

## A vision for a digitally-enabled workplace of the future

## TRENDS IMPACTING THE WORKPLACE OVER THE NEXT 10 YEARS



generations will be working together in 2026, as people work later in their lives.



We'll have 4 to 6
devices each by 2020. Gartner predicts that devices will proliferate, with greater diversity.

Gartner predicts that 2 m employees will be required to wear health and fitness tracking devices as a condition of employment by 2018. Wellness at work will become an increasing priority.



Virtual reality will be a

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meetings and conferences.





IDC projects 220 IDC devices will be installed worldwide by 2018. During the same period, over 200,000 new apps and services will be created.

WHAT IS THE DIGITAL WORKPLACE OF THE FUTURE?

Business executives will control 45% of all IT spending worldwide by 2018, predicts IDC. By then more than half of all IT spending will be on third platform technologies, defined by IDC as cloud, mobile, social and big data.

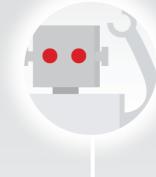


By 2018, 25% of large organisations will have an explicit strategy to make their corporate computing environment similar to a consumer computing experience, says Gartner.





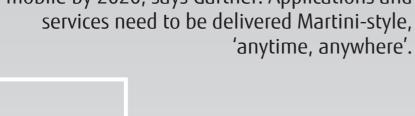
IDC predicts 2/3 of enterprise will experience an IoT related security breach by 2018. Data security will be even harder, with more distributed network and burgeoning IoT-enabled sensors and devices.



There'll be a net loss of jobs by 2020, as advances in artificial intelligence and machine learning will mean mundane and high computational tasks will be automated, predicts the World Economic Forum.

HOW WILL THE DIGITAL WORKPLACE OF THE FUTURE WORK FOR ME?

of all business processes will be optimised for mobile by 2020, says Gartner. Applications and





evolving

It will be a ubiquitous, user-centric support experience, that is relevant and simple to use.

The Service Desk is



HO a.

Machine translation tools will come into common use, breaking down cultural and language barriers.



Flexibility

Work is not about devices... users can work productively wherever they are - on the road, at home, in the field or in an office.



**More reading...** Digital Workplace Evolution Whitebook

46% of companies already have a digital workplace

initiative underway... what's yours?

Windows 10: The future workplace catalyst

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