

# Fact Sheet

## Self-Serve Solutions

### Wearable Alerts Solution

Hands down the best heads up!

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#### Introduction

Fujitsu Wearable Alerts keep your staff hands-free to perform multiple tasks, so they're not tied down to a single station, area or assignment. The flexibility of the Fujitsu patent-applied solution permits an unmatched level of responsiveness from staff when compared to traditional in-store staff management or communication solutions. The multi-directional, reciprocal messages that become possible with the Fujitsu Retail Wearables solution help retailers build collaborative digital environments for their teams.

#### Challenges

Cashiers at the register are often tied to their stations, with only hand signals or old in-store communications systems to help them. But intercoms or unsecured radio communication are as hard to understand, indiscrete, and manual as hand waving.

While the Fujitsu Mobile Attendant has improved communications at self-checkout, it still requires constant active attention, ties up a hand and is easy to put down.

#### How we can help

##### Fujitsu Hands-Free Alerts

Allowing employees to keep their hands free can allow them to perform their core duties, while having access to important alerts and messages. This also enables them to ensure that the front-end is operating smoothly, no matter which role they play in the store.

Staff in your stores are busy with so many tasks that they're always on the go. Whether they're asking for the POS or the POS is asking for them, team members can now be paged discretely rather than loudly over an intercom: a cashier that needs help at the register, the manager, stock clerk or other employees. They can't put that wearable down and the message won't be garbled by old technology. Now they can quickly assess important situations, render assistance remotely and use bi-directional messaging to let the front-end staff know that they've seen the situation and that help is on the way. For overrides, price checks, or other requests triggered by the POS, a managing wearable can also provide input directly back to the application.

Wearable alerts on self-service units can be introduced into lower-staff environments, where the managing attendant might be preparing food, stocking shelves or assisting other customers, while still keeping abreast of customers requiring assistance at the self-service lane.

#### Features

##### In-Store Paging

The Fujitsu Retail Wearable solution allows two-way communication or notifications for internal messaging related to management requests, assistance notifications, "on my way" messages and Fujitsu Integro™ device management signals.

#### Hands-free alerts for self-checkout

Allows staff to perform other tasks while managing self-checkout: whether that's assisting customers, restocking shelves, or making sandwiches.



Hands-free alerts for self-checkout

#### Action-oriented alerts

For self-checkout messaging that's so straightforward and a User Interface (UI) that's so easy to use, your staff will have customers zipping through the front-end.

#### Automated alerts for POS

Why should cashiers have to ask for help, if you know they're going to need it anyway? Let the POS raise alerts for you, whether for a price check, an alert to bring the keys for a locked case or a price override.

### On My Way Alerts

Nobody likes to feel like they're waiting, but it's even worse when you're not sure the person that's supposed to help you has noticed. Bi-directional alerts not only let you respond to requests from afar, but if you have to be in front of the managing unit you can now let customers or cashiers know that you're aware of the situation and on your way.

### Role-based Alerts for POS

Our on-hand alerts for POS can be issued based on role, whether that's a manager, a stock clerk or back office personnel. We make sure that everyone is ready to help with hard-to-ignore haptic alerts that keep you posted when help is needed, whether for replenishing cash, providing a price check or helping out with a remote price override.



Role based alerts for POS

### Access Control

QR barcodes allow you to manage access to your secured applications.



Access Control

### Technical Details

Available on

- Samsung® Gear S3 with wireless

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## Fujitsu retail solutions

### Point-of-Sale Peripherals

Fujitsu offers a full range of peripherals designed for ultimate serviceability and manageability. We've combined user-friendly design with best-of-breed hardware to create the components you need to keep your operations running smoothly.

### Point-of-Sale Hardware

Fujitsu point-of-service solutions come in a variety of form factors including compact all-in-one and traditional POS controllers. All are highly configurable to ensure the ideal feature/functionality/price fit for each retailer's unique requirements. TeamPoS® systems meet the demanding needs of today's store operations, from standalone point-of-sale to mission-critical applications.

### Self-Checkout Systems

The U-Scan SCO line offers retailers flexibility, scalability, reliability, and usability. Advanced features of U-Scan Genesis® SCO include ATM-style "follow me" LED lighting, and "above scanner" bill and coin accepting/dispensing. U-Scan Mini-Express and Fujitsu Impulse™ stations offer sleek design, smaller footprint, card-only options.

## More information

To learn more about Fujitsu PRIMERGY products, please contact your Fujitsu sales representative or Fujitsu Business partner, or visit our website.  
<http://solutions.us.fujitsu.com/>

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