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Jane Eichenwald Henriksen
Center Manager
Municipality of Høje-Taastrup

The Municipality of Høje-Taastrup chose to invest in Fujitsu's management information system to eliminate data in multiple formats.

At a glance

Country: Denmark
Residents: 48,000
Website: www.htk.dk

Challenge

The Municipality of Høje-Taastrup held data in several different formats, which was difficult to compare across the organization.

Solution

The Municipality of Høje-Taastrup has bid farewell to a plethora of reporting systems, replacing them with a single management information system.

Benefit

- Powerful analytical and management information in one system
- Links finance, volumes/full-year people, and activity
- Streamlines by way of digitalization (including the discontinuation of spreadsheets)
- Creates a better basis for decision-making by focusing on registration practices, structural adaptation, and changes in behavior

Customer

Around 48,000 people live in the Municipality of Høje-Taastrup, making it the biggest of the capital's municipalities.

Products and services

- Fujitsu KOMLIS management information system



Challenge

Managers at the Municipality of Høje-Taastrup have good reason to be happy. They have bid farewell to a plethora of reporting systems, and welcomed in their place a single management information system for all of the municipality's managers. The municipality says that this provides managers with a better overview, thus giving them more time for core tasks.

Solution

More and more public institutions are better able to take advantage of the opportunities now facilitated by digitalization. The Municipality of Høje-Taastrup is one of them. The municipality is reaping the rewards of the KOMLIS digital solution that it introduced a few years ago. The system provides the municipality's managers with an effective tool for managing finances and performance.

"KOMLIS gives us a simple and user-friendly overview of our data. It gives our managers a better understanding of the organization and helps them to visualize the correlation between input and outcome. Each manager now gets an easily comprehensible digest of what inputs constitute cost drivers in each area, and how we should adjust what we prioritize when changing our practices. We were unable to do this before," says Jane Eichenwald Henriksen, Center Manager for Finance and Digitalization at the Municipality of Høje-Taastrup.

The Municipality of Høje-Taastrup chose to invest in Fujitsu's management information system to eliminate having data in multiple formats, which made it difficult to compare across the organization.

Benefit

"We have over 100 different units in the municipality. Imagine how difficult and time-consuming it was to make cross-analyses when many of the units had different calculation methods and setups. We now get centralized access to locally used data configurations and can easily manage who can see what. This means that each manager can only view relevant data, and that the executive management can view an accurate overview," explains Eichenwald Henriksen.

With a few simple clicks in KOMLIS, the user can easily access graphs and illustrations of key figures. KOMLIS is available on managers' tablets, so they always have the figures at hand. According to Eichenwald Henriksen, the combination of graphs and tables is appreciated by the managers. She says: "The biggest benefit is, without doubt, that data is updated automatically and everyone has the same figures. It's also clear to me that a good visual presentation is very important for our users. It makes it easier to chart development, for example."

KOMLIS is no ordinary IT system for the Municipality of Høje-Taastrup. It has triggered a major transformation project thanks to the newly available data providing an opportunity to question old methods and habits.

"Today it has become a matter of course to constantly ask questions based on the data we are presented with: Why are we doing this? How can we do this even better and smarter? We are now holding meetings three times a year in which we look at the figures in detail and share our experiences from our various units and institutions. This gives rise to a lot of eye-opening experiences and, not least, improved financial management," explains Eichenwald Henriksen.

"We'd like to leverage the benefits of KOMLIS even more going forward. I'm sure that the benefits of the system will increase in line with an increase in activity data. The next step is to integrate inter-municipal FLIS data with our local KOMLIS to enable benchmarking against other municipalities. After that, we'll probably introduce an HR module. We're taking one step at a time, but we're already seeing success with KOMLIS," concludes Eichenwald Henriksen.

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