPU/4GB Memory), DB Server(2vCPU/8GB Memory) and Disk Size(Initial 300GB, Maximum
- 2. Unit M Size includes WEB Server(2vCPU/8GB Memory), AP Server(4vCPU/16GB Memory), DB Server(8vCPU/32GB Memory) and Disk Size(Initial 1.6TB, Maximum 3.6TB).
- 3. By selecting this option, the Customer can add additional disks from the Initial Disk Size, up to the Maximum Disk Size.

#### IoT Platform

Monthly flat rate	Unit of Measure	Rate
Economy	Month	384.615
Standard	Month	769.230
Advanced	Month	3846
Pay per use	Unit of Measure	Rate
Resource usage (up to 3000)	-	0.000
Resource usage (3001 or more)	Resource	0.023
API usage	10000 API calls	0.076
SSL usage	10000 API (SSL) calls	0.153
Event function usage	1000 checks	0.076
Disk storage	100 MB	0.384
Traffic	100 MB	0.076

#### Notes

- 1. Monthly flat rate includes a free usage amount for pay per use: Economy (GBP 38.461), Standard (GBP 500.000), Advanced (GBP 4230).
- 2. Resource usage is charged for maximum number of registered resources in the month.
- 3. Light API is a request satisfying below:
  - PUT request for JSON data (4KB or smaller) or GET request for JSON data (4KB or smaller) & present specified & "?" not included in the query
- 4. API usage is charged for each unit of up to 10000 API calls:
  - 1 Light API call = 1 API call; 1 API call other than Light API = 10 API calls; 1 bulk API call to register multiple pieces of data = 200 API calls
- 5. SSL usage is charged for each unit of up to 10000 API calls via SSL (HTTPS/MQTTS):
- 1 Light API call = 1 API (SSL) call; 1 API call other than Light API = 10 API (SSL) calls; 1 bulk API call to register multiple pieces of data via SSL= 200 API (SSL) calls
- 6. Event function usage is charged for each unit of up to 1,000 checks of event conditions set for each resource. All checks are counted irrespective of whether the event conditions are met or not.
- 7. Disk storage is charged for each unit of up to 100 MB of maximum stored data size in the month.
- 8. Traffic is charged for each unit of 100 MB of communication data during registration and acquisition of binary data.

#### **Private Network Connection**

Туре	Unit of Measure	Rate
K5 Inter Connection - 100M (Reasonable-effort)	Month	0.000
K5 Inter Connection - 100M (Bandwidth-reserved)	Month	153.846
Direct Port Connection - 1G (Reasonable-effort)	Month	423.076
Direct Port Connection - 10G (Reasonable-effort)	Month	923.076

### **Help Desk**

Туре	Minimum Monthly Charge	Percentage of Total Spend Charge
Light	46.153	10%
Basic	230.769	10%

#### Notes

- 1. Help Desk is charged per contract.
- 2. Help Desk is charged by higher one of either the Minimum Monthly Charge or Percentage of Total Spend Charge.
- 3. Total Spend Charge means Total K5 service spend including all laaS, PaaS and other K5 service.

This price list is correct at time of publishing but subject to change.

A Customer is charged at the most recently published rates applying at the time charges are incurred or as otherwise prescribed by the Customer Agreement.